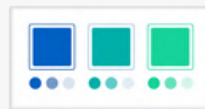
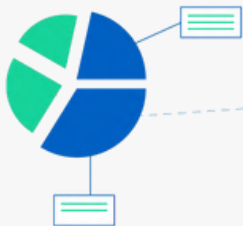
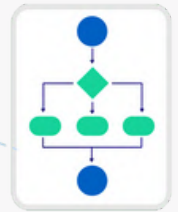
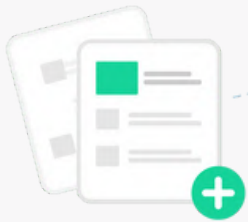
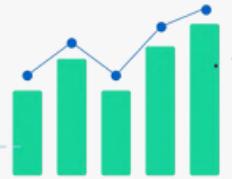


comidor



COMIDOR v6.2 PLATFORM OVERVIEW

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WHAT IS COMIDOR

CREATE VALUE FOR YOUR BUSINESS
AND MAKE A DIFFERENCE

WHEN LOW-CODE MEETS HYPERAUTOMATION IN THE DIGITAL WORKPLACE



Comidor is a Low-Code Automation Platform that empowers any organization, team, or professional to build, automate and share applications and workflows, simplifying digital business transformation and automation.

COMIDOR HELPS YOU CREATE VALUE FOR YOUR BUSINESS BY

Building new applications

Automating end-to-end workflows

Using emerging technologies at scale

Empowering people to do their best





ENTERPRISE LOW-CODE

From idea to
application with
No-Code/Low-Code



APP DESIGNER

Build custom apps with Comidor App Designer, where no development skills are needed. Design, configure and optimize business processes using marvelous functions.

Comidor Application Designer
Accelerate your creativity

Search [] [Q] [Create an App] [Import an App]

App Types

- Simple 1
- Processes 1
- Sequential Processes 1
- Reports 0
- Kanbans 0

Status

- Pending Publish 0
- Published 9

Categories

- Accounting Automation 2
- HR Automation 2
- Sales Automation 1

Reset All [Apply]

Results: 9

- Incoming Requests
Sales Automation
- Properties
- Travel Expenses
Accounting Automation
- Vendor Invoices
Accounting Automation
- Customer request management
- HR Interviews
HR Automation
- Loan requests
- Purchase Order Process

Filter your apps by:

- Type
- Status, or
- Category.

There are various types of applications provided in Comidor App Designer. You can choose the one that fits better your needs from the following options.

1. Table applications:

- The **Sequential process-based**: Choose this type when you want to monitor processes that are simple with only sequential tasks, scheduling, state, completion, etc.
- The **process-based workflow**: Choose this type when you want to monitor process-enabled records, with scheduling, state, more complicated workflow steps, loops, automation steps, completion, etc.
- **Simple Non-process based**: Choose this type of table application when you want to create a table of data-driven records. No workflows can be related to this type.

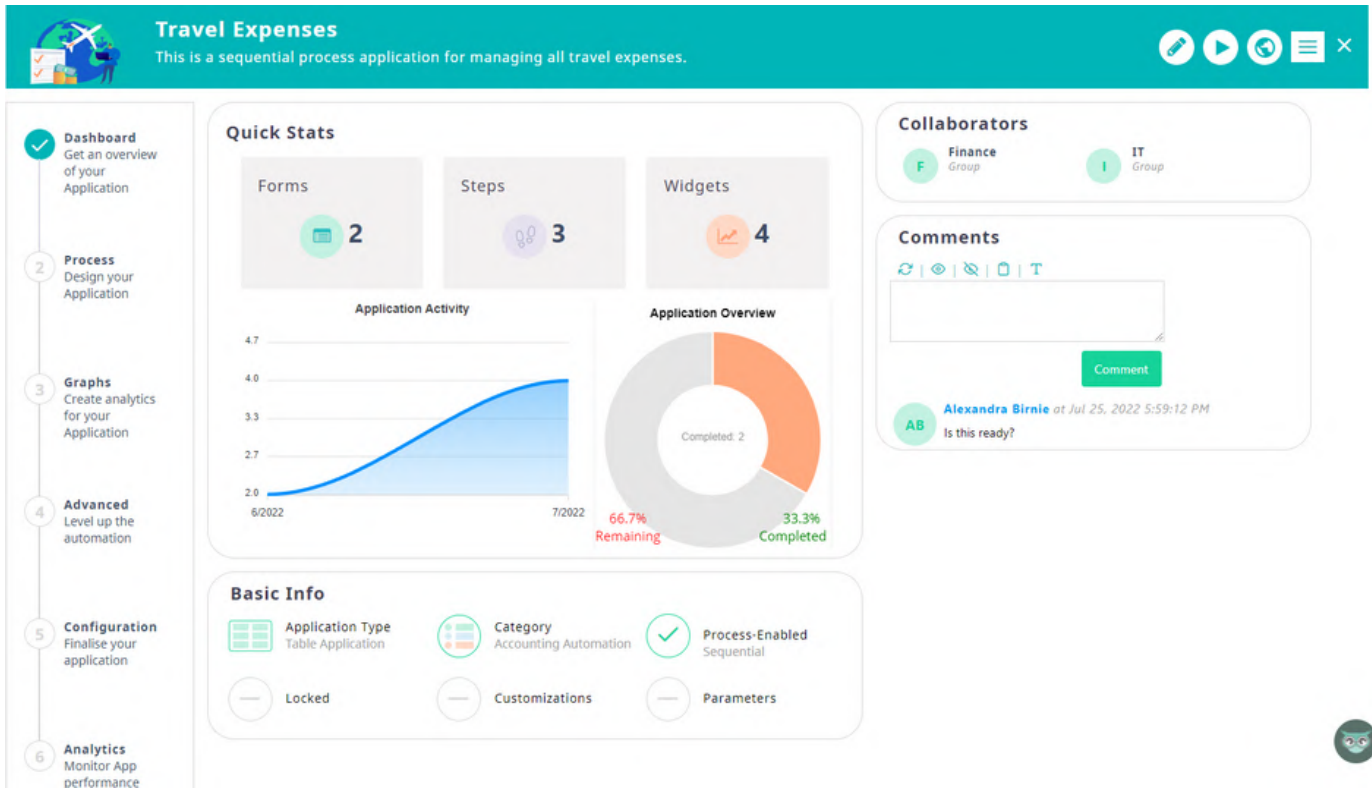
2. Report applications

3. Kanban applications



CREATE AN APP

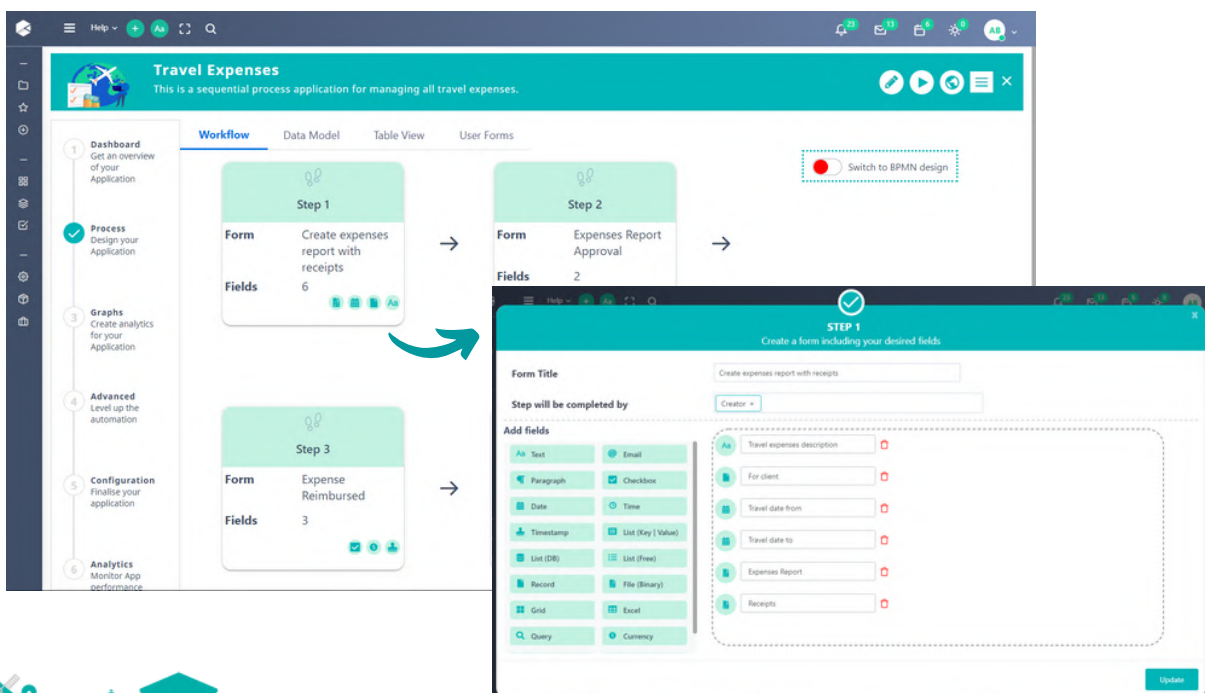
Enter the basic information of your application and choose the application type. For Table applications, you can create simple, sequential or BPMN process-enabled apps.



1. **Dashboard step:** get an overview of your application. In particular, you are able to view:

- Quick Stats
- Basic Info
- Collaborators: the users or groups that have access rights in this App.
- Comments: an area where users that have access write and view comments.

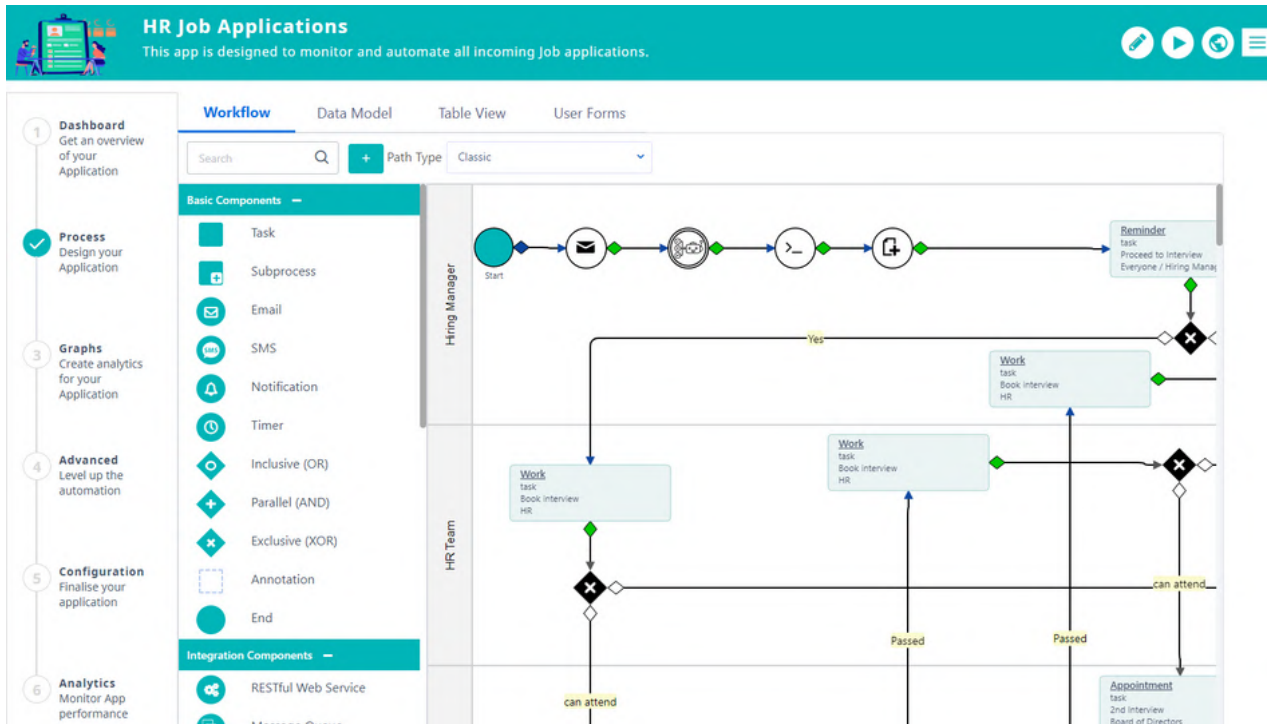
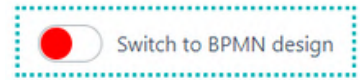
2. **Process step:** Fully design your process in terms of the number and the looks of the process steps, your Data model, Table View and User forms.



Define one by one the steps of your application. Each step is a task with assignees, forms, and fields. Create all your steps from one interface and all respective forms and fields are created automatically. In addition to that, a workflow with sequential tasks is created.

Do you want more functionalities?

Switch to BPMN and add as many workflow components and automation tools as you like, including RPA and AI/ML.



Data Model. Model the data with custom or pre-built fields

Once you have created your form, all fields can be found in the tab "User Fields". Additionally, you can create new fields from scratch. The field types are:

- Text
- Paragraph
- Date
- Timestamp
- Number
- Email
- Checkbox
- Time
- List (Key | Value)
- Phone
- List (DB)
- Record
- Customizable Grid
- Query
- URL
- List (Free)
- File (Binary)
- Excel
- Currency
- Encrypted



Different icons for each field type are also shown to enhance the rapidity of designers' comprehension.

Travel Expenses
✎ ▶ 🌐 ☰ ✕

This is a sequential process application for managing all travel expenses.

Workflow
Data Model
Table View
User Forms

Data Model

☰
↻

🔍

<input type="checkbox"/>	Label	Size	Column name	Created by	Created on	Last Updated by	Last Updated on
<input type="checkbox"/>	📁 Other file	9	USR_OTHER_FILE	YV Yvan Veldeman	Jun 28, 2022 11:51:25 AM	Yvan Veldeman	Jun 28, 2022 11:51:25 AM
<input type="checkbox"/>	# Ref no	9	USR_REF_NO	YV Yvan Veldeman	Jun 28, 2022 11:29:59 AM	Yvan Veldeman	Jun 28, 2022 11:29:59 AM
<input type="checkbox"/>	\$ Amount paid	12	USR_AMOUNT_PAID	YV Yvan Veldeman	Jun 28, 2022 11:29:02 AM	Yvan Veldeman	Jun 28, 2022 11:29:02 AM
<input type="checkbox"/>	☑ Paid	1	USR_PAID	YV Yvan Veldeman	Jun 28, 2022 11:29:02 AM	Yvan Veldeman	Jun 28, 2022 11:29:02 AM
<input type="checkbox"/>	🕒 Paid at	0	USR_PAID_AT	YV Yvan Veldeman	Jun 28, 2022 11:29:02 AM	Yvan Veldeman	Jun 28, 2022 11:29:02 AM
<input type="checkbox"/>	☑ Approved	1	USR_APPROVED	YV Yvan Veldeman	Jun 28, 2022 11:28:01 AM	Yvan Veldeman	Jun 28, 2022 11:28:01 AM
<input type="checkbox"/>	☰ Comments	10000	USR_COMMENTS	YV Yvan Veldeman	Jun 28, 2022 11:28:01 AM	Yvan Veldeman	Jun 28, 2022 11:28:01 AM
<input type="checkbox"/>	📄 Expenses Report	9	USR_EXPENSES_REPORT	YV Yvan Veldeman	Jun 28, 2022 11:27:22 AM	Yvan Veldeman	Jun 28, 2022 11:27:22 AM

Table View. Define the table columns

Properties
✎ ▶ 🌐 ☰ ✕

Data Model
Table View
User Forms

Basic Options

Please drag and drop columns on the right side to edit the application table

CREATE_USER

P ID

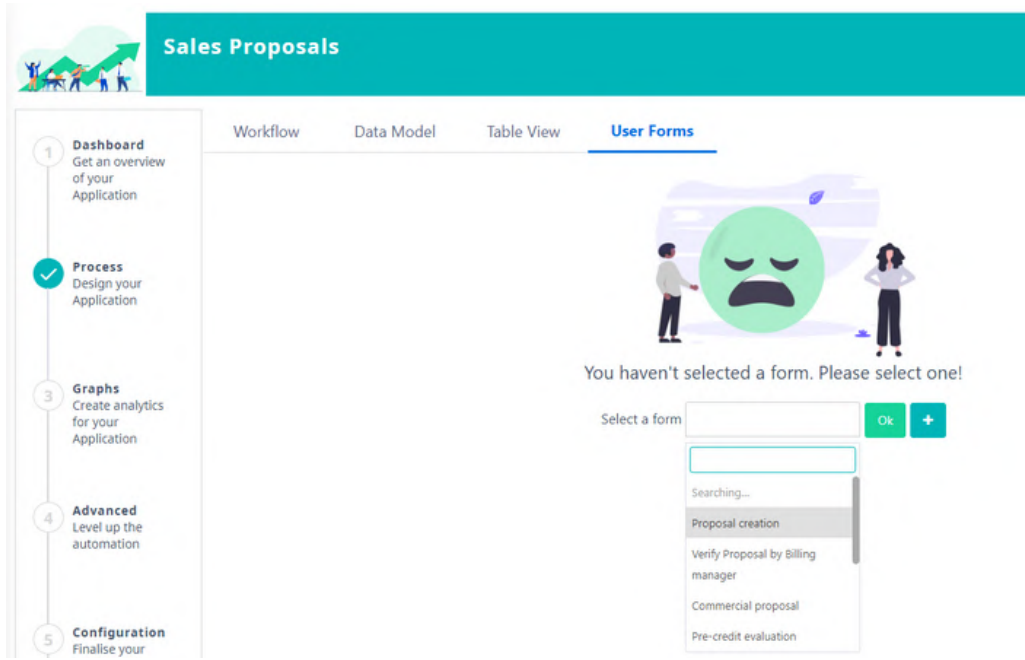
T Property Category

Property...	Name	Address	City	Country	Price	Link vide...
Text 1	Text 1	Text 1	Text 1	Text 1	Text 1	
Text 2	Text 2	Text 2	Text 2	Text 2	Text 2	
Text 3	Text 3	Text 3	Text 3	Text 3	Text 3	

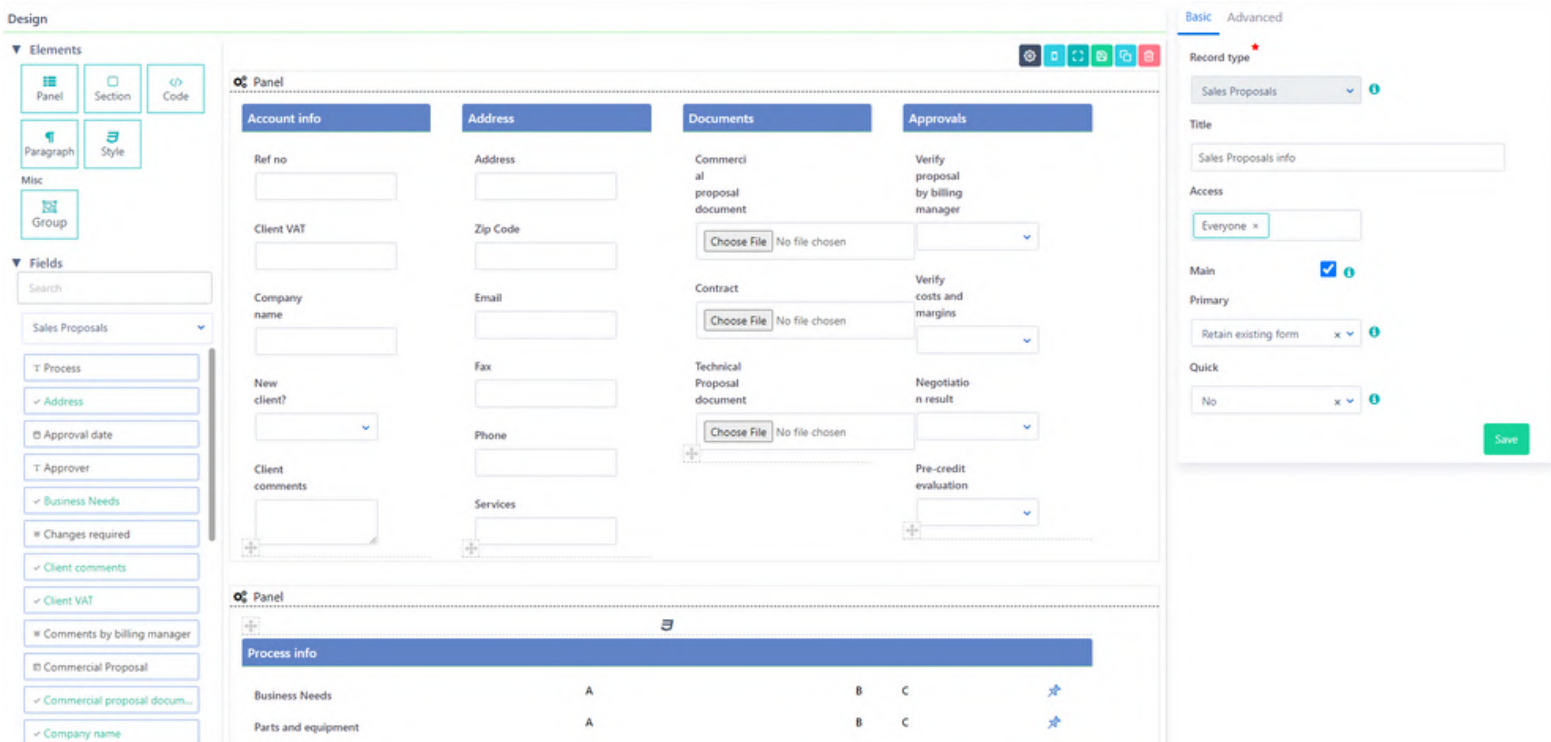
- Determine which columns you wish your App to show in the main table.
- Re-arrange the position of each column using drag-n-drop.
- Add a label to the column name, set a Prefix or a Suffix to be displayed before or after the value of each entry, and select the preferred alignment as well as other properties.



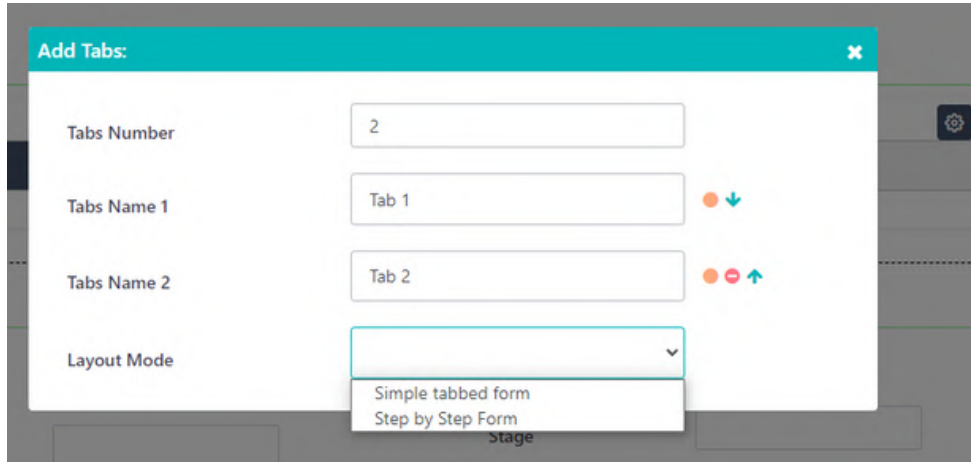
User Forms. Create the visual form and the layout of your business application.



- Forms can be used as Main forms in a Process, or as forms inside the tasks.
- Design your form easily, using drag-n-drop, and group them with Sections.
- Multiple Columns, Paragraphs, and Styles can be added inside a Form
- Forms can have their own view and change rights
- Add properties for each field. You can define the mode, label, tooltip, pattern, requirement, alignment, and many more.
- Forms can be supported with scripts



Designers can include tabs in the forms in order to group form fields and guide the end-users to proper completion.



Specify the layout mode and choose between a simple tabbed form or a step-by-step completion.

Simple tabbed form

Step-by-step completion

Designers have the option to define how drop-down lists are visible inside the forms through the Form Designer.

- Select option

Available list type options:

- Switch button


- Radio button



3. Graphs step: Create Widgets and visualise your real-time data

Travel Expenses
This is a sequential process application for managing all travel expenses.

- 1 **Dashboard**
Get an overview of your Application
- 2 **Process**
Design your Application
- 3 **Graphs**
Create analytics for your Application
- 4 **Advanced**
Level up the automation
- 5 **Configuration**
Finalise your application
- 6 **Analytics**
Monitor App performance



Create a new graph

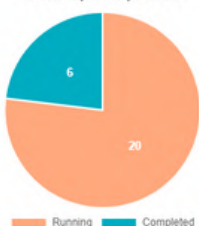
average amount paid

2,200.00


Travel Expenses



Travel expenses per state



Travel Expenses progress



Travel expenses report

Ref no	Title	Travel date from
26	TE-26	13-Sep-2022
25	TE-25	
24	TE-24	09-Sep-2022
23	TE-23	

4. **Advanced step:** Get the most out of the App Designer with this advanced options step by including user tabs in your records or the table of your app, event scripts, and field rules to show or hide fields, sections, or tabs in forms when specific conditions are met. This step is available only for Table applications

User Tabs

- 1 **Dashboard**
Get an overview of your Application
- 2 **Process**
Design your Application
- 3 **Graphs**
Create analytics for your Application
- 4 **Advanced**
Level up the automation
- 5 **Configuration**
Finalise your application

User Tabs
Event Scripts
Field Rules

User Tabs

	Title	Type	View tab in:	Insert Mode
<input checked="" type="checkbox"/>	Reports	Table	Table	

Info
Widgets

Add widget

Linked widgets

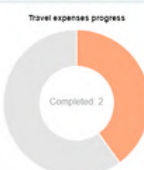
- Travel expenses progress ⊙
- Paid/not paid Travel expenses ⊙
- Travel Expenses Date report
- Travel Expenses per Client

Travel Expenses Date report
Travel expenses progress
Paid/not paid Travel expa...
Travel Expenses per Client


Travel Expenses Date report

Period	Number	Change (%)
All	5	
Today	0	
This week	0	
This month	3	30% ↑
This year	5	↑


Travel expenses progress



Paid/not paid Travel expenses



Travel Expenses per Client



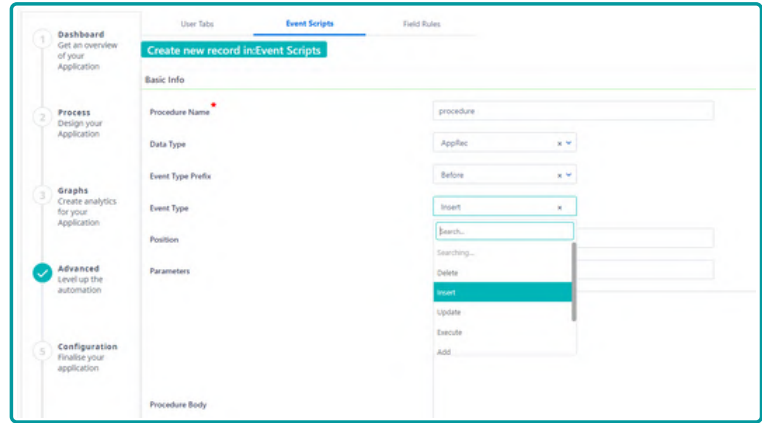
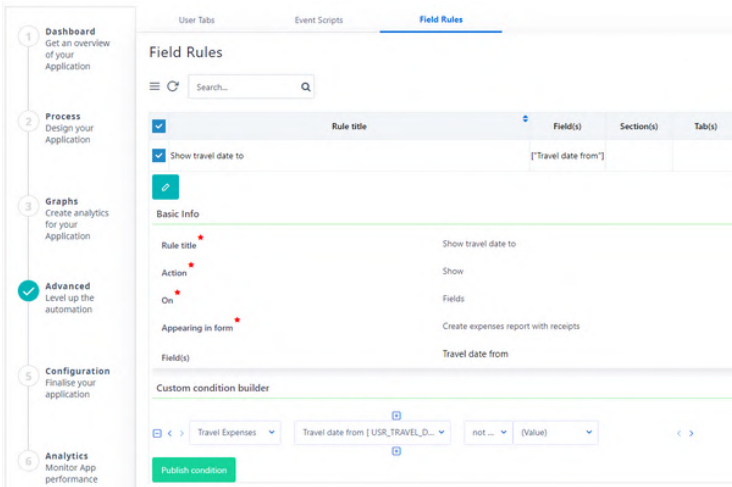
When Low-Code meets HyperAutomation in the digital workplace

Field Rules

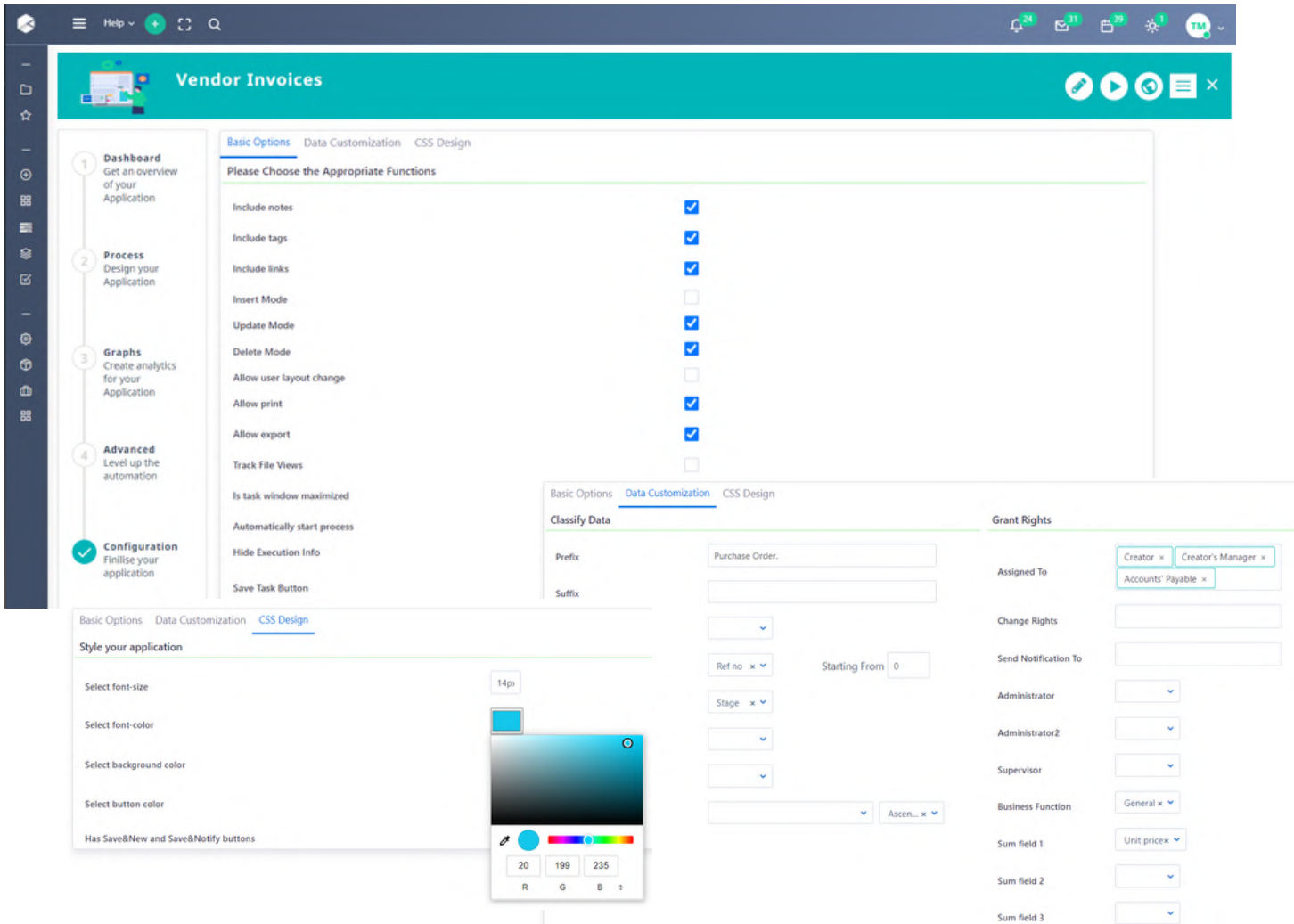
Hide or show fields/forms/sections inside forms when certain conditions are met.

Event Scripts

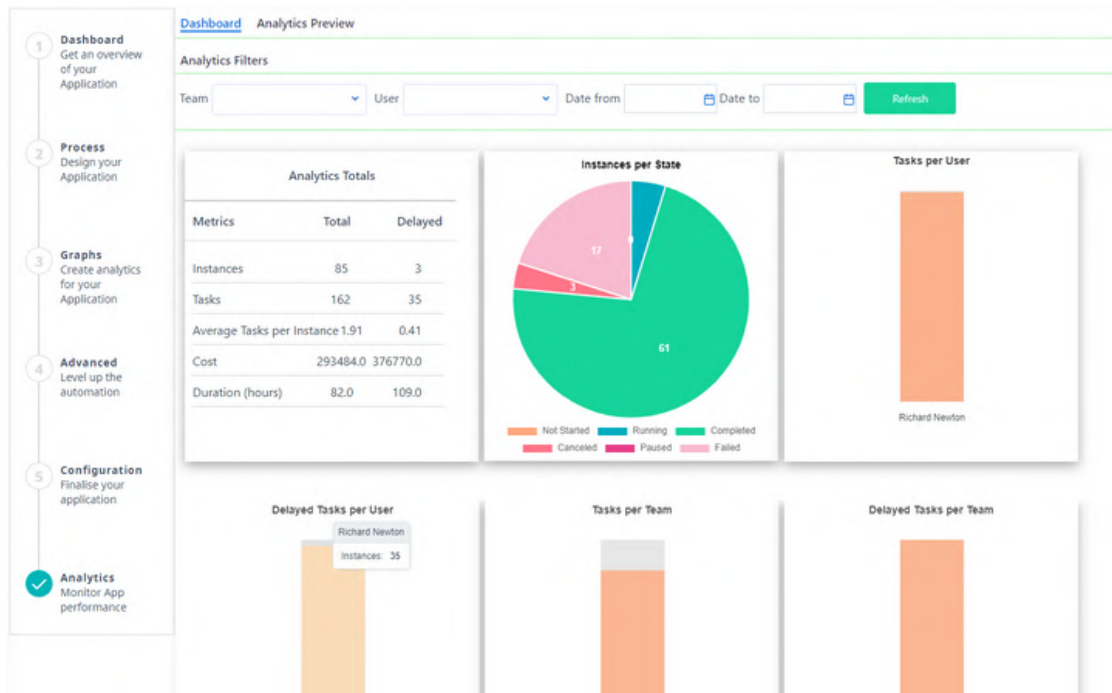
Write scripts for a certain data type to be executed before/after/on a specific event



5. Configuration step: Finalize your app by configuring specific functions, classifying data, granting rights and determining the CSS design.



6. Analytics step: For workflow apps, designers can monitor the application performance through workflow analytics.

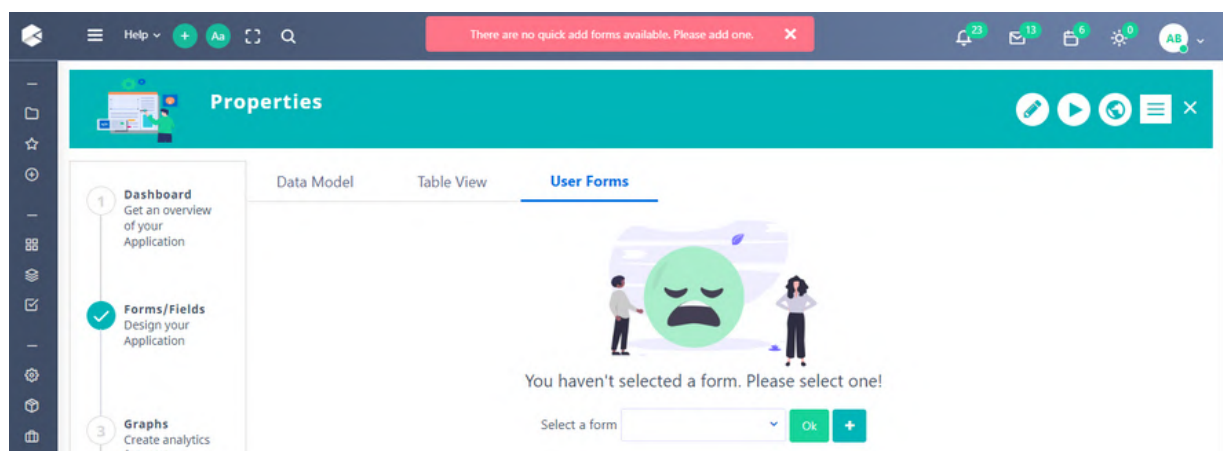


PUBLISH & RUN

Your app is ready! Click on the Publish button to bring your app to life. Additionally, while viewing an app in the App Designer, you can easily run it! Click on the Play button and the quick add form of this app is populated.



! When users hit the run button and a quick add form has not been selected, a warning message is displayed and users get redirected to the step where this action should be performed.



! Moreover, it is required for users to select a primary field for their app. If this action is skipped, a warning message appears when users try to publish their app, and they get redirected to the corresponding step.



From the Custom Apps submenu, you are able to navigate through all the custom apps you have designed, select the one you want to access and view all the entries or add new entries.

PO Number	State	Company Name	Vendor Contact	Total Amount	Line Manager Review	Supply Manager Review	Head of Finance Review
PO.171	Completed	Britling Co	r5rti6t	0.00	Approved		
PO.172	Completed	Comidor Ltd	Kevin	1800.00	Approved	Approve	
PO.173	Completed	Voila Cosmetics		0.00			
PO.174	Completed	ABC	John	81.60	Approved		
PO.175	Completed	Britling Co	John	82.80			
PO.176	Completed	ABC	Mary	180.00	Approved	Approve	
PO.177	Completed	ABC		0.00			
PO.178	Completed	Comidor Ltd	John	648.00	Approved	Approve	
PO.179	Completed	ABC	Kevin	3000.00			
PO.180	Running	ABC	Smith Adam	0.00			
PO.181	Running	ABC		30.00			

If the App is Process enabled and linked with a Workflow, more Tabs appear in the left-side menu, such as Workflow Tasks, Attachments, Workflow audit.

Title	Assigned to	Date Started	Date Ended	Scheduled duration	Duration
Submit Purchase Order Details	Admin Poweruser	Feb 24, 2021 7:32:00 AM	Feb 24, 2021 7:33:42 AM	0.00	0.00
Line Manager Purchase Order Review	Admin Poweruser	Feb 24, 2021 7:33:00 AM	Feb 24, 2021 7:37:56 AM	3.00	3.00
Retail Manager Purchase Order Review	Retail Management	Feb 24, 2021 7:38:00 AM	Feb 24, 2021 7:38:42 AM	0.00	0.00
Supply Manager Purchase Order Review	Supply Management	Feb 24, 2021 7:39:00 AM	Feb 24, 2021 7:39:31 AM	0.00	0.00

What's more, you have the ability to define whether the users can export or print the records of Applications.

- Enable the Allow Print and Allow Export options in the App Designer
- Click on the actions button of your App and choose whether you would like to print or export the data in your table

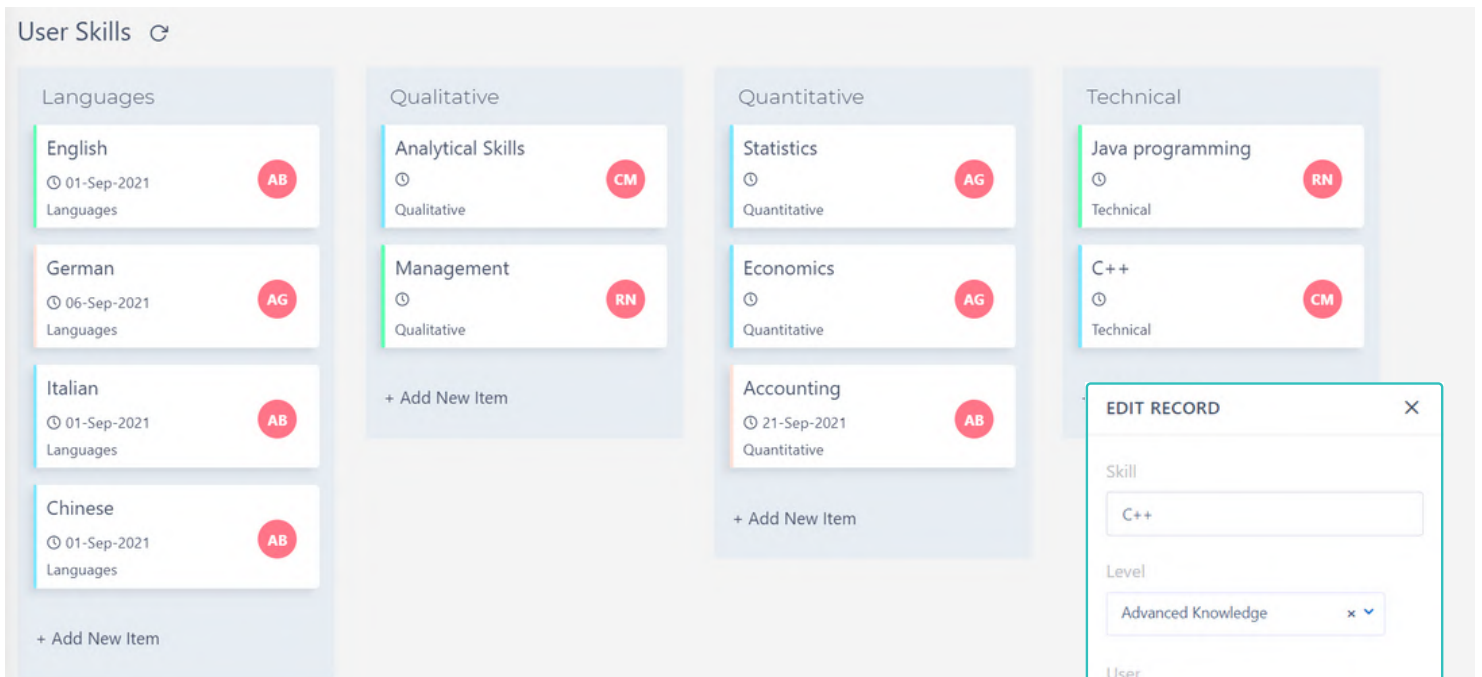
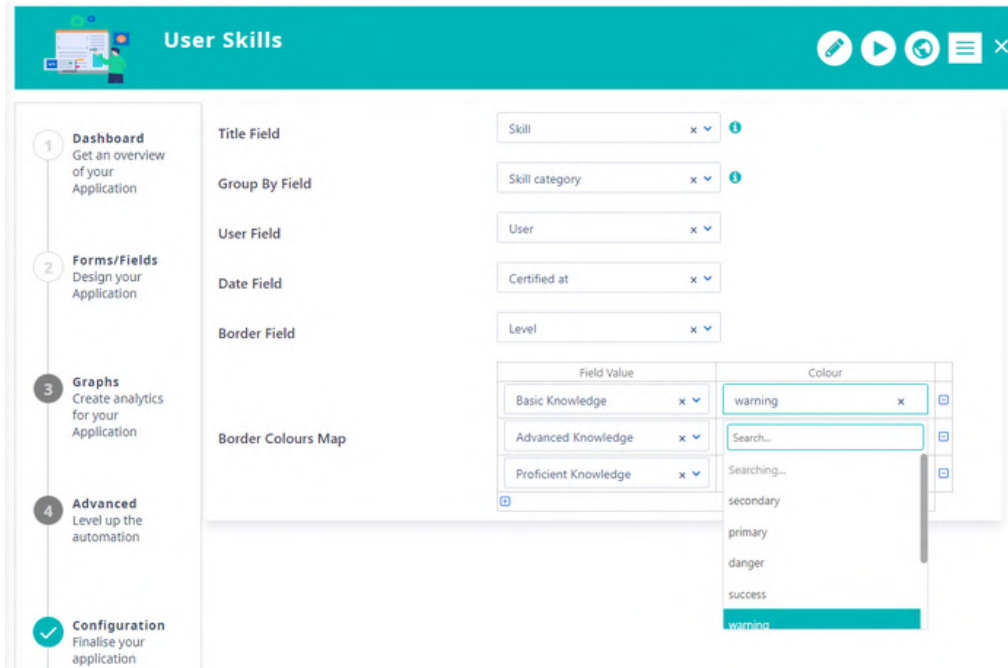
PO Number	State	Company Name	Vendor Contact	Total Amount	Line Manager Review	Supply Manager Review	Head of Finance Review
PO.172	Completed	Comidor Ltd	Kevin	1800.00	Approved	Approve	
PO.176	Completed	ABC	Mary	180.00	Approved	Approve	
PO.178	Completed	Comidor Ltd	John	648.00	Approved	Approve	



Kanban Application type

In the Comidor platform you are able to create another type of application with the No-Code App Designer, **Kanban apps**.

A Kanban application helps teams create Kanban boards and visualize simple records. This application type is suitable for simple cases that don't require a workflow design and a huge amount of data to be processed.



On a Kanban app, work items are represented visually on boards, which are predefined by the user. You can add new items to each board, edit or delete them. Furthermore, you have the possibility to easily drag-n-drop items from one board to another in order to change their category. Organize and manage everything in one place, and empower your productivity with Kanban apps.



Report Application type

Comidor platform offers the ability to build easily your own Report applications for any Comidor entity through App Designer.

In report type apps only 3 steps are required:

1. Define the name of the app, the entity that you want to create the report for, and set access rights.
2. Choose the fields you want to be displayed as columns in your report app, and the fields that you want to have as filters.
3. Publish!

CRs report

State: Priority: Fetch Print Export.xls

Search:

Date Created	Ticket	Priority	Stage	Ticket category	Name	Com
Dec 2, 2020 3:55:21 PM	Ticket1	Low	Resolve Individual Issue	Individual	Mary Blinds	-
Dec 2, 2020 4:27:54 PM	Ticket2	Normal	Review ticket	Corporate	Jonathan Smitten	BusinessCor
Dec 2, 2020 4:36:46 PM	Ticket3	High	Review ticket	Individual	John Smitten	
Dec 2, 2020 4:42:45 PM	Ticket4	Top	Review ticket	Complaint	Kevin Davies	
Dec 3, 2020 8:35:33 AM	Ticket5		Review ticket	Complaint	Barry White	
Dec 3, 2020 8:39:55 AM	Ticket6		Review ticket	Complaint	Larry Pour	
Dec 3, 2020 9:07:23 AM	Ticket7		Review ticket	Individual	Jack Perry	
Dec 3, 2020 9:13:33 AM	Ticket8	Normal	Review ticket	Individual	Luis Heath	
Dec 3, 2020 9:16:27 AM	Ticket9	High	Review ticket	Corporate	Amanda Harper	Business SA
Dec 3, 2020 9:29:13 AM	Ticket10	Top	Handle Complaint	Complaint	Jamie Lints	
Dec 3, 2020 10:05:26 AM	Ticket11	Normal	Provide Support	Support	Vasileia Derven	
Dec 3, 2020 10:25:46 AM	Ticket12	Top	Completed	Support	Barry Pravis	
Dec 3, 2020 11:44:13 AM	Ticket13	Top	Completed	Corporate	Mathew Connell	B-Open SA
Dec 3, 2020 1:53:16 PM	Ticket14	Top	Review ticket	Corporate	Mohammed Al Arabi	
Dec 3, 2020 2:08:27 PM	Ticket15	Top	Completed	Individual	John Smith	
Dec 4, 2020 9:42:09 AM	Ticket16	Normal	Review ticket	Corporate	Nicole Shein	Constructio
Dec 4, 2020 9:47:56 AM	Ticket17	Top	Review ticket	Complaint	Barry White	
Dec 4, 2020 9:50:11 AM	Ticket18	Top	Review ticket	Complaint	Jack Perry	

App creation in 4 steps

Comidor platform enables everyone to build apps within seconds with **Natural Language Processing (NLP)**; the capability to understand language.

Application Builder

X

The screenshot shows the 'Application Builder' interface. At the top, there are four steps: Step 1, Step 2, Step 3, and Step 4. Below this, a text box provides instructions: 'Create an application called Candidate Evaluation. The application will have 2 forms. The first form will be called Insert Candidate. The second form will be called Present Results.' Below the instructions, the application name 'Candidate Evaluation wf v1' is displayed with icons for edit, refresh, and notifications. A search bar and a 'Paths' dropdown menu are also visible. On the left, there are three icons for 'Table Extractor', 'Excel Processor', and 'Create graph'. On the right, a workflow diagram shows a sequence: Start (blue circle) -> task 'Insert Candidate details' (Richard Newton) -> task 'Review results' (Richard Newton) -> End (blue circle).

- Firstly, describe your application by giving details. Let Comidor identify and suggest the name of the app, the number of steps required, and the name of fields and forms with the assistance of AI.
- Secondly, review the system suggestions and make any necessary amendments.
- Then, create the quick add form of your application.
- Finally, define the primary field of your records.
- **Your application is ready!** After publishing, a workflow will be designed with sequential steps; the steps specified in the designing phase.



App Initiation from an incoming Email

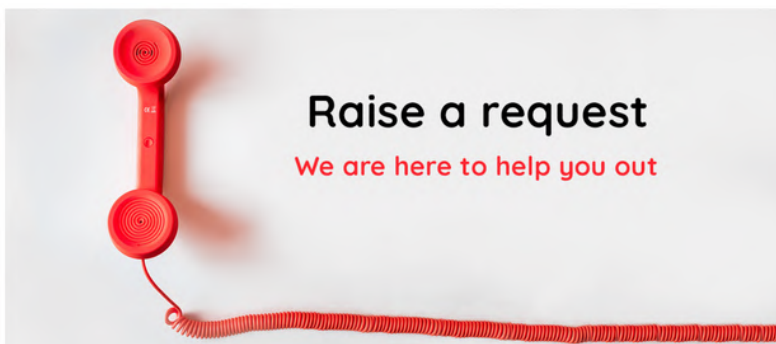
Boost your business process automation by including incoming emails as triggering points of an application.

- Define the email account whose incoming emails will be monitored.
- Map keywords, so when you have an incoming email, the system searches for them in the subject of the email. If the keyword is found, a respective app will automatically start.
- Attachments, hardcoded values, and other data from the email subject or body can be fetched into user fields.

Public forms

Forms are designed to be also embedded as Public forms in other websites, so that clients are not required to log in to Comidor. Make it thus possible to add a form that triggers a workflow in every web page just with HTML.

Public forms are embedded forms similar to the quick add forms in Comidor, including all user fields and business rules. This feature is available to all quick add forms of user applications.



Prior to submitting the form, please take a moment to read our [privacy policy](#).

Please fill out the form below and a team member will reach out to you shortly.

Customer request

Name *

Company name

Email *

Subject *

Request Details

Save

Select a form: Customer request x OK +

Panel

Inquiry form

Name *

Company name

Email *

Subject *

Request Details

Attachment

Choose File No file chosen

Basic: **Advanced**

Script before save

```
@obj33.OBJECT
@Obj33.STRING
@obj33 +
appUSR_REQUEST_DETAILS.getStream
()
Str.putStream(@obj33)
if (@Obj != "")
{
*appUSR_DESCRIPTION = @Obj
}
```

Template File

Choose File No file chosen

Mobile Form

Approve/Reject form

Validity

01/01/2000 31/12/2099

Public URL

https://beta.comidor.com/factorCode...

Save





INTELLIGENT AUTOMATION

BPM & Workflow
Automation, RPA &
AI/ML



BUSINESS PROCESS MANAGEMENT

Design, organize, automate and optimize all your business processes

- Monitor your processes through Workbench
- Create, re-use, and monitor Repetitive Processes from Process Scheduling
- Easily create templates in Process Templates to re-use them quickly
- Notify your team or remind yourself of a specific process action via Notification Scenarios
- Automate standardized Processes with Workflows

Easy monitoring in one place

Comidor Workbench provides an easy way for monitoring the Tasks, Processes, Notifications, Calendar, and Mailbox in one place.

It gives you the ability to connect an Email or a Notification to a Process or a Task just by **dragging and dropping**.

The screenshot displays the Comidor Workbench interface with a detailed view of a process instance. The top navigation bar includes 'Processes', 'Activity Stream', and 'Tasks'. The main content area is divided into several sections:

- Processes:** Search by title or account, State dropdown, Sorted by Description, Group by Type / Category. A list of process instances is shown, including 'Contract opportunity - Latin America'.
- Activity Stream:** Search by subject or account, Group by Date. A list of activity items is shown, including 'Task Annual Contract 2021 Invoice for Contract Annual Contract 2021 has been created'.
- Tasks:** Search by subject or account, Today (0), Overdue (37). A list of task items is shown, including 'Preparation of Presentation - Conference'.
- Opportunities > Contract opportunity - Latin America:** Info section with a progress bar (470.62%), Task count (0/0), Tasks Workload (hours) (0/85.0), and Completed (%) (0%).
- Actors:** List of actors including Richard Newton, Responsible group Administrator, Administrator 2, and Supervisor.

The screenshot displays the Comidor Workbench interface with a list of processes and an activity stream. The top navigation bar includes 'Processes' and 'Activity Stream'. The main content area is divided into several sections:

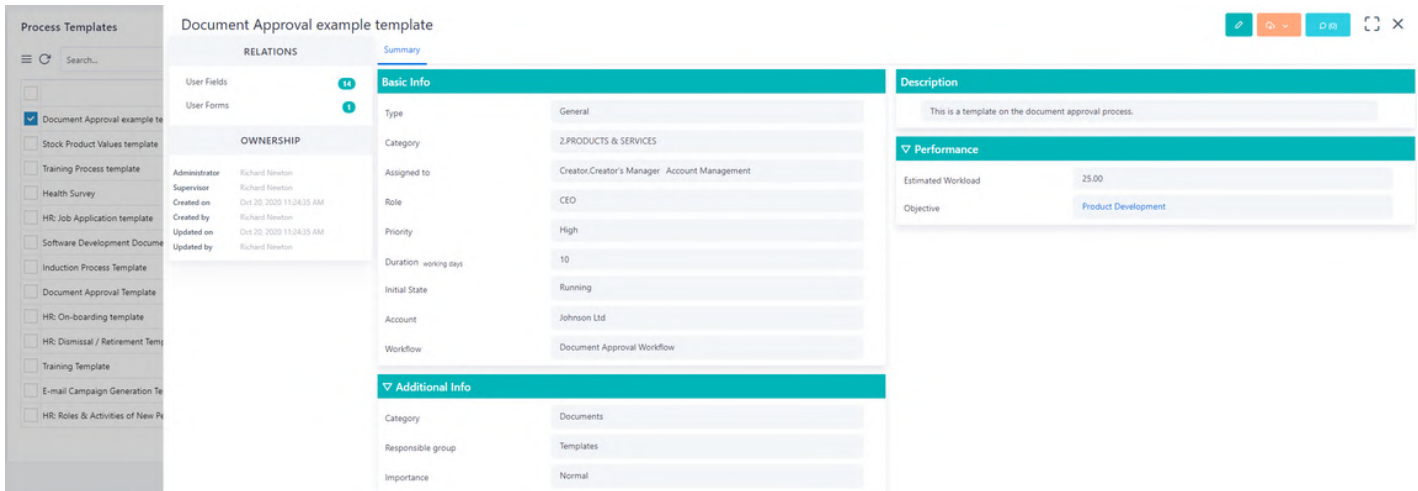
- Processes:** Search by title or account, State dropdown, Sorted by Description, Group by Type / Category. A list of process instances is shown, including '1.MANAGEMENT', '3.SALES AND MARKETING', and 'Candidate.35'.
- Activity Stream:** Search by subject or account, Group by Date. A list of activity items is shown, including 'Event Invitation: Call with Mr. Smith - Partnership / Apr 12, 2021 will take place @ Office premises on 4/6/21 15:00 hosted by Admin Poweruser'.



Process Templates

With Process Templates you can gather all your standardized processes in one place and have the guidelines you need to follow in specific company procedures.

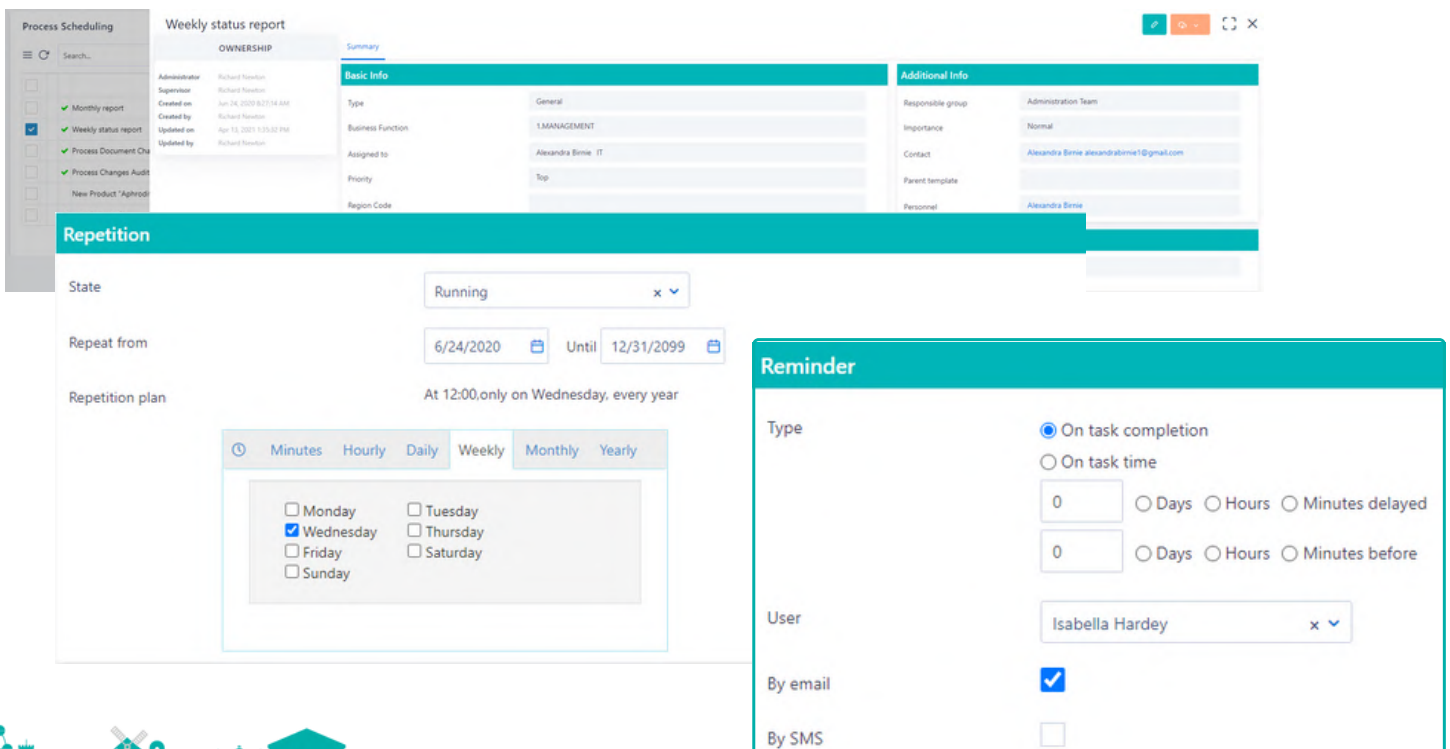
The templates can be used either when you directly create a new process of any type or when you use Quick Add for process initiation.



Scheduling

Manage your processes and apps and avoid losing valuable time on rescheduling a repetitive process. Comidor allows you to set:

- The repetition of a Process or App (in minutes, hours, days, etc.) from a specific date to another one
- Administrators and assignees
- Access and change rights
- Notifications and reminders

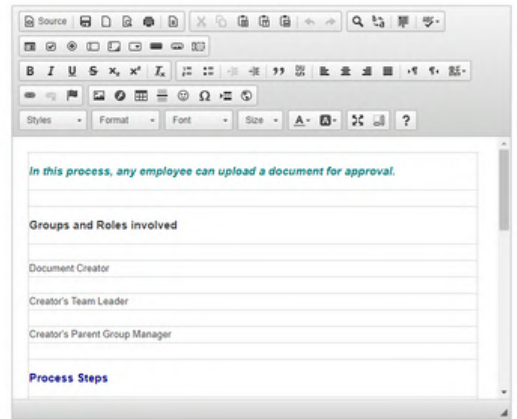


Process Mapping

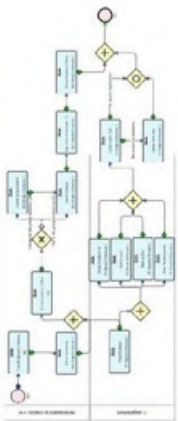
Add process mapping in HTML, including enriched text and pictures to provide general instructions and information

Process Mapping

Save Cancel



1. Business Process Diagram



2. Process Elements

Process Elements	
Start (START)	Next Element: Check Employer's Absences
Check Employer's Absences (TASK)	Next Element: Inform Accounting
Inform Accounting (TASK)	Next Element: GATEWAY
GATEWAY (Parallel (AND))	

3. Personnel Allocation

Assignee	Tasks
HR	(1) Check hardware, Delete Comidor user, Delete e-mail, Back up files, Delete Domain account, Check Access Point, Update Access point
HR	(2) Check Employer's Absences, Inform Accounting, Sign notice of retirement / dismissal, Prepare employee's folder, Payroll clearance, Exclude group insurance, Change Employee's Status
Info, Units	

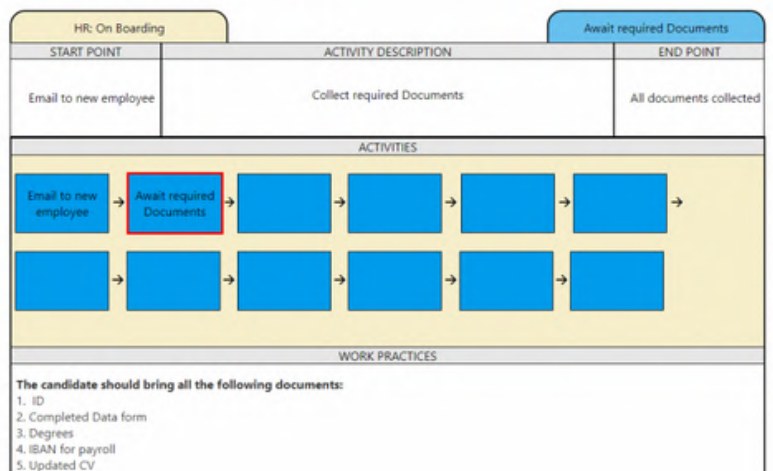
Business Process Document

Export the full workflow design and architecture including all components, resources, and stakeholders involved

Business Process Guidelines

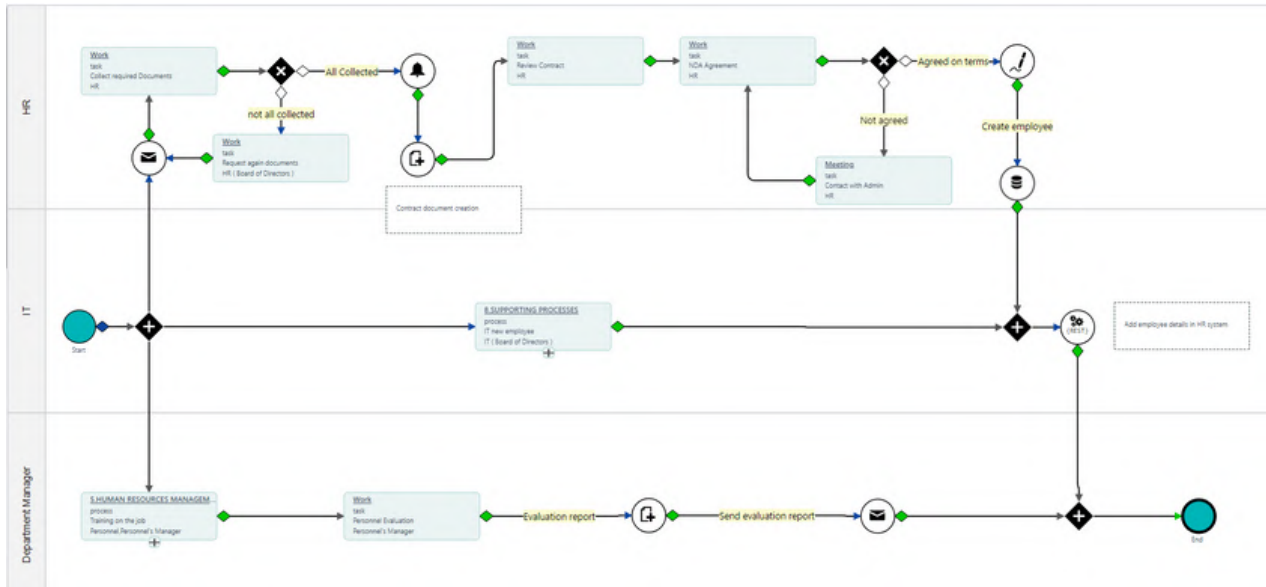
Inform users about each workflow stage with the documentation guide that Comidor automatically generates

HR: On Boarding Work Practices



WORKFLOW AUTOMATION

Workflow Designer



The BPMN 2.0 Comidor Workflow Designer is used to visualize all types of business processes easily with drag-n-drop functionality

Basic Components

- Task
- Subprocess
- Email
- SMS
- Notification
- Timer
- Inclusive (OR)
- Parallel (AND)
- Exclusive (XOR)
- Annotation
- End

Integration Components

- RESTful Web Service
- Message Queue
- Teams Integration
- Google Integration
- Zoho Projects API
- FreshDesk API
- Salesforce API
- Zoho Leads API

Data Components

- Comidor DATA (IUD)
- Shell Command
- File Reader
- Export Data
- Convert data
- Digital Signature
- Document Creator
- QR Generator
- Table Extractor
- Excel Processor
- Create graph
- SQL Creator
- Blockchain

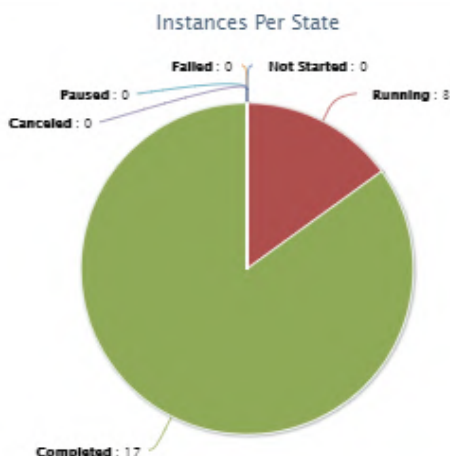
RPA Components

- RPA Caller
- RPA Receiver
- Sentiment Analysis
- Document Analyzer
- Text Classification
- Predictive ML
- Selenium RPA
- Image Classification
- Web Scraper



Workflow Controls

Decide and describe what actions are required before and after any workflow task in order to proceed to the next stage and complete the process



Workflow Change Tracking

Track and monitor the changes that are incorporated into any workflow. Track changes applied in specific tasks of the workflow as well as compare different versions of the same workflow.

Workflow Policies and Standard Process Policies

Ensure that all users being assigned with a workflow are informed about the company's general instructions and follow the overall business intention

Workflow Analytics

Monitor and track the performance of every workflow. You are able to:

- Pinpoint the total and delayed instances and tasks that were created with one workflow (table, graph, pie chart)
- Apply filters for custom results in order to identify process bottlenecks and eliminate them

Deleted Elements

Title	Type
Parent Group - Team Leader	LANE

New Elements

Title	Type
Document Approval by Parent Group Team Leader	Notification
Document Rejection by Parent Group Team Leader	Email
Creator's Parent Group	LANE

Process Elements

1. Start (START)

Field	New Value	Old Value
Until Date		

Import BPMN 2.0 documents and workflows from .csv files

- Transfer BPMN 2.0 documents and workflows from another product into Comidor
- Integrate Comidor perfectly with other applications exporting BPMN 2.0 documents



Excel Spreadsheets

Create user fields and choose Excel type to create an Excel spreadsheet

Wholesale

	A	B	C	D	E
1	Code	Product Name/Description	Quantity	Unit Price	Total Price
2	A122	J&K reusable bottle	32	4.2	£134.40
3					£0.00
4					£0.00
5					£0.00
6					£0.00
7					£0.00
8					£0.00
9					£0.00
10					£0.00
11					£0.00
12	Total				£134.40
13					
14	Instructions				
15					Subtotal £134.40
16					Discount
17					Sales Tax Rate % 20
18					Sales Tax £26.88
19					Other Cost
20					Total Amount £161.28

Workflow Simulator

- Perform testing and optimise your processes with Workflow Simulator
- Pilot different scenarios and make predictions about the results of your processes
- Prevent errors that would not be identified in the initial steps of workflow designing

Manage your Scenarios

Scenario Design

Existing Scenarios: Scenario A 1

2 Add Scenario Delete Scenario

Simulation Design: Scenario A

4 Publish Run Simulation

Field: Importance Value Random 3 Add field

Search... Normal High Top

Simulate Processes

Workflow Simulator

Billing corrections

RELATIONS

Summary

Title	Category	Scheduled date	Scheduled to
Billing corrections - Scenario: Scenario A1	General	Apr 12, 2021	Apr 12, 2021
Billing corrections - Scenario: Scenario A2	General	Apr 12, 2021	Apr 12, 2021

Analytics Preview

Analytics Filters

Team: User Refresh

Analytics Totals	
Metrics	Total
Instances	2
Tasks	12
Average Tasks per Instance	6.0
Cost	0.0
Duration (hour)	

Instances per State

Tasks per User

Delayed Tasks per User

Tasks per Team

Delayed Tasks per Team

Visualize the Simulation with Analytics

BUSINESS RULES

Gateways

- A gateway is used to determine the branching, forking, merging, and joining of paths drawn by the sequence flow
- In Comidor we have exclusive, inclusive, and parallel gateways



Inclusive (OR)

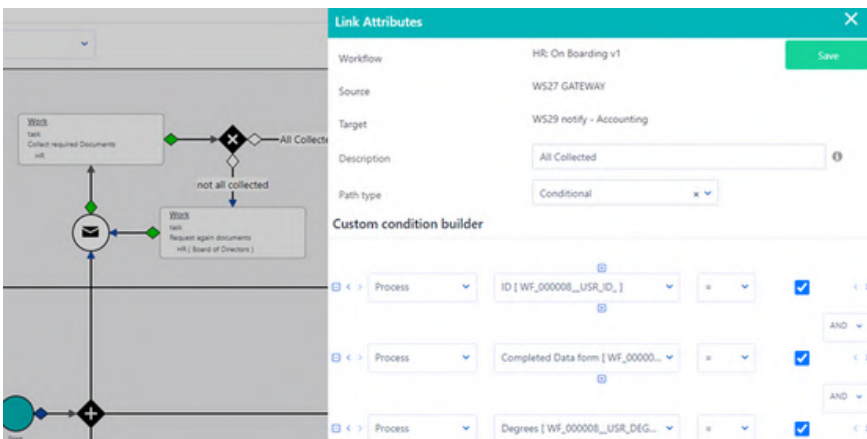


Parallel (AND)



Exclusive (XOR)

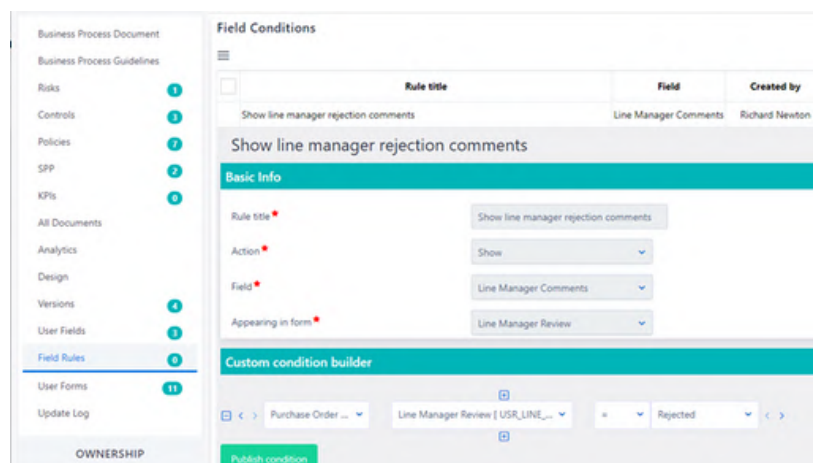
Conditional Paths



- The Conditional path shows the order of activities; it can hold a condition (conditional flow) or stand as default flow.
- It connects activities/ events/gateways to each other.
- They connect elements being in the same pool/lane. You can also add advanced conditions (custom fields criteria)

Field Rules

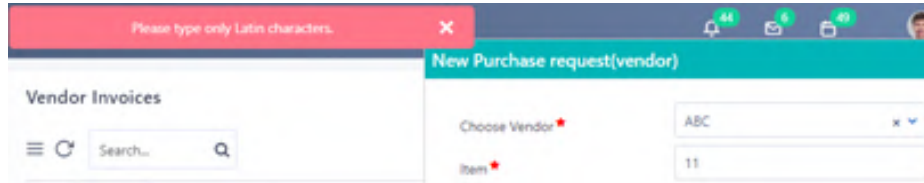
- The field rules functionality enables you to hide or show fields/forms/sections inside forms when certain conditions are met.
- Create custom condition scenarios for fields and select in which scenario the fields are shown or hidden.
- Select more than one scenario – field condition for a specific field. This enables you to cover multiple scenarios.
- Eliminate the number of forms that need to be created and make your adjustments to one simple form. Hide sensitive information which should be displayed only to certain users, roles, or groups in a workflow.



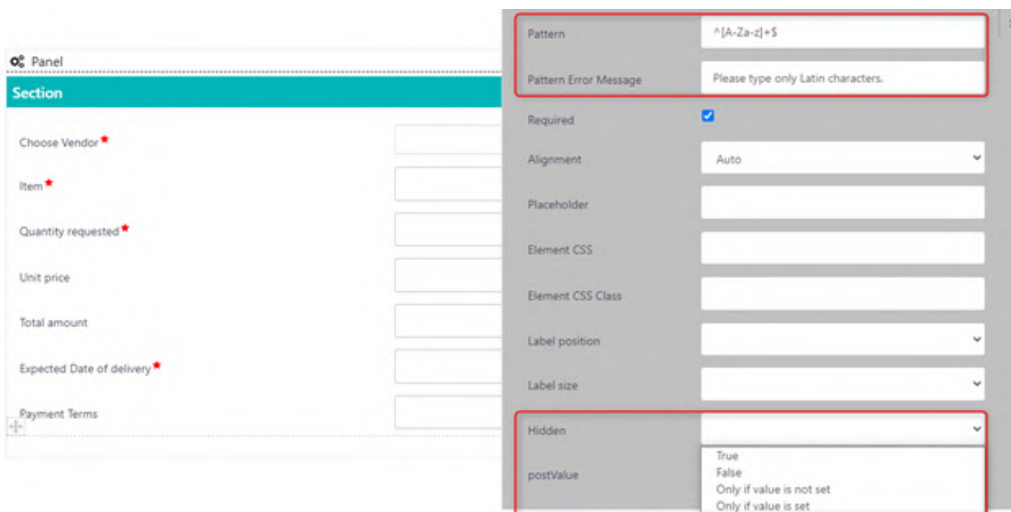
Field Validation

In the form designer, you can set desired properties to each user field:

- Apply pattern (regular expression) and pattern error messages, and in case the user enters something different, the system will populate the error message.



- Hide user fields if their value is not set, or only when they have value – depending on your scenario.



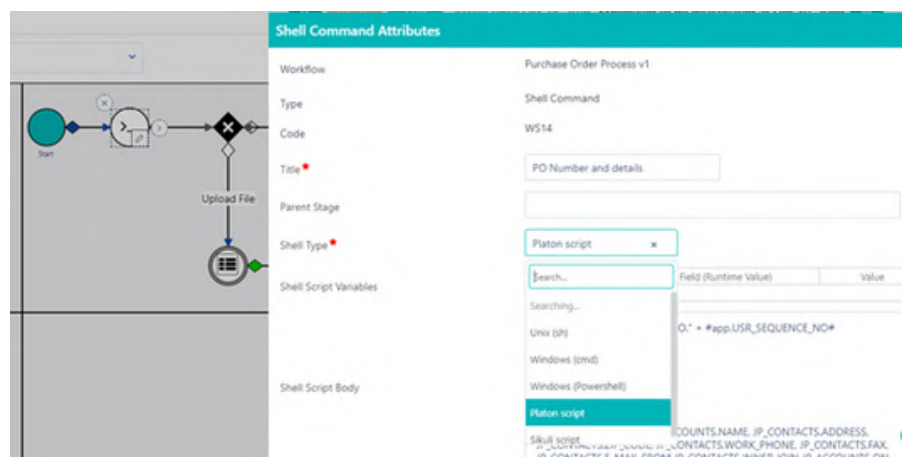
Shell Commands and Script before save

You can add scripts to a workflow design within forms to the "script before save" section and/or to the Shell Command component of the workflow design.

- Add **Shell Commands** in various steps of your workflow design.
- The Shell Type can be Unix (sh), Windows (cmd), Windows (Powershell), Platon script

- Add a script within forms to the "script before save" section, the script will run after the user saves the form/completes a task with this form.

- Therefore, you can check the user's input and populate error messages.



INTEGRATION

Rest Services

Representational state transfer (REST) is an architecture that runs over HTTP. It is used to connect with other websites, mobile apps, tools, etc.

- Designers include one or more RESTful Web Service components by defining the URL of the resource, the method (GET, POST), the request parameters request body, and the response.
- REST responses are stored in user fields and used as conditions to determine the next workflow step.

RESTful Web Service Attributes

Workflow	Billing corrections v1						
Type	RESTful Web Service						
Title *	<input type="text"/>						
Parent Stage	<input type="text"/>						
Variables	<table border="1"> <thead> <tr> <th>Key</th> <th>Field</th> </tr> </thead> <tbody> <tr> <td><input type="text"/></td> <td><input type="text"/></td> </tr> </tbody> </table>	Key	Field	<input type="text"/>	<input type="text"/>		
Key	Field						
<input type="text"/>	<input type="text"/>						
URL	https://beta.comidor.com/Services						
Method	<div style="border: 1px solid #ccc; padding: 2px;"> POST x </div> <div style="border: 1px solid #ccc; padding: 2px; margin-top: 2px;"> Search... Value </div> <div style="border: 1px solid #ccc; padding: 2px; margin-top: 2px;"> Searching... basic ZGdnhHZlekBvZm [x] </div> <div style="border: 1px solid #ccc; padding: 2px; margin-top: 2px;"> GET application/json [x] </div> <div style="background-color: #009688; color: white; padding: 2px; margin-top: 2px;"> POST </div>						
Request Header Parameters	<table border="1"> <thead> <tr> <th>Key</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>GET</td> <td>application/json</td> </tr> </tbody> </table>	Key	Value	GET	application/json		
Key	Value						
GET	application/json						
Request Body	<table border="1"> <thead> <tr> <th>POST FORM</th> <th>Field (Runtime Value)</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td><input type="text"/></td> <td><input type="text"/></td> <td><input type="text"/></td> </tr> </tbody> </table>	POST FORM	Field (Runtime Value)	Value	<input type="text"/>	<input type="text"/>	<input type="text"/>
POST FORM	Field (Runtime Value)	Value					
<input type="text"/>	<input type="text"/>	<input type="text"/>					
Free Text Request Body	<input type="text"/>						
JSON response map	<table border="1"> <thead> <tr> <th>Key</th> <th>Field</th> </tr> </thead> <tbody> <tr> <td><input type="text"/></td> <td><input type="text"/></td> </tr> </tbody> </table>	Key	Field	<input type="text"/>	<input type="text"/>		
Key	Field						
<input type="text"/>	<input type="text"/>						

Message Queues



Read and write message queues (MQ) within a process. Specify MQ details (host, port, routing key), the type (read or write), and the message in the Message Queue workflow component. Values from workflow fields can be included in the MQ message.

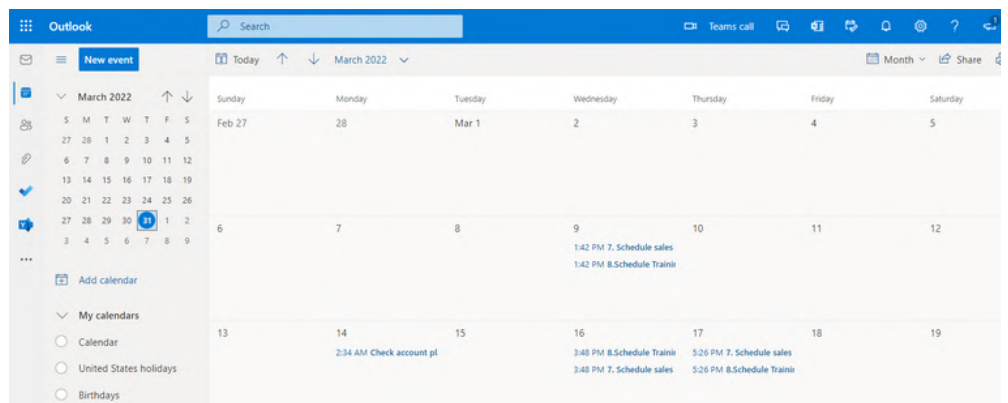
Google Integration



With the Google integration component, designers send API calls to Google Calendar in order to create tasks and to Google Drive in order to upload files to a specific folder.

Outlook integration

Monitor all your invitations, meetings, and pending tasks in one single calendar. By integrating Comidor with your Outlook account, all activities are displayed in your Outlook calendar.



Teams integration



In the new version, you are able to integrate Comidor with your Teams Calendar and check all your scheduled meetings, and pending tasks from Comidor in MS Teams Calendar.

Furthermore, with the Teams integration workflow component, you can create a new event in MS Teams Calendar.

- Simply drag and drop the Teams integration component in a workflow step and specify its attributes.
- Define the event description, the date, and the time, so that the task is created in Teams Calendar as well as the user's email.

Teams Integration Attributes	
Title *	<input type="text" value="The title presented to the end user"/>
Parent Stage	<input type="text"/>
Authority	<input type="text"/>
Client Id	<input type="text"/>
Secret	<input type="text"/>
Scope	<input type="text"/>
Event Description	<input type="text" value="[Processes] Invoice de..."/>
Host Name	<input type="text"/>
Location	<input type="text"/>
Start Date	<input type="text"/>
Start Time	<input type="text"/>
End Date	<input type="text"/>
End Time	<input type="text"/>
Email	<input type="text"/>

Zoho Projects & Leads API

Easily incorporate Zoho Projects & Zoho Leads APIs with Comidor's drag-and-drop functionality.

- Integrate with Zoho Projects
- Integrate with Zoho CRM



Salesforce API



Create and update records in Salesforce, with the new Salesforce API workflow component.

Freshdesk API



- Integrate with Freshdesk ticketing system with the new Freshdesk API workflow component.
- Simply add the Freshdesk API component to a workflow step, define API attributes, and the new ticket is created including the workflow data.



ROBOTIC PROCESS AUTOMATION (RPA)

Use Comidor RPA robots or download any component from RPA Marketplace (such as Blueprism, Automation Anywhere, UiPath) and integrate them into Comidor

With Comidor RPA you are able to:

- Automate repetitive tasks
- Increase employees productivity in order to perform more value added tasks rather than focusing on repetitive business procedures
- Speed up time-consuming processes



RPA Caller

Retrieve or exchange data with other systems. Add an RPA caller in various steps of the workflow design to send data from the workflow and perform a series of repetitive actions in 3rd-party systems. Involve an RPA Receiver to perform actions and receive data from other systems in Comidor fields of the workflow.



RPA Receiver



Selenium

Use an RPA Selenium in your workflow to replicate repetitive manual steps. Use unique CSS Selectors for specifying each element.



Web Scraper

Use an RPA Web Scraper in your workflow to find information in a selected area of a website and then store it in user fields.



Excel Processor

Use the RPA Excel Processor element to parse a big excel file or a part of it. Capture values of certain cells into user fields or a whole area and depict them in an excel type user field.



Export Data

Export easily data stored in Comidor and create your own reports. A .csv file is produced which contains fields with the information that you want to extract.



File Reader

Read files from a specific path and save them to binary fields in a Workflow or import data from a file into Comidor Units.



Document Creator

Even a simple process such as invoicing is time-consuming and prone to errors. Automate document creation through workflows to keep things simple and streamlined.



Digital Signature

Create a signature model and then simply define a PDF template and the part(s) where the digital signatures should be placed. Users include digital signatures in documents through automated emails triggered within the workflow.



QR Generator

With the new workflow QR generator component, designers generate QR codes with data defined from the workflow with no-code.



ARTIFICIAL INTELLIGENCE (AI) / MACHINE LEARNING (ML)

Cognitive Automation is capable of performing complex tasks that require extensive human thinking and activities. Artificial Intelligence (AI) in Business Process Management is ideal for complicated situations where huge data volumes are involved and humans need to take decisions.

Comidor makes your workflows smart with Comidor Artificial Intelligence and Machine Learning functionalities.

Sentiment Analysis



Sentiment Analysis is a process of text analysis and classification according to opinions, attitudes, and emotions expressed by writers.

Sentiment Analysis interprets and classifies emotions and attitudes included in text e.g. emails received from customers. Data in a text field is evaluated automatically and the sentiment is identified as being:

- Positive
- Negative
- Neutral

The result is saved to another text field and can be used to navigate the workflow path.

Sentiment Analysis Models

Search...

- Customer request sentiment
- Customer's feedback sentiment
- Sentiment Analysis For Vendor Selection

Customer's feedback sentiment

OWNERSHIP

Created on	Jun 23, 2020 11:38:32 AM
Created by	Richard Newton
Updated on	Jun 23, 2020 11:38:32 AM
Updated by	Richard Newton

Summary

Basic Info

Title	Customer's feedback sentiment
Entity	Processes
Sentiment Analysis field	Customer's feedback
Response field	Customer's sentiment

Test Sentiment Analysis ✕

Type a text to test

Hello,
On 12/09/2021 I purchased the item DE1225s from your store and it is malfunctioning.
I have tried to get in contact with your callcenter more than 5 times unsuccessfully.
I would like to return the product and get a full refund.
Please respond to my mail.

NEGATIVE

Test
Cancel



Predictive Models



Comidor enables users to perform predictive modeling, a process that uses data and statistics to predict outcomes using data models. These models can be used to predict anything from marketing results and financial decisions (e.g. loan approvals) to customer satisfaction and loyalty.

- Add a Supportive ML component in the workflow design to trigger a Machine Learning Predictive Model.
- Use historical data to train Machine Learning models and get accurate predictions on specific user fields.

Comidor Machine Learning Supportive Models enable the following:

- Enhanced process automation
- Elimination of errors
- Reduced processing time

The screenshot shows the 'ML Predictive Models' interface. On the left, a sidebar lists several models, with 'Loan ML prediction' selected. The main content area is titled 'Loan ML prediction' and includes an 'OWNERSHIP' section with details like 'Created on', 'Created by', 'Updated on', and 'Updated by'. Below this is a 'Summary' section with a 'Basic Info' table. The table lists various fields and their values, including 'Title' (Loan ML prediction), 'Classifier' (J48), 'Accuracy' (83.33%), and a 'Train' button.

Basic Info	
Title	Loan ML prediction
Connected Application	Loan requests
Classifier	J48
Entity	Loan requests
Target field	Final loan decision
Training field(s)	Annual Salary
Limit training data	Credit Score
Accuracy	83.33%
	Saved model

Text Classification



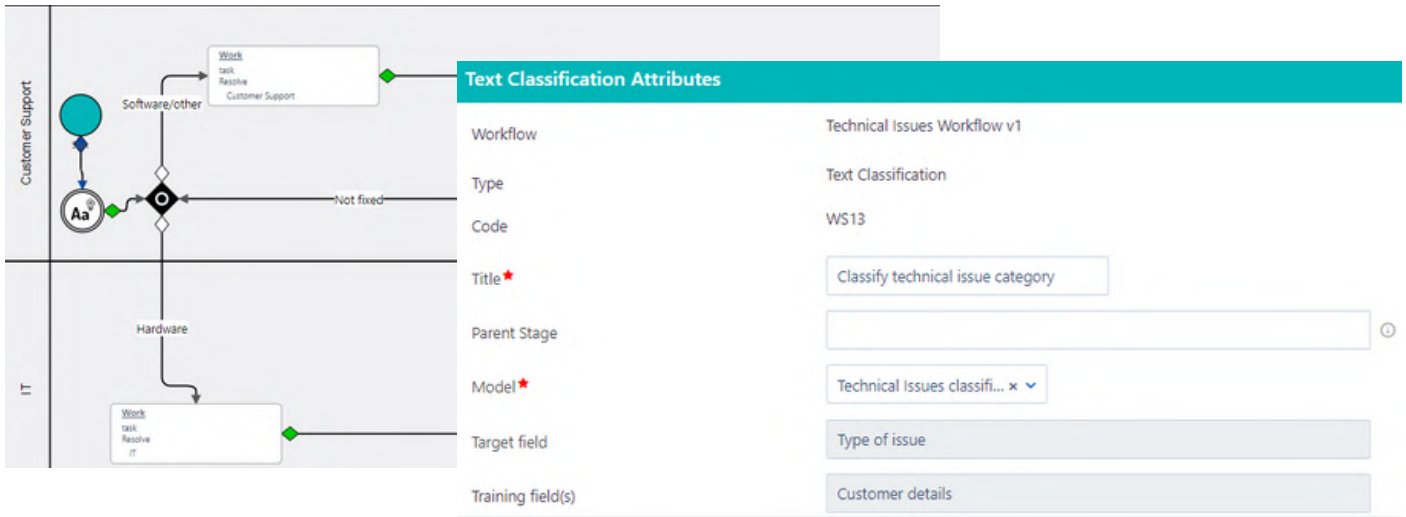
Companies can use Text Classification to categorise business information such as customer emails, documents, web pages, and marketing messages in a fast and cost-effective way. Comidor Text Classification functionality saves you time when analysing a text, by helping you make informed business decisions and automate business processes.

- Categorise text according to its content
- With Comidor Machine Learning Text Classification assign tags or categories to text according to field content

Comidor ML Text classification can be used for:

- Topic labeling
- Spam detection
- Intent detection





ML Text Classification Models

Search...

- Customer request classification
- Technical Issues classification
- ML text classification 1

Technical Issues classification

OWNERSHIP

Created on: Jun 23, 2020 11:41:16 AM
 Created by: Richard Newton
 Updated on: Dec 9, 2020 11:11:14 AM
 Updated by: Richard Newton

Summary

Basic Info

Title	Technical Issues classification	Train
Connected Application		
Entity	Technical Issues.v1	
Target field	Type of issue	
Training field(s)	Customer details	
Limit training data		
Accuracy	85.71429%	

Document Analyser



Comidor analyses files (PDF or images), identifies the text content and then extracts it partially or fully.

With Comidor Document Analyser Models, enterprises can scan documents such as invoices and create digital copies. The text that is extracted from the document is saved in a text field and can be used within any workflow.

Use Document Analyser Models and achieve:

- Higher productivity by retrieving data quicker
- Cost reduction
- High accuracy
- Increased storage space
- Improved Customer Service

Free Text Parameters

Free Table Parameters

Table Parameters

Metadata Parameters

Key	Document Element	Index
invoiceNo		4
date		6
amount		11
company		12,13,14
description		23,19

Key	Search Key	Index
-----	------------	-------

Key	Sheet No	Row No
-----	----------	--------

Key	Metadata Element
-----	------------------

Analyze Document

11a, Laskaratou Street
Thessaloniki, Pylaia, 55535, Greece
+30 2310 402522
info@comidor.com | www.comidor.com

TO
Company Z
Thessaloniki, Greece
VAT Number: AA806287

INVOICE

INVOICE #130
DATE 24/12/2020

AMOUNT DUE (EUR)
€4.882,50

Description	Unit Price	Qty	Line Total
Cost for DMS: 120 hours * €75.00 = € 9.000.00 discount 20% (- € 1.800.00) = € 7.200.00	€4.882,50	1	€4.882,50
Cost for WP: 38 hours * €75.00 = € 2.850.00 discount 10% (- € 285.00) = € 2.565.00			
Final Cost for DMS & WP audit = € 9.765.00 (50% payment of the total project)			

ADVANCED CASE MANAGEMENT

Respond to individual situations on a case-by-case basis and manage customers or internal interactions across different channels.

Suggestions for improving the website UI / Apr 12, 2021

RELATIONS	Summary	Description
Dashboard	Basic Info	
Subprocesses	Code: 171	Marketing division: pitches on the website
Notifications	Category: General	
Workflow Tasks	Assigned to: Alexandra Birnie, Ayda Stradbroke, Richard Newton	Status
Related Tasks	Priority: Normal	State: Confirmed
Attachments	Scheduled start: Apr 12, 2021 @ 11:00 EEST	Start:
Workflow audit	Apr 19, 2021	End:

Confirmed - [Comment]

Richard Newton at Apr 19, 2021 11:50:21 AM
 @ let's gain first the Google Ads today and review it tomorrow along with the other 2 suggestions. [Comment](#)



Get a 360° view of any case instantly; real-time analytics, integrate information from 3rd party systems



Work smarter and more effectively; eliminate content silos



Increase transparency and productivity through knowledge sharing



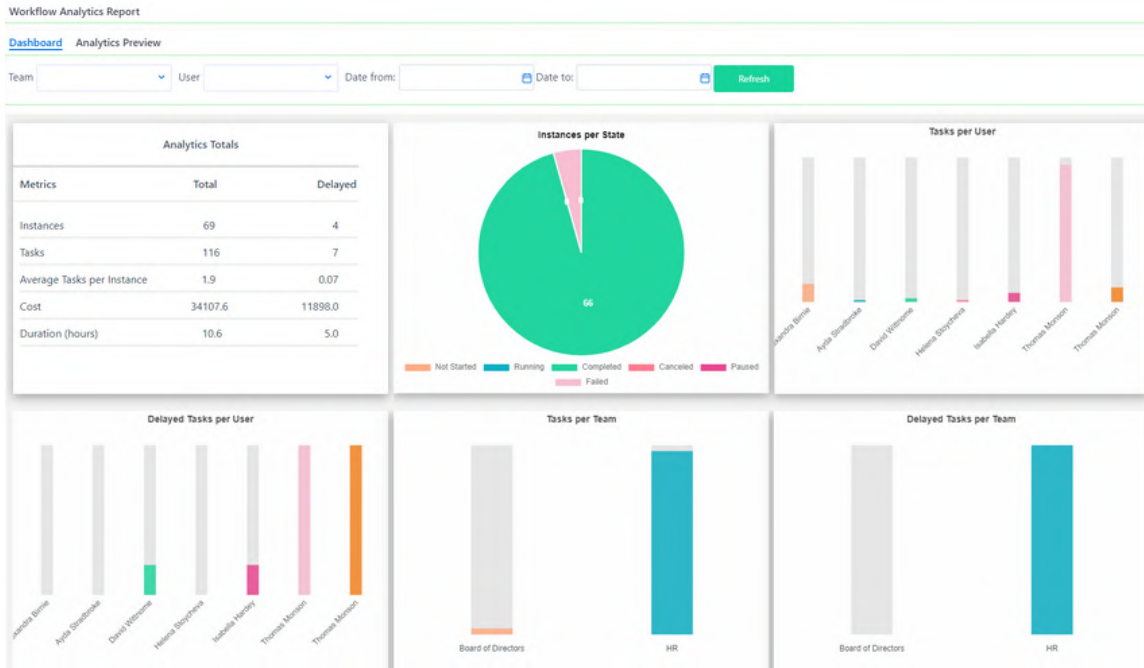
Mobile app case management



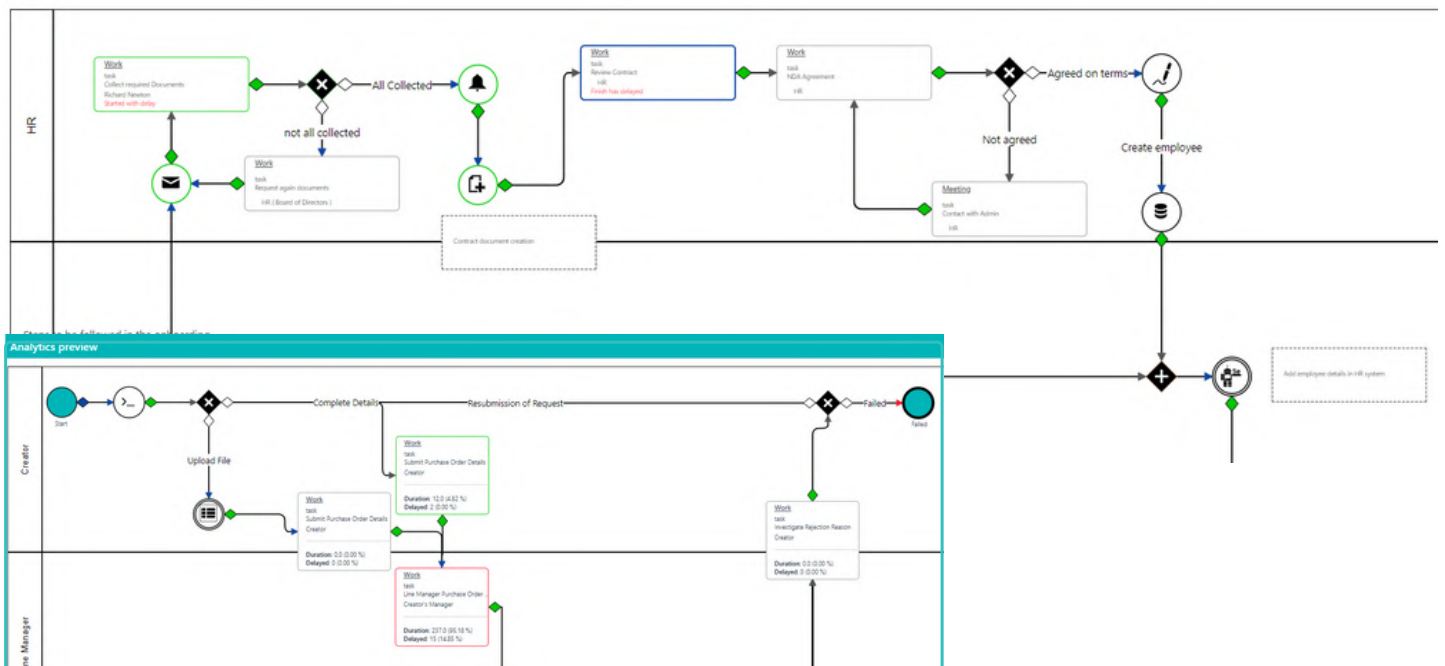
PROCESS INTELLIGENCE

Improve Business Process Management by monitoring and analyzing processes on a real-time basis. Collect and visualise all your process data including time, people, budget.

- Get valuable insights for every workflow through Workflow Analytics.
- Pinpoint the duration, total and delayed instances, tasks and costs.

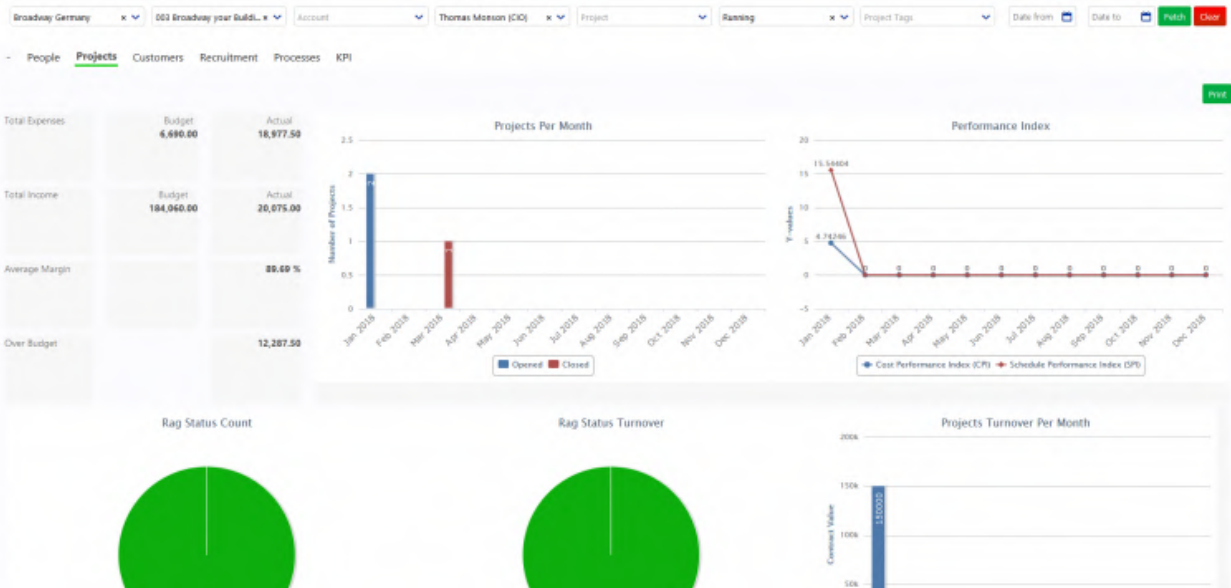


Workflow run diagram



- Visualise a process in real-time. The workflow run diagram highlights every workflow stage in order to get a clear view of the running and pending tasks.





- Get a 360° view of your Business Projects by monitoring the performance, the budget, the expenses and the total income with one dashboard.

Reports

- Opportunities per State
- Opportunities per Start Date
- Opportunities per Account
- Opportunities per User

Opportunity Filters

Field	Operator	Value	More
Title			
Category			
Service			

[Apply](#) [Clear](#)

Account Filters

User Filters

Nr	State	Opportunities Count	Target	Turnover Total	Completed	Final	Turnover - Completed	Failed	Failed	Target	Turnover	Pending	Pending	Opportunities	Target	Turnover	AVG	Duration	Completed	AVG	Achieved	Turnover
1	Running	1		0.00	0		0.00	0 (0.0 %)		0.00 (N/A)	1 (100.0 %)				0.00 (N/A)				N/A		0.00	
2	Completed	5		85750.00	1		0.00	0 (0.0 %)		0.00 (0.0 %)	4 (80.0 %)			73400.00 (85.6 %)					N/A		0.00	
3	Paused	1		12800.00	0		0.00	0 (0.0 %)		0.00 (0.0 %)	0 (0.0 %)			0.00 (0.0 %)					N/A		0.00	
4	Failed	1		45000.00	0		0.00	1 (100.0 %)		45000.00 (100.0 %)	0 (0.0 %)			0.00 (0.0 %)					N/A		0.00	
Total		8		143550.00	1		0.00	1		45000.00	5			73400.00					0.0		0.00	

[Print](#) [Export .doc](#) [Export .xls](#) [Export .pdf](#)

@nr	@nameLabel	@oppsCount	@allTarTurnover	@complOpps	@finTurnover	@failOpps	@failTarTurnover	@runnOpps	@runnTarTurnover	@AVGwinDays	@AVGwinTurnover
@counter	Comidor	3	25150.00	1	0.00	0 (@p1)	0.00 (@p2)	1 (@p3)	0.00 (@p4)	@AVGwinDaysRow	@AVGwinTurnoverRow
@counter	Handy Supplies Ltd	3	83500.00	0	0.00	1 (@p1)	45000.00 (@p2)	2 (@p3)	38500.00 (@p4)	@AVGwinDaysRow	@AVGwinTurnoverRow
@counter	Johnson Ltd	2	34900.00	0	0.00	0 (@p1)	0.00 (@p2)	2 (@p3)	34900.00 (@p4)	@AVGwinDaysRow	@AVGwinTurnoverRow
@total		@cntTot	@allTarTurnoverTot	@complOppsTot	@finTurnoverTot	@failOppsTot	@failTarTurnoverTot	@runnOppsTot	@runnTarTurnoverTot	@AVGwinDaysRowTot	@AVGwinTurnoverRowTot

[Print](#) [Export .doc](#) [Export .xls](#) [Export .pdf](#)

- With custom reports, you have more flexibility in analyzing tasks in Comidor.

RACI Report

Dates: [] - [] Workflow: Document Approval W... x Status: [] Version: [] [Fetch](#) [Print](#)

[Export .xls](#)

Process	Admin Poweruser	Ayda Stradbroke	Charlie Marr	Contract Manager	Ellie Frewer	Harrison Jones	Isaac Skinner	Isabella Hardey
Employees Edit & Review								
Team Leader Approval								
Par. Team Leader Approval								

■ Responsible
■ Accountable
■ Consulted
■ Informed

- Use RACI reports to clearly map out which roles are involved in each process and at which level.



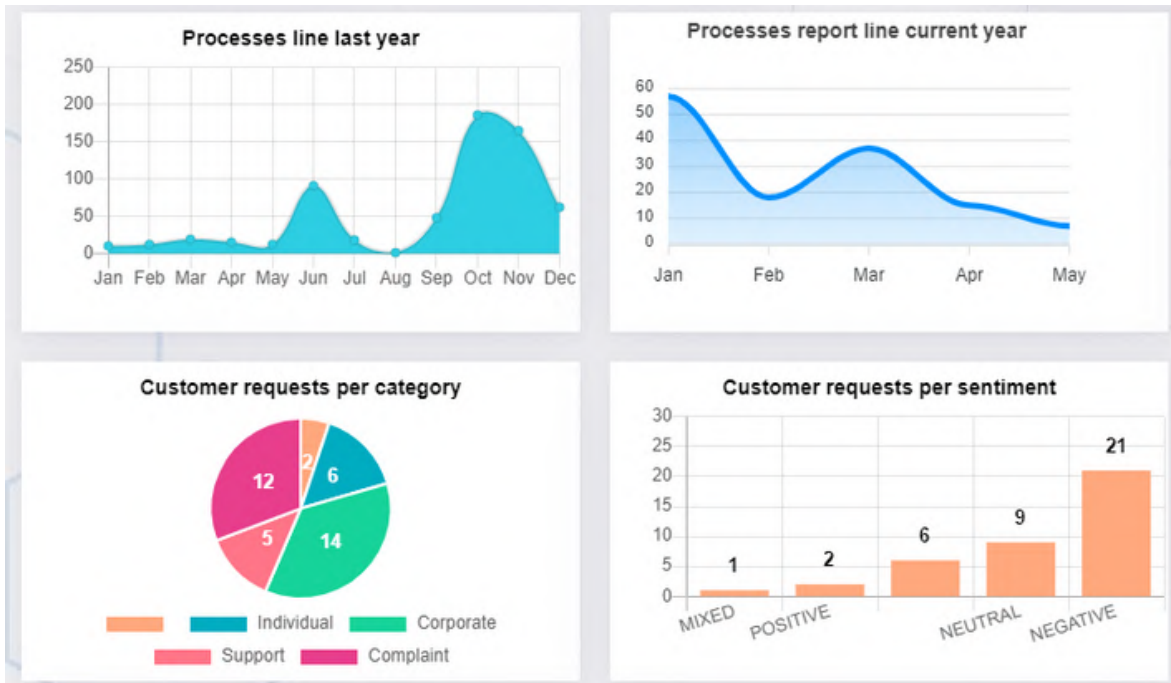
User Activities Report

User: Richard Newton | Workflow: Workflow | Responsible Person: Responsible | Accountable Person: User | Consulted Person: User

Fetch | Print | Export.xls

Workflow	Activity	Activity Code	Parent Stage	Assigned To	Role	Parent Completion Percent (%)	Responsible	Accountable
☑ HR: Roles & Activities Assignment to new Employee								
	Request Roles and Activities Setup	WS7	REQUEST FOR ROLES SETUP	HR		0.00		
	Load the Roles and Activities selected to this Personnel	WS9	ROLES LOADING	IT	System Administrator	0.00		
☑ E-mail Campaign Generation								
	GIF/Design Creation	WS4		Marketing and Sales	Digital Media Specialist	0.00		
	Content/Pictures research	WS5		Marketing and Sales	Digital Media Specialist	0.00		
	Finalization and Test sending	WS7		Marketing and Sales	Marketing Strategist	0.00		
	Campaign creation and scheduling in Mailchimp	WS9		Marketing and Sales	Marketing Executive	0.00		
☑ HR: Dismissal / Retirement								
☑ HR: On Boarding								
☑ IT: New Employee								

- See employee activity and get a better understanding of the workflows that they participate in.



- Create real-time data displayed with Widgets.

Workflows Report

Title: | State: State | Category: Field | Date created from: 1/1/2020 | Date created to: 5/31/2021 | Include controls:

Fetch | Clear | Export.xls

Title	Category	State	Group Code	Maximum Days	Minimum Priority	Access Rights	Change Rights
Vendor Selection and Evaluation	12 Procurement			0	Normal	Everyone	
Loan Approval Process	00 Finance		Templates	0	Normal	Everyone	
Workflow Management	11 Audit	Not Prepared		0	Normal	Everyone	Admin Poweruser
Document Approval Workflow	05 Operations	Prepared	Risk Management	0	High	Whole Team'> Whole Team	Admin Poweruser
Purchase Order Process Sub	12 Procurement		Marketing and Sales	0	Normal	Sales Executive'> Sales Executive	Sales Manager'> Sales Manager
Sales Completion	07 Sales		Marketing and Sales	0	Normal	Everyone	
Billing corrections	01 Accounting			0	Normal	Customer Support'> Customer Support	
Presales Process	07 Sales		Marketing and Sales	0	Normal	Marketing and Sales'> Marketing and Sales	
Presales Process			Marketing and Sales	0	Normal	Everyone	
Faults Management		Not Prepared		0	Normal	Everyone	
Billing corrections				0	Normal	Customer Support'> Customer Support	

- Monitor your workflow's state, the time that is needed for completion and the access rights through the Workflows Report.





TRANSFORMATION MANAGEMENT

Analysis and design
of Business and IT
infrastructure



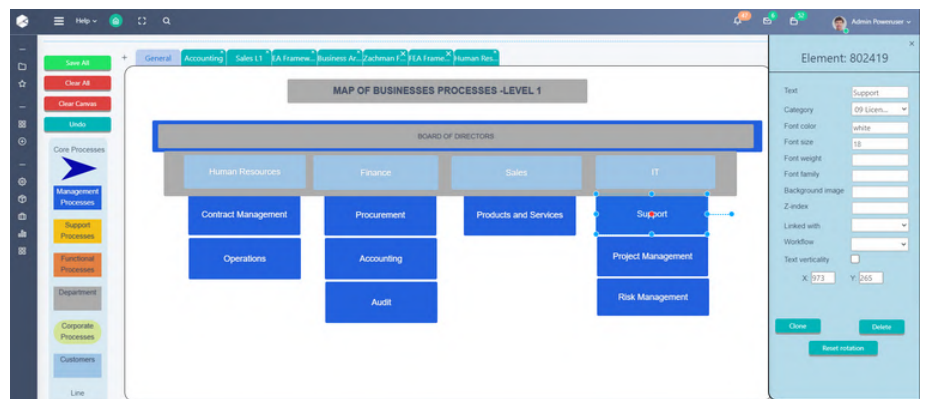
BUSINESS ARCHITECTURE

Design and execute your business strategy. Comidor Business Architecture provides you with all the necessary functions to make your organisation more efficient and productive.



Build your Business Architecture and Process Taxonomy

- Connect every department of your organisation with workflows
- Create objects with a seamless drag-and-drop function, and build relationships between them



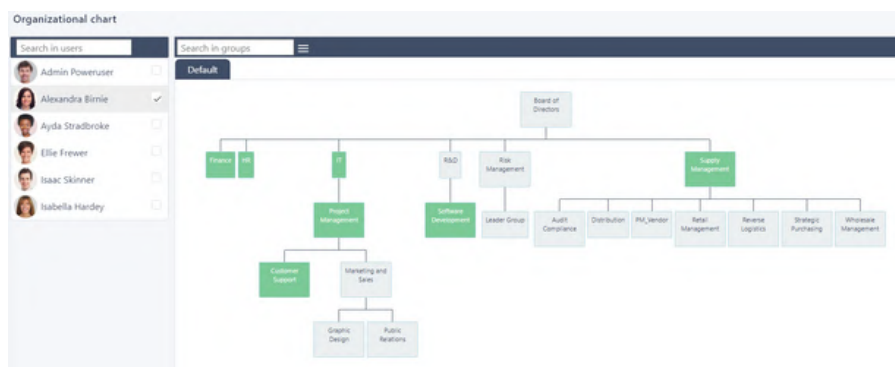
Get a business-value centric perspective

- Design and execute your strategy with Comidor Business Architecture
- Incorporate a top-down enterprise overview
- Design any framework, TOGAF, Zachman, FEA, Gartner’s, or your unique one
- Interact with the final multi-level diagram that you designed within Enterprise Canvas
- Get a 360 ° view of all business processes per department
- Improve visibility and minimise business disruption

Operating Model



Depict your organisational structure and build functional teams



- Make the structure of your company clear to any employee
- Ensure that information flows correctly throughout the company
- Design your Organisational structure and fulfil your goals
- Distinguish the leaders and the members of a group easily and illustrate the relationships among personnel
- Organise and monitor company’s performance by group



Organise your business setup

- Set up your business and break it down into multiple divisions and offices in order to create competitive market advantages
- Allocate resources according to your company setup
- Define working schedules, public holidays and Absence entitlements for every region or for different time schedules (full time / part-time)
- Switch between different currencies, languages and locations

Work hours schedule										
	Start	End	Start	End						
Monday	09:00	13:00	13:30	17:30	All	1	2	3	4	5
Tuesday	09:00	13:00	13:30	17:30	All	1	2	3	4	5
Wednesday	09:00	13:00	13:30	17:30	All	1	2	3	4	5
Thursday	09:00	13:00	13:30	17:30	All	1	2	3	4	5
Friday	09:00	13:00	13:30	17:30	All	1	2	3	4	5
Saturday					All	1	2	3	4	5
Sunday					All	1	2	3	4	5
Total hours	40 hours and 0 minutes / week									
Daily Working Hours	8.00									

Public Holidays	
1. 1/1/20	New Year's Day
2. 3/30/20	Good Friday
3. 4/2/20	Easter Monday
4. 5/7/20	Early May
5. 5/28/20	Spring Bank Holiday
6. 8/27/20	Summer Bank Holiday
7. 12/25/20	Christmas Day
8. 12/26/20	Boxing Day

Annual leave entitlement	
Standard	

Manage business process categories through Comidor Process Map

- Get a top-down view on how business processes are categorised
- Create business categories for every operation
- Add a new Business Function Category to a process
- View, manage and monitor all types of processes in Comidor Workbench

Organise teamwork with User Roles and Activities

- Monitor and organise your tasks efficiently
- Categorise activities based on specific roles
- Keep track of staff collaboration and workload
- Have a clear overview of all the activities
- Audit the time spent on each activity
- Specify your human resources needs

Month	Week	Day	October 2022						
All tasks	Only pending		Sun	Mon	Tue	Wed	Thu	Fri	Sat
				Appointment to Deliver the Car	Deliver Car to customer		Contact Customer Maria Smith	Contact Customer Johnson Ltd	
					Deliver Car to customer		Contact Customer Maria Smith	Contact Customer Maria Smith	
				Contact Customer MARY PAPADOPOULOU	Contact Customer Maria Smith		Contact Customer Maria Smith	Contact Customer Maria Smith	Deliver Car to customer Tim Roland
					Contact Customer Maria Smith		Contact Customer Tony Ferras	Deliver Car to customer Eugene Jonson	Deliver Car to customer
					Deliver Car to customer Maria Smith			Deliver Car to customer	Deliver Car to customer Joe Doe
					Deliver Car to customer Maria Smith				
				Deliver Car to customer Johnson Ltd				Deliver Car to customer	

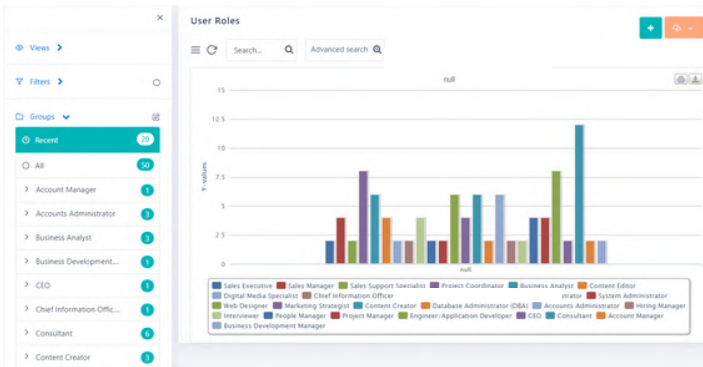
SYSTEM ADMINISTRATION

Manage users and their Application Rights, monitor system's health and allocate system's resources

Manage Users and Robot Users

- Add Users and edit their personnel records
- Assign Users to one or multiple groups of the Organisational Chart
- Involve Robot Users, non-human Users, that automate processes and tasks
- View and manage multiple Users simultaneously

Coordinate your Personnel based on their Roles



- Set up Roles based on your company's activities
- Define the role-based permission and Application Rights
- Assign Roles to Users
- Monitor employees workload based on their role

Assign Rights to Users

- Define Application Rights to packages and units based on each role
- Restrict access to units and menus depending on specific Application Rights
- Define which individual objects within a unit should be visible for each role

Username	CRM	PM	ACC	BPM	HRM	ADMIN	APPROFACTORY	BASIC	
Thomas Monson	active	active	active	active	active	active	active	active	Deactivate all
Ayda Stadbroke	active	inactive	active	active	active	active	active	active	Deactivate all
Alexandra Birnie	active	active	active	active	active	active	active	active	Deactivate all
Kaitlyn Dalton	active	inactive	inactive	active	active	inactive	inactive	active	Activate all
Charlie Marr	active	active	active	active	active	active	active	active	Activate all
Isabella Hardley	active	active	active	active	active	active	active	active	Activate all
Isaac Skinner	active	active	active	active	active	active	active	active	Activate all
Ellie Freese	inactive	inactive	inactive	inactive	inactive	inactive	inactive	active	Deactivate all
Henry Bright	active	active	active	active	active	active	active	active	Deactivate all
Contract Manager	active	active	active	active	active	active	active	active	Deactivate all
Robot User 1	active	active	active	active	active	active	active	active	Deactivate all
Harrison Jones	active	active	active	active	active	active	active	active	Deactivate all
Guest User	active	active	active	active	active	active	active	active	Deactivate all
Demo User	active	active	active	active	active	active	active	active	Deactivate all



BUSINESS PERFORMANCE

Meet your business goals efficiently and effectively. Set up corporate objectives and improve organisation and team performance through monitoring Key Performance Indicators. Get full and clear insight of your business performance with Reports and Analytics.

Monitor your business performance with powerful KPIs

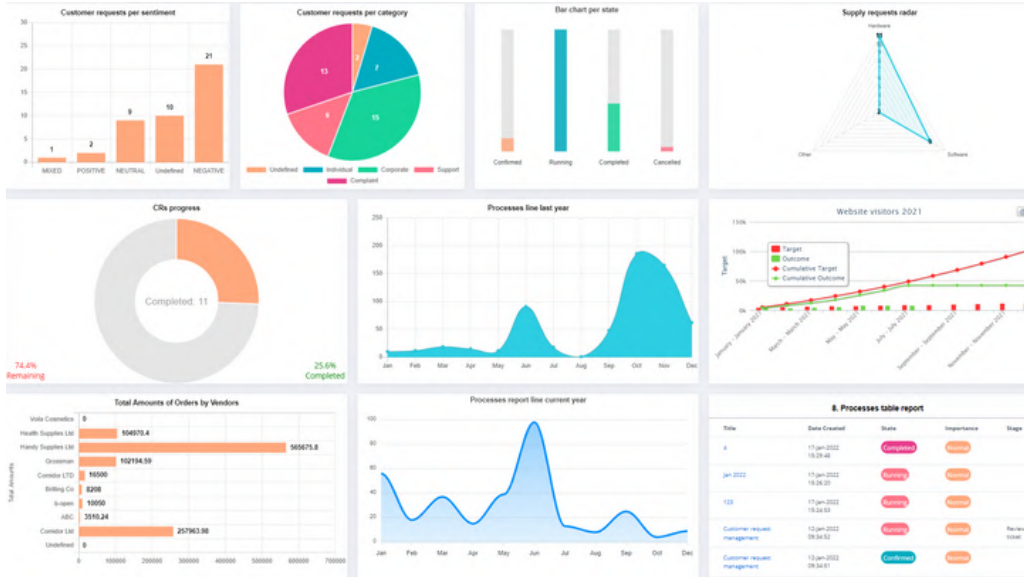
- Achieve Real-Time performance tracking
- Have clear view of the KPIs progress
- Connect KPIs and certain processes easily
- Set targets and monitor their progress and results
- Get a clear visualization of your preferred measurement



Get valuable insights at a glance with KPIs and Widget Dashboards

- Get more detailed view of every performance indicator, workflow and time period
- Create your own dashboards, link KPIs with services and check business productivity
- Display the core KPIs, monitor their progress for specific time periods and achieve business objectives
- Different graph types – Bar, pie, doughnut, progress, or radar charts and timeline, table or date Reports – help Managers and Process Excellence Executives to gain deep process understanding and improve decision-making





Exploit out-of-the-box advanced Business Analytics and Reports

- Get a 360° view of your Business Projects with predefined Project Reports and Analytics. Manage and control project cost performance based on actual accomplishments with Earned Value Analytics and monitor Personnel's workload with Resource Availability Reports
- Obtain valuable information from the predefined Tasks and CRM reports and boost your business productivity
- Base your decisions for improving personnel performance on HRM Reports, such as Absence Report, Resource availability Report and Skills Report
- Track your team's workload with Account, Process and Project Timecards



Create customised Reports

- Use Widgets for data visualisation and get real-time data based on parameters you define
- Combine multiple data views to create rich dashboards with different graph types (Text, Pie, or Column)
- Build your own Report Applications easily with Comidor App Designer and monitor any Comidor entity (Processes, Accounts, Tasks)
- Choose the view that best serves you for clear data visualisation and faster decision-making between Tables, Graphs (Pie, Stack, Column) or Reports





DIGITAL WORKPLACE

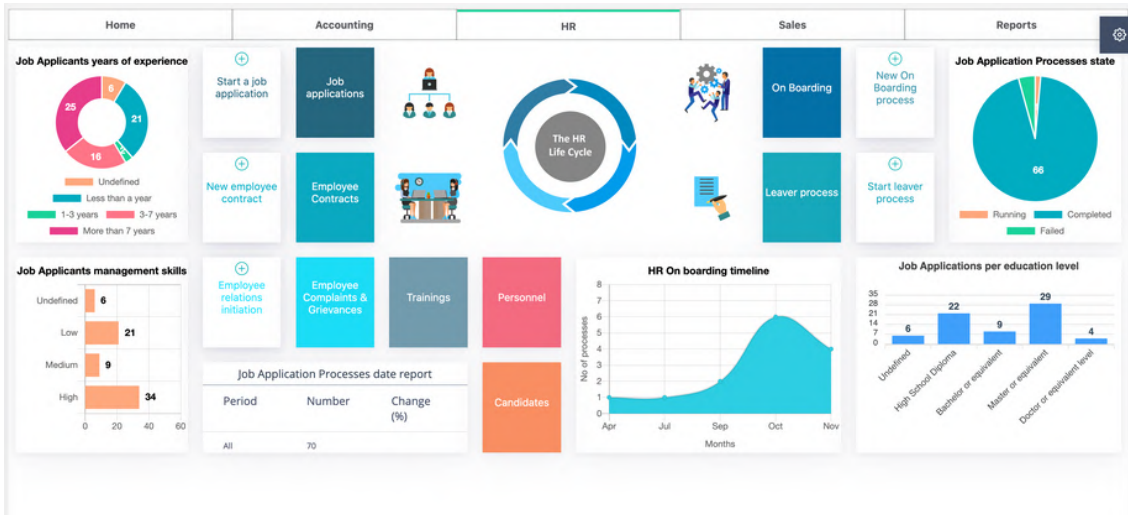
People, Process,
Data and
Technology, all in
one place



DIGITAL WORKPLACE

Home Dashboard

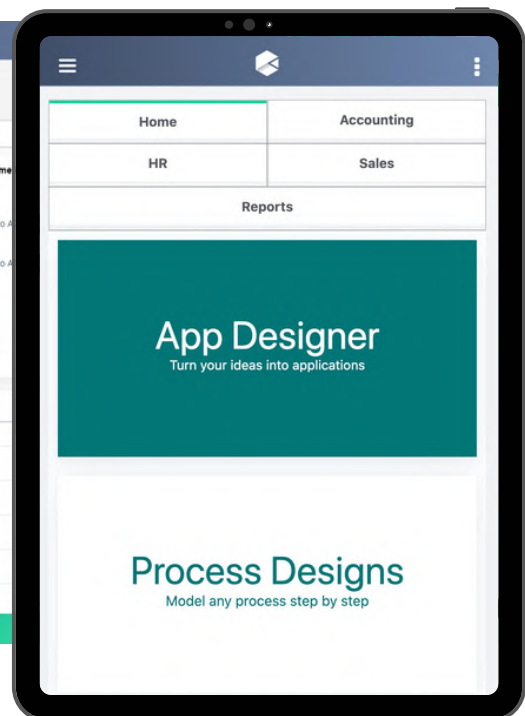
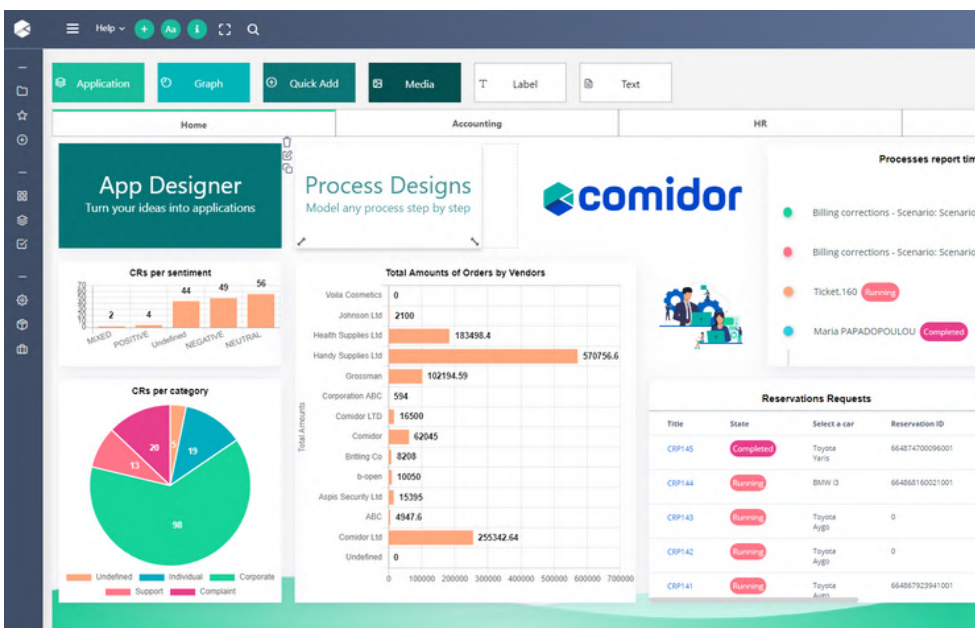
The default screen in Comidor is Home Dashboard. The new Home Dashboard saves you time, offering exactly what you need in one single panel. With all your applications and widgets in one place, your work has never been easier.



Create a customised experience that matches your daily tasks and processes

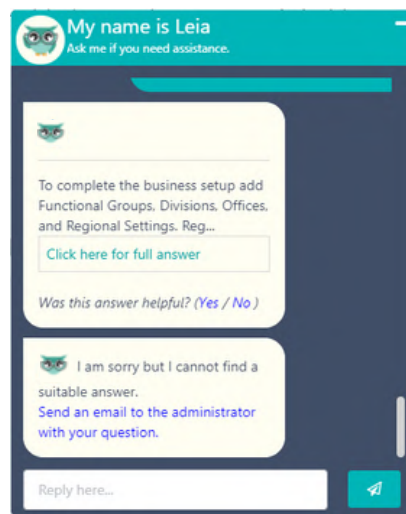
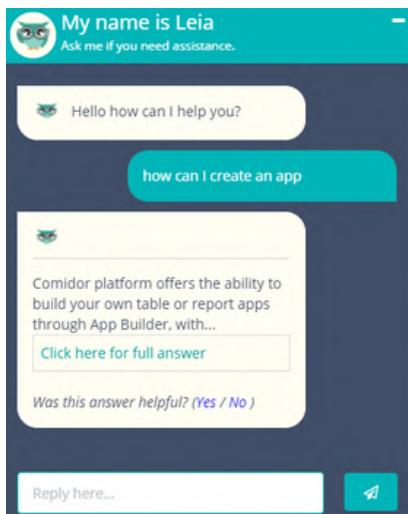
Build and modify your dashboards with a simple to use **No-Code builder**. Add multiple tabs, applications, “quick add” forms, icons, labels and graphs. Resize and arrange the elements easily with drag-and-drop functionality.

- Combine different data sources to connect the dots and **get deeper insights**
- Add different types of **widgets** based on your needs
- Build **flexible, responsive layouts**



Leia chatbot

Leia is an AI-enabled chatbot that helps employees and teams work smarter, remotely and more efficiently.



This chatbot has quite an influence on how your employees experience their day-to-day duties.

The employee simply asks a question and Leia answers the question with **specific data**, recommends a useful **reading source** or urges the user to send an **email** to the **administrator**.

Leia frequently checks and alerts you to the tasks that are scheduled in the next 30 minutes. You receive a pop-up alert with the scheduled tasks in Leia's chat.

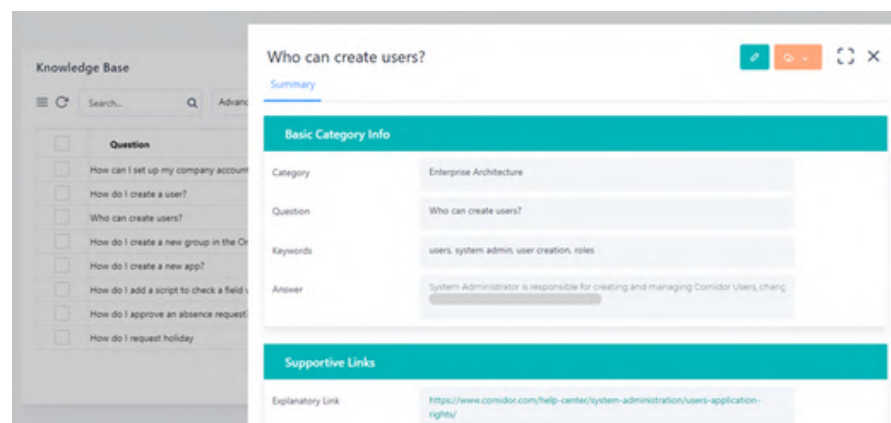
Knowledge base

Leia, the AI chatbot, retrieves data from a knowledge base and delivers information instantly to the end-users.

Comidor allows you to create **your own knowledge base**, the central repository for all the information your chatbot needs to support your employees and answer questions.

For every question, you can add:

- category
- keywords
- relevant answer
- supportive links



Leia chatbot commands

- ✓ Users can interact with Leia via slash commands.

COMMAND	USAGE
/add	<p>Leia can understand the “/add” command and insert records (tasks, processes, and contacts) in Comidor.</p> <p>For example, if you use the “/add” command to create a task, Leia asks proper questions to fill in mandatory fields.</p> <p>After the creation, a link with the new record is displayed. Also, the new process can be created by choosing your desired process template.</p>
/quick	<p>You can initiate an app with the “quick add” form via the chatbot.</p> <p>When you write the “/quick” command, Leia populates a list of all “quick add” forms from the custom apps in your account. Once the desired app is chosen, Leia asks proper questions to fill in all fields from the selected form in order to initiate a process.</p>
/clear	This command deletes the chat history.

- ✓ Widgets in Leia’s answers

Leia interprets data into meaningful, insightful analytics.

Configure a set of queries and set **widgets as answers** through the Knowledge Base. Then, Leia can give answers to these questions by displaying the proper charts.

The image displays two screenshots of the Leia chatbot interface. Both screenshots show the chatbot's name 'My name is Leia' and the prompt 'Ask me if you need assistance.' at the top.

The left screenshot shows the chatbot asking 'Hello how can I help you?'. A user has replied with 'show me the sales report'. Below the user's message, there are two links: 'Click here for full answer' and 'Click here for widget record'. Below these links is a widget titled 'Widget' with the subtitle 'Sales Order per state doughnut'. The widget displays a small donut chart with three segments: a large blue segment (38), a small orange segment (3), and a small green segment (1).

The right screenshot shows the chatbot displaying a large donut chart with three segments: a large blue segment (38), a small orange segment (3), and a small green segment (1). Below the chart is a legend with three items: 'Running' (orange), 'Completed' (blue), and 'Cancelled' (green).



Polls

Polls unit helps you conduct polls and collect live responses.

You can now create polls, in order to collect live responses to questions, and display results in real-time.

1. Choose a deadline date to accept votes.
2. Define the participants of the poll, one or multiple questions, and their answer options.
3. The participants receive an automated notification. Each voter can add/change the vote until the deadline is met. After that, no changes are allowed.

New features poll

Ownership

Created on	24 Mar 2022 13:15:33
Created by	Thomas Monson
Updated on	24 Mar 2022 13:22:09
Updated by	Thomas Monson

Summary | Report

Poll Info

Poll Title: New features poll

Participants of the Poll: Everyone

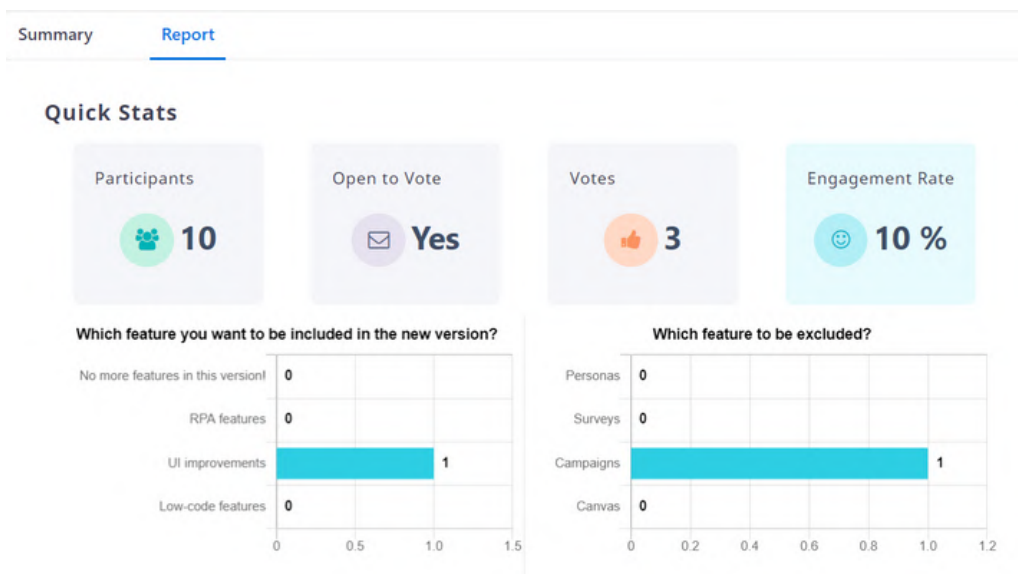
Deadline Date: 31 Mar 2022

Anonymity of Answers:

Questions

Question Description	Answers
Which feature you want to be included in the new version?	<ul style="list-style-type: none"> No more features in this version! RPA features UI improvements Low-code features

4. A report of the poll is produced automatically. Widgets and statistics allow you to get a crystal clear view of your poll outcome.



Low-code translation capabilities

As you navigate the platform, you can translate any word you wish (labels, unit titles, etc.) to the application language you want. The translation is saved in the Translations unit, so the next time your team members enter the platform, they see the translated words.

The screenshot displays the 'Translation query wf v1' interface. On the left, a sidebar lists various categories like 'Views', 'Filters', and 'Groups'. The main area shows a process flow diagram with nodes for 'User' and 'Account Management'. A 'Translations' dialog box is open, allowing users to define translations for different languages. The dialog includes fields for 'Translation Language/Application Language' (set to 'en_GB'), 'Unit' (set to 'GenericProcesses'), 'Word Value' (set to 'Main Information Form'), and 'Word Translated Value'. 'Close' and 'Save' buttons are at the bottom of the dialog.

Tooltips

Tooltips provide essential information for users and act as guides while using Comidor platform. In this new version, you create tooltips for any form label, while completing a form. Simply, click on the responsive icon on the top left of your screen, click on the term you want to add a tooltip for, and, write the tooltip text.

The screenshot shows a form titled 'Monthly sales report / 27 Jul 2022'. The form has several sections: 'Relations', 'Summary', and 'Main Information Form'. The 'Summary' section includes fields for 'Code' (199), 'Process Type' (General), 'Assigned to', 'Priority' (Normal), 'Scheduled start' (27/07/2022), and 'Scheduled end' (03/08/2022). A tooltip is visible over the 'Code' field, stating 'This is an auto-populated incremental code.' A 'Tooltips' dialog box is open, allowing users to define a tooltip for a specific form label. The dialog includes fields for 'Application' (set to 'GenericProcesses'), 'Label' (set to 'Assigned to'), and 'Tooltip'. 'Close' and 'Save' buttons are at the bottom of the dialog.



ENTERPRISE COLLABORATION

Bring all communication channels together, from internal messages to discussion boards and chat/video conferencing

- To-do lists for productive team collaboration
- Push notifications & reminders for tasks, emails-messages and upon any change or comment in the notifications bar
- Event Management to organise and monitor your event capacity and planning
- Wikis that help you transfer knowledge inside and around the company
- Topics and discussion boards

The screenshot displays the Comidor dashboard with several key sections:

- Home:** Includes 'App Designer' (Turn your ideas into applications) and 'Process Designs' (Model any process step by step).
- Accounting:** Features a bar chart for 'CRs per sentiment' (Mixed: 2, Positive: 4, Undefined: 44, Negative: 49, Neutral: 56) and a pie chart for 'CRs per category' (13, 98).
- HR:** Shows 'Total Amounts of Orders by Vendors' with a table:

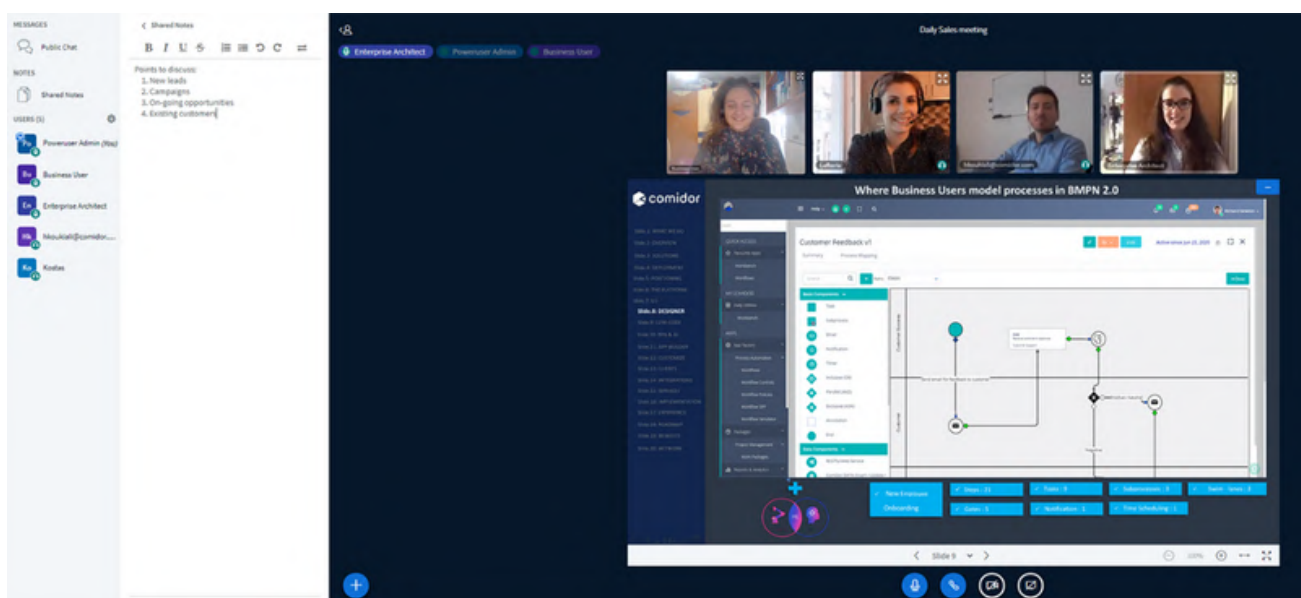
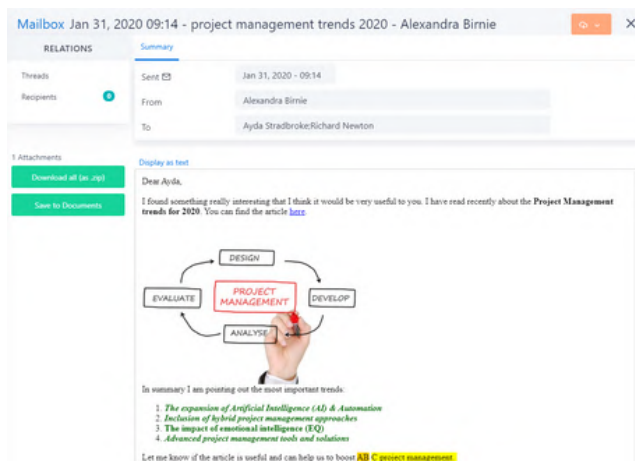
Vendor	Amount
Voila Cosmetics	0
Johnson Ltd	
Health Supplies Ltd	183498.4
Handy Supplies Ltd	570756.6
Grossman	102194.59
Corporation ABC	
Comidor LTD	16500
Comidor	
Britling Co	8208
b-open	
Aspis Security Ltd	15395
ABC	
Comidor Ltd	255342.64
- Notifications:** Lists pending PO reviews and completed processes like 'Employee Contract.99'.
- Reservations Requests:** A table showing requests for cars:

Title	State	Select a car
CRP145	Completed	Toyota Yaris
CRP144	Running	BMW i3
- Event View (Call with Mr. Smith - Partnership / Apr 12, 2021):**
 - RELATIONS:** Summary, Event Calendar, Subprocesses (0), Notifications (6), Related Tasks (2), Attachments (0).
 - OWNERSHIP:** Administrator (Admin Poweruser), Supervisor (Admin Poweruser), Created on (Apr 6, 2021 7:23:34 AM), Created by (Admin Poweruser), Updated on (May 13, 2021 10:33:29 AM), Updated by (Admin Poweruser).
 - Basic Info:** Title (Call with Mr. Smith - Partnership), Category (3.SALES AND MARKETING), Organized by (Admin Poweruser), Location (Office premises), Chat Link (https://bbb.comidor.com/demo/createjs...), Description (Demonstration of the platform).
 - Event Calendar:** From Apr 6, 2021 15:00 EEST to Apr 13, 2021 16:00 EEST (41.00 hours).
 - Participants:** Thomas Monson (Confirmed), Ayda Stradbroke (Notified), Alexandra Birnie (Notified), Isabella Hardey (Notified), Isaac Skinner (Notified), Ellie Frewer (Notified).



Communicate faster than ever

- **Email Client with:**
 1. multiple email integrations
 2. templates and scheduling capabilities to save you time
 3. linking options with other Comidor entities
- **Internal Messaging**



With remote work, the importance of video calls has skyrocketed lately.

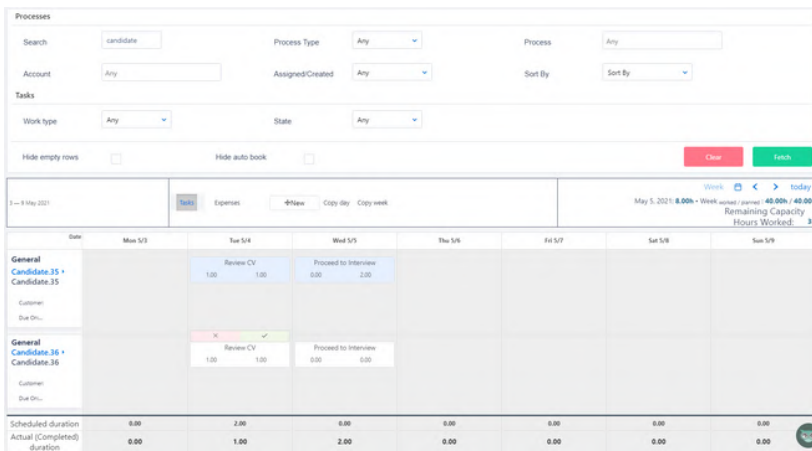
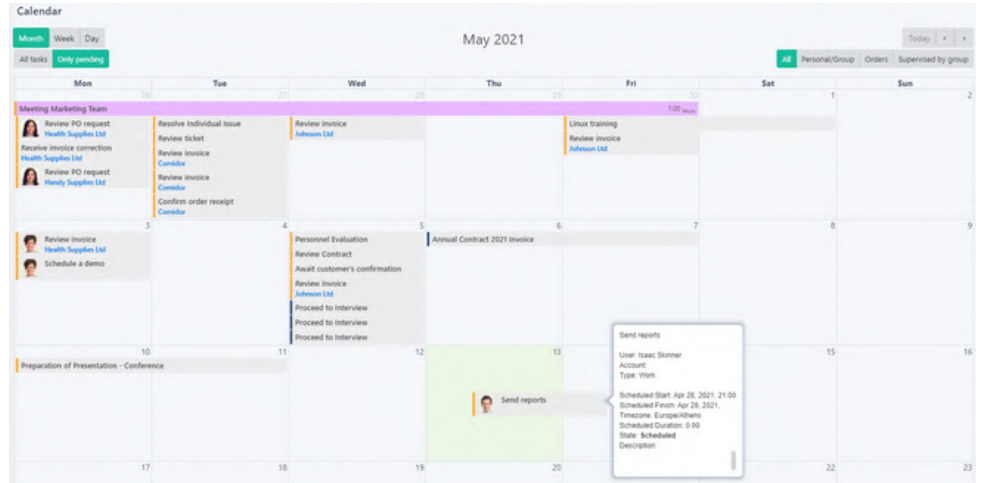
With Comidor remote video conferences:

- ☑ Share your audio, slides, chat, video and desktop
- ☑ Engage with the participants with the built-in polling
- ☑ Make your points clearer with virtual whiteboards, annotations and drawings



Schedule work for maximum productivity

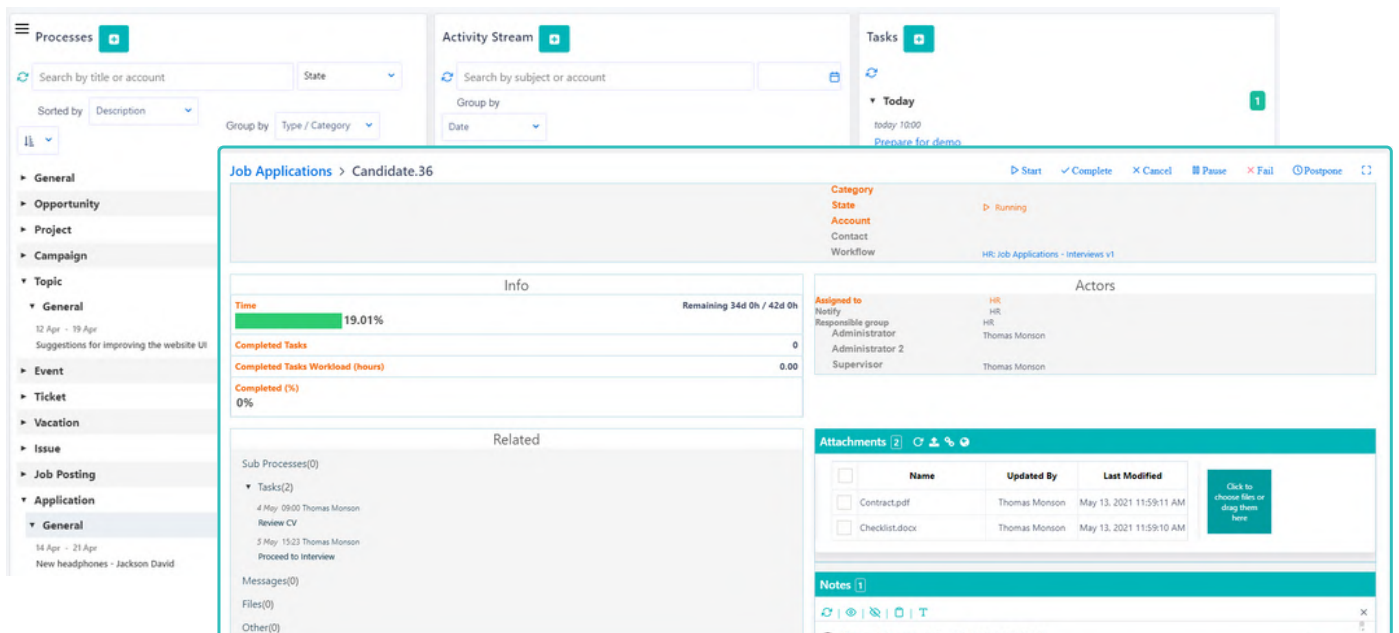
- Repetitive tasks to plan the work smarter
- Interactive Calendar in a daily/weekly/monthly or grid view with filters



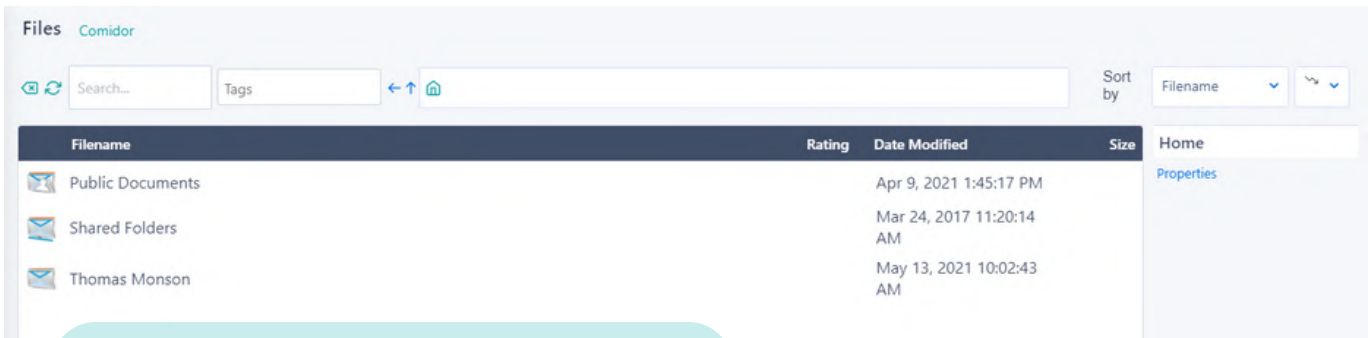
- Reminders via notifications/emails/SMS
- Re-scheduling and postponement of issues and tasks
- User timesheets give the scheduled and actual task duration to check user engagement

Control progress with intelligent dashboards

User-friendly dashboards with drag-n-drop functionality that give you a view of which process, email or task is pending with a preview of its information.



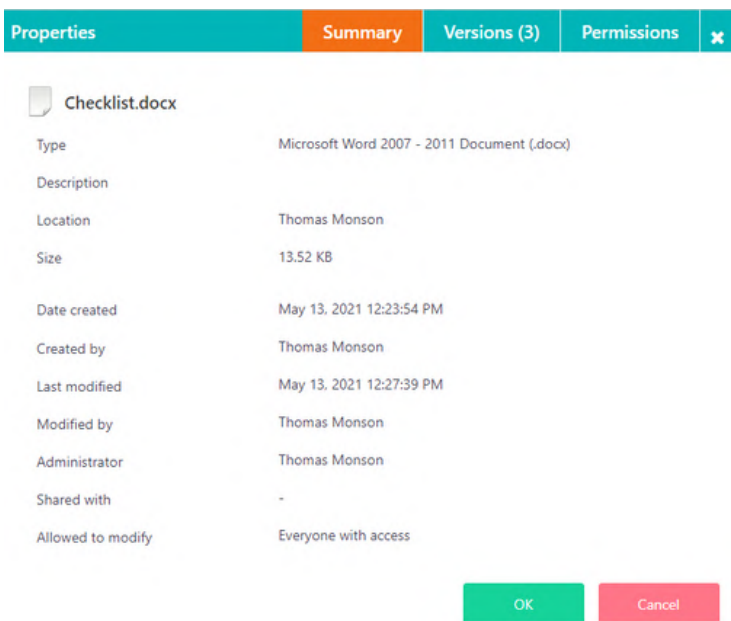
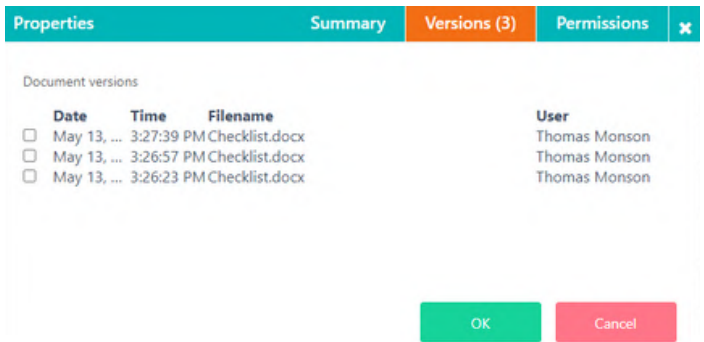
FILES AND CONTENT MANAGEMENT



Enhance your Enterprise Communication with Comidor Document Management System. Scale your team members' productivity by uploading files and sharing content with them

Manage your Documents

- Create, upload and store your files in Comidor DMS
- Preview your files online at any time and on any device
- Trace your files back to an older version
- DMS Integration with Dropbox, Google Drive, Box



Share information more safely

- Assign private or public access
- Choose the teams or other users you wish to share folders and files with
- Lock your files
- View and change access rights control based on user/team/role

Comidor also provides you with:

- Digital notes that replace post-it notes
- Embedded Wikis to share knowledge enterprise-wide





LOW-CODE MARKETPLACE

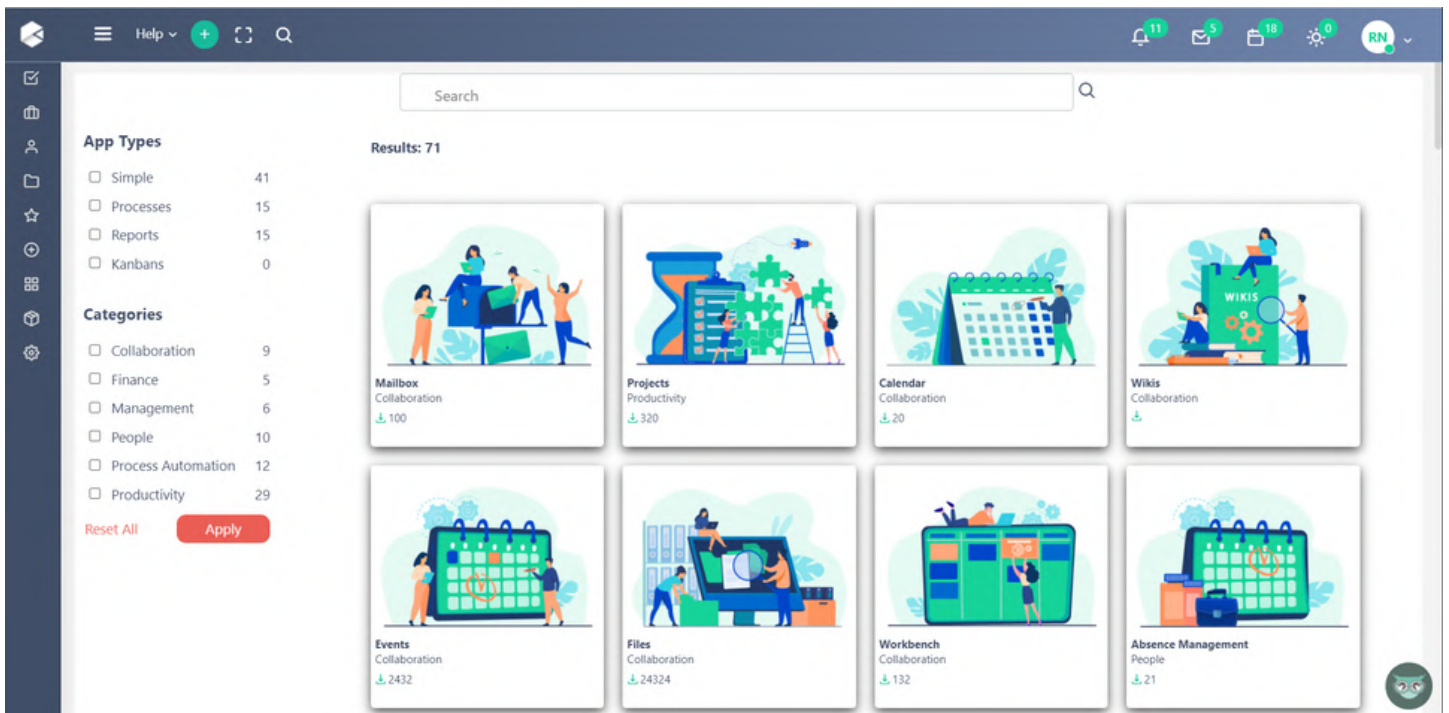
Off-the-self,
customized apps for
all business needs



APPLICATION MARKETPLACE

You have the opportunity to explore apps that help you extend and customize the functionality of the platform.

Marketplace incorporates a diverse range of applications suitable for every business challenge.



- You can search, filter, and install out-of-the-box business apps in just a few clicks.

Files

Type	Simple
Category	Collaboration
Created by	Comidor
Creation year	2019
Installations	10

OVERVIEW

Description

Comidor offers a complete Document Management System (DMS) to manage your documents and files efficiently. Comidor DMS provides fully customizable access rights, embedded previews, versioning and more.

Use Comidor DMS to link files with other Comidor objects, like Processes, Tasks, Projects, Contacts, Accounts, Opportunities, etc. Full version control with previous versions stored and accessible. Automatic creation of a folder every time you create a Project or a new Account and save all related items to that folder. View a document quickly by previewing it without the need to download

GET IT NOW

Projects

Type	Process
Category	Productivity
Created by	Comidor
Creation year	2018
Installations	10

OVERVIEW

Description

Comidor Projects can help you deliver successful projects easily no matter the size or complexity. You may import an MS Project file, associate a workflow pattern with the Project or start from scratch by designing a new Gantt chart. Each project is based on 3 main user levels: Project Managers, Team Leaders, and End Users, but Supervisors and Followers can also be included.

Comidor Projects come with lots of features such as Gantt Chart, Deliverables, Milestones, Burn-Down Chart, Kanban Board, Work Packages Constraints, Resources Cost, Financial Breakdown and more.

Following Comidor's philosophy of integrated information, you may connect your Projects with all other elements in Comidor such as Incomes, Expenses, Documents, Tasks, Events, Opportunities, Contracts, E-mails and more.

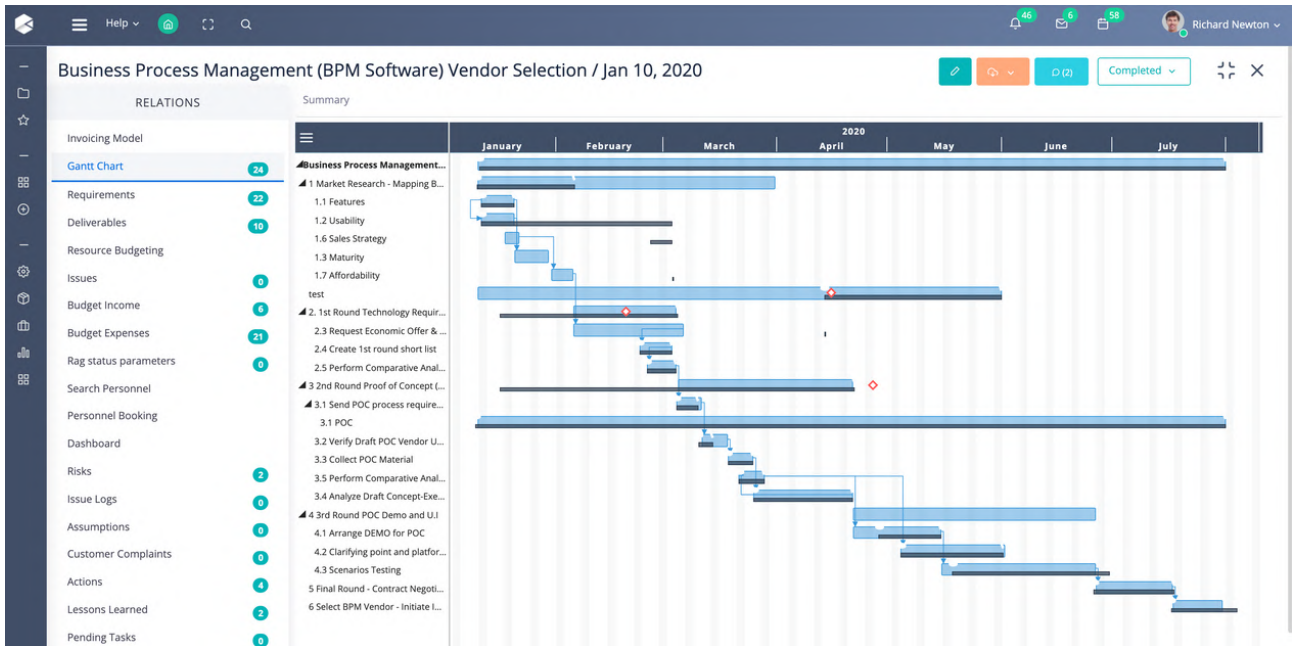
GET IT NOW



COMIDOR APPS

Project Management

- Visualise time, duration and sequence of the Project’s Work packages with the Gantt chart
- Use the burndown chart to get an instant view of actual vs remaining schedule work hours
- Get quick updates via the KanBan board tool, monitoring all project work progress and their just-in-time deliverables.



Customer Success

- Manage Accounts/Clients/ Partners/ Suppliers/ Competitors in one rich user interface, which shows detailed past activity, notes, documents, email threads and BPM processes

People Management

- Organise & maintain personnel records
- Assign personnel to departments/locations
- Define working hours & conditions, set holidays per groups/countries

Fetch	Print	Export Job	Export Job													Entitlement		Balance			
Absence Types	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Carried Over	Current	Year end	Current	Year end			
Vacation	0.00	0.00	2.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.00	22.00	22.00	20.00	20.00	
Short term leave	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Vacation from overtime	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Sickness	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	25.00	25.00	25.00	25.00	
Long Service Leave	1.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.00	0.00	3.00	3.00	2.00	2.00
Maternity/Paternity leave	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Personal Leave of Absence	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

2021	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31				
January	W	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su
February	W	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su
March	W	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su
April	W	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su
May	W	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su
June	W	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su
July	W	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su
August	W	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su	Mo	Tu	W	Th	Fr	Sa	Su





COMIDOR
PLATFORM

Cloud & Mobility
Security



CLOUD AND MOBILITY



Public and Private Cloud

IaaS (i.e. Amazon EC2, Azure, Oracle, Google, IBM)

- Public: Shared Infrastructure
- Private: Dedicated Infrastructure (A.D SSO)

SaaS- Software as a Service

- ISaaS provision of the Solution with annual license fee

On Premise and Hybrid

- On Premise: Customer Infrastructure (A.D SSO)
- Hybrid: Any combination

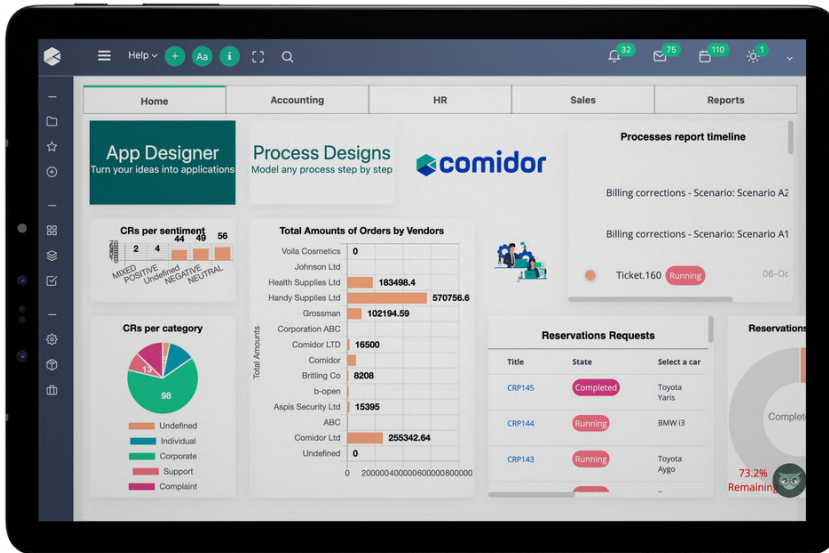
Purchase (CAPEX)

- Ownership of the Solution with one-time fee



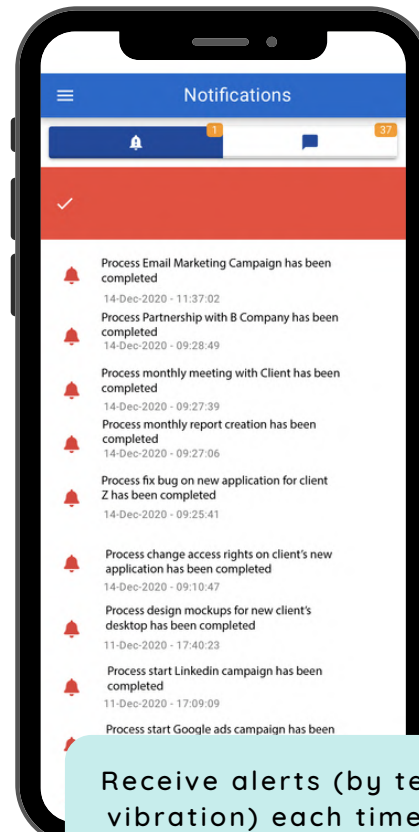
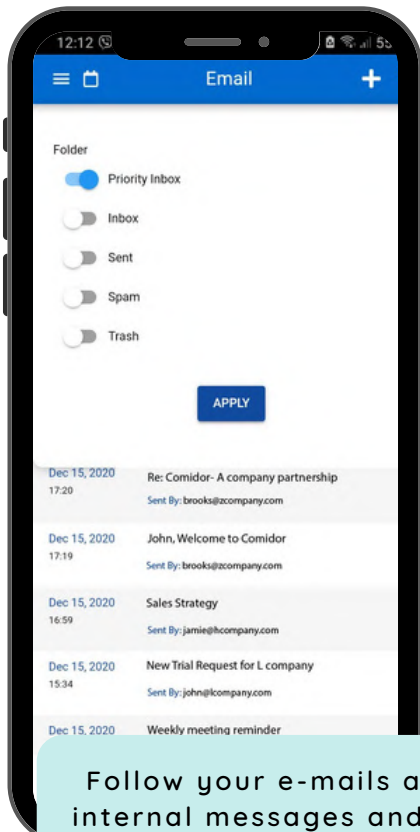
Comidor Mobile

Comidor Mobile® is your personal business assistant when you're on the move. The app includes a variety of important business tools that ensure business continuity, improved productivity and give your company a competitive edge.



Email

Notifications

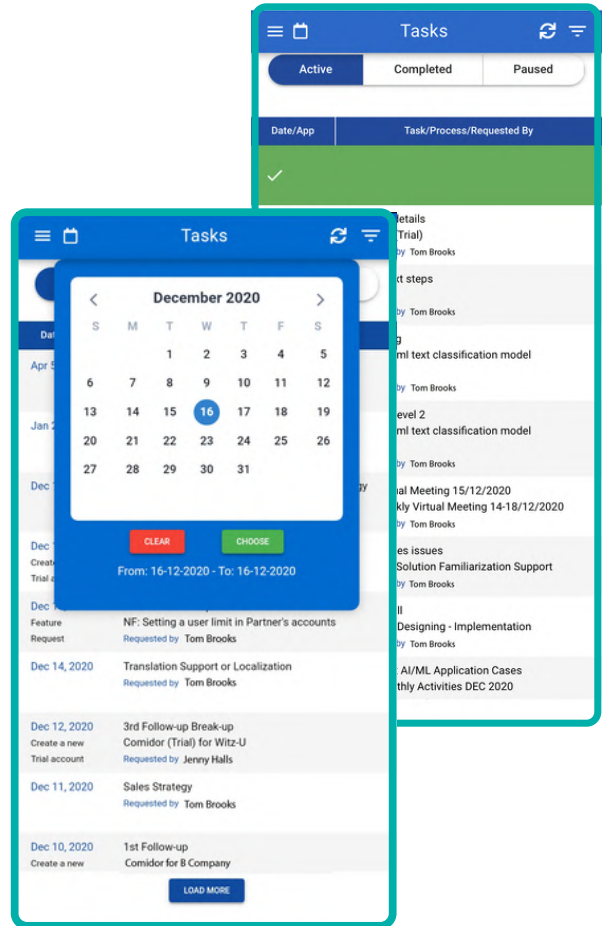
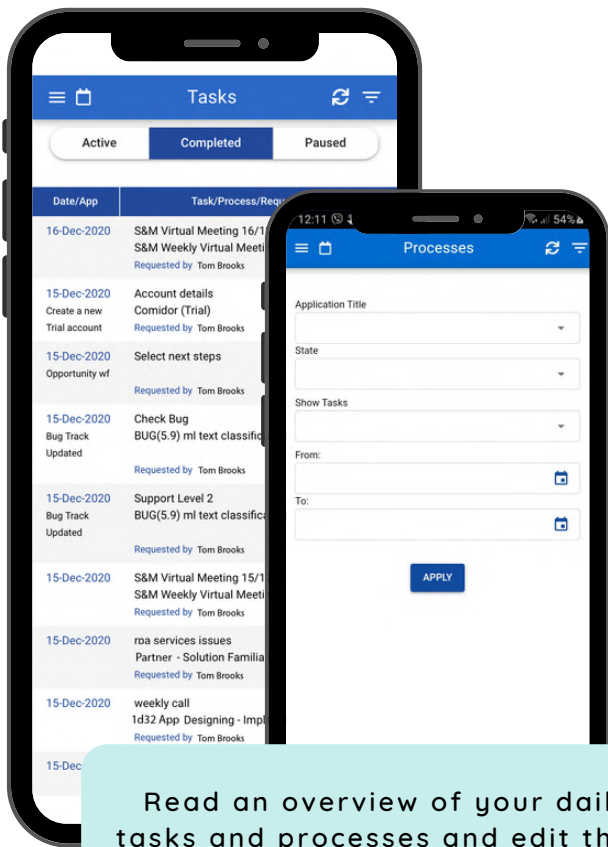


Follow your e-mails and Comidor internal messages and gain all the benefits of mobility

Receive alerts (by text, sound or vibration) each time you have a new e-mail, task etc.

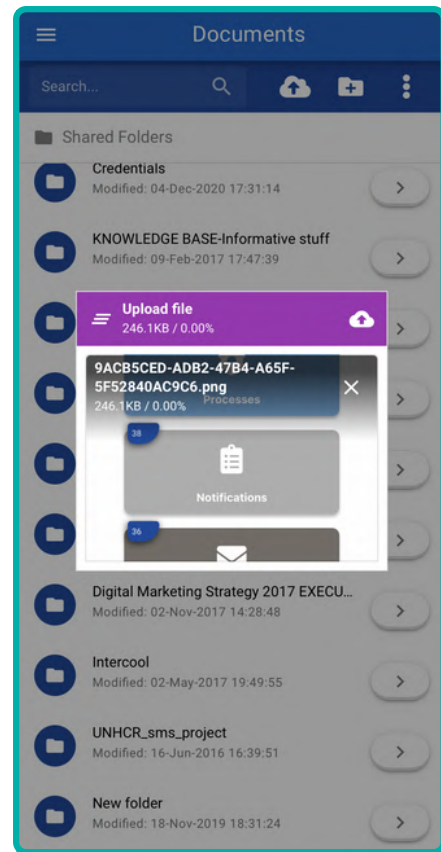
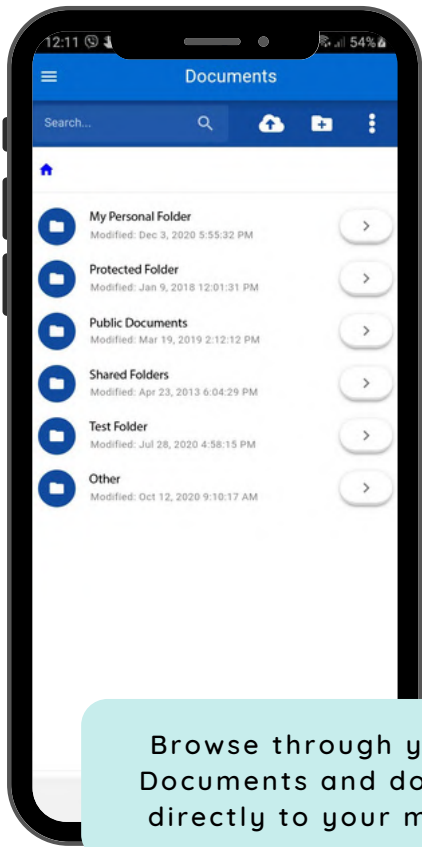


Tasks and Processes



Read an overview of your daily tasks and processes and edit them on the go

Documents



Browse through your Comidor Documents and download them directly to your mobile device



SECURITY

A+ in Security

Comidor Cloud's web-tier is rated as an A+ by the Qualis SSL LABS.

Comidor Platform offers end to end security for Cloud, Data and Applications integrating a full stack of security policies and services.

- | | | |
|------------------------|-------------------|-----------------------|
| ✓ Physical Security | ✓ Data protection | ✓ EU GDPR |
| ✓ Cloud Security | ✓ Data encryption | ✓ Risk management |
| ✓ Application Security | ✓ Access control | ✓ Business continuity |
| ✓ Compliance | ✓ Audit controls | ✓ Disaster recovery |

Network Protection Management

Comidor is accessed through a firewalled network configured to reject any illegitimated connections except those allowed by the network administrator (default deny).

Database Protection Management

Controlled access to the local Database (DB) is achieved through:

1. Controlling user's access rights
2. Excluding access to local DB remotely
3. Ensuring that access is only possible through predefined administrator IP addresses.

All changes/updates made at the platform level to the platform and application systems are recorded in Apache Subversion Software (SVN).

Backup Management

The Comidor backup process ensures maximum safety and recovery of your precious application data. The backup manager applies the same high security policies to make backups automatically and at regular intervals, to minimize data loss in case of errors and natural disasters. The manager makes a full backup every day and incremental backup every 4 hours. Shortly after each full backup, the backup manager runs the compression and encryption process (application 7zip encryption AES256) on all backups of the day.

Authentication-Authorization

Access to Comidor, is permitted only over SSL connections. This way, users are assured that all information passed between Comidor and their browser is secure. For authenticating - authorizing users' access, Comidor follows a simple yet strict process in which users provide the given valid credentials (e-mail, password and company code) through SSL data transfer.

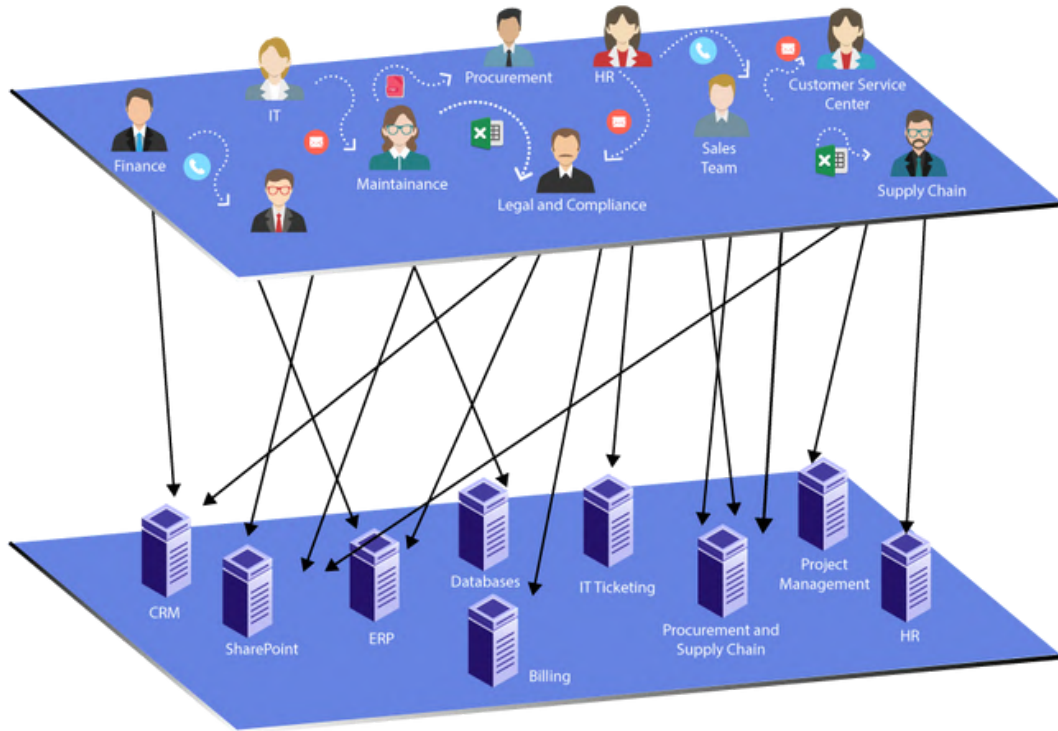
Audit

Our hosting partner is Amazon. Amazon AWS is certified on multiple SAS70 Type II audits under both SSAE 16 and ISAE 3402 professional standards. AWS is also certified under the ISO 27001 standard.

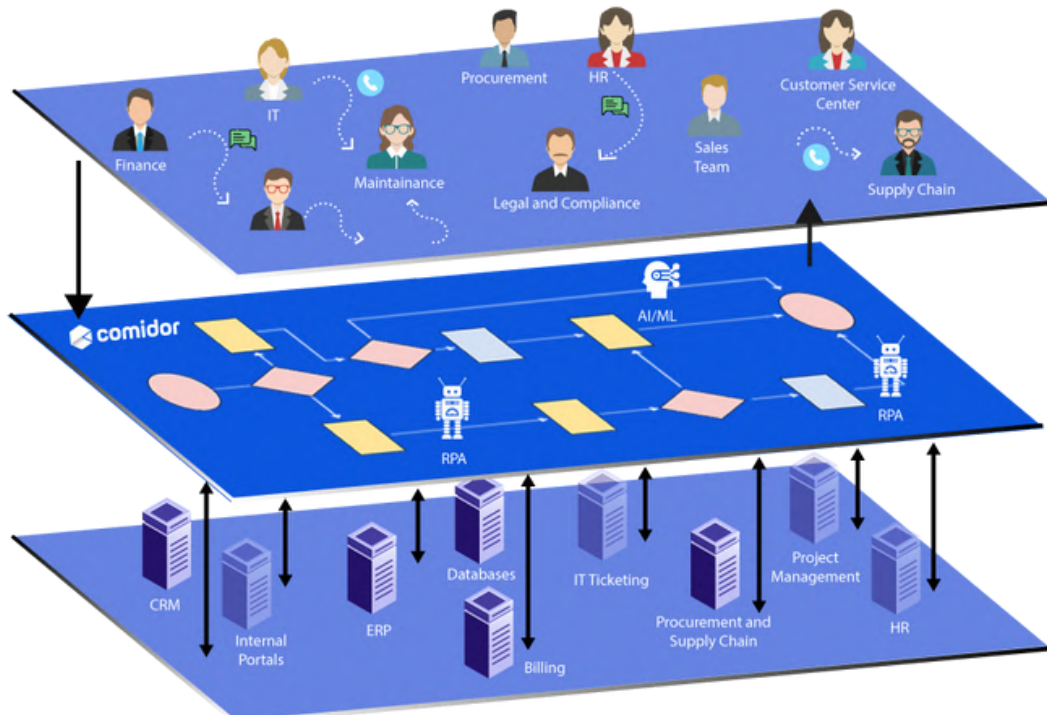


MAKING THE DIFFERENCE WITH COMIDOR

BEFORE COMIDOR



AFTER COMIDOR



FOR MORE INFORMATION PLEASE CONTACT:

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