comidor

Digital Automation Platform

PLATFORM OVERVIEW

COMIDOR V.5.9

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WHAT IS COMIDOR

Comidor is a Digital Automation Platform which empowers businesses to achieve fast and continuous business improvement, harnessing the power of **Low-Code BPM & AI**.

Large and very large multinational corporations, **in sectors of pharma, telecom, chemicals, logistics, energy and others**, trust Comidor, to automate their core processes and have a critical impact in their bottom line and customer experience.

Legacy systems represent forgotten risk, but with Comidor, it is possible for companies to **integrate legacy applications into a high-end, market-proven orchestration solution**, preserving intellectual capital while enabling process automation.
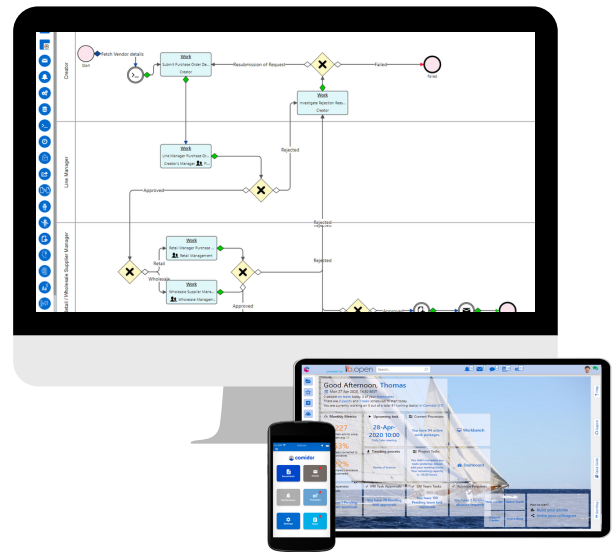
How is Comidor different?

It's a unique platform for the future workspace that integrates:

- **Intelligent Automation** combines BPM with Advanced Workflows, RPA and AI/ML to orchestrate, automate and improve business processes
- **Enterprise Low-Code** empowers business users to design, build and deliver complete business apps, with low to no coding
- **Enterprise Architecture** enables enterprise architects to analyse, design, plan and implement the business strategy
- **Digital Workplace** creates a digital business environment where people and robots successfully complete tasks and processes
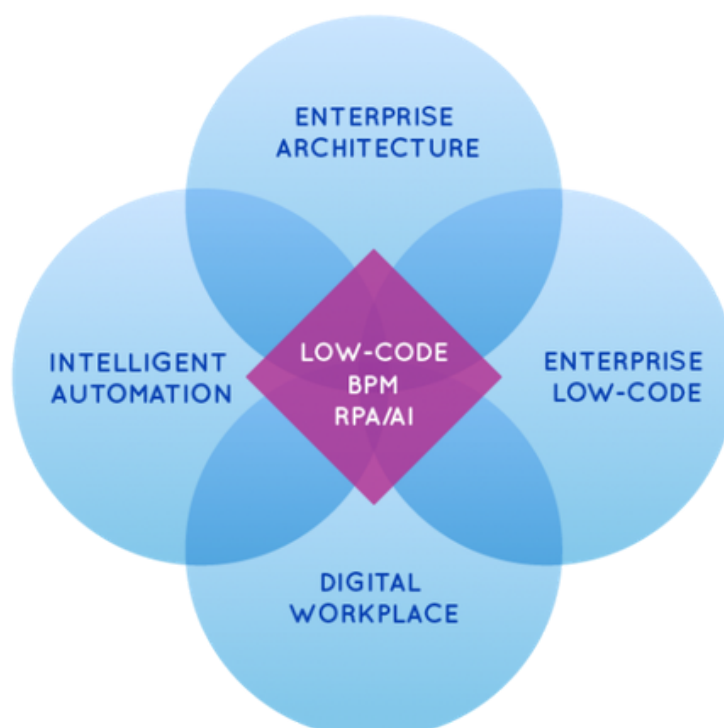
INTELLIGENT AUTOMATION

Process Orchestration and Smart Automation

BUSINESS PROCESS MANAGEMENT

Design, organise, optimise and automate all your business processes

- Monitor your processes through Workbench and the Process Dashboard
- Create, re-use and monitor Repetitive Processes from Process Scheduling
- Easily create templates in Process Templates to re-use them quickly
- Notify yourself or your team of a specific process action with Notification Scenarios
- Automate standardised Processes with Workflows

Easy monitoring in one place

Comidor Workbench provides an easy way of monitoring the Tasks, Processes, Notifications, Calendar, and Mailbox in one place.
It gives you the ability to connect an Email or Notification to a Process or Task just **by dragging and dropping.**

Keep track of filtered and sorted processes of any type

Comidor Process Dashboard provides an alternative way of monitoring and viewing your Processes despite their type. Filter the Processes by their state (Running, Active, Pending, Due today, Delayed etc.)

Process Templates

With Process Templates you can gather all your standardised processes in one place and have the guidelines you need to follow in specific company procedures.

The templates can be used either when directly creating a new process of any type or when using Quick Add for process initiation.
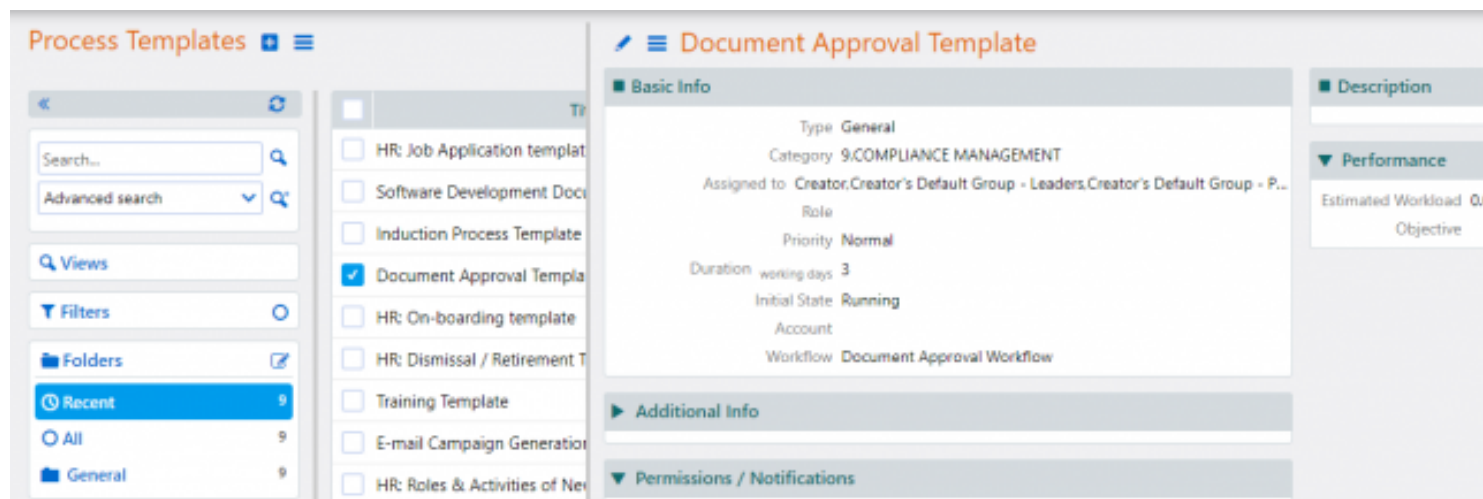
Process Scheduling

Manage your processes and avoid losing valuable time on rescheduling a repetitive process.
Comidor allows you to set:

- The repetition of a Process (in minutes, hours, days, etc.) from a specific date to another one
- Administrators and assignees
- Access and change rights
- Notifications and reminders
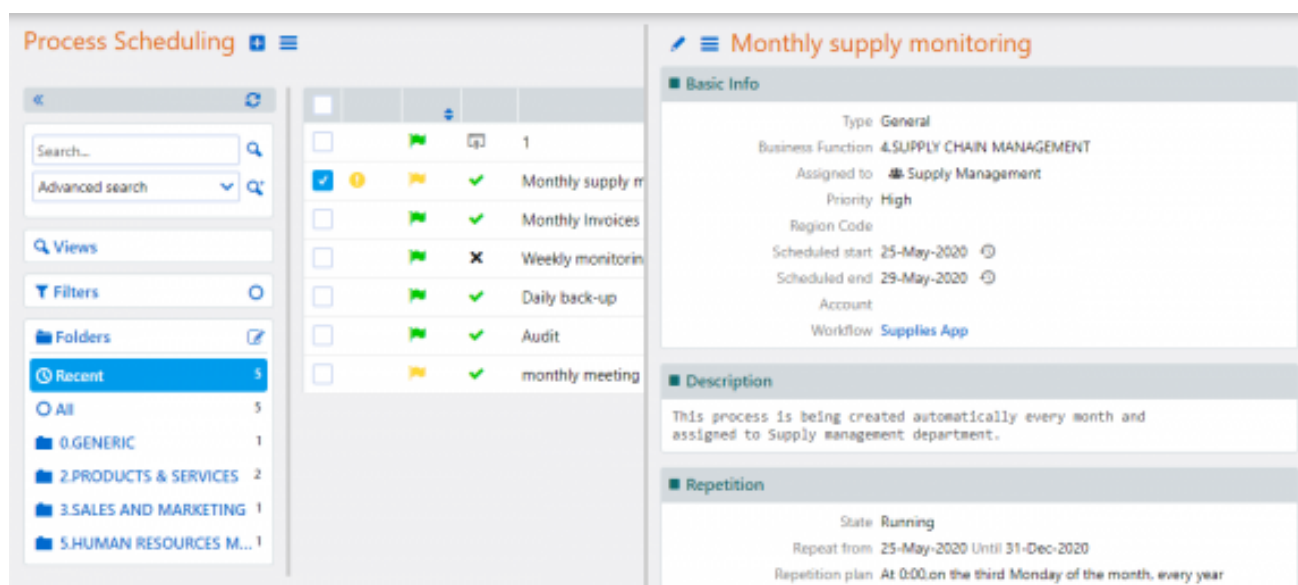
Process Mapping

Add process mapping in HTML, including enriched text and pictures

Business Process Document

Export the full workflow design and architecture including all components, resources, and stakeholders involved

Business Process Guidelines

View the end-users' simplified interface and get informed about the actions needed to be taken
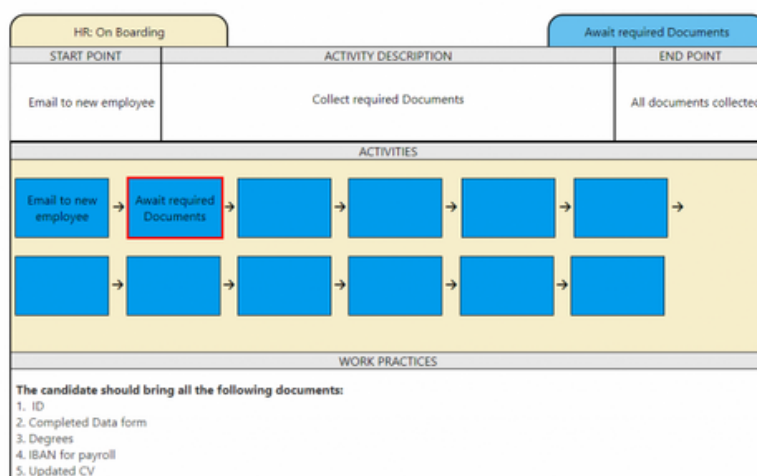
WORKFLOW AUTOMATION
Workflow Designer

The BPMN 2.0 Comidor Workflow Designer is used to visualise all types of business processes easily with drag-n-drop functionality
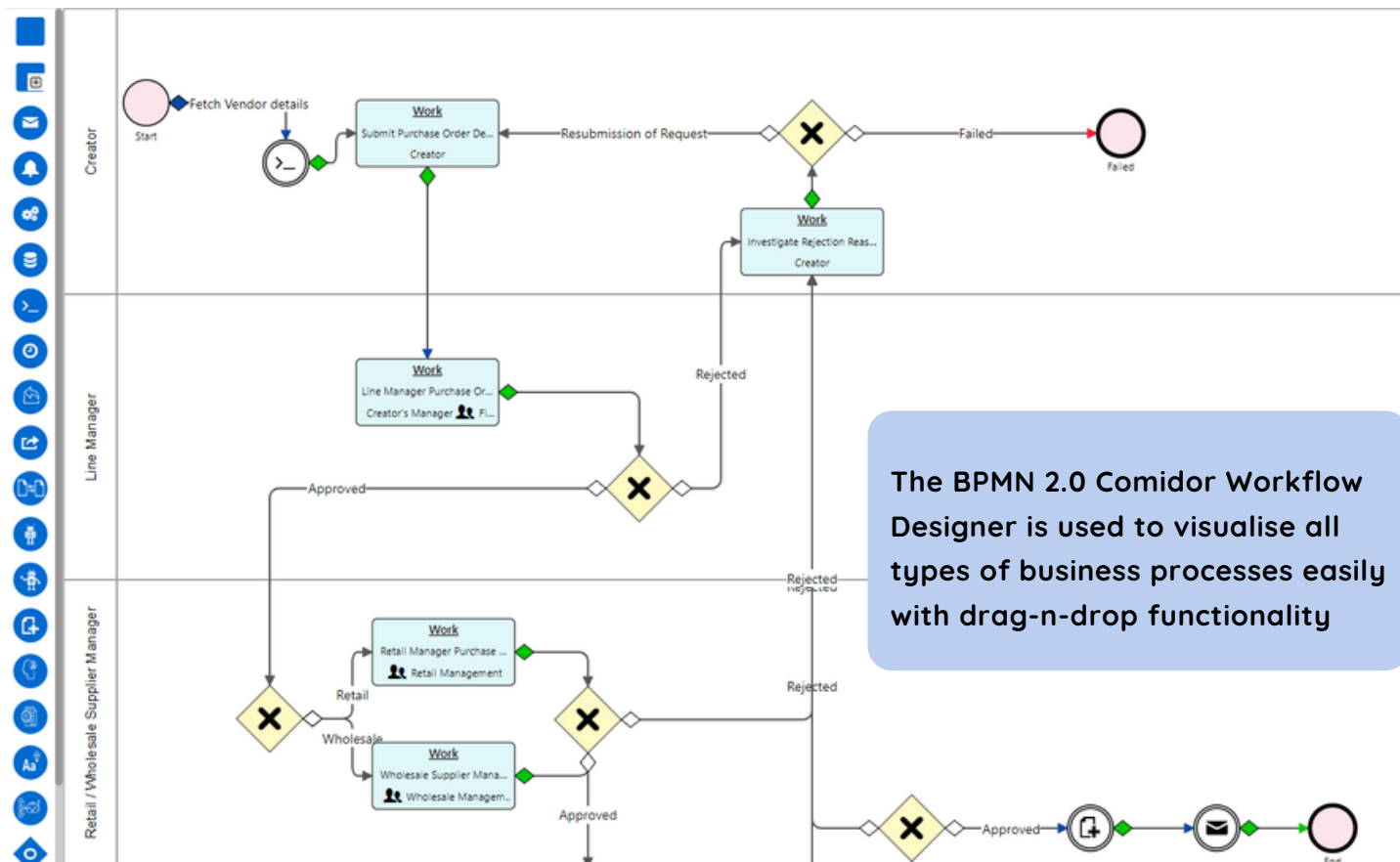
■	**Task**	<image>	**Convert Data**
⊞	**Subprocess**	🤖	**RPA Caller**
✉	**Email**	🤖	**RPA Receiver**
🔔	**Notification**	🧠	**Sentiment Analysis**
⚙	**RESTful Web Services**	📄	**Document Analyzer**
🕐	**Timer**	Aa	**Text Classification**
🗄	**Comidor Database (Insert/Update/Delete)**	🤖	**Supportive M/L**
>_	**Shell Command**	📄	**Document Creator**
📂	**File Reader**	↗	**Export Data**

Workflow Controls

Decide and describe what actions are required before and after any workflow task in order to proceed to the next stage and complete the process

Workflow Policies and Standard Process Policies

Ensure that all users being assigned with a workflow are informed about the company's general instructions and follow the overall business intention

Instances Per State

Workflow Analytics

Monitor and track the performance of every workflow. You are able to:

- Pinpoint the total and delayed instances and tasks that were created with one workflow (table, graph, pie chart)
- Apply filters for custom results in order to identify process bottlenecks and eliminate them

Deleted Elements

Title	Type
Parent Group - Team Leader	LANE

New Elements

Title	Type
Document Approval by Parent Group Team Leader	Notification
Document Rejection by Parent Group Team Leader	Email
Creator's Parent Group	LANE

Workflow Change Tracking

Track and monitor the changes that are incorporated into any workflow. Track changes applied in specific tasks of the workflow as well as compare different versions of the same workflow.

Process Elements

1. Start (START)

Field	New Value	Old Value
Until Date		

Import BPMN 2.0 document and workflows from .csv files

- Transfer BPMN 2.0 documents and workflows from another product into Comidor
- Integrate Comidor perfectly with other applications exporting BPMN 2.0 documents

Excel Spreadsheets

Create user fields and choose Excel type to create an Excel spreadsheet

Workflow Simulator

- Perform testing and optimise your processes with Workflow Simulator
- Pilot different scenarios and make predictions about the results of your processes
- Prevent errors that would not be identified in the initial steps of workflow designing

☑ **Manage your Scenarios**

☑ **Simulate Processes**

☑ **Visualise the simulation with Analytics**
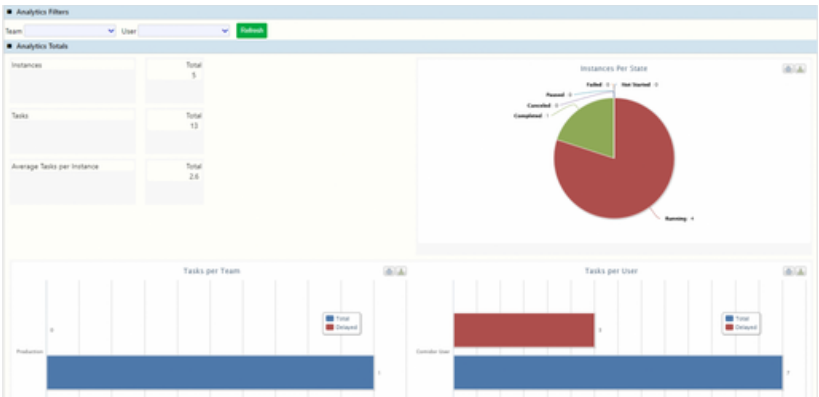
Robotic Process Automation (RPA)

Use Comidor RPA robots or download any component from RPA Marketplace (such as Blueprism, Automation Anywhere, UIPath) and integrate them into Comidor

With Comidor RPA you are able to:

- Automate repetitive tasks
- Increase productivity of employees as they can perform more value added tasks rather than focusing on repetitive business procedures
- Speed up time-consuming processes

RPA Caller   **RPA Receiver**

Retrieve or exchange data with other systems. Add an RPA caller in various steps of the workflow design, to send data from the workflow and perform a series of repetitive actions in 3rd-party systems. Involve an RPA Receiver to perform actions and receive data from other systems to Comidor fields of the workflow.

File Reader

Read files from a specific path and save them to binary fields in Workflow or import data from a file into Comidor Units.

Export Data

Easily export data stored in Comidor and create your own reports. A .csv file is produced that contains fields with information that you want to extract.

Document Creator

Even a simple process such as invoicing can be time-consuming and prone to errors. Automate document creation through workflows to keep things simple and streamlined.

AI/ML

Cognitive Automation is capable of performing complex tasks that require extensive human thinking and activities. Artificial Intelligence (AI) in Business Process Management is ideal in complicated situations where huge data volumes are involved and humans need to take decisions. Comidor makes your workflows smart with Comidor Artificial Intelligence and Machine Learning functionalities.

SENTIMENT ANALYSIS

Sentiment Analysis is a process of text analysis and classification according to opinions, attitudes and emotions expressed by writers.

Sentiment Analysis interprets and classifies emotions and attitudes included in text e.g. emails received from customers. Data in a text field is evaluated automatically and the sentiment is identified as being:

- Positive
- Negative
- Neutral

The result is saved to another text field and can be used to drive the workflow path.

PREDICTIVE MODELS

Comidor enables users to perform predictive modeling, a process that uses data and statistics to predict outcomes using data models. These models can be used to predict anything from marketing results and financial decisions (e.g. loan approvals) to customer satisfaction and loyalty.

- Add a Supportive M/L component in the workflow design, to trigger a Machine Learning Predictive Model.

- Use historical data to train Machine Learning models and get accurate predictions on specific user fields.

Comidor Machine Learning Supportive Models enables the following:
- Enhanced process automation
- Elimination of errors
- Reduced processing time
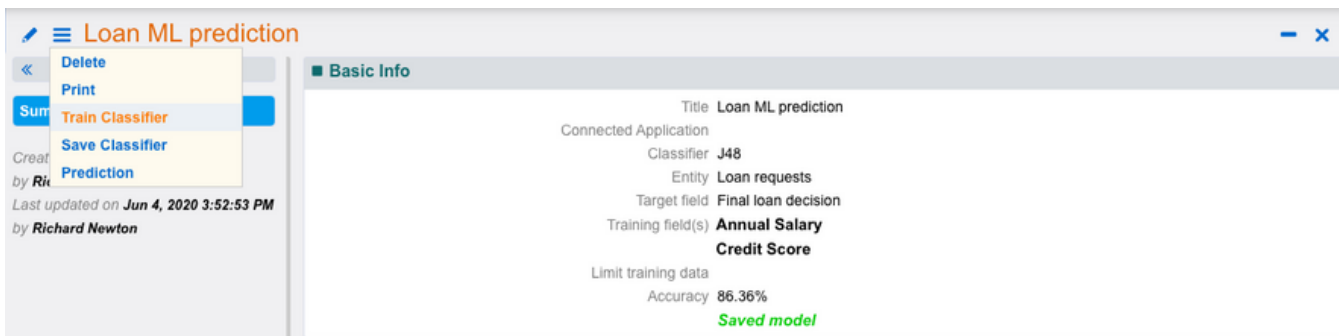
TEXT CLASSIFICATION

Companies can use Text Classification to categorise business information such as customer emails, documents, web pages , and marketing messages in a fast and cost-effective way. Comidor Text Classification functionality saves you time when analysing text, helping you make informed business decisions and automate business processes.

- Categorise text according to its content
- With Comidor Machine Learning Text Classification assign tags or categories to text according to field content

Comidor ML Text classification can be used for:
- Topic labeling
- Spam detection
- Intent detection
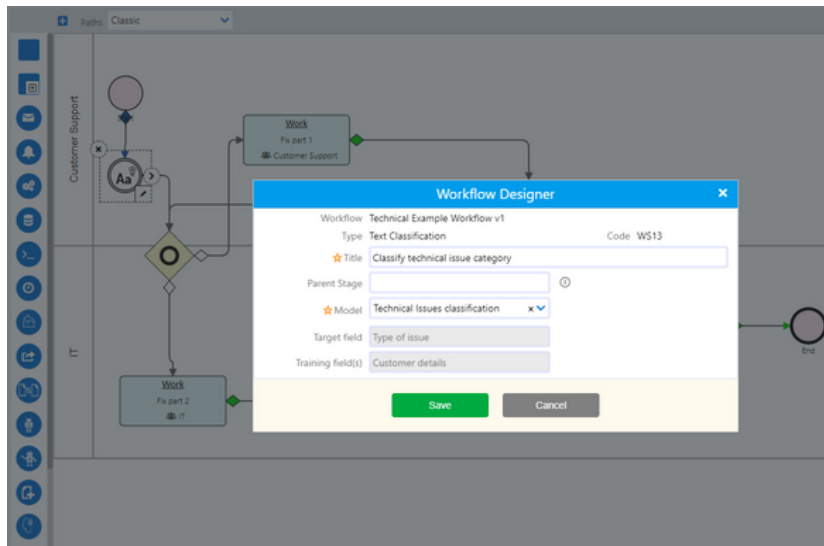
DOCUMENT ANALYSER

Comidor analyses files (PDF or images), identifies the text content and then extracts it partially or fully.

With Comidor Document Analyser Models, enterprises can scan documents such as invoices and create digital copies. The text that is extracted from the document is saved in a text field and can be used within any workflow.

Use Document Analyser Models and achieve:
- Higher productivity by retrieving data quicker
- Cost reduction
- High accuracy
- Increased storage space
- Improved Customer Service

ADVANCED CASE MANAGEMENT

Respond to individual situations on a case-by-case basis, and manage customers or internal interactions across different channels.
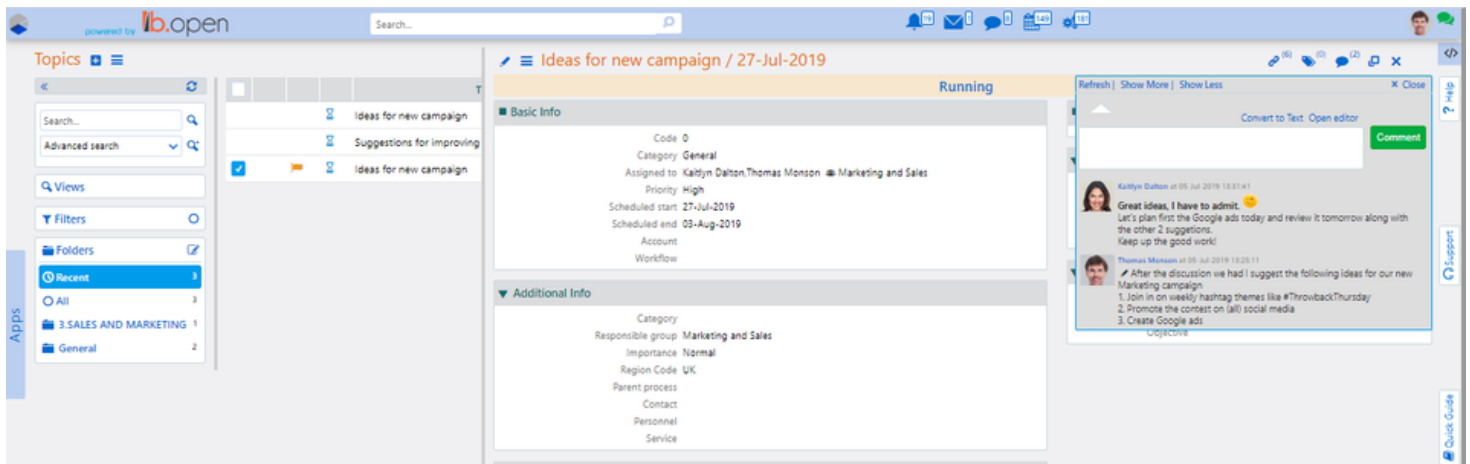
Get a 360° view of any case instantly; real-time analytics, integrate information from 3rd party systems

Work smarter and more effectively; eliminate content silos

Increase transparency and productivity through knowledge sharing

Mobile app case management

PROCESS INTELLIGENCE

Improve Business Process Management by monitoring and analyzing processes on a real-time basis. Collect and visualise all your process data including time, people, budget.
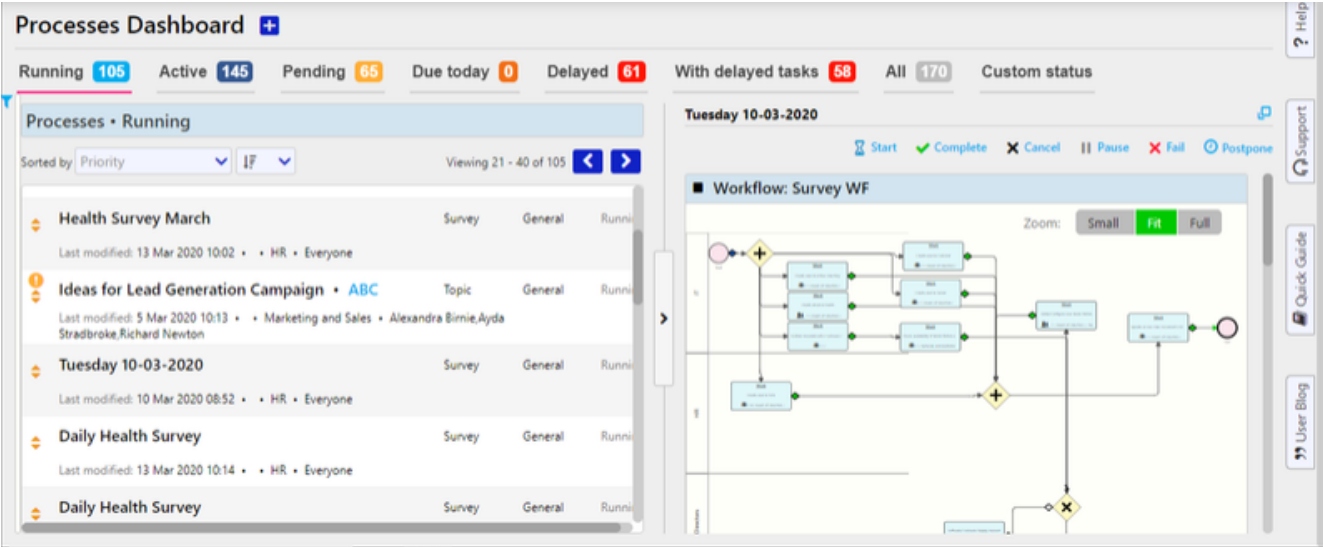
Get quick access to real-time data and monitor filtered and sorted processes of any type with Processes Dashboard.
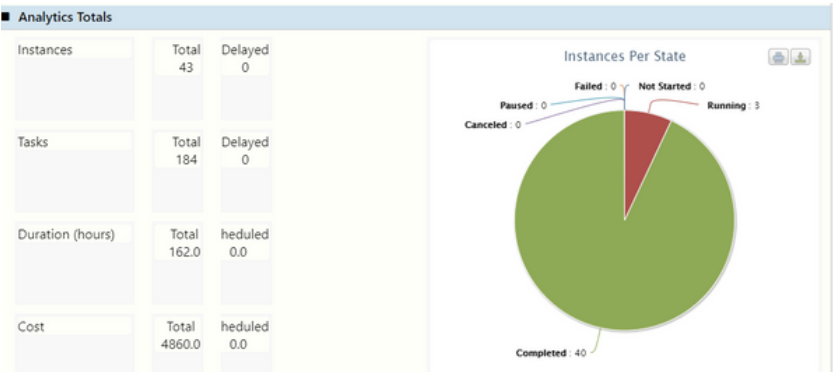
Get valuable insights for every workflow through Workflow Analytics.

Pinpoint the duration, total and delayed instances, tasks and costs.

Visualise a process real-time. The workflow run diagram highlights every workflow stage in order to get a clear view of the running and pending tasks.
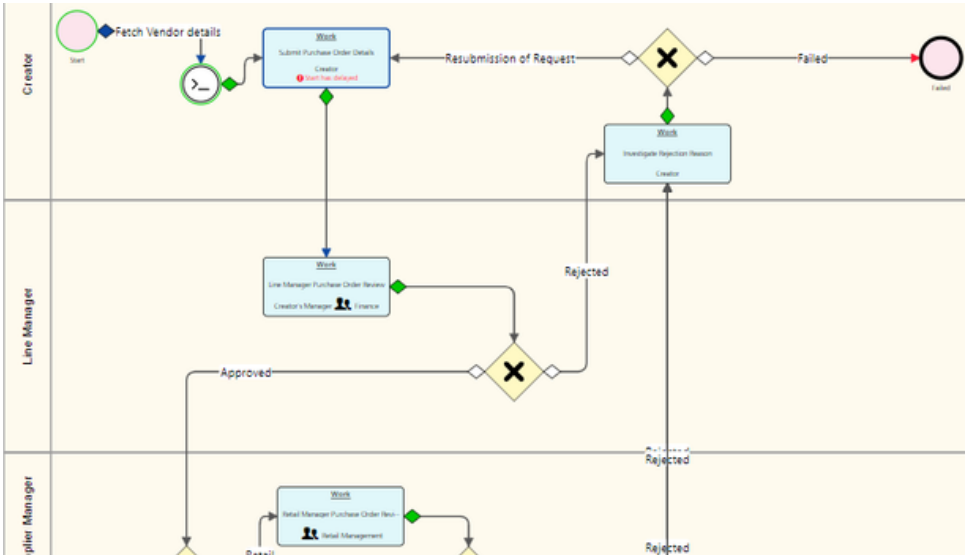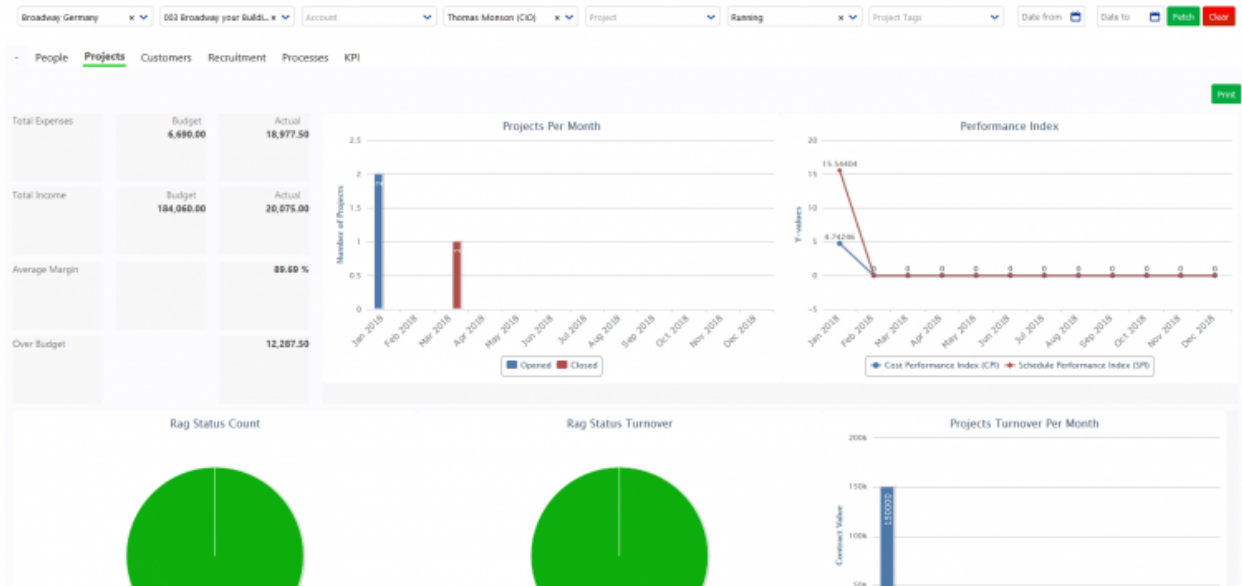
Get a 360° view of your Business Projects by monitoring the performance, budget, expenses and total income with one dashboard.

With custom reports, you have more flexibility in analyzing tasks in Comidor.

Use RACI reports to clearly map out which roles are involved in each process and at which level.

User Activities Report

Workflow	Activity	Activity Code	Parent Stage	Assigned To	Role	Parent Completion Percent (%)	Responsible	Accountable	Consulted	Informed	Form	Task date field	Maximum days	Maximum hours	Priority	Importance	Job Type
⊟ Technical Example Workflow																	
	Fix part 1	WS3	FIX	Ayda Stradbroke		20.00					Fix part 1		2	0.00	Normal	Normal	Work
	Deployment	WS6	DEPLOYMENT	Ayda Stradbroke		80.00							2	0.00	Normal	Normal	Work
⊞ HR: Roles & Activities Assignment to new Employee																	
⊞ E-mail Campaign Generation																	
⊞ HR: Dismissal / Retirement																	
⊞ HR: On Boarding																	
⊞ IT : New Employee																	
⊞ HR: Job Applications - Interviews																	
⊞ Incoming Customer Claims																	
⊞ Supplies App																	

See employee activity and get a better understanding of the workflows that they participate in.
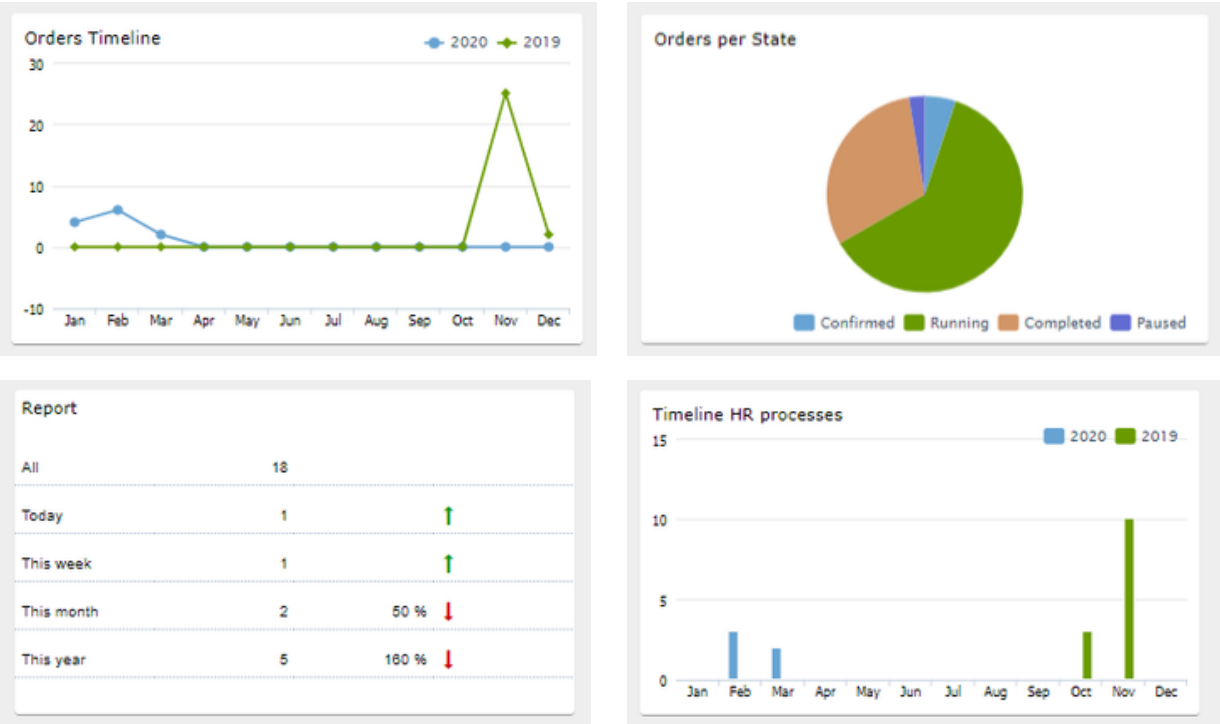
Create real-time data displays with Widgets.

Workflows Report

Title	Category	State	Group Code	Maximum Days	Minimum Priority	Access Rights	Change Rights
Survey WF	Marketing	Prepared	Marketing	10	Normal	Everyone	Richard Newton
Workflow Management	Management	Not Prepared	Management	3	Normal	Everyone	Richard Newton
Document Approval Workflow	FINANCE and CONTROLLING	Not Prepared	Finance	8	Normal	Everyone	Emma Miller
Document Approval	Human Resources	Prepared	HR	11	Normal	Everyone	John Kim

Monitor your workflow's state, the time that is needed for completion and the access rights through the Workflows Report.

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ENTERPRISE LOW-CODE

From idea to application with No-Code/Low-Code

APP BUILDER

Build custom apps with Comidor App Builder, where no development skills are needed. Design, configure and optimize current business processes using marvelous functions.

The **10 steps** that turn your idea into a business application:

Step 1. Enter the basic information of your application and choose between table and report application

Report application

Step 2. Model the data with custom or pre-built fields

Data Model ➕ Import Excel/CSV   Import Data

🔍 Search...

Label	Type		Size	
Process	Record		0	PROCESS_ID
Annual Salary	Currency		12	USR_ANNUAL_SALARY
Company	Text		150	USR_COMPANY
Contact email	Email		255	USR_CONTACT_EMAIL
Contact Phone	Number		15	USR_CONTACT_PHONE
Credit Score	Number		9	USR_CREDIT_SCORE
Customer Name	Text		150	USR_CUSTOMER_NAME

Step 3. Define the table columns

Table Columns ➕

« ⟳

🔍 Search...

Advanced search

📁 **Folders**

🕐 Recent   12
○ All   12
📁 false   12

	Position	Label	Column	⇕ 📌
☑	0	Ref. No	LOANS.USR_REF_NO	

✎ Loan requests.v1 LOANS.USR_REF_NO

Column **Ref No**
Label   **Ref. No**
Prefix **Loan.** ⓘ
Alignment
Suffix   ⓘ
Width   ⓘ
Not sortable
Hidden

	Position	Label	Column	
☐	1		LOANS.USR_LOAN_TYPE	
	8		LOANS.USR_INTEREST	
	9		LOANS.USR_LOAN_AMOUNT	

Step 4. Create the visual form and the layout of your business application

■ Design Fullscreen Publish

Blocks

[ ] Section   </> Code   ⌨ Paragraph

Fields

🔍 Search

▼ Purchase Order Process
   ID
   OWNER_ID
   VALID_FROM
   VALID_TO
   ACCESS_CODE
   CHANGE_CODE
   CREATE_USER
   CREATE_DATETIME
   UPDATE_USER
   UPDATE_DATETIME
   Process
      ▶ Processes
   PO Number
   Customer ID
   Vendor Contact
   Company Name
   Address
   ZIP or Post Code
   Phone
   Fax
   Email
   Ship Via
   Shipping Method
   Shipping Terms
   Delivery Date
   Select Vendor

⚙ Page

■ **Head of Finance Review**

☆ Head of Finance Review   [   ]

Head of Finance Comments   [   ]

■ **Purchase Order**

Purchase Order < **value** >
Retail or Wholesale? < **value** >

■ **Line Manager Review**

Line Manager Review < **value** >
Line Manager Comments < **value** >

■ **Retail / Wholesale Review**

Retail Manager Review < **value** >
Retail Manager Comments < **value** >
Wholesale Manager Review < **value** >
Wholesale Manager Comments < **value** >

Step 5. Create Widgets and visualise your data

← Purchase Order Process Guidelines Reports ≡

◯ Orders   ◯ Running vs Completed Or...   ◯ Orders per Stage   ◯ Orders Timeline   ◯ Total Amoun

Running vs Completed Orders

Running state
States : 15

■ Completed state ■ Running state

Orders Timeline   ●— 2020 ●— 2019

30	
20	
10	
0	
-10	

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

Orders

All	46	
Today	1	↑
This week	1	
This month	2	100 % ↓
This year	19	42.11 % ↓

Total Amounts of Orders in € by Vendors

Total Amounts
200k
150k
100k
50k
0k

Comid Adams Britli Comido Handy Health The Wa

Step 6. Create Tabs

← Tabs

■ User Tabs

☆ Entity Name	LOANS
Type	Widget ✕ ⌃
Title	Search...
Data type	Searching...
	Table
Data Table	Html
Insert Mode	Widget
Access Code	✕ Alexandra Birnie
Change Code	✕ Alexandra Birnie
Position	1
Init-action	
New-action	

Step 7. Link a Workflow to the App
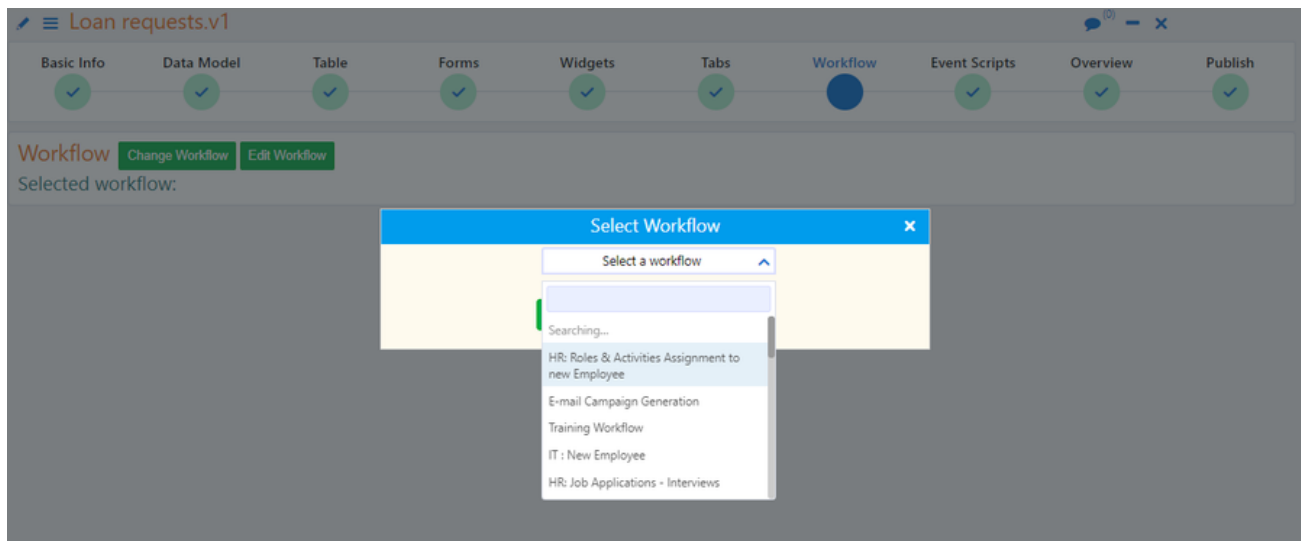
Step 8. Insert Event Scripts and execute custom code
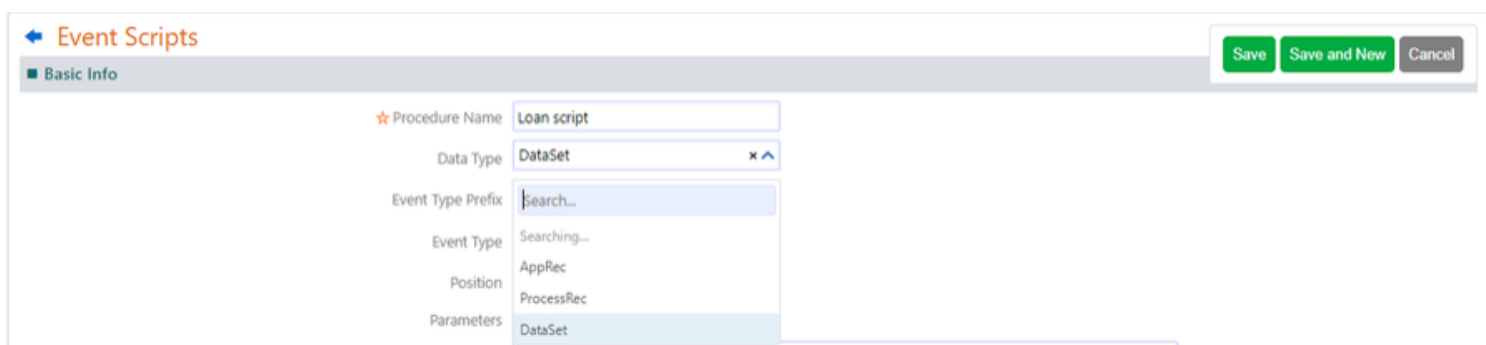
Step 9. Customise your App
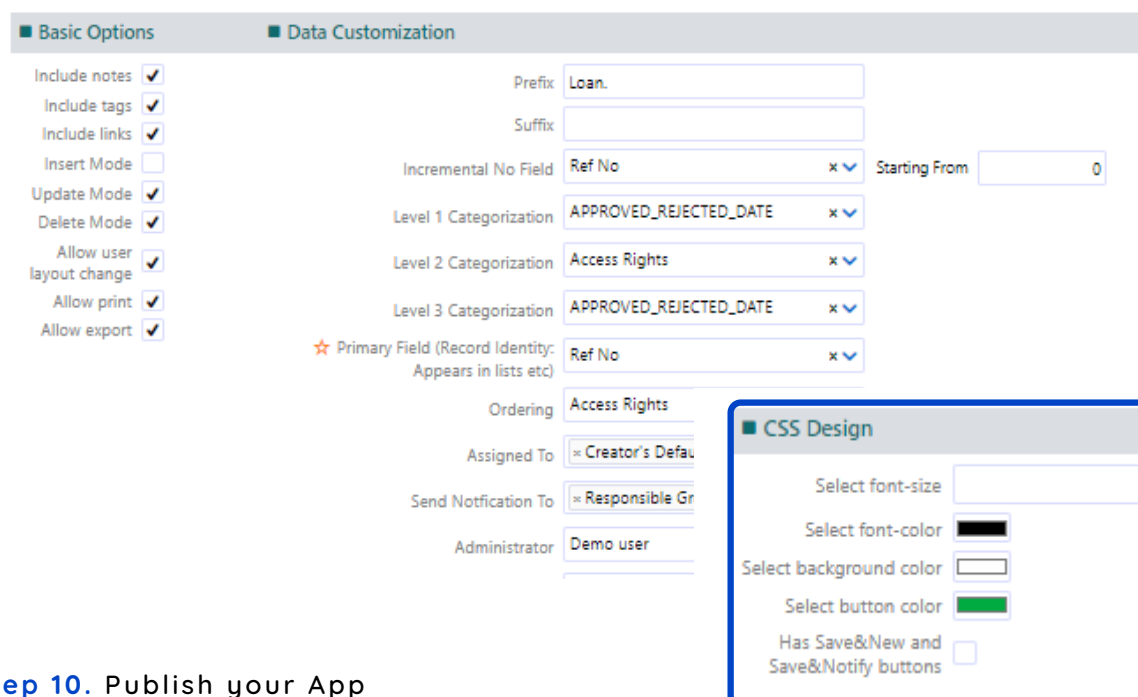
Step 10. Publish your App

From the User Apps Menu, you are able to navigate through all the custom apps, select the one you want to access and view all the entries or add new entries.

If the App is Process enabled and linked with a Workflow, more Tabs appear in the left-side menu, such as Workflow Tasks, Attachments, Workflow audit.

What's more, you have the ability to define whether the users can export or print the records of Applications.

- Enable the Allow Print and Allow Export options in the App Builder
- Click on the actions button of your App and choose whether you would like to print or export the data in your table

APPLICATION MARKETPLACE

Browse and download process related Business Apps from Comidor Marketplace. Find examples of application categories such as People Management, Customer Success, General Processes, Supply Chain and more.

Dismissal / Retirement

Customer Satisfaction Survey

E-mail Campaign Generation

Purchase Order

Document Approval

Budgeting

On-boarding

Personnel Evaluation

Order Management

Recruitment

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ENTERPRISE ARCHITECTURE

Organise your company effectively and accomplish your objectives

BUSINESS ARCHITECTURE

Design and execute your business strategy. Comidor Business Architecture provides you with all the necessary functions to make your organisation more efficient and productive.

Architecture Framework (TOGAF)

Business Architecture

Functional Level

Operational Level
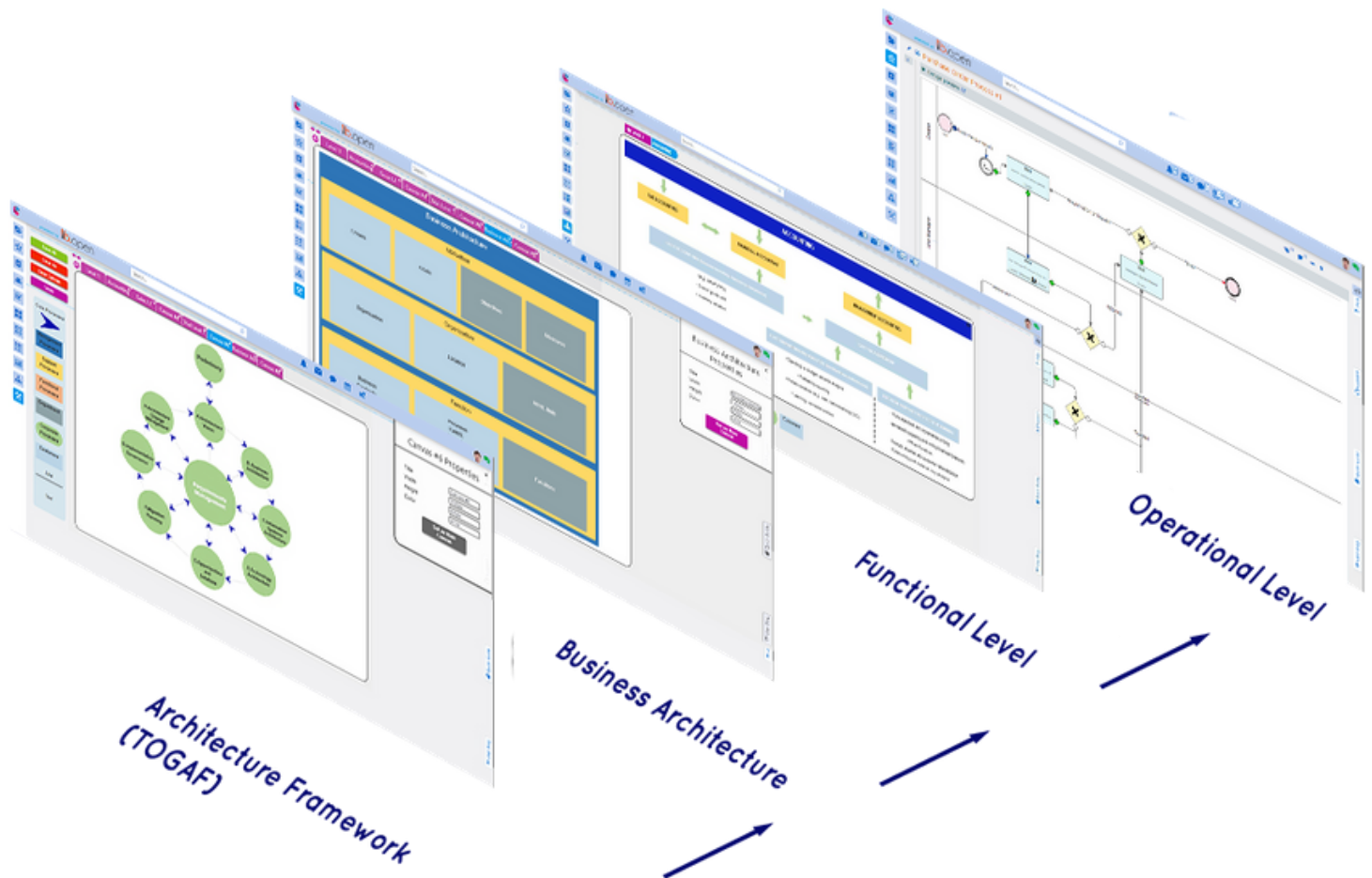
Build your Business Architecture and Process Taxonomy

- Connect every department of your organisation with workflows
- Create objects with a seamless drag-and-drop function, and build relationships between them
- Guide your employees to the workflows they need anytime, through a user-friendly navigation environment

Enterprise Canvas
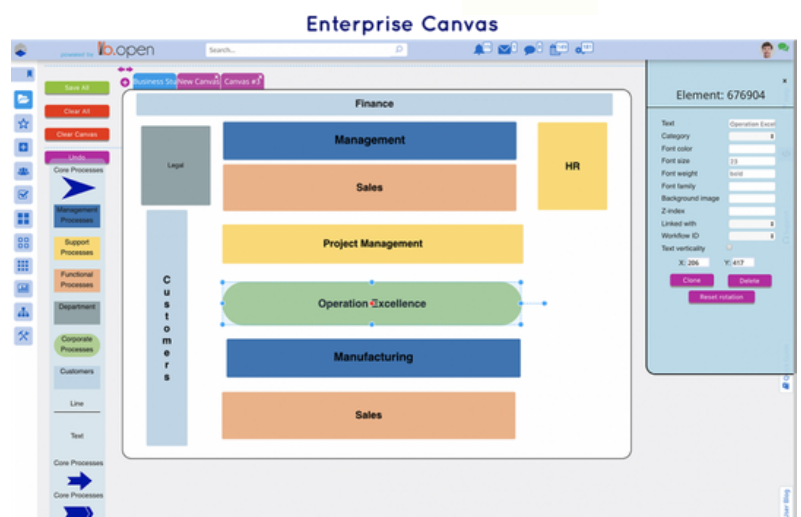
Get a business-value centric perspective

- Design and execute your strategy with Comidor Business Architecture
- Incorporate a top-down enterprise overview
- Design any framework, TOGAF, Zachman, FEA, Gartner's, or your unique one
- Interact with the final multi-level diagram that you designed within Enterprise Canvas
- Get a 360 ° view of all business processes per department
- Improve visibility and minimise the business disruption

Operating Model

FEA Framework

TOGAF Framework

Zachman Framework
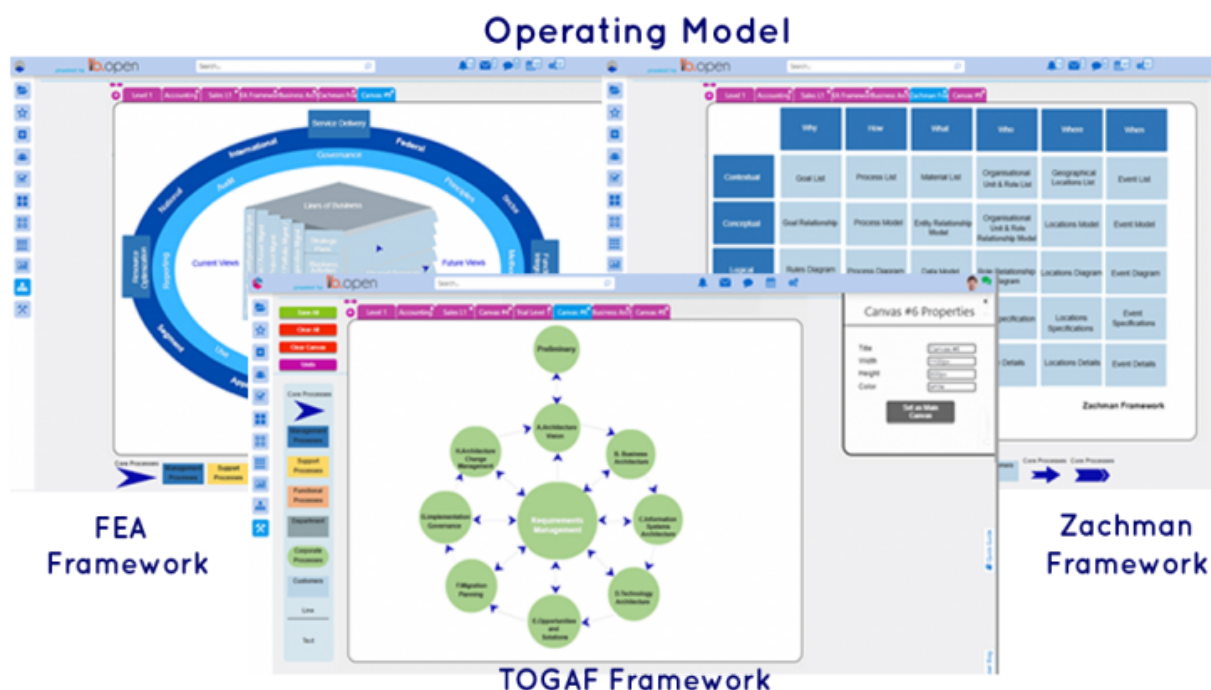
Depict your organisational structure and build functional teams

- Make the structure of your company clear to any employee
- Ensure that information flows correctly throughout the company
- Design your Organisational structure and fulfil your goals
- Distinguish between the leaders and the members of a group easily and illustrate the relationships among personnel
- Organise and monitor the company's performance by group
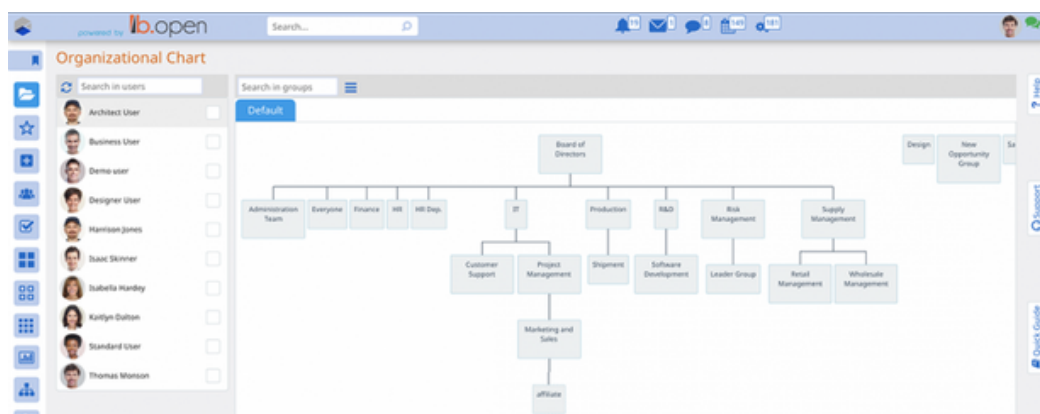
Organise your business setup

- Set up your business and break it down into multiple divisions and offices, enabling you to create competitive market advantages
- Allocate resources according to your company setup
- Define working schedules, public holidays and Absence entitlements for every region or for different time schedules (full time / part-time)
- Switch between different currencies, languages and locations
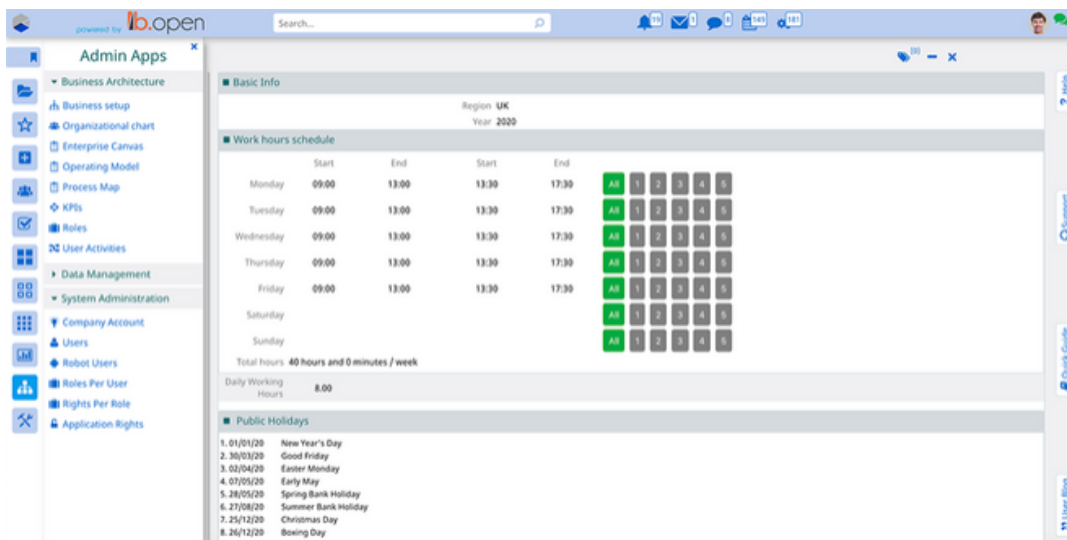
Manage business process categories through Comidor Process Map

- Get a top-down view on how business processes are categorised
- Create business categories for every operation
- Add a new Business Function Category to a process
- View, manage and monitor all types of processes in Comidor Workbench

Organise teamwork with User Roles and Activities

- Monitor and organise your tasks efficiently
- Categorise activities based on specific roles
- Keep track of staff collaboration and workload
- Have a clear overview of all the activities
- Audit the time spent on each activity
- Specify your human resources needs
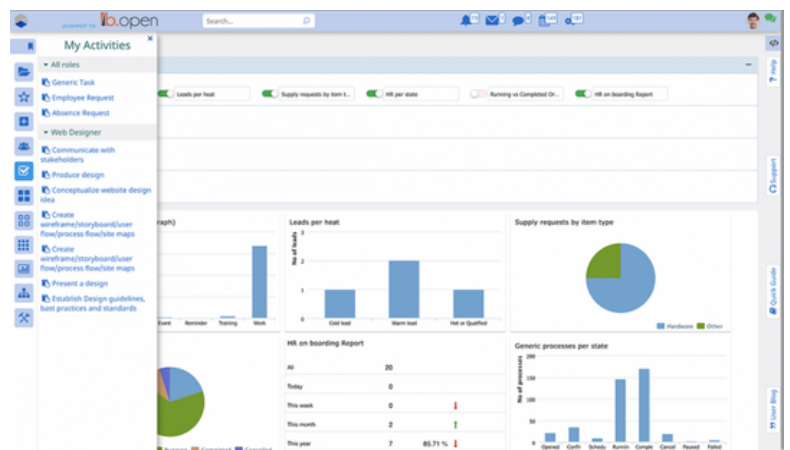
SYSTEM ADMINISTRATION

Manage users and their Application Rights, monitor the system's health and allocate system's resources

Manage Users and Robot Users

- Add Users and edit their personnel records
- Assign Users to one or multiple groups of the Organisational Chart
- Involve Robot Users, non-human Users, that automate processes and tasks
- View and manage multiple Users simultaneously
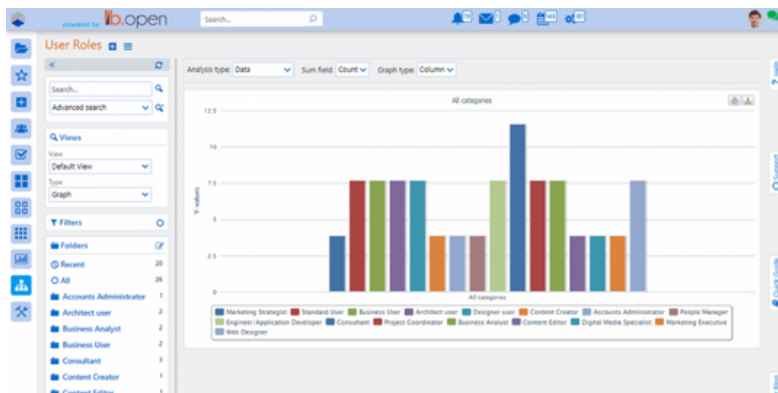
Coordinate your Personnel based on their Roles

- Set up Roles based on your company's activities
- Define the role-based permission and Application Rights
- Assign Roles to Users
- Monitor employees workload based on their role

Assign Rights to Users

- Define Application Rights to packages and units based on each role
- Restrict access to units and menus depending on specific Application Rights
- Define which individual objects within a unit should be visible for each role
- Manage Application Rights to sensitive records and confidential information with a few single clicks

BUSINESS PERFORMANCE

Meet your business goals efficiently and effectively. Set up corporate objectives and improve organisation and team performance through monitoring Key Performance Indicators. Get full and clear insight of your business performance with Reports and Analytics.

Monitor your business performance with powerful KPIs
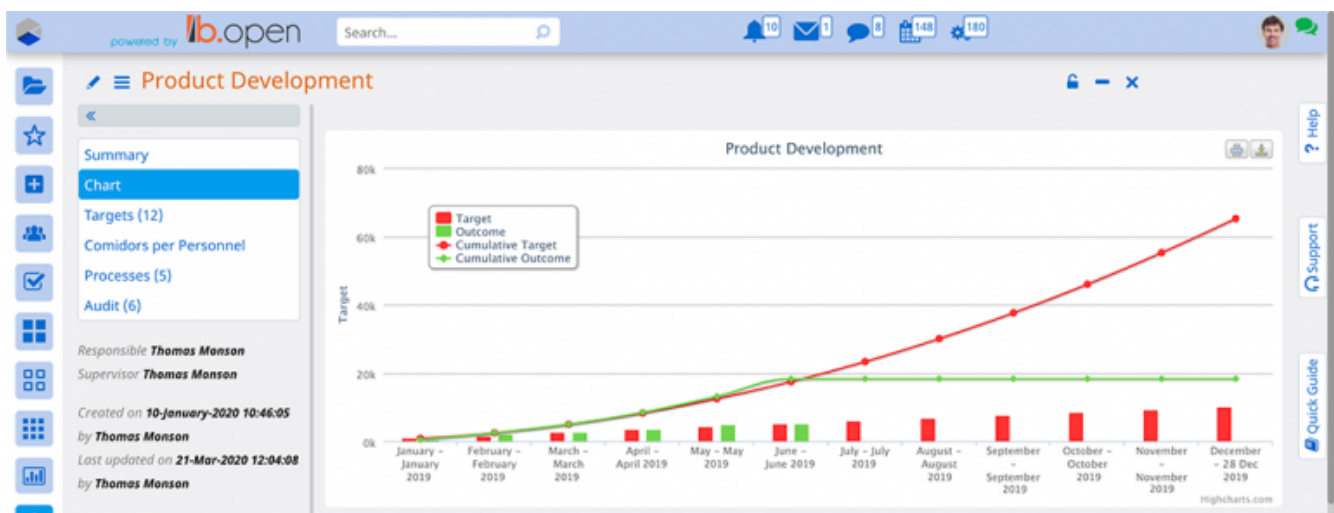
- Achieve Real-Time performance tracking
- Have a clear view of the KPIs progress
- Connect KPIs and certain processes easily
- Set targets and monitor their progress and results
- Get a clear visualisation of your preferred measurement

Get valuable insights at a glance with KPIs Dashboards

- Get a more detailed view of every performance indicator, workflow and time period
- Create your own dashboards, link KPIs with services and check business productivity
- Display the core KPIs, monitor their progress for specific time periods and achieve business objectives
- Different graph types – Score Cards, Goal Meters or Gauge Reports – help Managers and Process Excellence Executives to gain deep process understanding and improve the decision-making
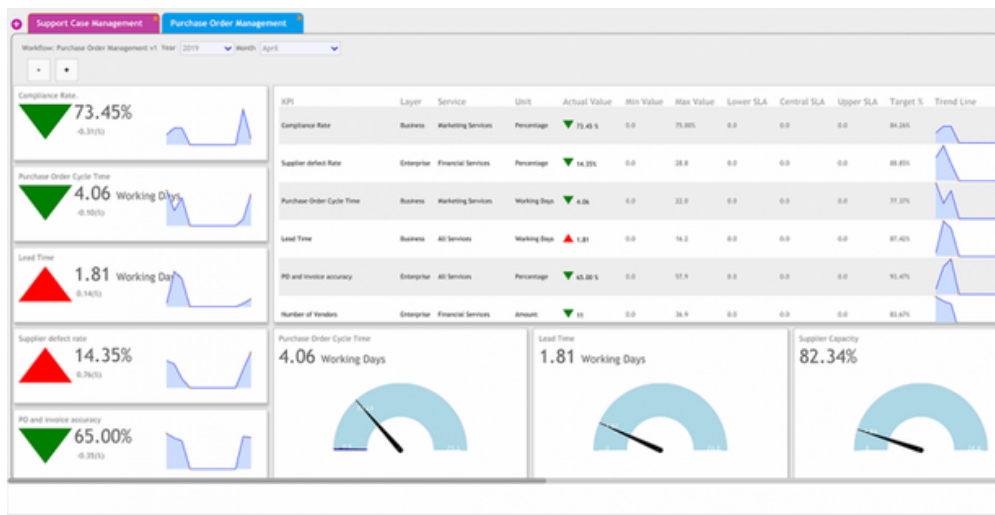
Exploit out-of-the-box advanced Business Analytics and Reports

- Get a 360° view of your Business Projects with predefined Project Reports and Analytics. Manage and control project cost performance based on actual accomplishments with Earned Value Analytics and monitor the Personnel workload with Resource Availability Reports
- Obtain valuable information from the predefined Tasks and CRM reports and boost your business productivity
- Base your decisions for improving personnel performance on HRM Reports, such as Absence Report, Resource availability Report, and Skills Report
- Track your team's workload with Account, Process and Project Timecards
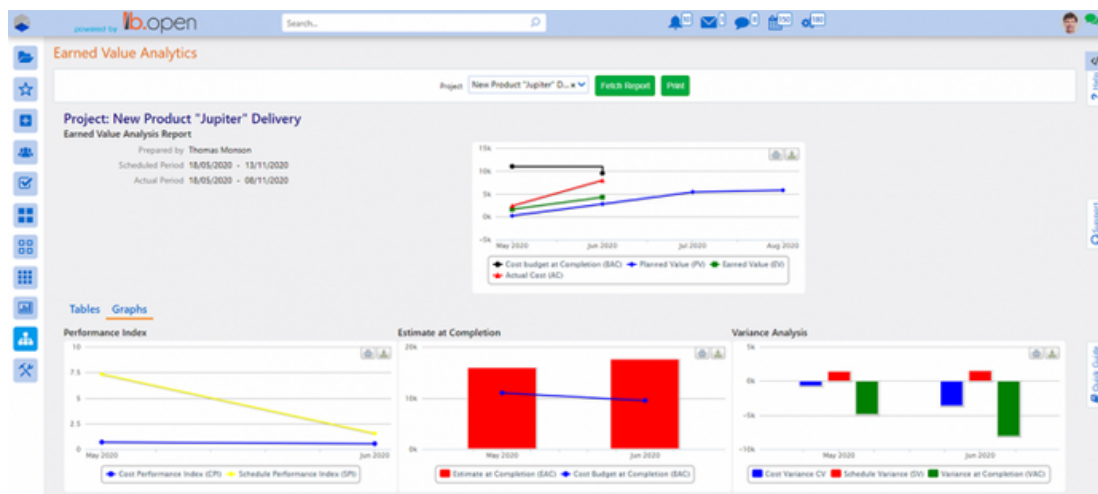
Create customised Reports

- Use Widgets for data visualisation and get real-time data based on parameters you define
- Combine multiple data views to create rich dashboards with different graph types (Text, Pie, or Column)
- Build your own Report Applications easily with Comidor App Builder and monitor any Comidor entity (Processes, Accounts, Tasks)
- Choose the view that best serves you for clear data visualisation and faster decision-making between Tables, Graphs (Pie, Stack, Column) or Reports
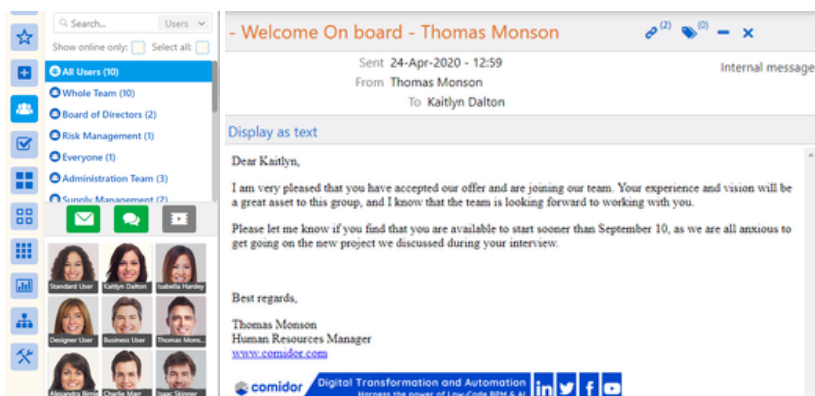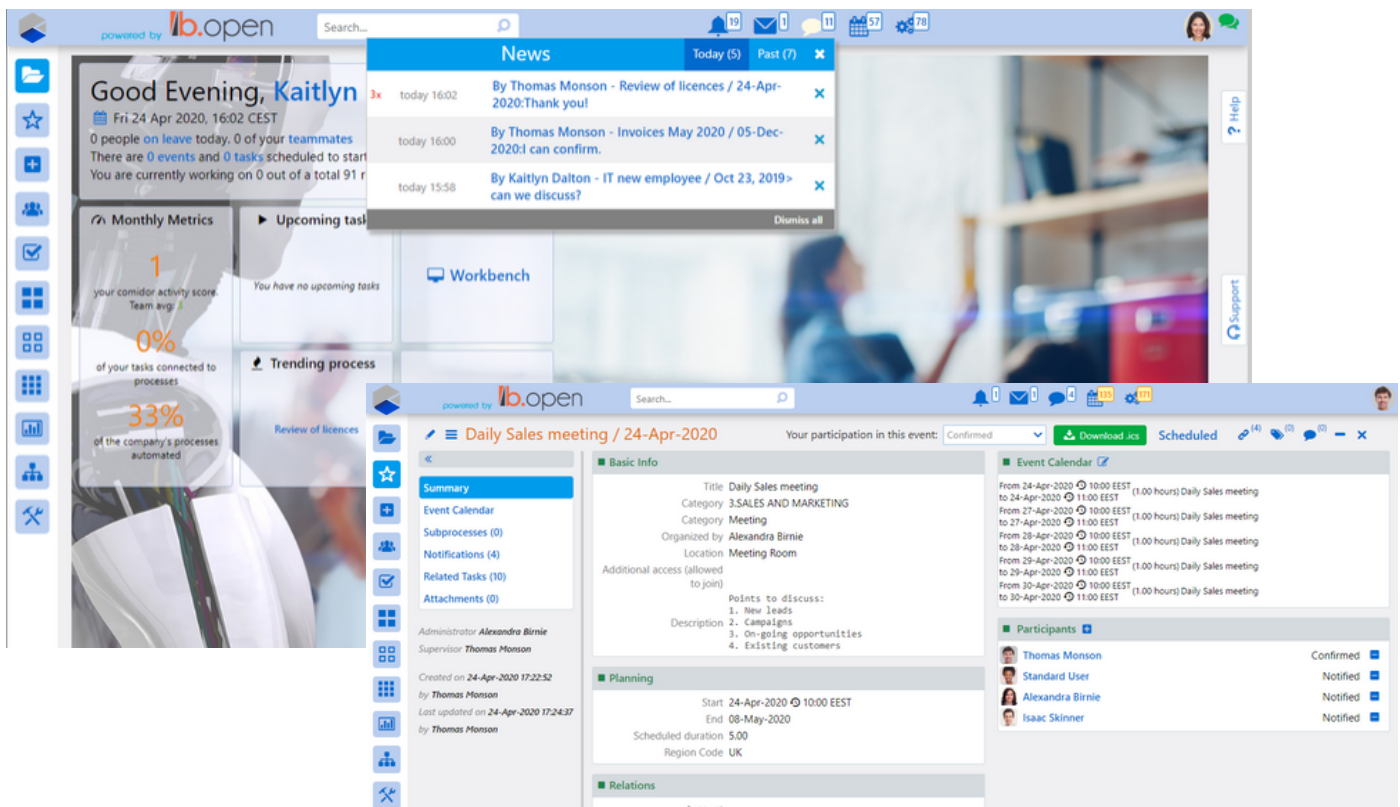
comidor

DIGITAL WORKPLACE

People, Process and Technology in one place

ENTERPRISE COLLABORATION

Bring all communication channels together, from internal messages to discussion boards and chat/video conferencing

- To-do lists for productive team collaboration
- Push notifications & reminders for tasks, emails-messages and upon any change or comment in notifications bar
- Event Management to organise and monitor your event capacity and planning
- Wikis that will help you transfer knowledge inside and around the company
- Topics and discussion boards

Communicate faster than ever

- Email Client with:
  1. multiple email integrations
  2. templates and scheduling capabilities to save you time
  3. linking options with other Comidor entities
- Internal Messaging
- Chat/video conferencing

Schedule work for maximum productivity

- Repetitive tasks to plan the work smarter
- Interactive Calendar in a daily/weekly/monthly or grid view with filters
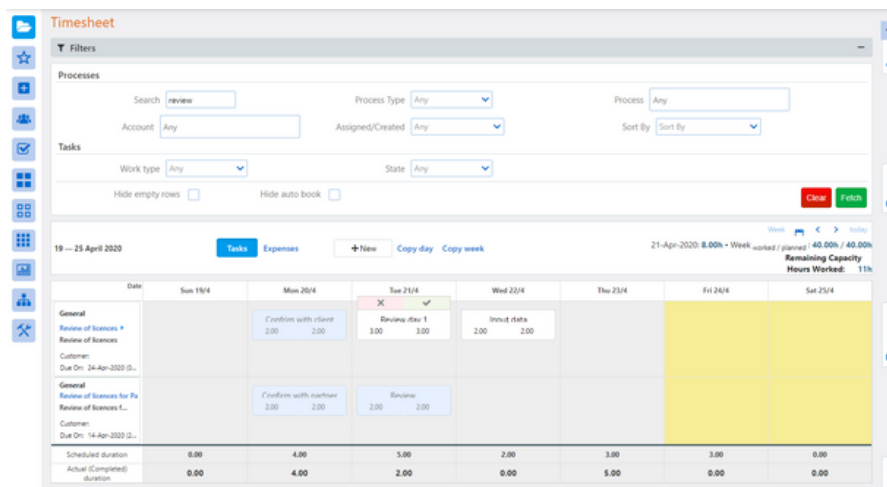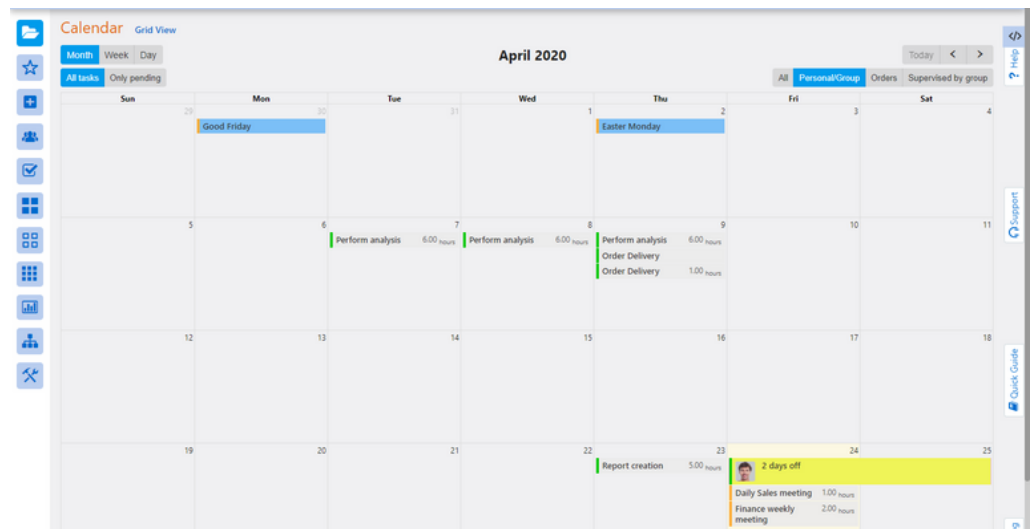
- Reminders via notifications/emails/SMS
- Re-scheduling and postponement of issues and tasks
- User timesheets give the scheduled and actual task duration to check user engagement

Control progress with intelligent dashboards

User-friendly dashboards with drag-n-drop functionality that give you a view of which process, email or task is pending with a preview of its information.
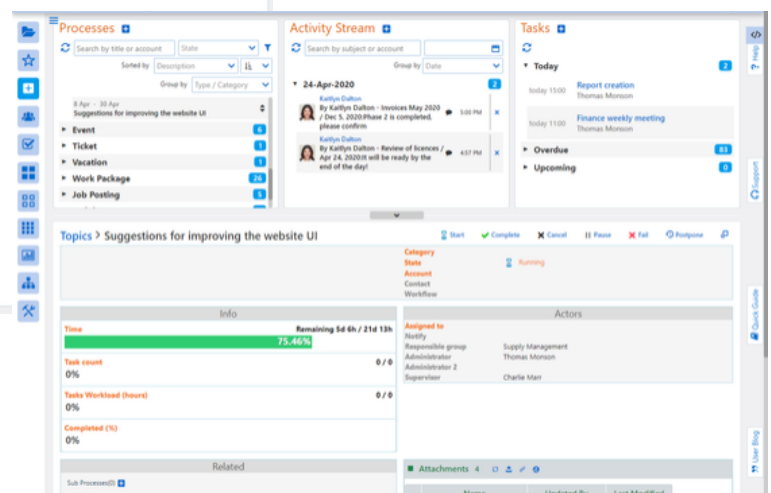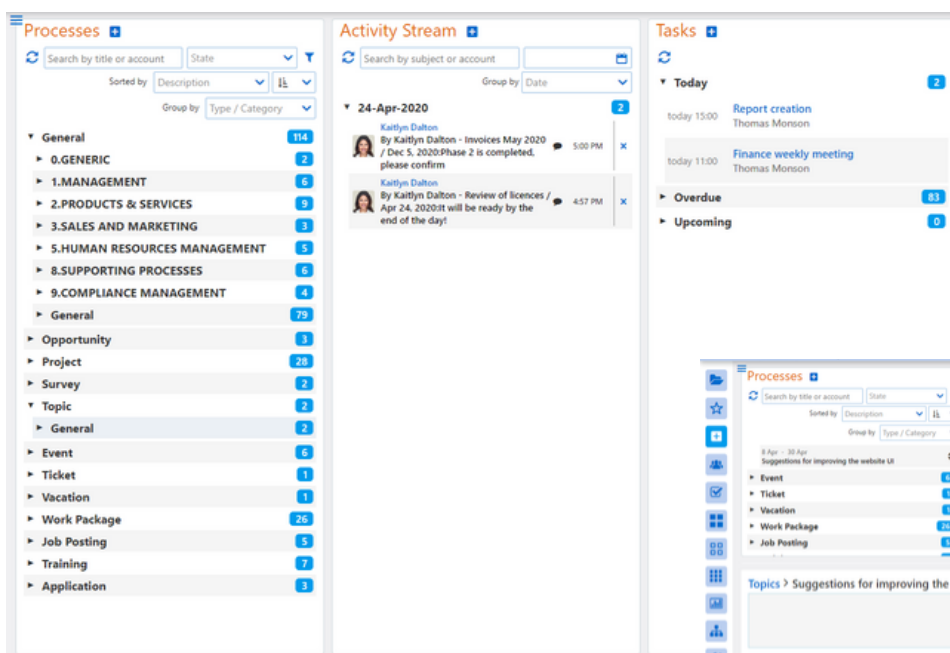
FILES AND CONTENT MANAGEMENT
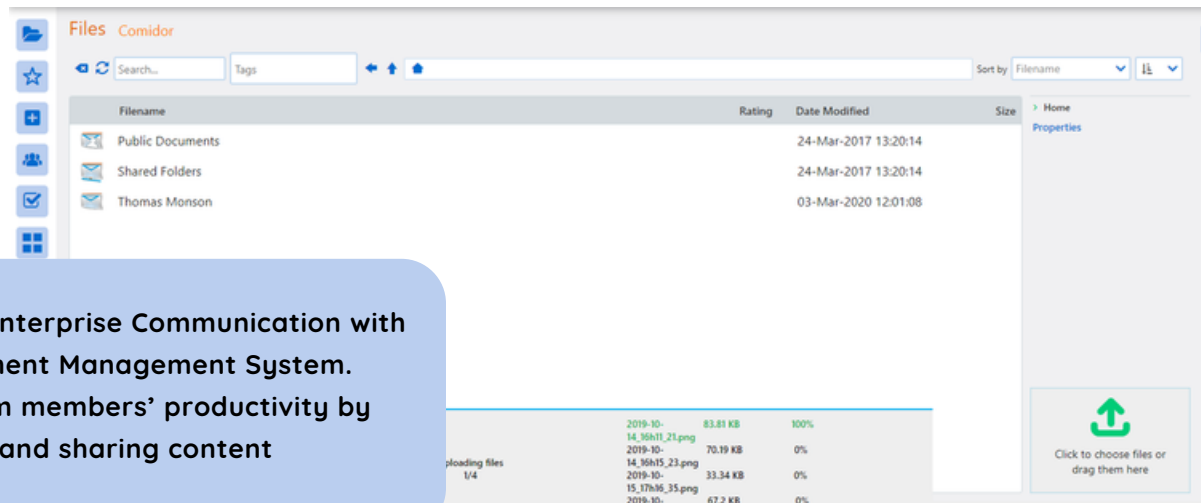
Enhance your Enterprise Communication with Comidor Document Management System. Scale your team members' productivity by uploading files and sharing content with them

Manage your Documents

- Create, upload and store your files in Comidor DMS
- Preview your files online at any time and on any device
- Trace your files back to an older version
- DMS Integration with Dropbox, Google Drive, Box
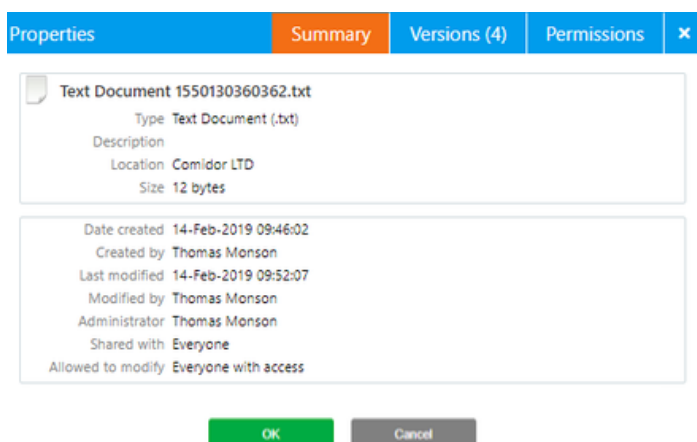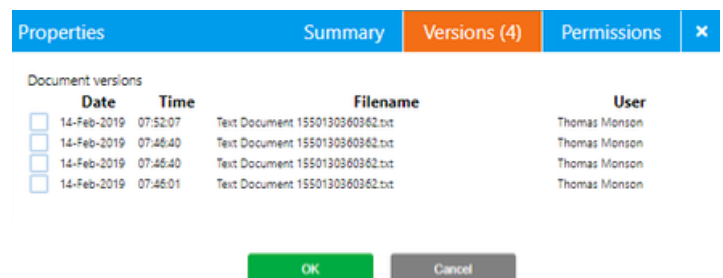
Share information more safely

- Assign private or public access
- Choose the teams or other users you wish to share folders and files with
- Lock your files
- View and change access rights control based on user/team/role

💡 Comidor also provides you with:

- Digital notes that replace post-it notes
- Embedded Wikis to share knowledge enterprise-wide

BUSINESS APPS

Project Management, People Management, Customer Success in one place

Project Management

- Visualise time, duration and sequence of the Project's Work packages with the Gantt chart
- Use the burndown chart to get an instant view of actual vs remaining schedule work hours
- Get quick updates via the KanBan board tool, monitoring all project work progress and their just-in-time deliverables.
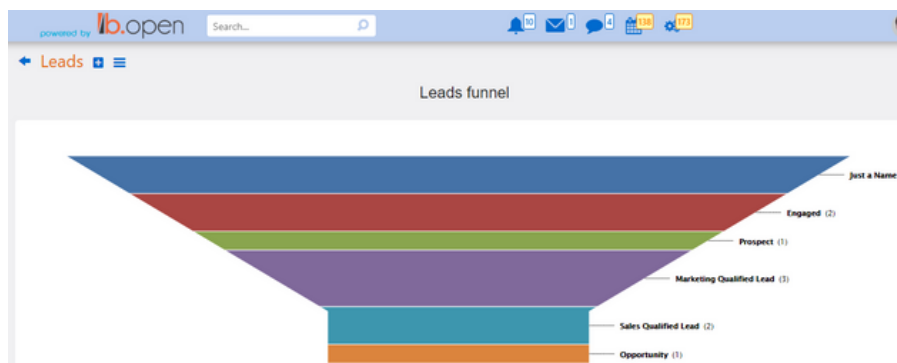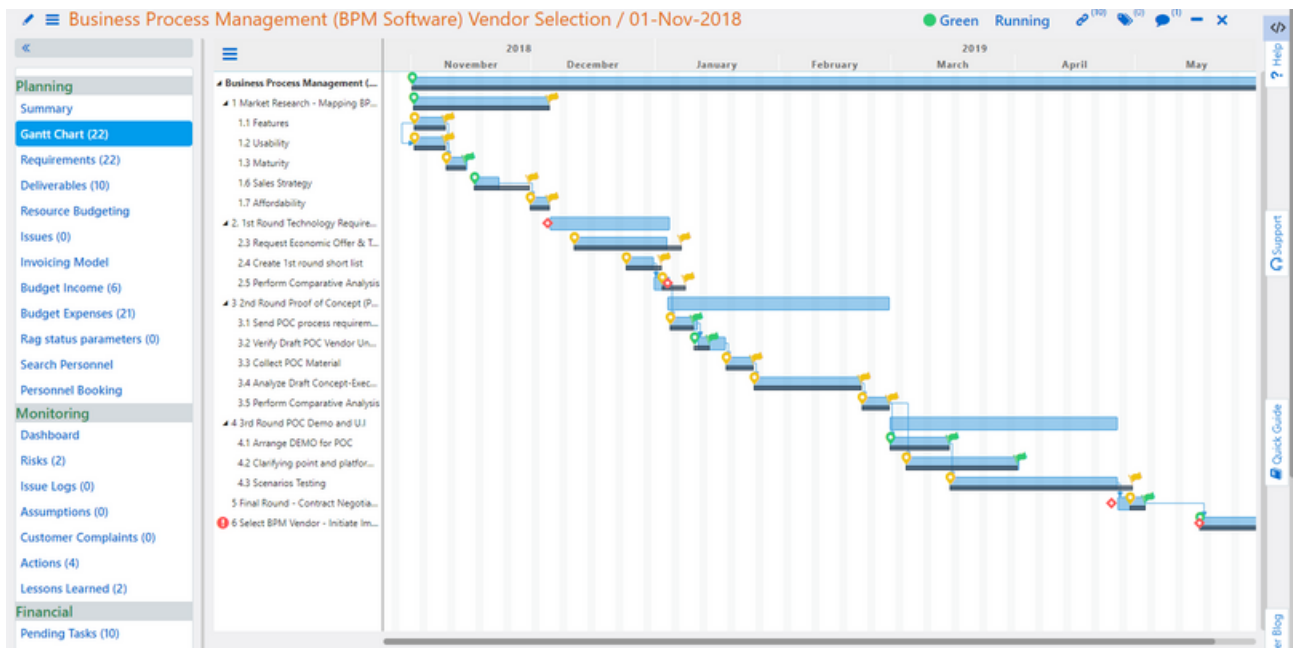
Customer Success

- Manage Accounts/Clients/ Partners/ Suppliers/ Competitors in one rich user interface, with detailed past activity, notes, documents, email threads and BPM processes

People Management

- Organise & maintain personnel records
- Assign personnel to departments/locations
- Define working hours & conditions, set holidays per groups/countries

COMIDOR PLATFORM

Cloud
Mobility
Security

CLOUD AND MOBILITY

Public and Private Cloud

IaaS (i.e. Amazon EC2, Azure, Oracle, Google, IBM)

- Public: Shared Infrastructure
- Private: Dedicated Infrastructure (A.D SSO)

SaaS- Software as a Service

- ISaaS provision of the Solution with annual license fee

On Premise and Hybrid

- On Premise: Customer Infrastructure (A.D SSO)
- Hybrid: Any combination

Purchase (CAPEX)

- Ownership of the Solution with one-time fee
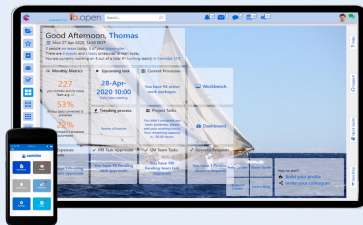
Comidor Mobile® is your personal business assistant when you're on the move. The app includes a variety of important business tools that ensure business continuity, improved productivity and give your company a competitive edge.

Key Features
- Email:
Follow your e-mails and Comidor internal messages and gain all the benefits of mobility
- Tasks:
Read your daily tasks and edit them on the go
- Contacts:
Have access to your full contacts profile all the time from any location
- Documents:
Browse through your Comidor Documents (private, public or shared folders) and download them directly to your mobile device
- Charts:
Use dynamic dashboards on-the-go
- Notifications:
Receive alerts (by text, sound or vibration) each time you have a new e-mail, task etc.

SECURITY

A+ in Security

Comidor Cloud's web-tier is rated as an A+ by the Qualis SSL LABS.

Comidor Platform offers end to end security for Cloud, Data and Applications integrating a full stack of security policies and services.

- ✓ Physical Security
- ✓ Cloud Security
- ✓ Application Security
- ✓ Compliance

- ✓ Data protection
- ✓ Data encryption
- ✓ Access control
- ✓ Audit controls

- ✓ EU GDPR
- ✓ Risk management
- ✓ Business continuity
- ✓ Disaster recovery

Network Protection Management

Comidor is accessed through a firewalled network configured to reject any illegitimated connections except those allowed by the network administrator (default deny).

Database Protection Management

Controlled access to the local Database (DB) is achieved through:
1. Controlling users access rights
2. Excluding access to local DB remotely
3. Ensuring that access is only possible through predefined administrator IP addresses.
All changes/updates made at the platform level to the platform and application systems are recorded in Apache Subversion Software (SVN).

Backup Management

The Comidor backup process ensures maximum safety and recovery of your precious application data. The backup manager applies the same high security policies to make backups automatically and at regular intervals to minimize data loss in case of errors, and natural disasters. The manager makes a full backup every day and incremental backup every 4 hours. Shortly after each full backup, the backup manager runs the compression and encryption process (application 7zip encryption AES256) on all backups of the day.

Authentication-Authorization

All access to Comidor, is permitted only over SSL connections. This way, users are assured that all information passed between Comidor and their browser is secure. For authenticating - authorizing users' access, Comidor follows a simple yet strict process in which users provide the given valid credentials (e-mail, password and company code), through SSL data transfer.
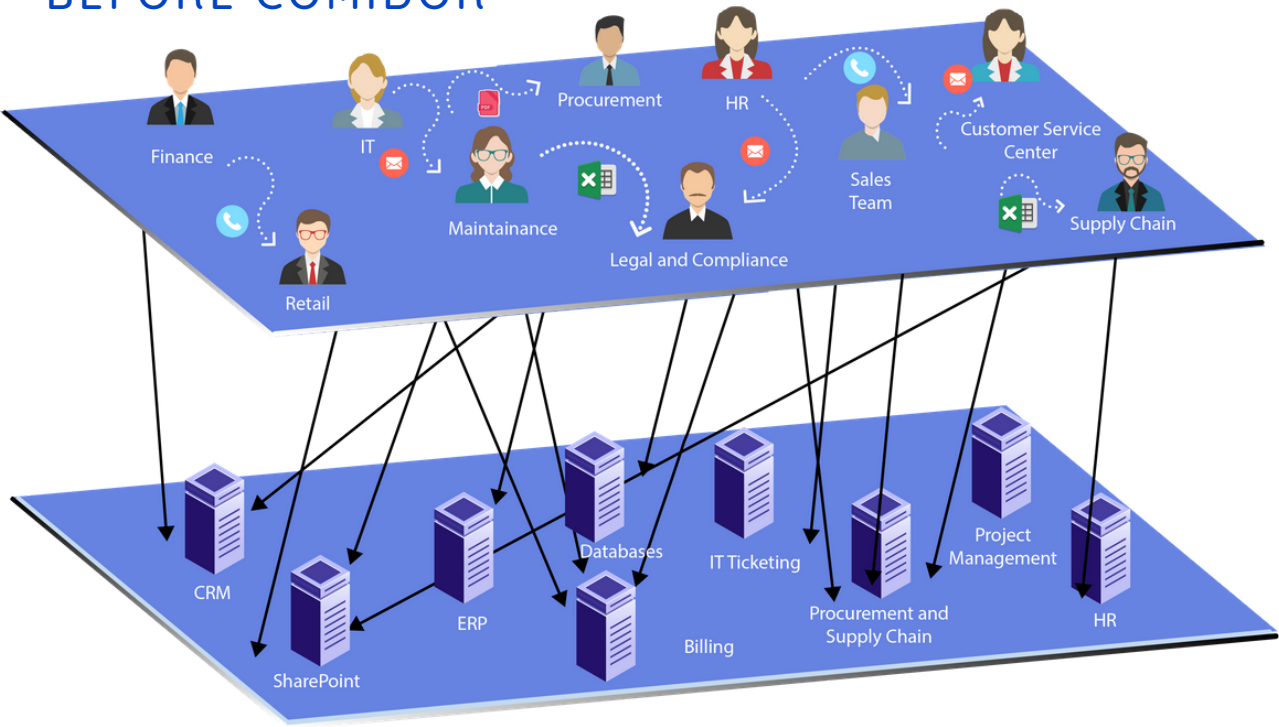
Audit

Our hosting partner is Amazon. Amazon AWS certified on multiple SAS70 Type II audits under both SSAE 16 and ISAE 3402 professional standards. AWS is also certified under the ISO 27001 standard.
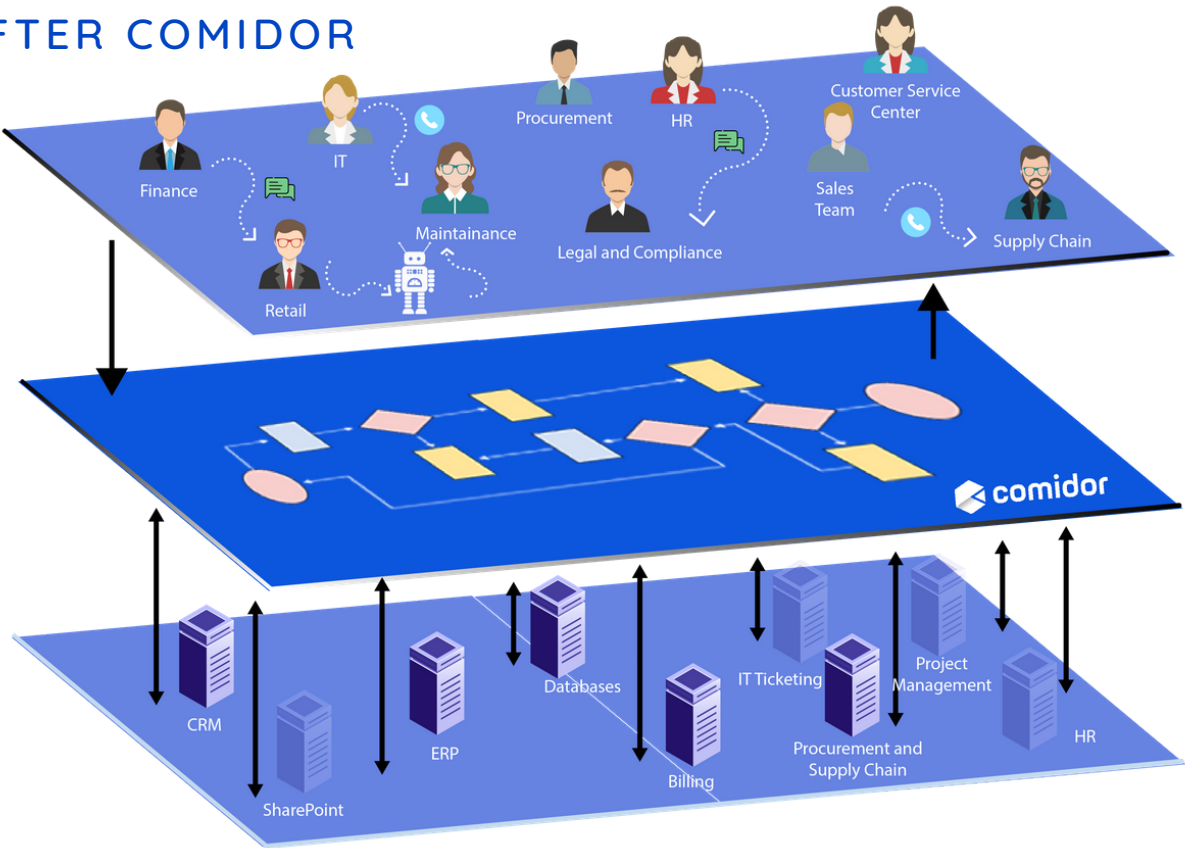
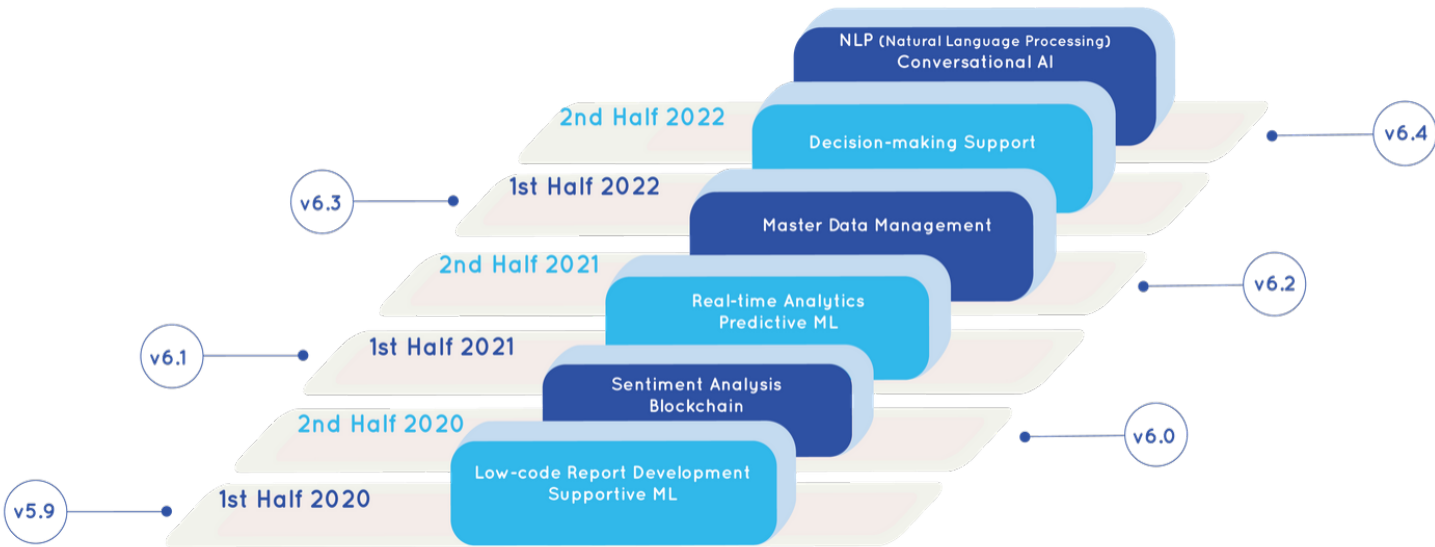# MAKING THE DIFFERENCE WITH COMIDOR

BEFORE COMIDOR

AFTER COMIDOR

comidor

3 YEARS ROADMAP

NLP (Natural Language Processing)
Conversational AI

2nd Half 2022

Decision-making Support

v6.4

1st Half 2022

v6.3

Master Data Management

2nd Half 2021

Real-time Analytics
Predictive ML

v6.2

1st Half 2021

v6.1

Sentiment Analysis
Blockchain

2nd Half 2020

v6.0

Low-code Report Development
Supportive ML

1st Half 2020

v5.9

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