

COMIDOR v6.3

PLATFORM OVERVIEW

TABLE OF CONTENTS

What is Comidor.....	01
----------------------	----

LOW-CODE/NO-CODE APP DEVELOPMENT

App Designer.....	02-16
-------------------	-------

INTELLIGENT AUTOMATION

Business Process Management.....	17-19
Workflow Automation.....	20-23
Business Rules.....	24-25
Basic Components.....	26
Integration Components.....	26-28
Data Components.....	29
Robotic Process Automation (RPA).....	30
Artificial Intelligence (AI) / Machine Learning (ML).....	31-33
Code Components & My Plugins.....	34
Advanced Case Management.....	35
Process Intelligence.....	36-38

TRANSFORMATION MANAGEMENT

Business Architecture.....	39-41
System Administration.....	42
Business Performance.....	43-44
Admin Dashboard.....	45

DIGITAL WORKPLACE

Digital Workplace	46-50
Enterprise Collaboration.....	51-52
Files and Content Management.....	53

AUTOMATION MARKETPLACE

Application Marketplace.....	54
Business Apps.....	55

COMIDOR PLATFORM

Cloud and Mobility.....	56-58
Security.....	59
Making the difference with Comidor.....	60



WHAT IS COMIDOR

ONE INDUSTRY CLOUD PLATFORM
TO TRANSFORM A PROCESS, AN ENTIRE BUSINESS,
EVEN A WHOLE INDUSTRY

WHERE LOW-CODE MEETS HYPER-AUTOMATION IN THE DIGITAL WORKPLACE



By leveraging the power of Low-Code, BPM, and hyper-automation technologies, Comidor has the potential to transform any task or process and revolutionize not only individual businesses but also entire industries.

COMIDOR HELPS YOU CREATE VALUE FOR YOUR BUSINESS BY

Building new applications

Automating end-to-end workflows

Using emerging technologies at scale

Empowering people to do their best





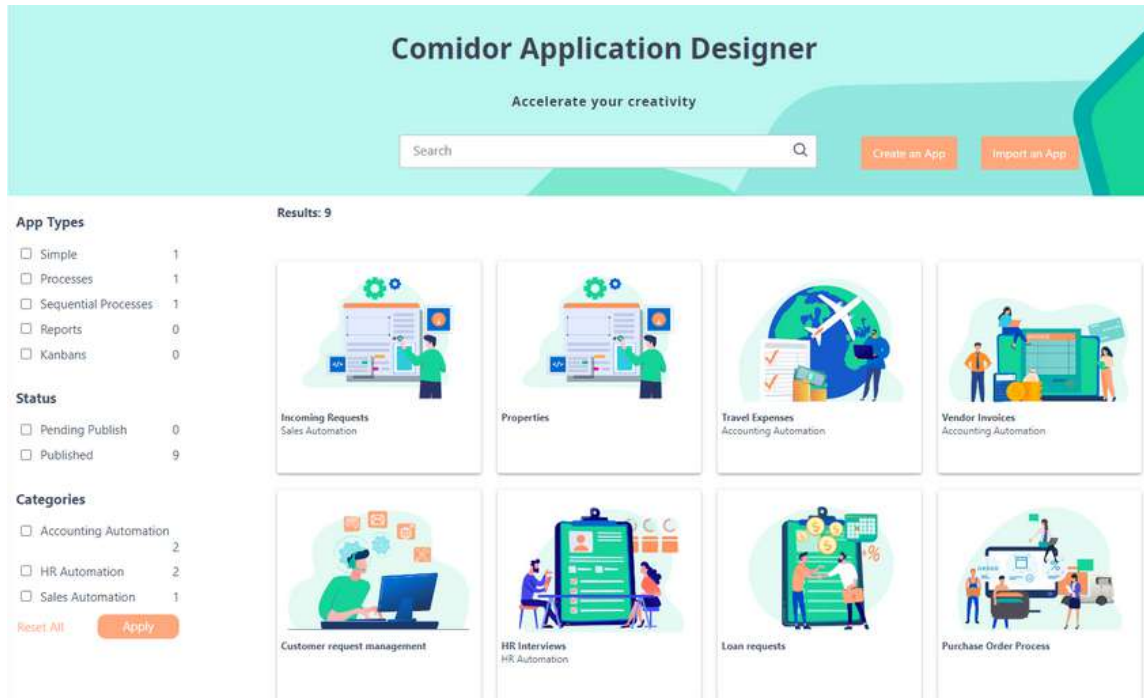
LOW-CODE/NO-CODE APP DEVELOPMENT

From an idea to an
application with
Low-Code/No-Code



APP DESIGNER

Build custom apps with Comidor App Designer, where no development skills are needed. Design, configure and optimize business processes using marvelous functions.



Filter your apps by:

- Type
- Status, or
- Category.

There are various types of applications provided in Comidor App Designer. You can choose the one that fits better your needs from the following options.

1. Table applications:

- The **Sequential process-based**: Choose this type when you want to monitor processes that are simple with only sequential tasks, scheduling, state, completion, etc.
- The **Process-based workflow**: Choose this type when you want to monitor process-enabled records, with scheduling, state, more complicated workflow steps, loops, automation steps, completion, etc.
- **Simple non-process based**: Choose this type of table application when you want to create a table of data-driven records. No workflows can be related to this type.

2. Report applications: Choose this type of application when you want to build your own report application for a specific entity, by choosing your own filters and data to be presented.

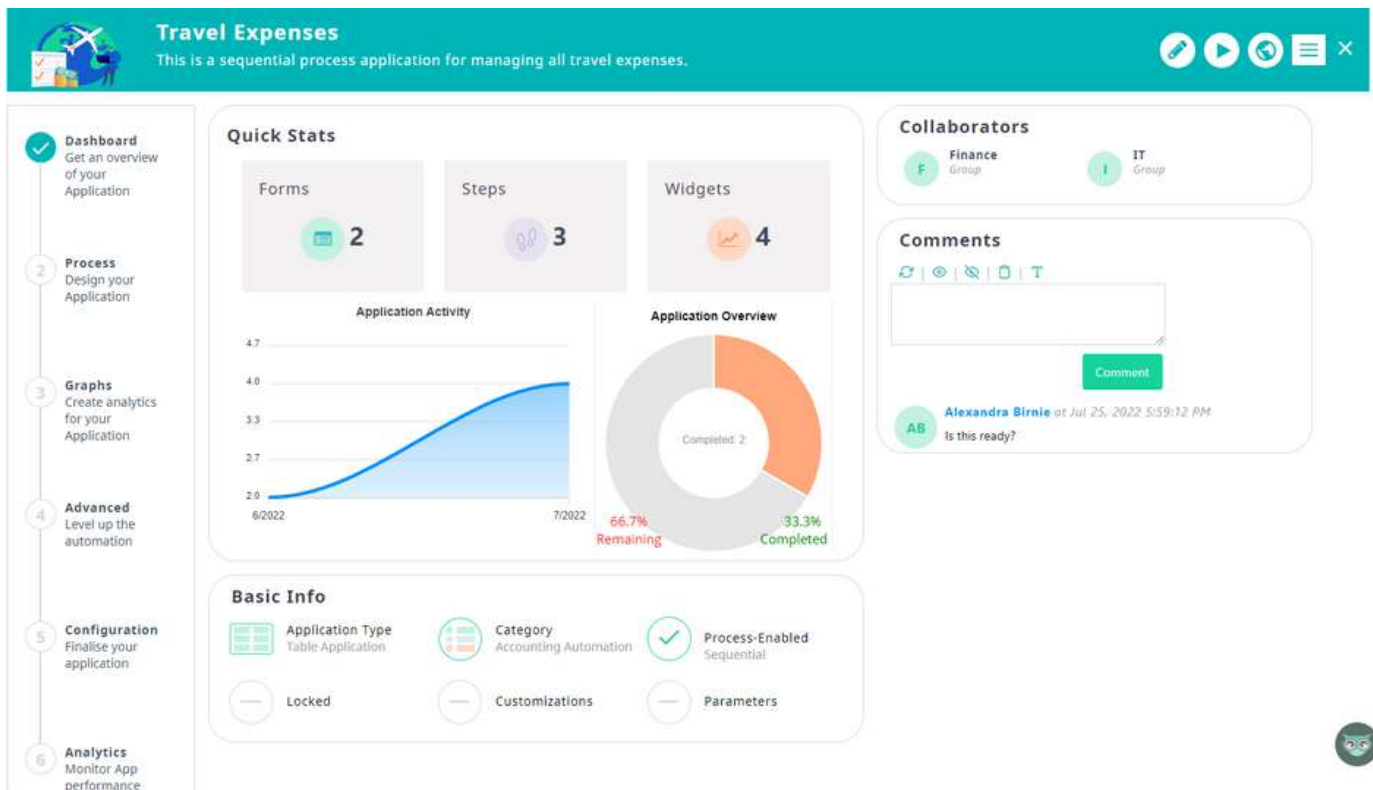
3. Kanban applications: Choose this type of application when you want to create Kanban boards and visualize simple records.

4. Portal applications: Choose this type of application when you want to design a portal with custom objects and commands, to which non-Comidor users can have access.



CREATE AN APP

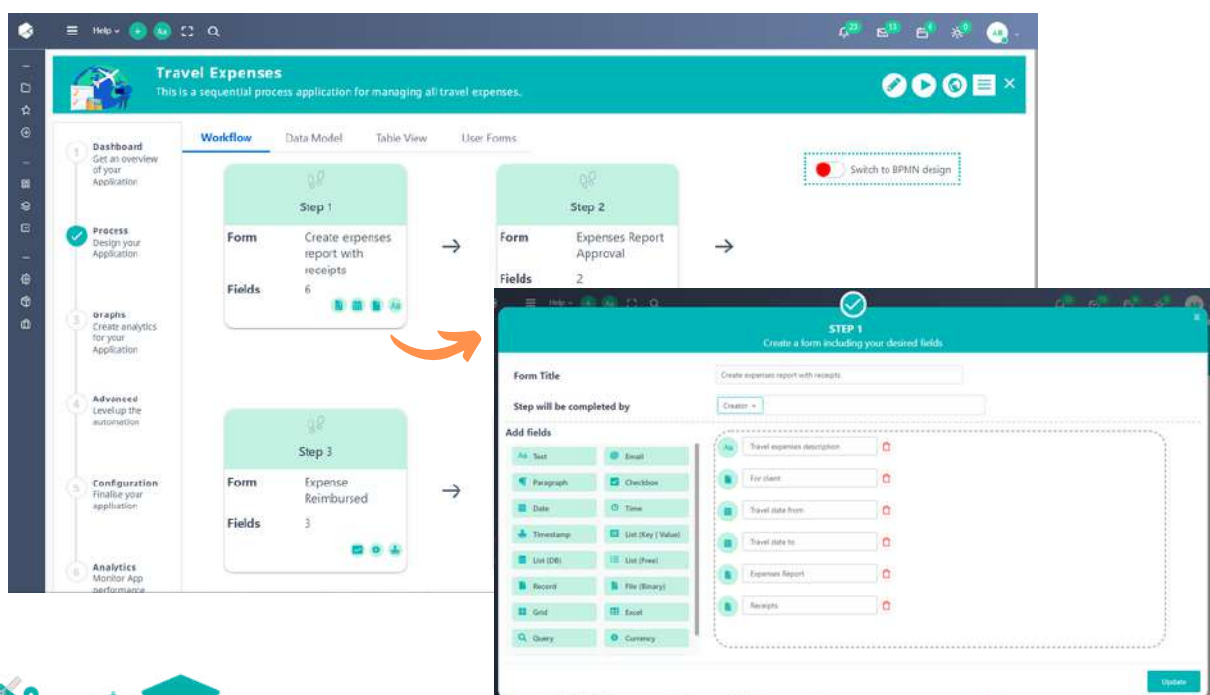
Enter the basic information of your application and choose the application type. For Table applications, you can create simple, sequential, or BPMN process-enabled apps.



1. Dashboard step: Get an overview of your application. In particular, you are able to view:

- Quick Stats
- Basic Info
- Collaborators: The users or groups that have access rights in this app.
- Comments: An area where users, who have access, write and view comments.

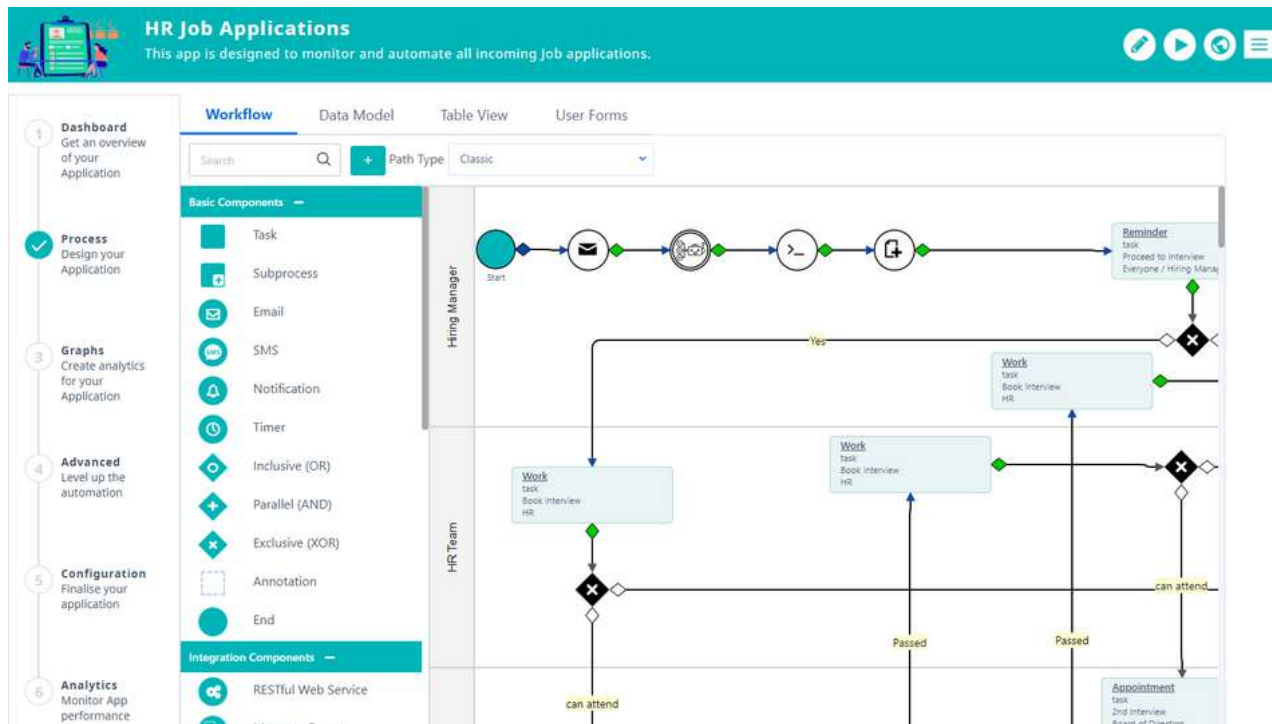
2. Process step: Fully design your process in terms of the number and the looks of the process steps, your Data Model, Table View, and User Forms.



For sequential process-based apps, define one by one the steps of your application. Each step is a task with assignees, forms, and fields. Create all your steps from one interface and all respective forms and fields are created automatically. In addition to that, a workflow with sequential tasks is created.

Do you want more functionalities?

Switch to BPMN and add as many workflow components and automation tools as you like, including RPA and AI/ML.



Data Model. Model the data with custom or pre-built fields.

Once you save a step, a new form is stored in the tab User Forms, and all fields can be found in the tab Data Model. Additionally, you can create new fields from scratch. The field types are:

- Text
- Paragraph
- Date
- Timestamp
- Number
- Email
- Checkbox
- Time
- List (Key | Value)
- Phone
- List (DB)
- Record
- Customizable Grid
- Query
- URL
- List (Free)
- File (Binary)
- Excel
- Currency
- Encrypted text
- Long text



Different icons for each field type are also shown to enhance the rapidity of designers' comprehension.

Travel Expenses
This is a sequential process application for managing all travel expenses.

Workflow **Data Model** Table View User Forms

Data Model

	Label	Size	Column name	Created by	Created on	Last Updated by	Last Updated on
	Other file	9	USR_OTHER_FILE	Yvan Veldeman	Jun 28, 2022 11:51:25 AM	Yvan Veldeman	Jun 28, 2022 11:51:25 AM
	Ref no	9	USR_REF_NO	Yvan Veldeman	Jun 28, 2022 11:29:59 AM	Yvan Veldeman	Jun 28, 2022 11:29:59 AM
	Amount paid	12	USR_AMOUNT_PAID	Yvan Veldeman	Jun 28, 2022 11:29:02 AM	Yvan Veldeman	Jun 28, 2022 11:29:02 AM
	Paid	1	USR_PAID	Yvan Veldeman	Jun 28, 2022 11:29:02 AM	Yvan Veldeman	Jun 28, 2022 11:29:02 AM
	Paid at	0	USR_PAID_AT	Yvan Veldeman	Jun 28, 2022 11:29:02 AM	Yvan Veldeman	Jun 28, 2022 11:29:02 AM
	Approved	1	USR_APPROVED	Yvan Veldeman	Jun 28, 2022 11:28:01 AM	Yvan Veldeman	Jun 28, 2022 11:28:01 AM
	Comments	10000	USR_COMMENTS	Yvan Veldeman	Jun 28, 2022 11:28:01 AM	Yvan Veldeman	Jun 28, 2022 11:28:01 AM
	Expenses Report	9	USR_EXPENSES_REPORT	Yvan Veldeman	Jun 28, 2022 11:27:22 AM	Yvan Veldeman	Jun 28, 2022 11:27:22 AM

Table View. Determine which columns you wish your app to have in the main table.

Properties

Data Model **Table View** User Forms

Basic Options

Please drag and drop columns on the right side to edit the application table

Application Table

Property...	Name	Address	City	Country	Price	Link vide...
Text 1	Text 1	Text 1	Text 1	Text 1		
Text 2	Text 2	Text 2	Text 2	Text 2		
Text 3	Text 3	Text 3	Text 3	Text 3		

Edit column

Label:

Prefix:

Alignment:

Column Size:

Suffix:

Not sortable: ☐

Hidden: ☐

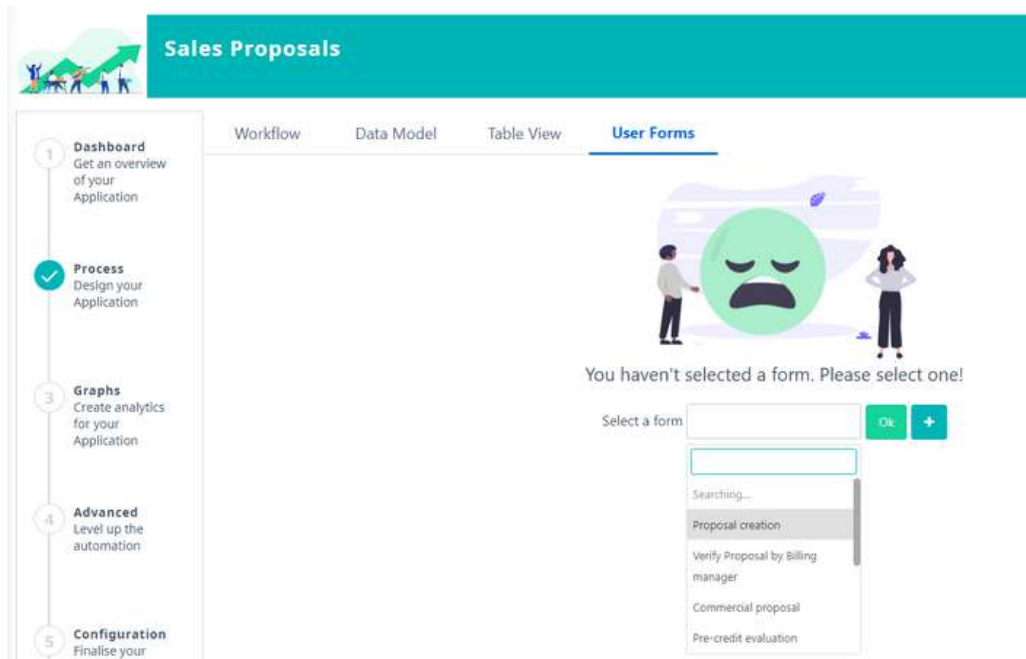
Alias Column:

Save Cancel

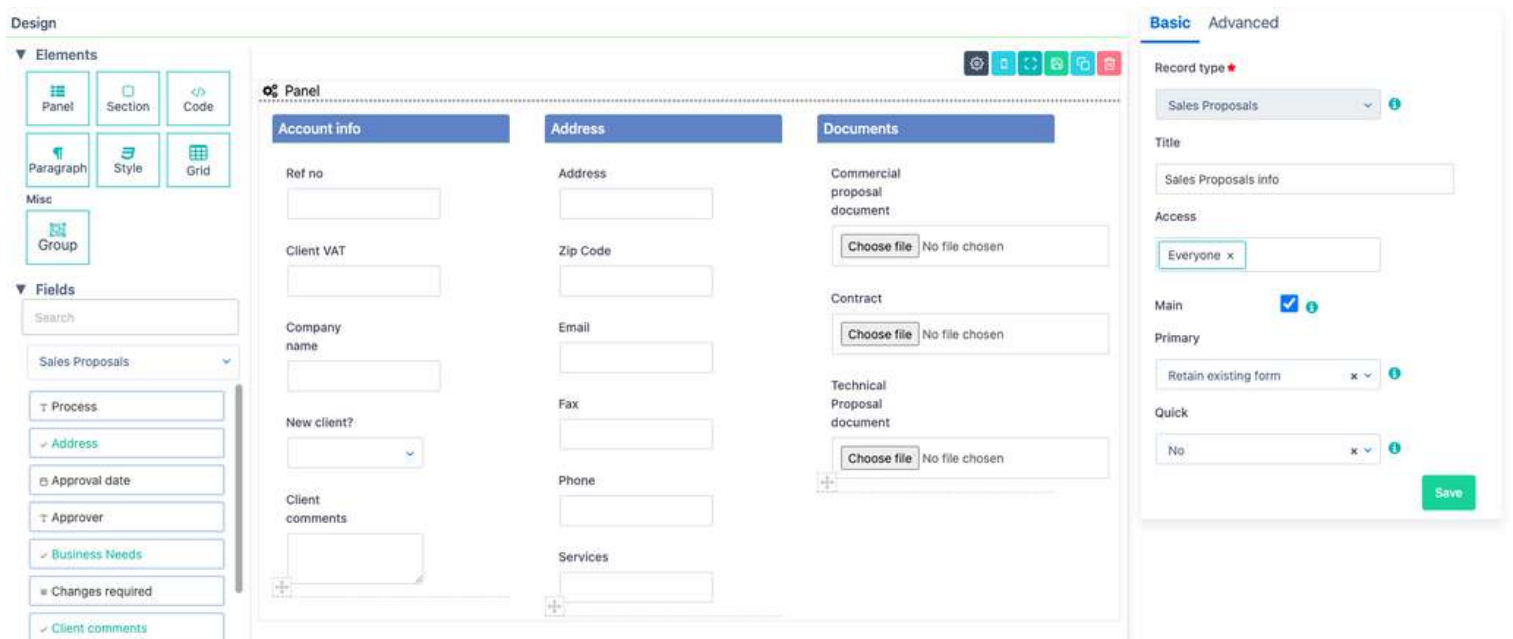
- Determine which columns you wish your app to show in the main table.
- Re-arrange the position of each column using drag-n-drop.
- Add a label to the column name, set a prefix or a suffix to be displayed before or after the value of each entry, and select the preferred alignment as well as other properties.



User Forms. Create the visual form and the layout of your business application.



- Forms can be used as main forms in a process or inside the tasks.
- Design your form easily by dragging and dropping elements.
- Multiple columns, panels, sections, paragraphs, grid components, groups, and styles can be added to a form.
- Forms can have their own view and change rights.
- Add properties for each field. You can define the mode, label, tooltip, pattern, requirement, alignment, and many more properties.
- Forms can be supported with scripts.



With the Grid Component in forms, you can display a grid with records from any desired table in a user form. Define the label and data set to be included in the grid. The end-user can perform insert, update, and delete actions, which will also be applied to the sub-table.



Invoice Excel

amount	Invoice no	Invoice name	Invoice date	Is Paid?	countries	users	
444	44	Ref-111	11/24/2022	Yes	Belize	Adam Test	✓ ✕
500	2	INV-2	20221130	Yes	Holy See (Vatican City State)	fgl gl	✎ ✕
0	2	INV-3	Nov 10, 2022	No	Central African Republic	Anton Giacomo Bredow	✎ ✕
123	123	123	Mar 3, 2023	No	Jamaica	functional functional	✎ ✕
22	2342	dst	Mar 31, 2023	Yes	Montserrat	Shane Aheame	✎ ✕
77	36	77	Mar 31, 2023	No	Benin	Getzen Barras	✎ ✕
55	55	55	Mar 30, 2023	Yes	France	Celestio Employee1	✎ ✕
88	88	88	Mar 26, 2023	Yes	Iceland	guestdis guestopoulos	✎ ✕
1555	222	22	Mar 31, 2023	Yes	Cameroon	New Pers Meccanica	✎ ✕
1555	36	11	Jun 2, 2023	Yes	Afghanistan	Adam Test	✎ ✕
1555	452	22	Jun 14, 2023	Yes	Albania	Adam Test	✎ ✕
1555	452	22	20230614	Yes	Albania	Adam Test	✎ ✕

Design

Elements

- Panel
- Section
- Code
- Paragraph
- Style
- Grid
- Misc
- Group

Fields

Search

Invoice process

Process

Panel

Grid

Section

Invoice name

Invoice Id

Ref no

memo fid

< value >

A B C

Designers can include tabs in the forms in order to group form fields and guide the end-users to proper completion.

Add Tabs

Tabs Number

2

Tabs Name 1

Tab 1

Tabs Name 2

Tab 2

Layout Mode

Simple tabbed form

Step by Step Form

Specify the layout mode and choose between a simple tabbed form or a step-by-step completion.

Simple tabbed form

Employment summary form

Summary

Employee details

Contract

Employee details

Ref no

13

Employee name

Ellie Frewer

Employment type

Full time

Employee's mail

testingcomidor@gmail.com

Date of employment

30-Sep-2021

Job position

MRES-AN Market Research Analyst

Job description

123

Step-by-step completion

1

Employee details

2

Contract

Employee details

Ref no

13

Employee name

Ellie Frewer

Employment type

Full time

Employee's mail

testingcomidor@gmail.com

Date of employment

30-Sep-2021

Job position

MRES-AN Market Research Analyst

Job description

123

Previous

Next

Designers have the option to define how drop-down lists are visible inside the forms through the Form Designer.

Select option

Request type

Software

Purchase item

Hardware

Quantity

Software

Total Price

Switch button

Request type

Hardware

Software

Other

Radio button

Request type

Hardware

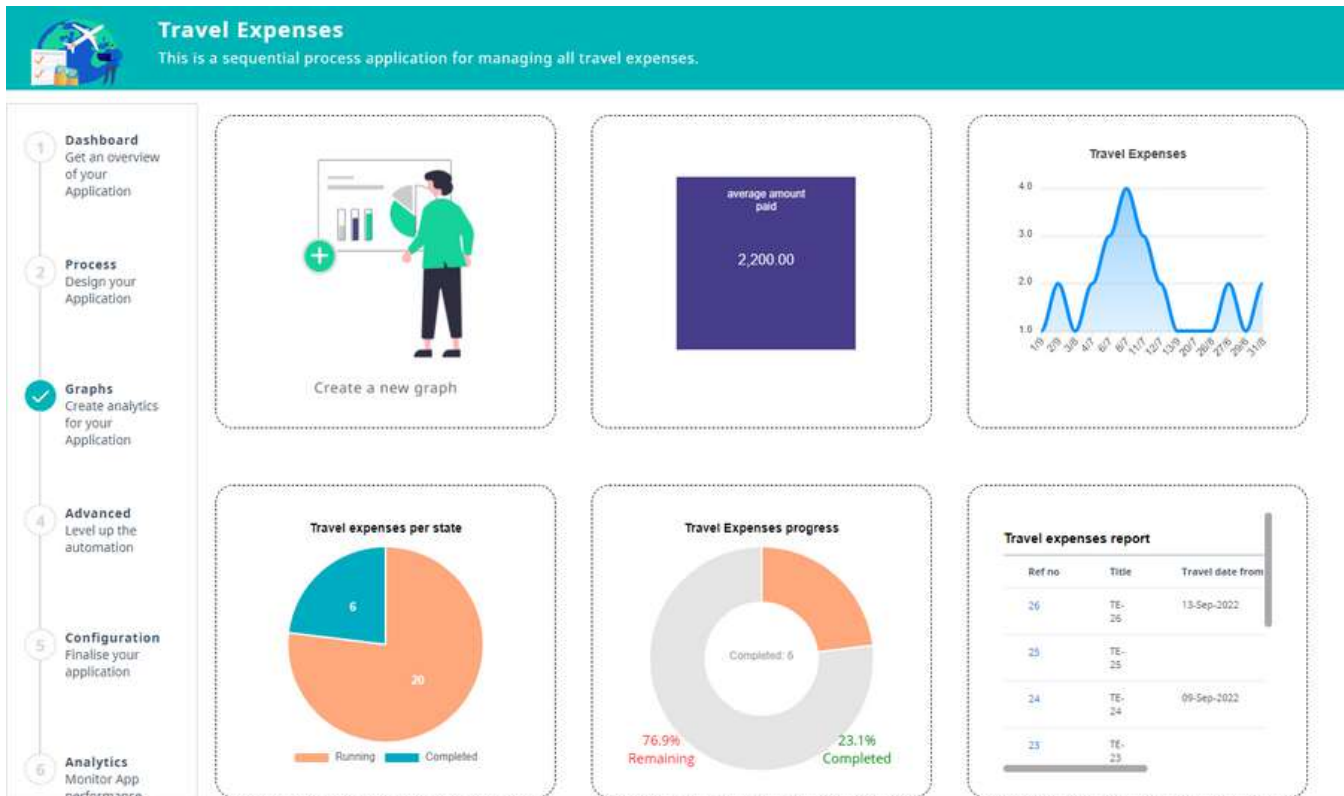
Software

Other

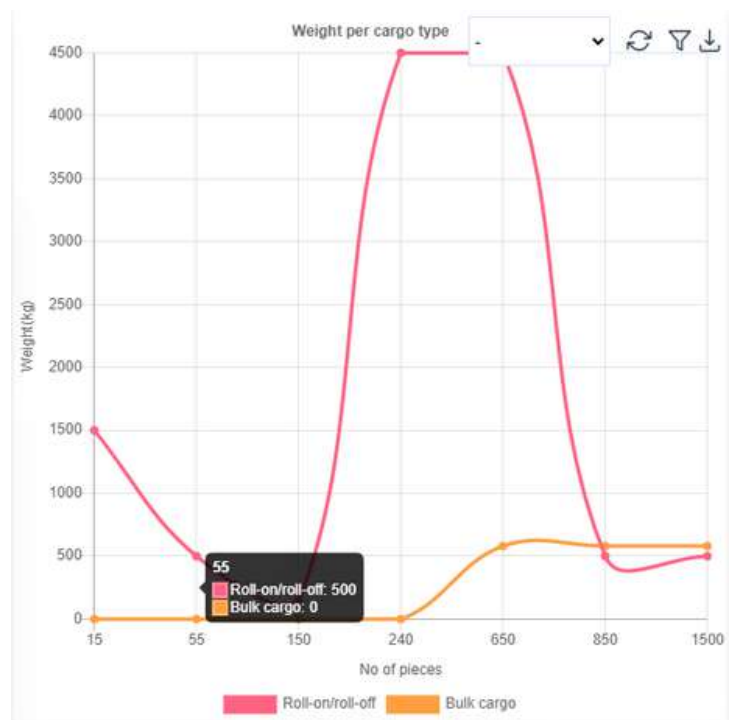
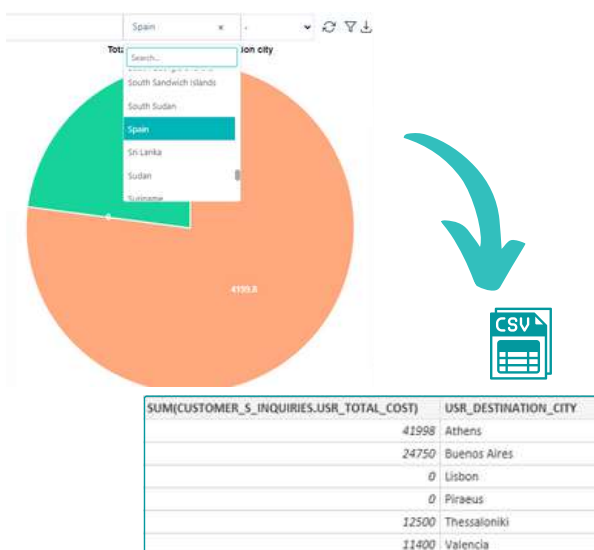
Available list type options:



3. Graphs step: Create your app graphs or Widgets and visualise your real-time data.



- You are able to select among different types of widgets based on your needs, such as bar, pie, line, doughnut, progress, timeline graphs, etc.
- Widgets offer default filters, but you can also include up to 3 custom filters.
- Combine more filters and export the query of your widget to a CSV file.
- Create widgets by combining information from 2 tables using the JOIN functionality. For more advanced graphs, advanced queries can be also included.
- Use the multi-series line chart to visualize trends and relationships among multiple datasets.



4. Advanced step: Get the most out of the App Designer with this advanced options step by including user tabs in your records or the table of your app, event scripts, and field rules to show or hide fields, sections, or tabs in forms when specific conditions are met.

User Tabs

The tabs appear inside records (as a tab at the left part of the record) or at the summary table of the application. A tab can be a table from any Comidor entity, HTML, or widget.

Field Rules

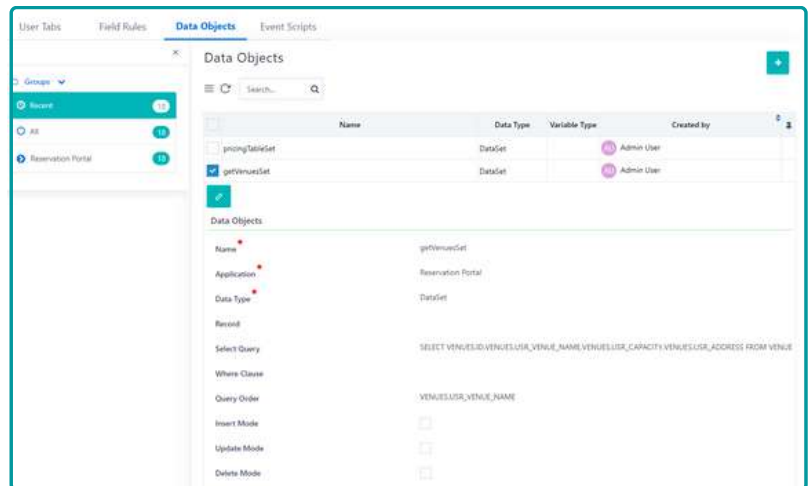
Hide or show fields/forms/sections inside forms when certain conditions are met.

Field Rules are used to hide or show fields/forms/sections inside forms when certain conditions are met.

Data Objects

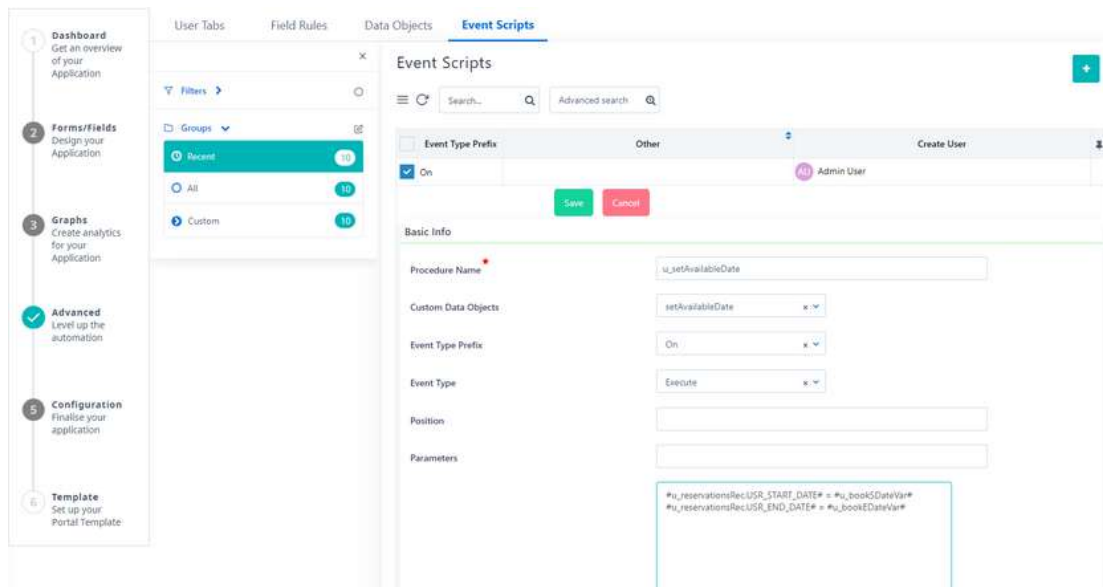
Create data sets, variables, lists, forms, records, or action data types and define their properties.

Use those data objects in event scripts and connect them to the portal template.



Event Scripts

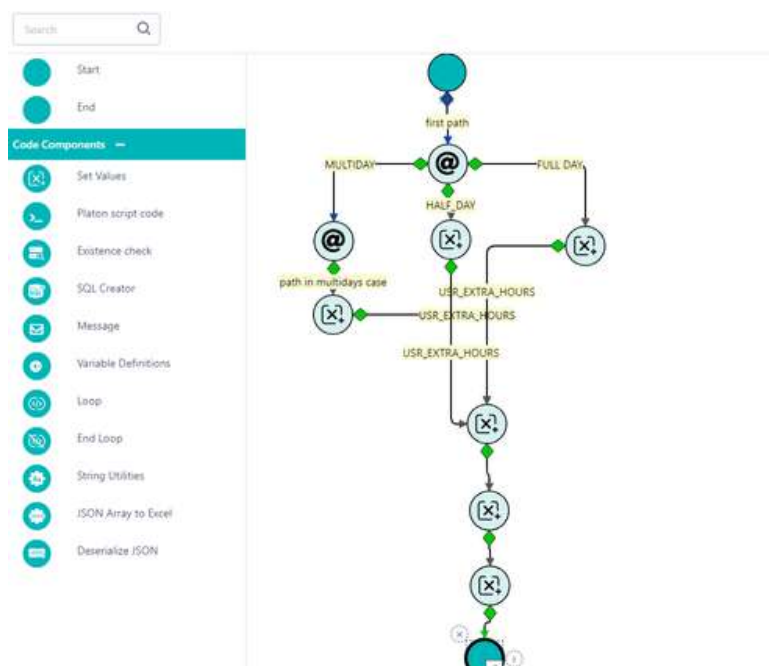
Write your customized scripts for any data type and execute them before, after, or on a particular event.



Code Designer

Create customized scripts quickly and accurately with our easy-to-use graphical interface, so you worry less about programming and more about getting the job done.

All you have to do is drag, drop, and connect components - no coding skills required!



5. Configuration step: Finalize your app by configuring specific functions, classifying data, granting rights, incorporating custom CSS and JS rules, and determining the CSS design.

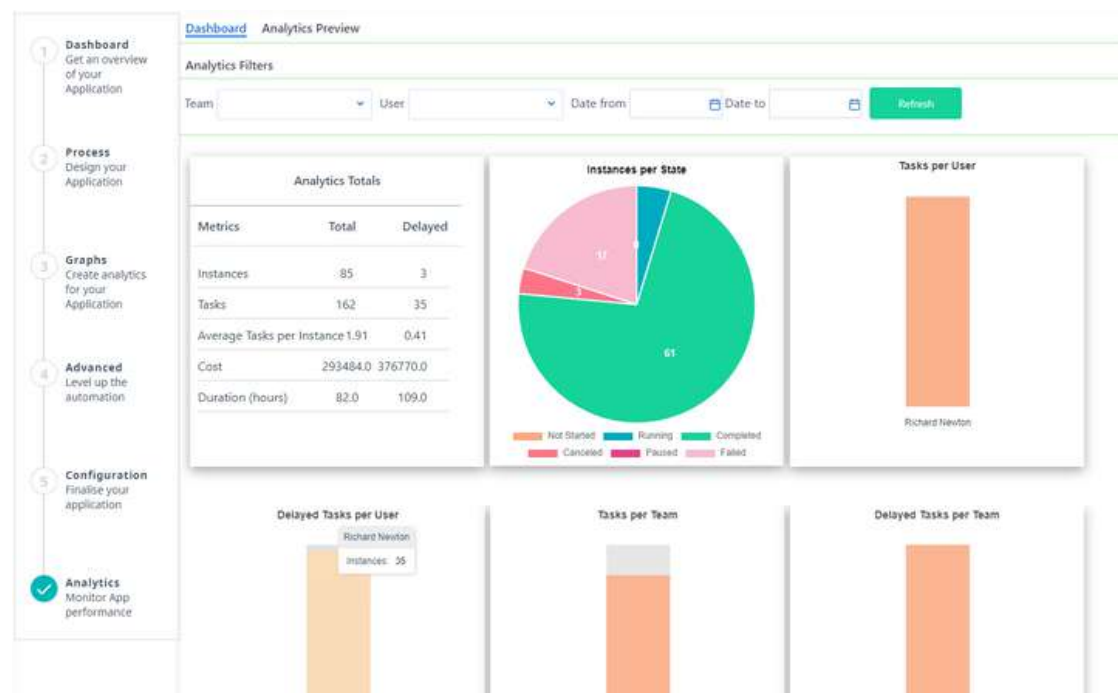
The screenshot displays the 'Vendor Invoices' application configuration interface. The sidebar on the left lists the following steps:

- Dashboard: Get an overview of your Application
- Process: Design your Application
- Graphs: Create analytics for your Application
- Advanced: Level up the automation
- Configuration: Finalise your application (highlighted)
- Analytics: Monitor App performance

The main configuration area is divided into several tabs:

- Basic Options:** Includes a list of functions to be configured, such as 'Include notes', 'Include tags', 'Include links', 'Insert Mode', 'Update Mode', 'Delete Mode', 'Allow user layout change', 'Allow print', 'Allow export', 'Track File Views', 'Is task window maximized', and 'Automatically start process'.
- Data Customization:** Includes fields for 'Classify Data' (Incremental No Field, Prefix, Suffix, Level 1 Categorization, Level 2 Categorization) and 'Grant Rights' (Assigned To, Change Rights, Dynamic Access Rights, Send Notification To, Administrator, Administrator2, Supervisor, Process Type, Sum field 1, Sum field 2, Sum field 3).
- CSS Design:** Includes a 'Style your application' section with options for 'Select font-size', 'Select font-color', 'Select background color', and 'Has Save&New button'. A color picker and font size selector are visible.
- Custom CSS:** Includes a code editor for custom CSS rules.
- Custom JS:** Includes a code editor for custom JavaScript rules.

6. Analytics step: For workflow apps, designers can monitor the application performance through workflow analytics.

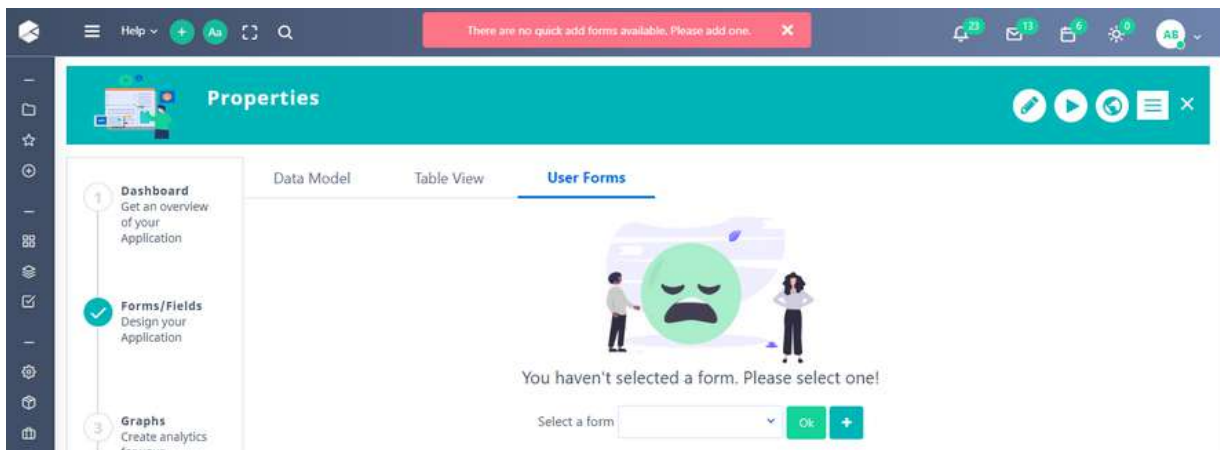


PUBLISH & RUN

Your app is ready! Click on the Publish button to bring your app to life. Additionally, while viewing an app in the App Designer, you can easily run it! Click on the Play button and the quick add form of this app is populated.



! When users hit the run button and a quick add form has not been selected, a warning message is displayed and users get redirected to the step where this action should be performed.



! From the Custom Apps submenu, you are able to navigate through all the custom apps you have designed.

Moreover, it is required for users to select a primary field for their app. If this action is skipped, a warning message appears when users try to publish their app, and they get redirected to the corresponding step.

The screenshot shows the 'Purchase Order Process' app interface. On the left, there is a sidebar with 'Views' and 'Filters' sections. The 'Views' section shows 'Recent' and 'All' views. The 'Filters' section shows 'Groups' with 'Recent' and 'All' options. The main area displays a table of purchase orders.

PO Number	State	CompanyName	Vendor Contact	Total Amount	Line Manager Review	Supply Manager Review	Head of Finance Review
PO171	Completed	Britling Co.	r5r6t	0.00	Approved		
PO172	Completed	Comidor Ltd	Kevin	1800.00	Approved	Approve	
PO173	Completed	Voila Cosmetics		0.00			
PO174	Completed	ABC	John	81.60	Approved		
PO175	Completed	Britling Co	John	82.80			
PO176	Completed	ABC	Mary	180.00	Approved	Approve	
PO177	Completed	ABC		0.00			
PO178	Completed	Comidor Ltd	John	648.00	Approved	Approve	
PO179	Completed	ABC	Kevin	3600.00			
PO180	Running	ABC	Smith Adam	0.00			
PO181	Running	ABC		30.00			

If the App is Process enabled and linked with a Workflow, more Tabs appear in the left-side menu, such as Workflow Tasks, Attachments, Workflow audit.

The screenshot shows the 'Purchase Order Process' app interface. The left sidebar shows 'RELATIONS' and 'OWNERSHIP' sections. The main area displays a table of workflow tasks.

Title	Assigned to	Date Started	Date Ended	Scheduled duration	Duration
Submit Purchase Order Details	Admin Poweruser	Feb 24, 2021 7:32:00 AM	Feb 24, 2021 7:33:42 AM	0.00	0.00
Line Manager Purchase Order Review	Admin Poweruser	Feb 24, 2021 7:33:00 AM	Feb 24, 2021 7:37:56 AM	3.00	3.00
Retail Manager Purchase Order Review	Retail Management	Feb 24, 2021 7:38:00 AM	Feb 24, 2021 7:38:42 AM	0.00	0.00
Supply Manager Purchase Order Review	Supply Management	Feb 24, 2021 7:39:00 AM	Feb 24, 2021 7:39:31 AM	0.00	0.00



What's more, you have the ability to define whether the users can export or print the records of Applications. Enable the "Allow Print" and "Allow Export" options in the App Designer.

- Click on the actions button of your App and choose whether you would like to print or export the data in your table.

Purchase Order Process

Search...

PO Number	State	Company Name	Vendor Contact	Total Amount	Line Manager Review	Supply Manager Review	Header
PO.172	Completed	Comidor Ltd	Kevin	1800.00	Approved	Approve	
PO.176	Completed	ABC	Mary	180.00	Approved	Approve	
PO.178	Completed	Comidor Ltd	John	648.00	Approved	Approve	

Show 20 entries Previous 1 Next

Report Export Print

With the advanced data filtering capabilities of Comidor, you can set filters, refine, and narrow down data based on specific criteria. Moreover, apply filters to table columns and conveniently display them as tabs positioned above the application table.

Fleet

Search...

Name: open sea Flag: Greece

Name	Max Capacity	Lenght	Beam	Height	Crew Size	Flag
Open sea	35,000 DWT	260	35	40	15	Greece

Views

Filters

Period: Create date All

Cargo Type: Roll-on/roll-off

Flag: All

Access: All

Kanban Application type

In the Comidor platform you are able to create another type of application with the No-Code App Designer, Kanban apps.

A Kanban application helps teams create Kanban boards and visualize simple records. This application type is suitable for simple cases that don't require a workflow design and a huge amount of data to be processed.

User Skills

1 Dashboard Get an overview of your Application

2 Forms/Fields Design your Application

3 Graphs Create analytics for your Application

4 Advanced Level up the automation

Configuration Finalise your application

Title Field: Skill

Group By Field: Skill category

User Field: User

Date Field: Certified at

Border Field: Level

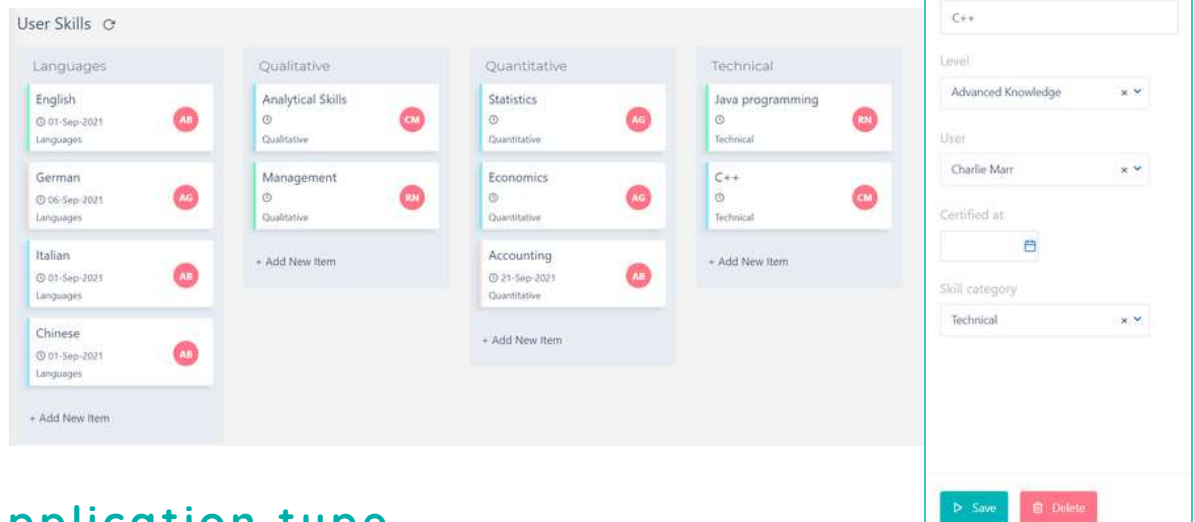
Border Colours Map

Field Value: Basic Knowledge Advanced Knowledge Proficient Knowledge

Colour: warning Search... secondary primary danger success



On a Kanban app, work items are represented visually on boards, which are predefined by the user. You can add new items to each board, edit or delete them. Furthermore, you have the possibility to easily drag-n-drop items from one board to another in order to change their category. Organize and manage everything in one place, and empower your productivity with Kanban apps.



Report Application type

Comidor platform offers the ability to build easily your own Report applications for any Comidor entity through App Designer.

In report type apps only 3 steps are required:

1. Define the name of the app, the entity that you want to create the report for, and set access rights.
2. Choose the fields you want to be displayed as columns in your report app, and the fields that you want to have as filters.
3. Publish!

CRs report

State: Priority: Fetch Print Export xls

Search:

Searching...

Date Created	Ticket	Priority	Stage	Ticket category	Name	Con
Dec 2, 2020 3:55:21 PM	Ticket.1	Low	Resolve Individual Issue	Individual	Mary Blinds	-
Dec 2, 2020 4:27:54 PM	Ticket.2	Normal	Review ticket	Corporate	Jonathan Smitten	BusinessCo
Dec 2, 2020 4:36:46 PM	Ticket.3	High	Review ticket	Individual	John Smitten	
Dec 2, 2020 4:42:45 PM	Ticket.4	Top	Review ticket	Complaint	Kevin Davies	
Dec 3, 2020 8:35:33 AM	Ticket.5		Review ticket	Complaint	Barry White	
Dec 3, 2020 8:39:55 AM	Ticket.6		Review ticket	Complaint	Larry Pour	
Dec 3, 2020 9:07:23 AM	Ticket.7		Review ticket	Individual	Jack Perry	
Dec 3, 2020 9:13:33 AM	Ticket.8	Normal	Review ticket	Individual	Luis Heath	
Dec 3, 2020 9:16:27 AM	Ticket.9	High	Review ticket	Corporate	Amanda Harper	Business SA
Dec 3, 2020 9:29:13 AM	Ticket.10	Top	Handle Complaint	Complaint	Jamie Lints	
Dec 3, 2020 10:05:26 AM	Ticket.11	Normal	Provide Support	Support	Vasileia Derveni	
Dec 3, 2020 10:25:46 AM	Ticket.12	Top	Completed	Support	Barry Pravis	
Dec 3, 2020 11:44:13 AM	Ticket.13	Top	Completed	Corporate	Matthew Connell	B-Open SA
Dec 3, 2020 1:53:16 PM	Ticket.14	Top	Review ticket	Corporate	Mohammed Al Arabi	
Dec 3, 2020 2:08:27 PM	Ticket.15	Top	Completed	Individual	John Smith	
Dec 4, 2020 9:42:09 AM	Ticket.16	Normal	Review ticket	Corporate	Nicole Shein	Constructio
Dec 4, 2020 9:47:56 AM	Ticket.17	Top	Review ticket	Complaint	Barry White	
Dec 4, 2020 9:50:11 AM	Ticket.18	Top	Review ticket	Complaint	Jack Perry	

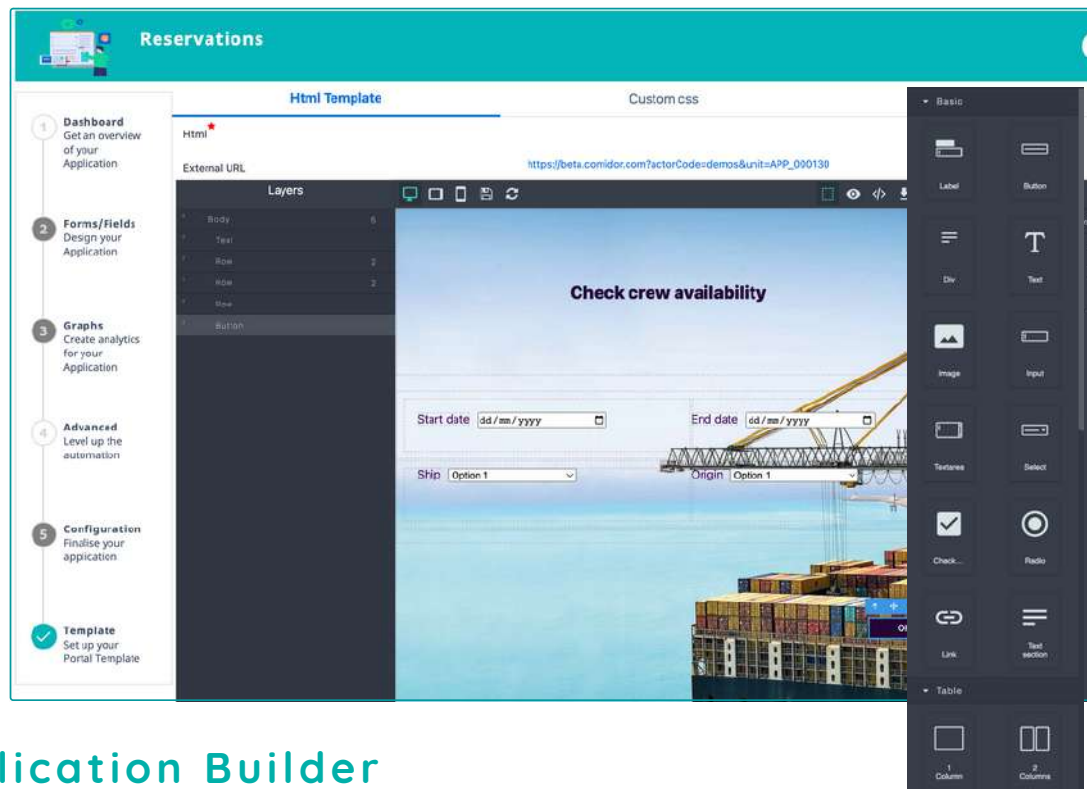
Portal Application type

A portal app serves as a gateway or entry point for employees, customers, partners, and other stakeholders, to access various services, information, processes, and interact with your company. A portal can take various forms, such as an employee self-service portal, a customer self-service portal, or a vendor self-service portal. These apps often offer personalized experiences by allowing designers to customize their preferences, settings, and portal design.

Comidor platform is revolutionizing the way businesses create portal applications, with its user-friendly and visually appealing user interface. Users have the ability to create both public portal sites, which can be accessed by non-Comidor users, as well as internal portal apps that are accessible within the Comidor environment.



When designing a portal app, choose from an extensive array of components such as text, labels, images, links, buttons, tables, grids, and more. Simply drag and drop these elements onto the canvas, arrange them to your liking, define the desired style, and effortlessly associate components with specific properties and data actions. Preview your design live as you build your portal.

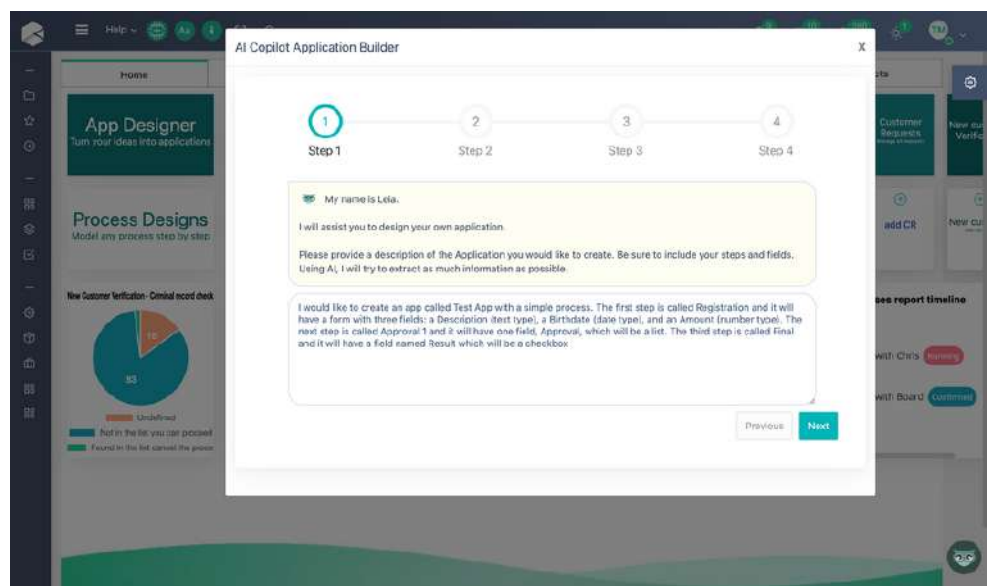


AI Copilot Application Builder

AI Copilot Application Builder is designed to provide you with AI-assisted application development, and unprecedented levels of automation. This new feature guides you through the app development process utilizing Artificial Intelligence. Simply describe the app you want to build through a series of conversational steps, and the AI Copilot will create it for you.

! Before using the AI Copilot Application Builder, you should first configure the integration service with OpenAI.

1. Click on the AI Copilot icon located on the top left of the Comidor environment.
2. In the pop-up screen, on the first step, type a description of the application. Make sure to include details of the steps, forms, and fields you would like to be included.



3. In the second step, steps are automatically generated based on the information provided in the previous step. Each step includes the fields described. Edit the auto-generated fields or add new ones to each step.
4. In the third step, create a quick-add form and its fields to initiate your app.
5. Finally, in the last step, select the primary field, which will be the record identity for your process instances.
6. After submitting your choice, your application is published! You are then redirected to the App Designer, where you can access your application, which includes all the steps, fields, and forms created with AI!



App Initiation from an incoming Email

Boost your business process automation by including incoming emails as triggering points of an application.

- Define the email account whose incoming emails will be monitored.
- Map keywords, so when you have an incoming email, the system searches for them in the subject of the email. If the keyword is found, a respective app will automatically start.
- Attachments, hardcoded values, and other data from the email subject or body can be fetched into user fields.

Public forms



Prior to submitting the form, please take a moment to read our [privacy policy](#).

Please fill out the form below and a team member will reach out to you shortly.

Forms are designed to be also embedded as Public forms in other websites, so that clients are not required to log in to Comidor. Make it thus possible to add a form that triggers a workflow in every web page just with HTML.

Public forms are embedded forms similar to the quick add forms in Comidor, including all user fields and business rules. This feature is available to all quick add forms of user applications.

Customer request

Name *

Company name

Email *

Subject *

Request Details

Save

Select a form: Customer request ▾

Go +

OC Panel

Inquiry form

Name

Company name

Email

Subject

Request Details

Attachment No file chosen

Script before save

```
@objJS.OBJECT  
@SCRIPTING  
@objJS =  
new VUE_REQUEST_DETAILS.getStream()  
@  
On putStream(@objJS)  
if (@obj != "")  
{  
    *expLISE_DESCRIPTION = @obj;  
}
```

Template File

No file chosen

Mobile Form ☐

Approve/
Reject form ☐

Validity

From: 01/01/2000 To: 31/12/2099

Public URL:
<http://beta.comidor.com/factorCode...>

Save

App creation for existing entity and multi-database connectivity

Create simple table or report applications connected to external databases associated with your account. Effortlessly view, insert, delete, or update records in order to sync data from different databases, allowing you to harness the power of unified information.

Is existing entity	<input checked="" type="checkbox"/>
Database	<input type="text"/>
Existing Entities	<input type="text" value="Search..."/> database2215





INTELLIGENT AUTOMATION

BPM & Workflow
Automation, RPA &
AI/ML



BUSINESS PROCESS MANAGEMENT

Design, organize, automate and optimize all your business processes

- Monitor your processes through Workbench
- Create, re-use, and monitor repetitive processes from Process Scheduling
- Easily create templates in Process Templates to re-use them quickly
- Notify your team or remind yourself of a specific process action via Notification Scenarios
- Automate standardized processes with Workflows

Easy monitoring in one place

Comidor Workbench provides an easy way to monitor the Tasks, Processes, Notifications, Calendar, and Mailbox in one place.

It gives you the ability to connect an Email or a Notification to a Process or a Task just by dragging and dropping.

The screenshot displays the Comidor Workbench interface, which is designed for monitoring and managing business processes. The interface is divided into several sections:

- Processes:** A sidebar on the left showing a list of processes. It includes search filters (by title or account, state), sorting options (by description), and grouping options (by type/category). A list of processes is shown, including 'General', 'Opportunity', and 'Contract opportunity - Latin America'.
- Activity Stream:** A central panel showing a timeline of activities. It includes search filters (by subject or account) and grouping options (by date). A list of activities is shown, including 'May 6, 2021' and 'May 13, 2021'.
- Tasks:** A sidebar on the right showing a list of tasks. It includes search filters (by subject or account) and grouping options (by date). A list of tasks is shown, including 'Today' and 'Overdue'.
- Opportunities:** A section below the Processes sidebar showing details for a specific opportunity. It includes a description, a progress bar (470.62%), and a list of tasks (0/0).
- Info:** A section below the Opportunities sidebar showing details for a specific process. It includes a description, a progress bar (470.62%), and a list of tasks (0/0).
- Actors:** A section below the Info sidebar showing details for a specific actor. It includes a description, a progress bar (470.62%), and a list of tasks (0/0).

The interface is designed to be user-friendly and intuitive, allowing users to easily monitor and manage their business processes.



Process Templates

With Process Templates you can gather all your standardized processes in one place and have the guidelines you need to follow in specific company procedures.

The templates can be used either when you directly create a new process of any type or when you use Quick add for process initiation.

The screenshot displays the 'Process Templates' interface. On the left is a sidebar with a search bar and a list of templates including 'Document Approval example template', 'Stock Product Values template', 'Training Process template', 'Health Survey', 'HR: Job Application template', 'Software Development Document', 'Induction Process Template', 'Document Approval Template', 'HR: On-boarding template', 'HR: Dismissal / Retirement Template', 'Training Template', 'E-mail Campaign Generation Template', and 'HR: Roles & Activities of New Employees'. The main area shows the 'Document Approval example template' with tabs for 'RELATIONS' and 'Summary'. The 'Summary' tab is active, showing 'Basic Info' and 'Additional Info' sections. The 'Basic Info' section includes fields for Type (General), Category (2.PRODUCTS & SERVICES), Assigned to (Creator, Creator's Manager, Account Management), Role (CEO), Priority (High), Duration (10 working days), Initial State (Running), Account (Johnson Ltd), and Workflow (Document Approval Workflow). The 'Additional Info' section includes Category (Documents), Responsible group (Templates), and Importance (Normal). A 'Description' section on the right states 'This is a template on the document approval process.' Below it, the 'Performance' section shows 'Estimated Workload' (25.00) and 'Objective' (Product Development).

Scheduling

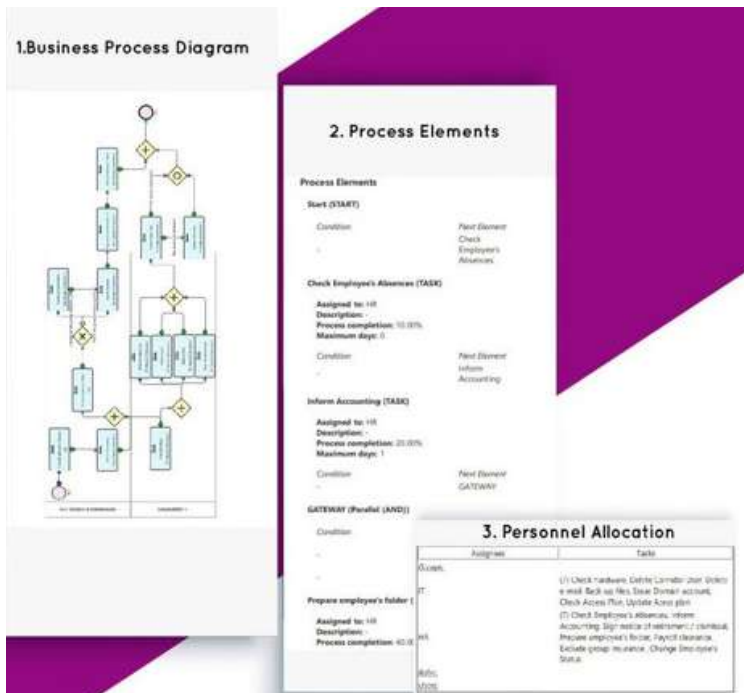
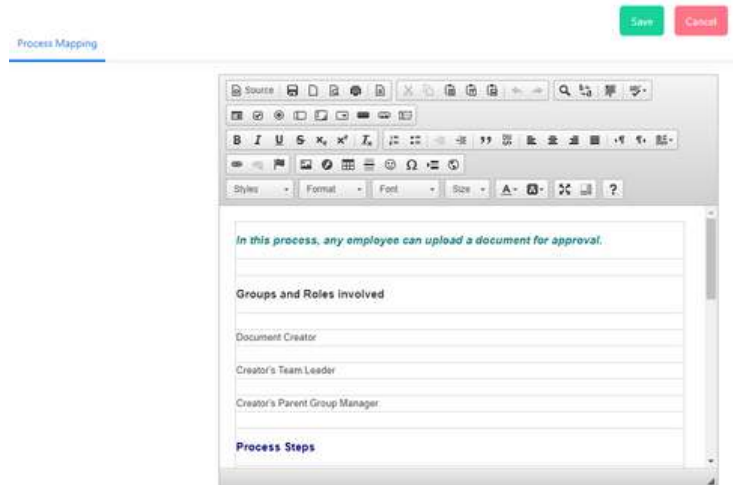
Manage your processes and apps and avoid losing valuable time on rescheduling a repetitive process. Comidor allows you to set:

- The repetition of a process or app (in minutes, hours, days, etc.) from a specific date to another one
- Administrators and assignees
- Access and change rights
- Notifications and reminders

The screenshot displays the 'Process Scheduling' interface. On the left is a sidebar with a search bar and a list of reports including 'Monthly report', 'Weekly status report', 'Process Document Check', 'Process Change Audit', and 'New Product Approval'. The main area shows the 'Weekly status report' with tabs for 'OWNERSHIP' and 'Summary'. The 'Summary' tab is active, showing 'Basic Info' and 'Additional Info' sections. The 'Basic Info' section includes fields for Type (General), Business Function (MANAGEMENT), Assigned to (Alexandra Birnie - IT), Priority (Top), and Region Code. The 'Additional Info' section includes Responsible group (Administration Team), Importance (Normal), Contact (Alexandra Birnie alexandra.birnie1@gmail.com), Parent template, and Personnel (Alexandra Birnie). Below the 'Summary' tab is a 'Repetition' section with a 'State' dropdown (Running), 'Repeat from' date (6/24/2020), 'Until' date (12/31/2099), and 'Repetition plan' (At 12:00, only on Wednesday, every year). A 'Reminder' dialog is open, showing 'Type' (On task completion), 'User' (Isabella Hardey), 'By email' (checked), and 'By SMS' (unchecked).

Process Mapping

Add process mapping in HTML,
including enriched text and pictures to
provide general instructions and
information

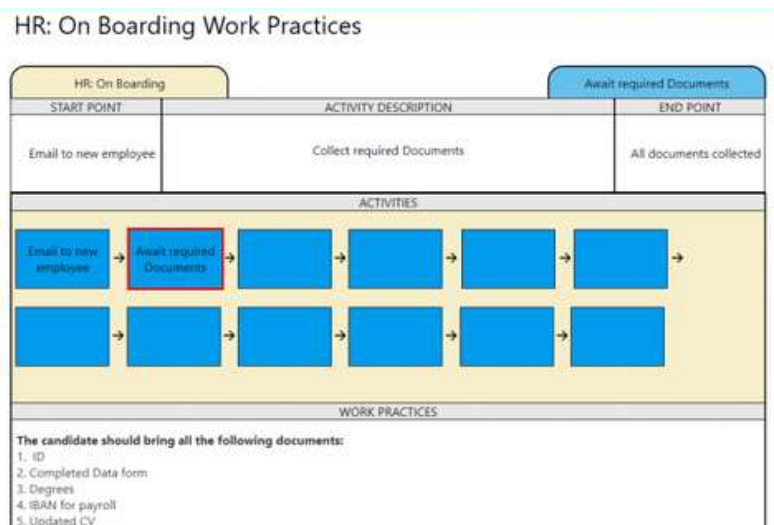


Business Process Document

Export the full workflow design and architecture including all components, resources, and stakeholders involved

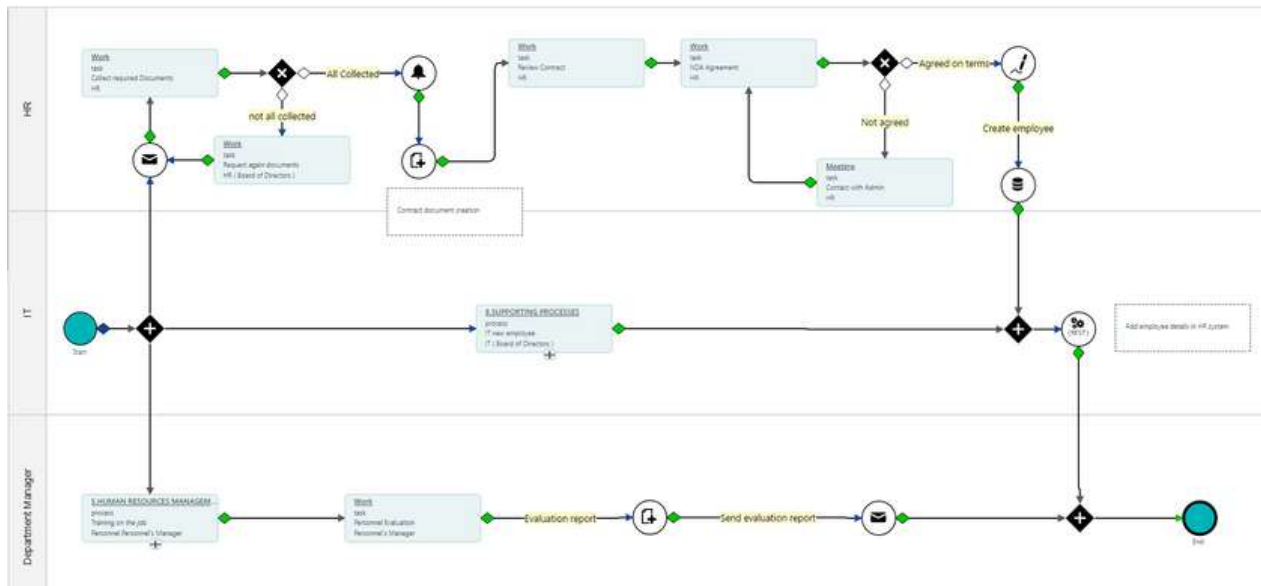
Business Process Guidelines

Inform users about each workflow stage with the documentation guide that Comidor automatically generates

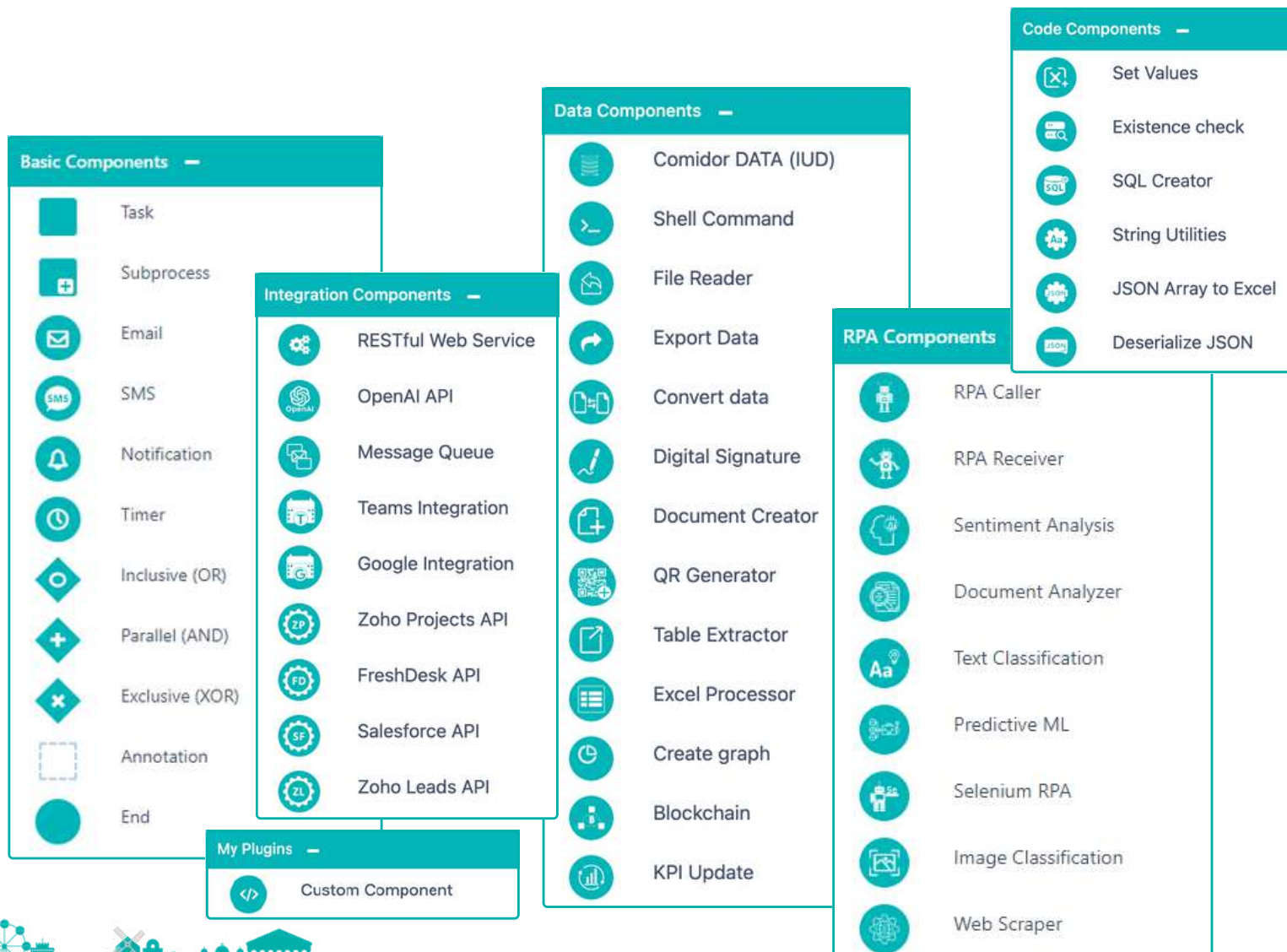


WORKFLOW AUTOMATION

Workflow Designer

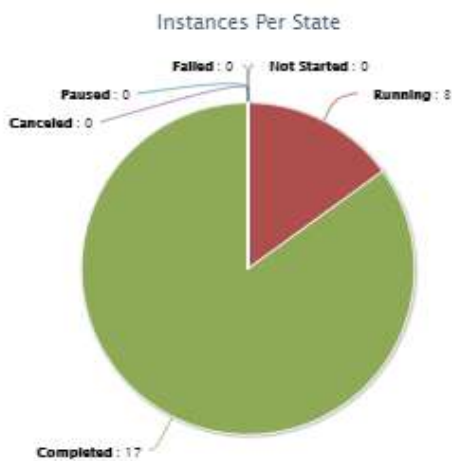


The BPMN 2.0 Comidor Workflow Designer is used to visualize all types of business processes easily with drag-n-drop functionality



Workflow Controls

Decide and describe what actions are required before and after any workflow task in order to proceed to the next stage and complete the process.



Workflow Change Tracking

Track and monitor the changes that are incorporated into any workflow. Track changes applied in specific tasks of the workflow as well as compare different versions of the same workflow.

Workflow Policies and Standard Process Policies

Ensure that all users being assigned a workflow task are informed about the company's general instructions and follow the overall business intention.

Workflow Analytics

Monitor and track the performance of every workflow. You are able to:

- Pinpoint the total and delayed instances and tasks that were created within one workflow (table, graph, pie chart)
- Apply filters for custom results in order to identify process bottlenecks and eliminate them

Deleted Elements

Title	Type
Parent Group - Team Leader	LANE

New Elements

Title	Type
Document Approval by Parent Group Team Leader	Notification
Document Rejection by Parent Group Team Leader	Email
Creator's Parent Group	LANE

Process Elements

1. Start (START)

Field	New Value	Old Value
Until Date		

Import BPMN 2.0 documents and workflows from CSV files

- Transfer BPMN 2.0 documents and workflows from another product into Comidor
- Integrate Comidor perfectly with other applications exporting BPMN 2.0 documents



Excel Spreadsheets

Create user fields and choose Excel type to create an Excel spreadsheet.

Wholesale					
	A	B	C	D	E
1	Code	Product Name/Description	Quantity	Unit Price	Total Price
2	A122	J&K reusable bottle	32	4.2	£134.40
3					£0.00
4					£0.00
5					£0.00
6					£0.00
7					£0.00
8					£0.00
9					£0.00
10					£0.00
11					£0.00
12	Total				£134.40
13					
14	Instructions				
15					Subtotal £134.40
16					Discount
17					Sales Tax Rate % 20
18					Sales Tax £26.88
19					Other Cost
20					Total Amount £161.28

Workflow Simulator

- Perform testing and optimize your processes with Workflow Simulator
- Pilot different scenarios and make predictions about the results of your processes
- Prevent errors that would not be identified in the initial steps of workflow designing



Manage your Scenarios

Scenario Design

Existing Scenarios: Scenario A 1

Add Scenario Delete Scenario 2

Simulation Design: Scenario A

Publish Run Simulation

4 Field Importance Value Search... Random + Add field 3

Normal
High
Top



Simulate Processes

Workflow Simulator

Search...

☐

☒

Billing corrections

☐

Loan simulation

☐

Purchase Order Process SLA

☐

Simulation no2

☐

simulation of Supplies ref

RELATIONS

Analytics

Processes

Design

OWNERSHIP

Created on: 04/11/2020 13:42:17 PM

Created by: Richard Heaton

Updated on: 04/11/2020 13:42:17 PM

Updated by: Richard Heaton

Summary

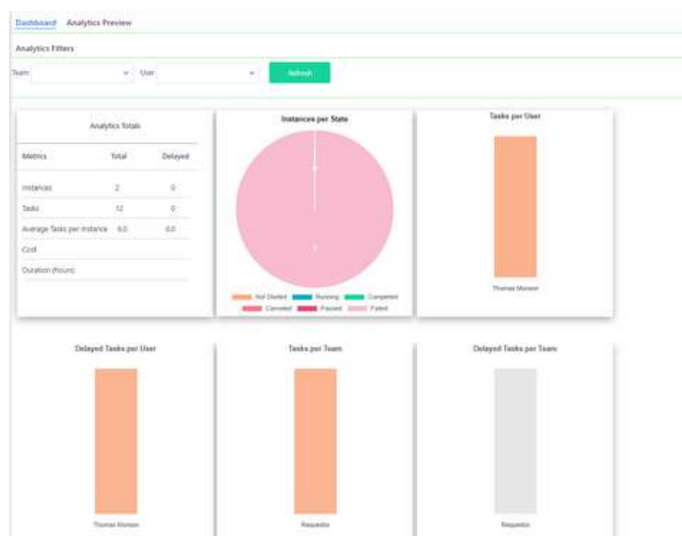
Title	Category	Scheduled date	Scheduled to
Billing corrections - Scenario: Scenario A1	General	Apr 12, 2021	Apr 12, 2021
Billing corrections - Scenario: Scenario A2	General	Apr 12, 2021	Apr 12, 2021

Dashboard

Analytics Preview



Visualize the Simulation with Analytics



Workflows Code Compile

Take control of your code with Code Compile!

This powerful feature helps you avoid costly and time-consuming script errors before they occur. With real-time error alerts and easy navigation, you can ensure your scripts run smoothly from start to finish. Say goodbye to hours of debugging and hello to faster development times with Code Compile.

Shell Command Attributes

Title*

Parent stage

Shell type*

Shell script body

```
#app.USR_FILE_NAME# = #app.USR_FILE#
this.log("FILENAME")
this.log(#app.USR_FILE_NAME#)

##app.USR_INPIREF# = (SUBSTR:1:@exists)@filename
```

Shell response

Compile code functionality has been included to:

- Shell Command workflow component
- User forms
- Event scripts

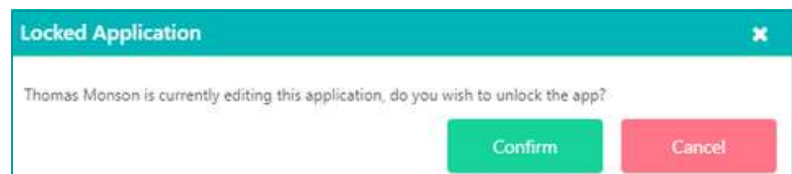


Workflow Editing Lock

The workflow is currently being edited, by Thomas Monson, please try again later

With our improved workflow editing feature, you'll get a pop-up message to let you know when someone else is editing the same workflow - so you don't waste time making duplicate changes.

Respective alerts also notify designers when another user is editing an application.



System administrators can manage and unlock any locked workflow or application through the Records Locks table.

Record Locks

Filters: Search: Advanced search:

	User	Record	Record Identity	Date created	Last Modified
<input type="checkbox"/>	Alexandra Birnie	686741969941000 Reservations		Jun 16, 2023 1:24:44 PM	Jun 16, 2023 1:24:44 PM
<input type="checkbox"/>	Thomas Monson	686578108822000 Crew Assignment		Jun 16, 2023 1:12:02 PM	Jun 16, 2023 1:12:02 PM
<input type="checkbox"/>	Thomas Monson	686578109043000 Crew Assignment Workflow v1		Jun 16, 2023 1:12:02 PM	Jun 16, 2023 1:12:02 PM
<input type="checkbox"/>	Thomas Monson	686741969941000 Reservations		Jun 16, 2023 1:11:57 PM	Jun 16, 2023 1:11:57 PM
<input type="checkbox"/>	Thomas Monson	561370338339000 HR On-Boarding		Jun 16, 2023 12:27:46 PM	Jun 16, 2023 12:27:46 PM
<input type="checkbox"/>	Thomas Monson	527494541238000 HR: On-Boarding v1		Jun 16, 2023 12:27:46 PM	Jun 16, 2023 12:27:46 PM



BUSINESS RULES

Gateways

- A gateway is used to determine the branching, forking, merging, and joining of paths drawn by the sequence flow
- In Comidor we have exclusive, inclusive, and parallel gateways



Inclusive (OR)

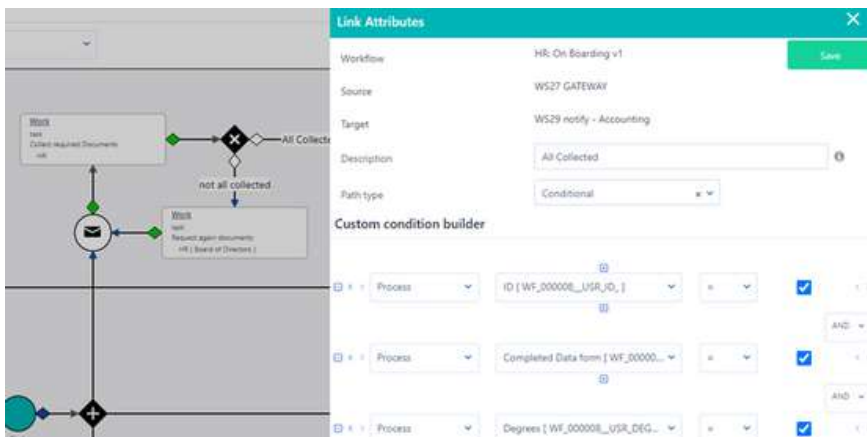


Parallel (AND)



Exclusive (XOR)

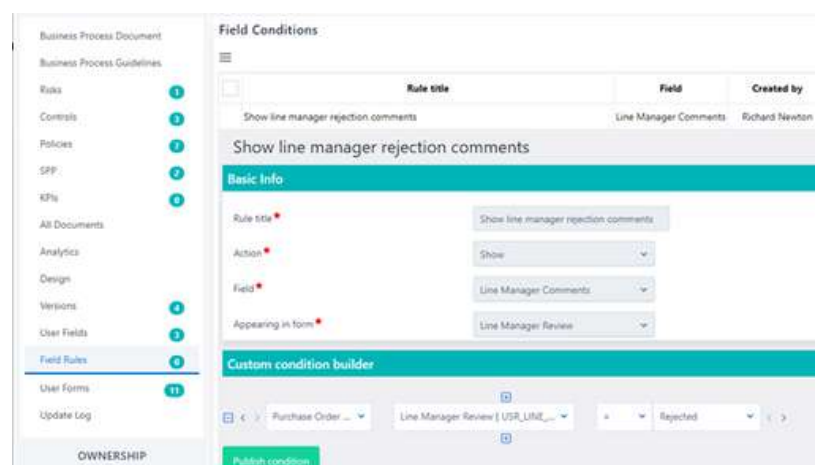
Conditional Paths



- The conditional path shows the order of activities; it can hold a condition (conditional flow) or stand as default flow.
- It connects activities/ events/gateways to each other.
- It connects elements being in the same pool/lane. You can also add advanced conditions (custom fields criteria)

Field Rules

- The field rules functionality enables you to hide or show fields/forms/sections inside forms when certain conditions are met.
- Create custom condition scenarios for fields and select in which scenario the fields are shown or hidden.
- Select more than one scenario – field condition for a specific field. This enables you to cover multiple scenarios.
- Eliminate the number of forms that need to be created and make your adjustments to one simple form. Hide sensitive information that should be displayed only to certain users, roles, or groups in a workflow.



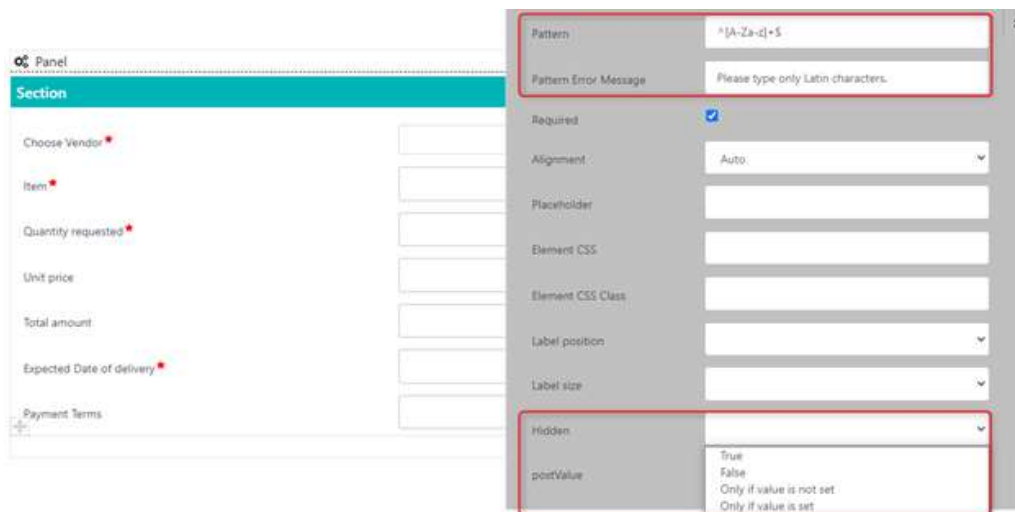
Field Validation

In the Form Designer, you can set desired properties to each user field:

- Apply pattern (regular expression) and pattern error messages, and in case the user enters something different, the system will populate the error message.



- Hide user fields if their value is not set, or only when they have value – depending on your scenario.



Shell Commands and Script before save

You can add scripts to a workflow design within forms to the "script before save" section and/or to the Shell Command component of the workflow design.

- Add **Shell Commands** in various steps of your workflow design.
- The Shell Type can be Unix (sh), Windows (cmd), Windows (Powershell), Platon script

- Add a script within forms to the "script before save" section, the script will run after the user saves the form/completes a task with this form.
- Therefore, you can check the user's input and populate error messages.



BASIC COMPONENTS



Task

Assign an action to a specific user, role, or group.



Subprocess

Create a set of workflow steps within the parent process.



Email

Send a custom email through each process that is related to the specific workflow. Define a dynamic email account as the sender of each workflow email.



SMS

Send an SMS notification, provided that you have an SMS service provider.



Notification

Set system notifications.



Timer

Add a timer to the workflow to set a delay.



Annotation

Add comments to your design.

INTEGRATION COMPONENTS



Rest Services

Representational state transfer (**REST**) is an architecture that runs over HTTP. It is used to connect with other websites, mobile apps, tools, etc.

- Designers include one or more RESTful Web Service components by defining the URL of the resource, the method (GET, POST), the request parameters request body, and the response.
- REST responses are stored in user fields and used as conditions to determine the next workflow step.

RESTful Web Service Attributes

Workflow	Billing corrections v1						
Type	RESTful Web Service						
Title *							
Parent Stage							
Variables	<table border="1"> <thead> <tr> <th>Key</th> <th>Field</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	Key	Field				
Key	Field						
URL	https://beta.comidor.com/Services						
Method	POST *						
Request Header Parameters	<table border="1"> <thead> <tr> <th>Search...</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Searching...</td> <td>nic.ZGdhtH2ek8v2m</td> </tr> <tr> <td></td> <td>application/json</td> </tr> </tbody> </table>	Search...	Value	Searching...	nic.ZGdhtH2ek8v2m		application/json
Search...	Value						
Searching...	nic.ZGdhtH2ek8v2m						
	application/json						
Request Body	POST FORM						
Free Text Request Body							
JSON response map	<table border="1"> <thead> <tr> <th>Key</th> <th>Field</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	Key	Field				
Key	Field						



OpenAI integration component

Improve productivity and boost efficiency by integrating ChatGPT and DALL-E into your business processes.



- For **ChatGPT**, choose the field to store the question, and the field to save the answer.
- For **DALL-E**, choose the input field where the image description is added, and the Response field where the produced image by DALL-E is saved.

Message Queues

Read and write message queues (MQ) within a process. Specify MQ details (host, port, routing key), the type (read or write), and the message in the Message Queue workflow component. Values from workflow fields can be included in the MQ message.



Teams integration



integrate Comidor with your Teams Calendar and check all your scheduled meetings, and pending tasks from Comidor in MS Teams Calendar.

Furthermore, with the Teams integration workflow component, you can create a new event in MS Teams Calendar.

- Simply drag and drop the Teams integration component in a workflow step and specify its attributes.
- Define the event description, the date, and the time, so that the task is created in Teams Calendar as well as the user's email.

Teams Integration Attributes

Title *	<input type="text" value="The title presented to the end user"/>
Parent Stage	<input type="text"/>
Authority	<input type="text"/>
Client Id	<input type="text"/>
Secret	<input type="text"/>
Scope	<input type="text"/>
Event Description	<input type="text" value="[Processes] Invoice de..."/>
Host Name	<input type="text"/>
Location	<input type="text"/>
Start Date	<input type="text"/>
Start Time	<input type="text"/>
End Date	<input type="text"/>
End Time	<input type="text"/>
Email	<input type="text"/>

Google integration

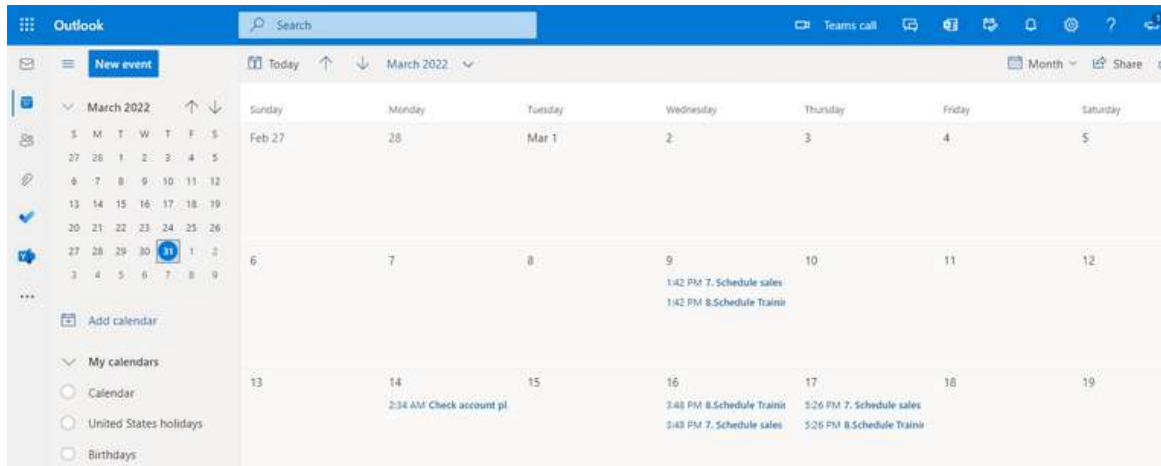
With the Google integration component, designers send API calls to Google Calendar in order to create tasks and to Google Drive in order to upload files to a specific folder.



Outlook integration

Monitor all your invitations, meetings, and pending tasks in one single calendar.

By integrating Comidor with your Outlook account, all activities are displayed in your Outlook calendar.



Zoho Projects & Leads API

Easily incorporate Zoho Projects & Zoho Leads APIs with Comidor's drag-and-drop functionality.

- Integrate with Zoho Projects
- Integrate with Zoho CRM



Salesforce API



Create and update records in Salesforce, with the new Salesforce API workflow component.

Freshdesk API



- Integrate with the Freshdesk ticketing system with the Freshdesk API workflow component.
- Simply add the Freshdesk API component to a workflow step, define API attributes, and the new ticket is created including the workflow data.



DATA COMPONENTS



Comidor DATA

Insert/update or delete records in another Comidor table/unit.



Convert Data

Convert from Excel to CSV, Docx to PDF, or Docx to TXT format and store it in a user field inside a workflow.

Convert Data Attributes

Workflow: Customer Feedback v1

Type: Convert Data

Title: Convert excel to csv

Parent Stage:

Converted Type: Excel to CSV

Convert From: [Processes] Content File

Convert To: [Processes] Memo field

Search:

Searching...

[Processes] Rejection Notes

[Processes] Description

[Processes] Roles Description by Manager

[Processes] Expected



Table Extractor

Scan a PDF file and find all tables included and create an Excel file as response with all the tables, separated in different tabs.



Create Graph

Add one or more Graph Creator elements to your workflow design to produce interactive graphs based on workflow data. Pie or bar charts are produced in jpg.



Blockchain

Create smart contracts for your tasks and deploy them in the blockchain.



KPI Update

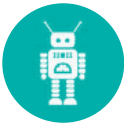
Have your KPI outcomes automatically updated throughout your workflow.



ROBOTIC PROCESS AUTOMATION (RPA)

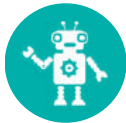
Use Comidor RPA robots and integrate them into our Comidor Process Engine. With the Comidor BPMN 2.0 Workflow Designer, users can involve RPA agents and predefined scripts within their processes.

- Automate repetitive tasks
- Increase employees productivity in order to perform more value added tasks rather than focusing on repetitive business procedures
- Speed up time-consuming processes

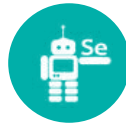


RPA Caller

Retrieve or exchange data with other systems. Add an RPA Caller in various steps of the workflow design to send data from the workflow and perform a series of repetitive actions in 3rd-party systems. Involve an RPA Receiver to perform actions and receive data from other systems in Comidor fields of the workflow.



RPA Receiver



Selenium

Use an RPA Selenium in your workflow to replicate repetitive manual steps. Use unique CSS Selectors for specifying each element.



Web Scraper

Use an RPA Web Scraper in your workflow to find information in a selected area of a website and then store it in user fields.



Excel Processor

Use the RPA Excel Processor element to parse a big excel file or a part of it. Capture values of certain cells into user fields or a whole area and depict them in an excel type user field.



Export Data

Export easily data stored in Comidor and create your own reports. A CSV file is produced which contains fields with the information that you want to extract.



File Reader

Read files from a specific path and save them to binary fields in a Workflow or import data from a file into Comidor Units.



Document Creator

Even a simple process such as invoicing is time-consuming and prone to errors. Automate document creation through workflows to keep things simple and streamlined.



Digital Signature

Create a signature model and then simply define a PDF template and the part(s) where the digital signatures should be placed. Users include digital signatures in documents through automated emails triggered within the workflow.



QR Generator

With the workflow QR generator component, designers generate QR codes with data defined from the workflow with no-code.



ARTIFICIAL INTELLIGENCE (AI) / MACHINE LEARNING (ML)

Cognitive Automation is capable of performing complex tasks that require extensive human thinking and activities. Artificial Intelligence (AI) in Business Process Management is ideal for complicated situations where huge data volumes are involved and humans need to take decisions.

Comidor makes your workflows smart with Comidor Artificial Intelligence and Machine Learning functionalities.

Sentiment Analysis



Sentiment Analysis is a process of text analysis and classification according to opinions, attitudes, and emotions expressed by writers.

Sentiment Analysis interprets and classifies emotions and attitudes included in text e.g. emails received from customers. Data in a text field is evaluated automatically and the sentiment is identified as being:

- Positive
- Negative
- Neutral

The result is saved to another text field and can be used to navigate the workflow path.

Sentiment Analysis Models

- ☐ Customer request sentiment
- ☒ Customer's feedback sentiment
- ☐ Sentiment Analysis For Vendor Selection

Customer's feedback sentiment

OWNERSHIP

Created on: Sun 23, 2020 11:39:32 AM
Created by: Richard Newton
Updated on: Sun 23, 2020 11:39:32 AM
Updated by: Richard Newton

Summary

Basic Info

Title	Customer's feedback sentiment
Entity	Processes
Sentiment Analysis field	Customer's feedback
Response field	Customer's sentiment

Test Sentiment Analysis

Type a text to test

Hello,
On 12/09/2021 I purchased the item DE1225s from your store and it is malfunctioning.
I have tried to get in contact with your callcenter more than 5 times unsuccessfully.
I would like to return the product and get a full refund.
Please respond to my mail.

NEGATIVE

Test **Cancel**



Document Analyzer



Comidor analyzes files (PDF or images), identifies the text content and then extracts it partially or fully.

With Comidor Document Analyzer Models, enterprises can scan documents such as invoices and create digital copies. The text that is extracted from the document is saved in a text field and can be used within any workflow.

Use Document Analyzer Models and achieve:

- Higher productivity by retrieving data quicker
- Cost reduction
- High accuracy
- Increased storage space
- Improved Customer Service

Free Text Parameters

Free Table Parameters

Table Parameters

Metadata Parameters

Analyze Document

Key	Document Element	Index
invoice no		4
date		6
amount		11
company		12,13,14
description		23,19

Key	Search Key	Index
Key	Sheet No	Row No
Key	Metadata Element	

INVOICE

11a, Loizoriotou Street
 Thessaloniki, Pylaea, 55535, Greece
 +30 2310 405522
 info@comidor.com | www.comidor.com

INVOICE #130
DATE 24/12/2020

AMOUNT DUE (EUR)
€4.882,50

TO
Company Z
 Thessaloniki, Greece
 VAT Number: AA804287

Description	Unit Price	Qty	Line Total
Cost for DMS: 120 hours * €75.00 = € 9.000.00 discount 20% (- € 1.800.00) = € 7.200.00	€4.882,50	1	€4.882,50
Cost for WP: 38 hours * €75.00 = € 2.850.00 discount 10% (- € 285.00) = € 2.565.00			
Final Cost for DMS & WP audit = € 9.765.00 (50% payment of the total project)			

Text Classification



Companies can use Text Classification to categorize business information such as customer emails, documents, web pages, and marketing messages in a fast and cost-effective way. Comidor Text Classification functionality saves you time when analyzing a text, by helping you make informed business decisions and automate business processes.

- Categorize text according to its content
- With Comidor Machine Learning Text Classification assign tags or categories to text according to field content

Text Classification Attributes

Workflow	Technical Issues Workflow v1
Type	Text Classification
Code	WS13
Title *	Classify technical issue category
Parent Stage	
Model *	Technical issues classifi...
Target field	Type of issue
Training field(s)	Customer details

Comidor ML Text classification can be used for:

- Topic labeling
- Spam detection
- Intent detection

ML Text Classification Models

Technical Issues classification

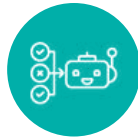
Summary

Basic Info

Title	Technical issues classification
Connected Application	
Entity	Technical issues v1
Target field	Type of issue
Training field(s)	Customer details
Limit training data	
Accuracy	85.71429%



Predictive Models



Comidor enables users to perform predictive modeling, a process that uses data and statistics to predict outcomes using data models. These models can be used to predict anything from marketing results and financial decisions (e.g. loan approvals) to customer satisfaction and loyalty.

- Add a Supportive ML component in the workflow design to trigger a Machine Learning Predictive Model.
- Use historical data to train Machine Learning models and get accurate predictions on specific user fields.

Comidor Machine Learning Supportive Models enable the following:

- Enhanced process automation
- Elimination of errors
- Reduced processing time

Loan ML prediction	
OWNERSHIP	
Created on:	Sun 4, 2023 12:45:16 AM
Created by:	Richard Rowson
Updated on:	Sun 5, 2023 10:41:28 AM
Updated by:	Richard Rowson

Basic info	
Title	Loan ML prediction
Connected Application	Loan requests
Classifier	J48
Entity	Loan requests
Target field	Final loan decision
Training field(s)	Annual Salary
	Credit Score
Limit training data	
Accuracy	83.33%
	Saved model

Image Classification



Use one or more Image Classification components in your workflow to specify images to be found within documents.

Image Classification Attributes	
Workflow	Compare PDFs - doc analyser v1
Type	Image Classification
Code	WS6
Title *	Risk indicator 2
Parent Stage	Risk indicator 2
Template File *	[Compare PDFs] Sourc... x
Wanted Image *	Choose File No file chosen balanced.png
Response Field *	[Compare PDFs] Balanc... x
Actual Value	5



CODE COMPONENTS



Set Values

Assign values to one or more fields. For example, give a date field the value of the current date, make a calculation, define a certain value, etc.



Existence Check

Check if a record exists in a particular Comidor application, such as a contact or an account, based on a defined condition (e.g. email).



SQL Creator

Produce or execute Select, Insert, Update, and Delete database queries. For example, run an Insert query in a Contacts table.



String Utilities

Perform common functions such as the IndexOf and the Substring methods, for a string variable.



JSON Array to Excel

Get values from a JSON array and add them to an Excel-type user field by using this code component in your workflow.



Deserialize JSON

Get values from a JSON object and assign them to certain fields. Comidor enables users to map the keys of a JSON object with application fields and give its values to them.

MY PLUGINS



Comidor's workflow customization options are now limitless due to the custom components building. Upload your own plugins for custom code to perform any advanced functionality you wish.

My plugins table

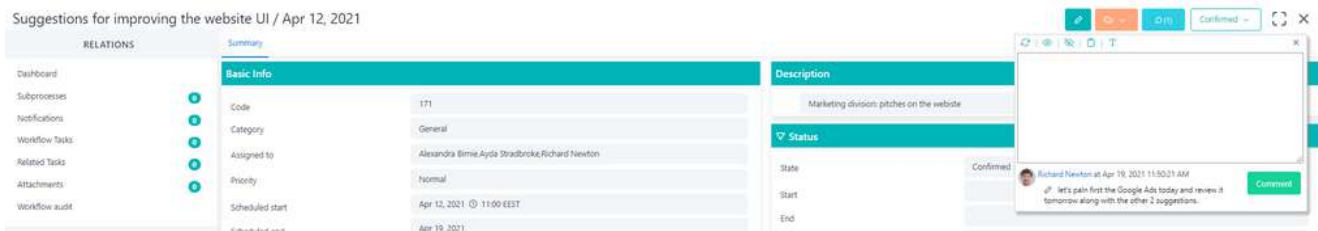
Manage all your plugins in the "My Plugins" table and add new code for your custom components by defining the class name and uploading a JAR file (code in Java).

My Plugins		ERPIntegration	
<div> <div>Search...</div> <div> <input checked="" type="checkbox"/> ERPIntegration <input type="checkbox"/> myplugin </div> </div>	Ownership	Summary	
		Basic Info	
	Created on	14 Jun 2023 14:20:15	
	Created by	Thomas Monson	
	Updated on	14 Jun 2023 14:20:15	
	Updated by	Thomas Monson	
		Description *	ERPIntegration
		Class Name *	ErpIntegration
		Jar file *	Erpintegration.jar Download View Delete



ADVANCED CASE MANAGEMENT

Respond to individual situations on a case-by-case basis and manage customers or internal interactions across different channels



Get a 360° view of any case instantly; real-time analytics, integrate information from 3rd party systems



Work smarter and more effectively; eliminate content silos



Increase transparency and productivity through knowledge sharing



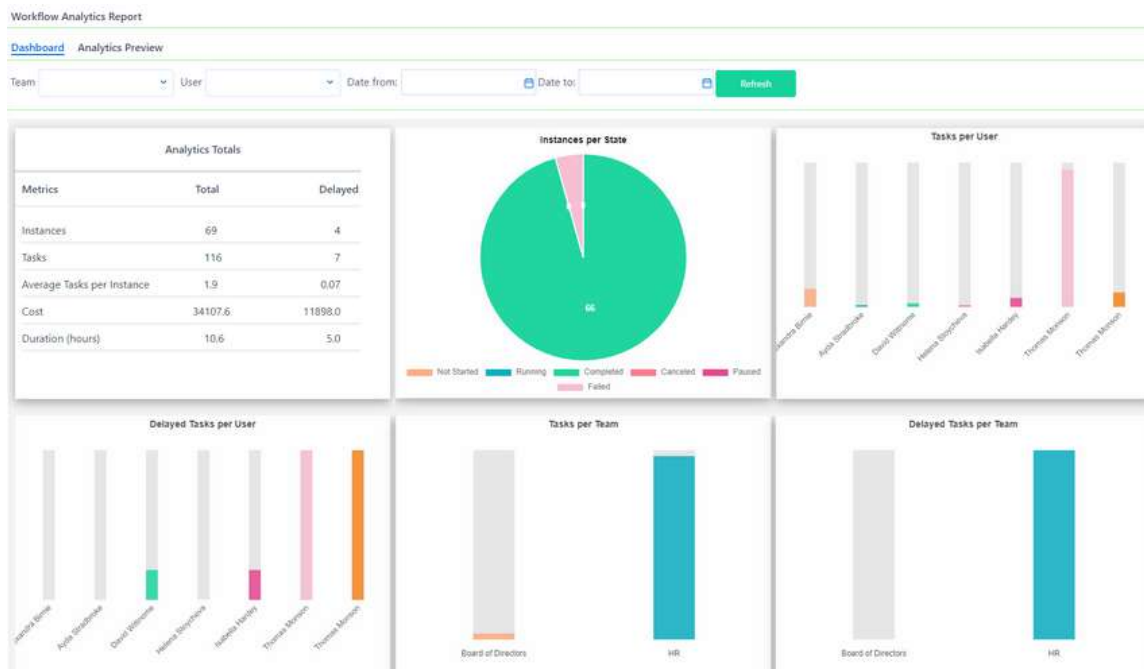
Mobile app case management



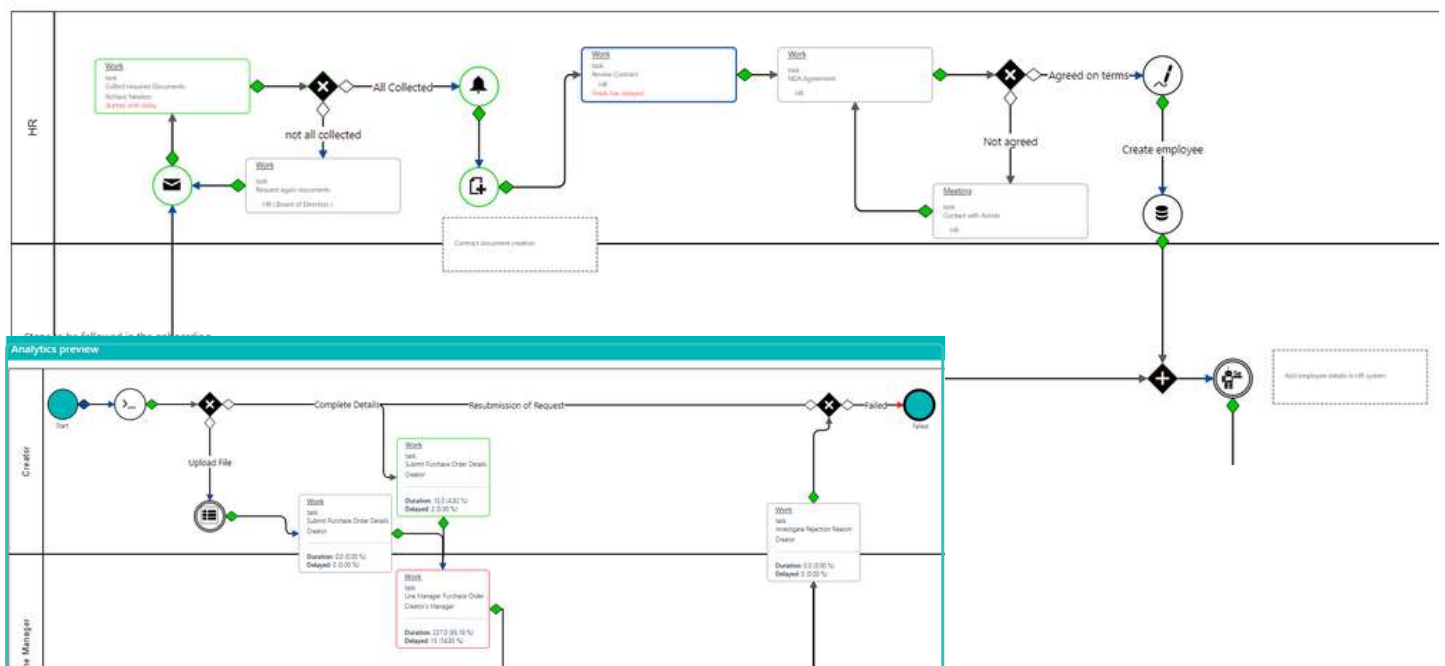
PROCESS INTELLIGENCE

Improve Business Process Management by monitoring and analyzing processes on a real-time basis. Collect and visualise all your process data including time, people, budget.

- Get valuable insights for every workflow through Workflow Analytics.
- Pinpoint the duration, total and delayed instances, tasks and costs.

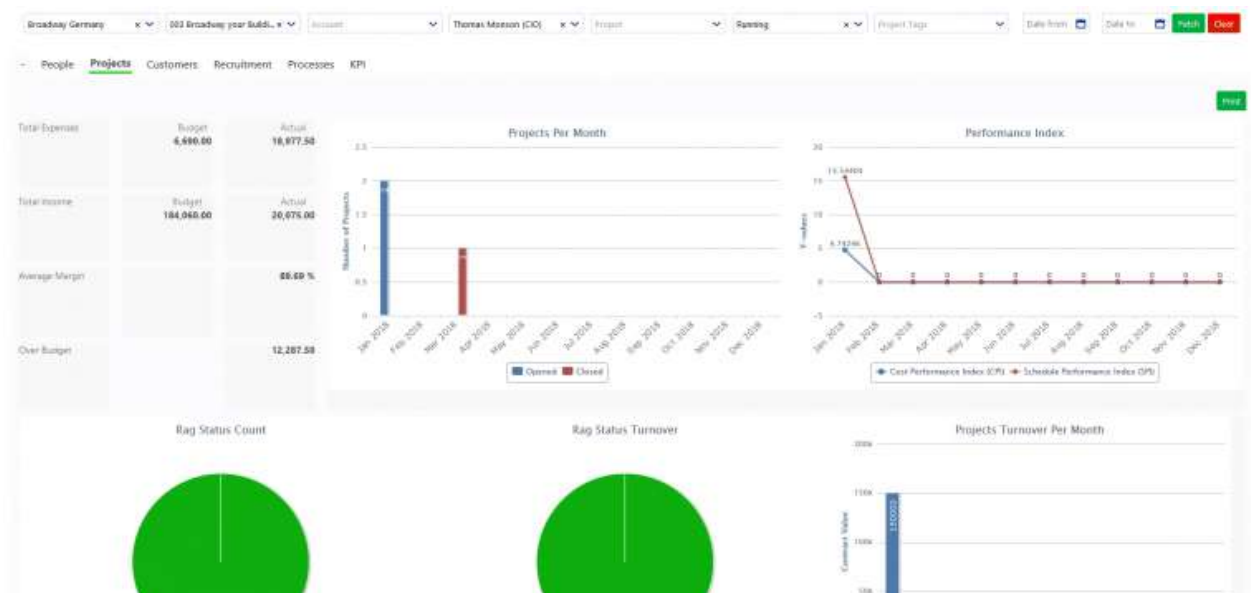


Workflow run diagram



- Visualize a process in real-time. The workflow run diagram highlights every workflow stage in order to get a clear view of the running and pending tasks.





- Get a 360° view of your Business Projects by monitoring the performance, the budget, the expenses, and the total income within one dashboard.

Reports													
Opportunities per State Opportunities per Start Date Opportunities per Account Opportunities per User													
Opportunity Filters													
Field	Operator	Value	More										
Title													
Category													
Service													
<div>Apply</div> <div>Clear</div>													
Account Filters													
User Filters													
Nr	State	Opportunities Count	Target Turnover	Total Completed	Final Turnover - Completed	Failed	Failed Target Turnover	Pending	Pending Opportunities	Target Turnover	AVG Duration	Completed	AVG Achieved Turnover
1	Running	1	0.00	0	0.00	0 (0.0 %)	0.00 (N/A)	1 (100.0 %)		0.00 (N/A)		N/A	0.00
2	Completed	5	85750.00	1	0.00	0 (0.0 %)	0.00 (0.0 %)	4 (80.0 %)		73400.00 (85.6 %)		N/A	0.00
3	Paused	1	12800.00	0	0.00	0 (0.0 %)	0.00 (0.0 %)	0 (0.0 %)		0.00 (0.0 %)		N/A	0.00
4	Failed	1	45000.00	0	0.00	1 (100.0 %)	45000.00 (100.0 %)	0 (0.0 %)		0.00 (0.0 %)		N/A	0.00
Total		8	143550.00	1	0.00	1	45000.00	5		73400.00		0.0	0.00
<div>Print</div> <div>Export .doc</div> <div>Export .xls</div> <div>Export .pdf</div>													
@nr	@nameLabel	@oppsCount	@allTarTurnover	@complOpps	@finTurnover	@failOpps	@failTarTurnover	@runnOpps	@runnTarTurnover	@AVGwinDays	@AVGwinTurnover		
@counter	Comidor	3	25150.00	1	0.00	0 (@p1)	0.00 (@p2)	1 (@p3)	0.00 (@p4)	@AVGwinDaysRow	@AVGwinTurnoverRow		
@counter	Handy Supplies Ltd	3	83500.00	0	0.00	1 (@p1)	45000.00 (@p2)	2 (@p3)	38500.00 (@p4)	@AVGwinDaysRow	@AVGwinTurnoverRow		
@counter	Johnson Ltd	2	34900.00	0	0.00	0 (@p1)	0.00 (@p2)	2 (@p3)	34900.00 (@p4)	@AVGwinDaysRow	@AVGwinTurnoverRow		
@total		@cntTot	@allTarTurnoverTot	@complOppsTot	@finTurnoverTot	@failOppsTot	@failTarTurnoverTot	@runnOppsTot	@runnTarTurnoverTot	@AVGwinDaysRowTot	@AVGwinTurnoverRowTot		
<div>Print</div> <div>Export .doc</div> <div>Export .xls</div> <div>Export .pdf</div>													

- With custom reports, you have more flexibility in analyzing tasks in Comidor.

RACI Report									
Dates	Workflow	Document Approval W...	Status	Version	<div>Fetch</div> <div>Print</div>				
<div>Export .xls</div>									
Process	Admin Poweruser	Ayda Stradbroke	Charlie Marr	Contract Manager	Ellie Frewer	Harrison Jones	Isaac Skinner	Isabella Hardley	
Employees Edit & Review									
Team Leader Approval									
Par. Team Leader Approval									

Responsible
 Accountable
 Consulted
 Informed

- Use RACI reports to clearly map out which roles are involved in each process and at which level.



User Activities Report

User: Richard Newton Workflow: Workflow Responsible Person: Responsible Accountable Person: User Consulted Person: User Informed Person: User

Fetch Print Export .xls

Workflow	Activity	Activity Code	Parent Stage	Assigned To	Role	Parent Completion Percent (%)	Responsible	Accountable
HR: Roles & Activities Assignment to new Employee								
	Request Roles and Activities Setup	WS7	REQUEST FOR ROLES SETUP	HR		0.00		
	Load the Roles and Activities selected to this Personnel	WS9	ROLES LOADING	IT	System Administrator	0.00		
E-mail Campaign Generation								
	GIF/Design Creation	WS4		Marketing and Sales	Digital Media Specialist	0.00		
	Content/Pictures research	WS5		Marketing and Sales	Digital Media Specialist	0.00		
	Finalization and Test sending	WS7		Marketing and Sales	Marketing Strategist	0.00		
	Campaign creation and scheduling in Mailchimp	WS9		Marketing and Sales	Marketing Executive	0.00		
HR: Dismissal / Retirement								
HR: On Boarding								
IT: New Employee								

- See employee activity and get a better understanding of the workflows that they participate in.



- Create real-time data displayed with Widgets.

Workflows Report

Title: State: State: Category: Field: Date created from: 1/1/2020 Date created to: 5/31/2021 include controls

Fetch Clear Export .xls

Title	Category	State	Group Code	Maximum Days	Minimum Priority	Access Rights	Change Rights
Vendor Selection and Evaluation	12 Procurement			0	Normal	Everyone	
Loan Approval Process	00 Finance		Templates	0	Normal	Everyone	
Workflow Management	11 Audit	Not Prepared		0	Normal	Everyone	Admin Poweruser
Document Approval Workflow	05 Operations	Prepared	Risk Management	0	High	Whole Team > Whole Team	Admin Poweruser
Purchase Order Process Sub	12 Procurement		Marketing and Sales	0	Normal	Sales Executive > Sales Executive	Sales Manager > Sales Manager
Sales Completion	07 Sales		Marketing and Sales	0	Normal	Everyone	
Billing corrections	01 Accounting			0	Normal	Customer Support > Customer Support	
Presales Process	07 Sales		Marketing and Sales	0	Normal	Marketing and Sales > Marketing and Sales	
Presales Process			Marketing and Sales	0	Normal	Everyone	
Faults Management		Not Prepared		0	Normal	Everyone	
Billing corrections				0	Normal	Customer Support > Customer Support	

- Monitor your workflow's state, the time that is needed for completion and the access rights through the Workflows Report.





TRANSFORMATION MANAGEMENT

Analysis and design
of Business and IT
infrastructure



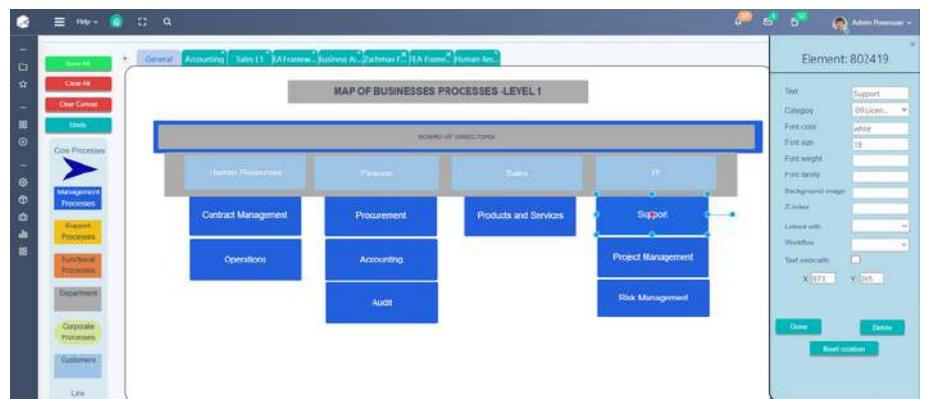
BUSINESS ARCHITECTURE

Design and execute your business strategy. Comidor Business Architecture provides you with all the necessary functions to make your organization more efficient and productive.



Build your Business Architecture and Process Taxonomy

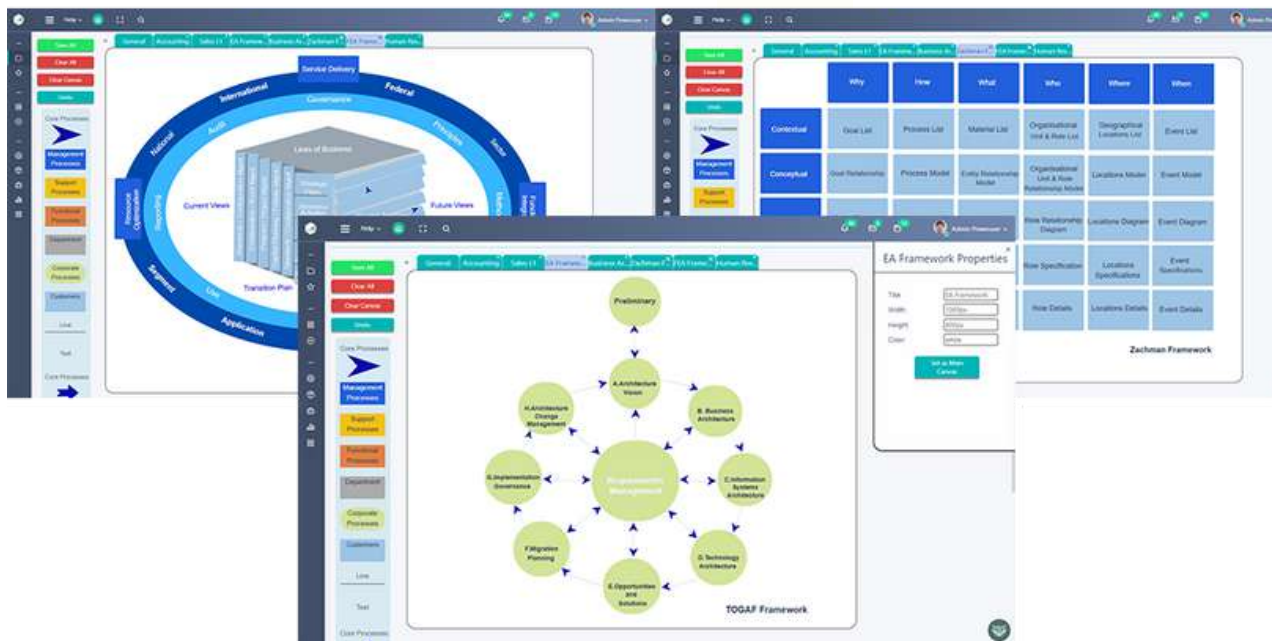
- Connect every department of your organization with workflows
- Create objects with a seamless drag-and-drop function, and build relationships between them



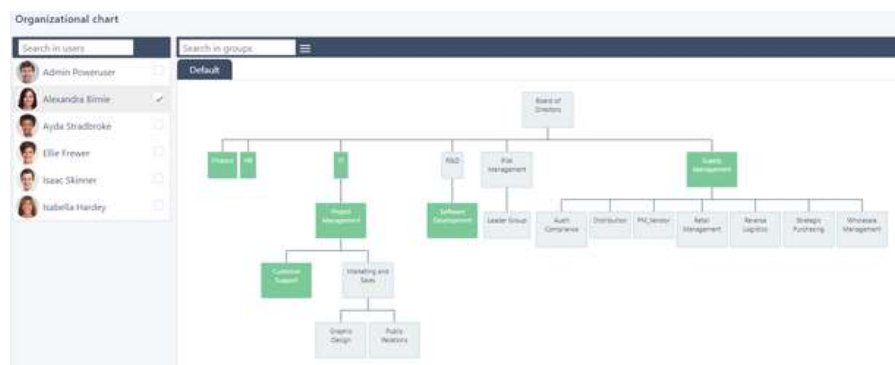
Get a business-value centric perspective

- Design and execute your strategy with Comidor Business Architecture
- Incorporate a top-down enterprise overview
- Design any framework, TOGAF, Zachman, FEA, Gartner's, or your unique one
- Interact with the final multi-level diagram that you designed within Enterprise Canvas
- Get a 360 ° view of all business processes per department
- Improve visibility and minimize business disruption

Operating Model



Depict your organizational structure and build functional teams



- Make the structure of your company clear to any employee
- Ensure that information flows correctly throughout the company
- Design your Organizational structure and fulfill your goals
- Distinguish the leaders and the members of a group easily and illustrate the relationships among personnel
- Organize and monitor the company's performance by group



Organize your business setup

- Set up your business and break it down into multiple divisions and offices in order to create competitive market advantages
- Allocate resources according to your company setup
- Define working schedules, public holidays and Absence entitlements for every region or for different time schedules (full time / part-time)
- Switch between different currencies, languages and locations

Work hours schedule

	Start	End	Start	End						
Monday	09:00	13:00	13:30	17:30	All	1	2	3	4	5
Tuesday	09:00	13:00	13:30	17:30	All	1	2	3	4	5
Wednesday	09:00	13:00	13:30	17:30	All	1	2	3	4	5
Thursday	09:00	13:00	13:30	17:30	All	1	2	3	4	5
Friday	09:00	13:00	13:30	17:30	All	1	2	3	4	5
Saturday					All	1	2	3	4	5
Sunday					All	1	2	3	4	5
Total hours	40 hours and 0 minutes / week									
Daily Working Hours	8.00									

Public Holidays

1. 1/1/20

New Year's Day

2. 3/30/20

Good Friday

3. 4/2/20

Easter Monday

4. 5/7/20

Early May

5. 5/28/20

Spring Bank Holiday

6. 8/27/20

Summer Bank Holiday

7. 12/25/20

Christmas Day

8. 12/26/20

Boxing Day

Annual leave entitlement

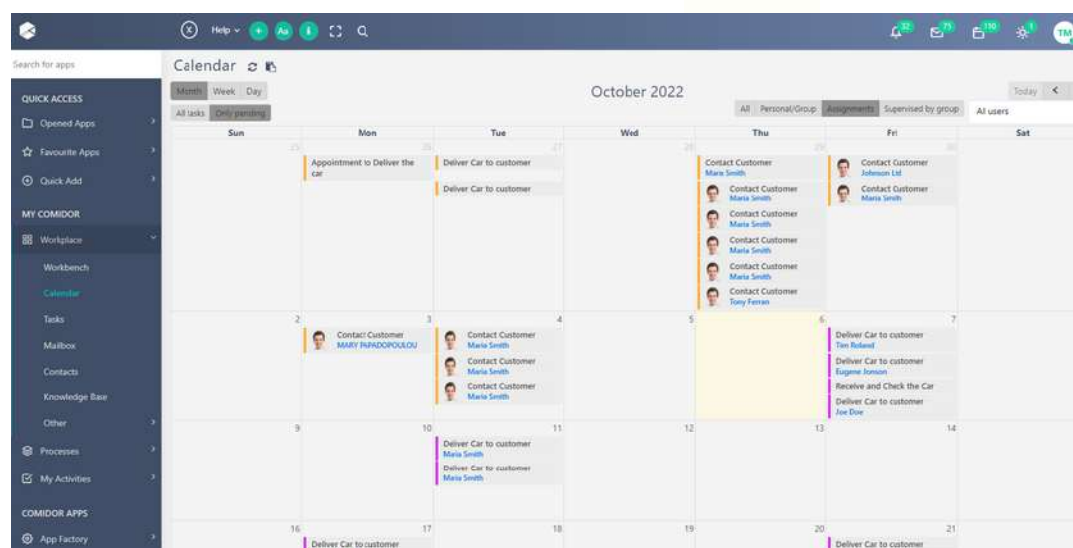
Standard

Manage business process categories through Comidor Process Map

- Get a top-down view on how business processes are categorised
- Create business categories for every operation
- Add a new Business Function Category to a process
- View, manage and monitor all types of processes in Comidor Workbench

Organize teamwork with User Roles and Activities

- Monitor and organize your tasks efficiently
- Categorize activities based on specific roles
- Keep track of staff collaboration and workload
- Have a clear overview of all the activities
- Audit the time spent on each activity
- Specify your human resources needs



SYSTEM ADMINISTRATION

Manage users and their Application Rights, monitor system's health and allocate system's resources

Manage Users and Robot Users

- Add Users and edit their personnel records
- Assign Users to one or multiple groups of the Organizational Chart
- Involve Robot Users, non-human Users, that automate processes and tasks
- View and manage multiple Users simultaneously

Coordinate your Personnel based on their Roles



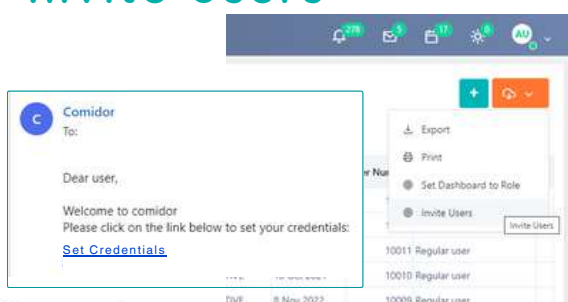
- Set up Roles based on your company's activities
- Define the role-based permission and Application Rights
- Assign Roles to Users
- Monitor employees workload based on their role

Assign Rights to Users

- Define Application Rights to packages and units based on each role
- Restrict access to units and menus depending on specific Application Rights
- Define which individual objects within a unit should be visible for each role

Invite Users

- Add multiple users to your account without having to manually create each user account and then send the login instructions.
- As a system administrator, define one or more email accounts to send an invitation. The system will automatically send an email to each recipient, containing clear instructions on how to set their credentials and log in to the system.



BUSINESS PERFORMANCE

Meet your business goals efficiently and effectively. Set up corporate objectives and improve organization and team performance through monitoring Key Performance Indicators. Get full and clear insights into your business performance with Reports and Analytics.

Monitor your business performance with powerful KPIs

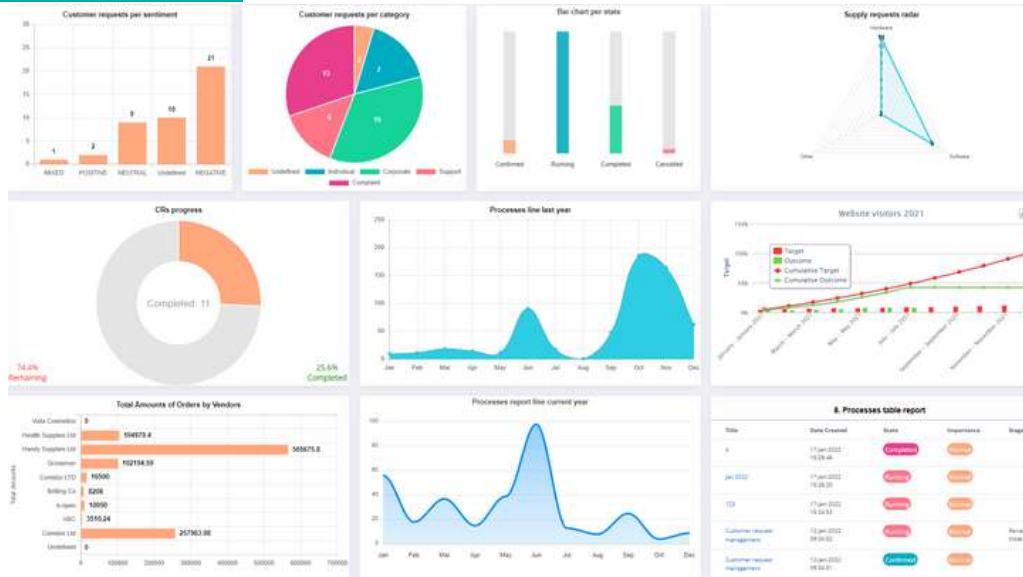
- Achieve real-time performance tracking
- Have a clear view of the KPIs' progress
- Connect KPIs and certain processes easily
- Set targets and monitor their progress and results
- Get a clear visualization of your preferred measurement



Get valuable insights at a glance with KPIs and Widget Dashboards

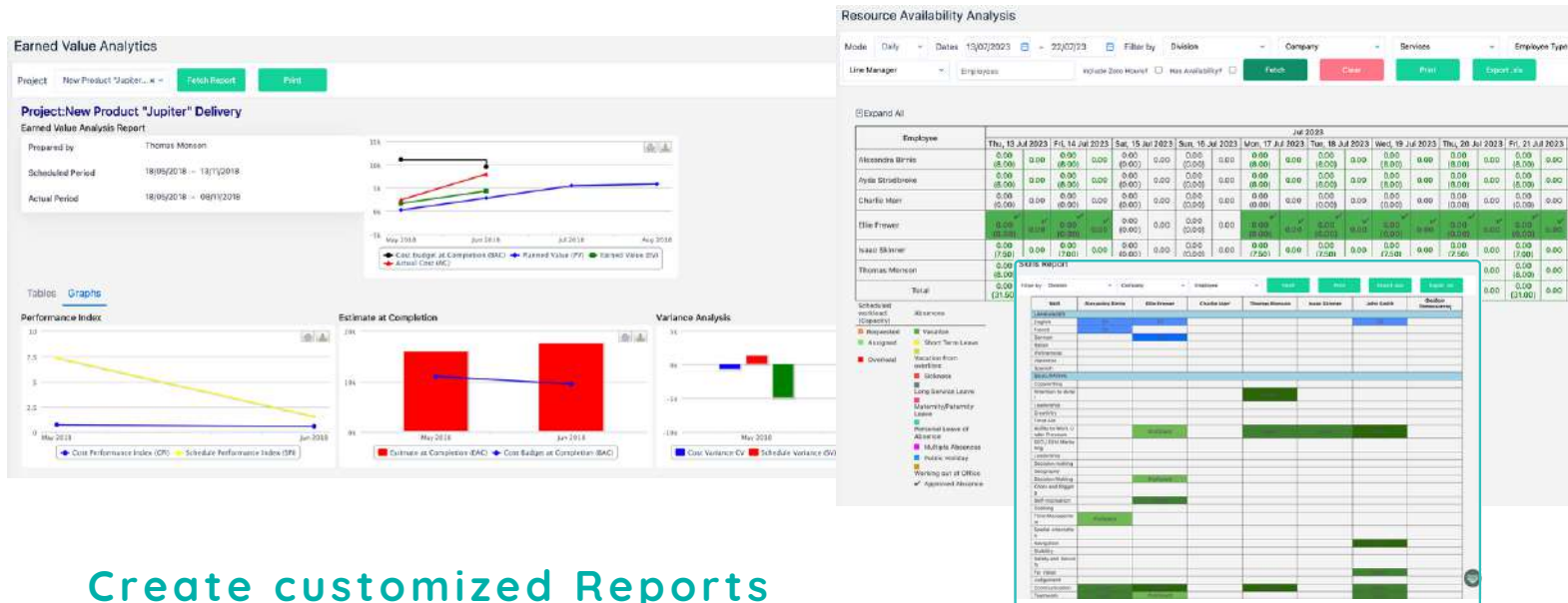
- Get a more detailed view of every performance indicator, workflow, and time period
- Create your own dashboards, link KPIs with services, and check business productivity
- Display the core KPIs, monitor their progress for specific time periods, and achieve business objectives
- Different graph types – Bar, pie, doughnut, progress, or radar charts and timeline, table, or date Reports – help Managers and Process Excellence Executives gain deep process understanding and improve decision-making





Exploit out-of-the-box advanced Business Analytics and Reports

- Get a 360° view of your Business Projects with predefined Project Reports and Analytics. Manage and control project cost performance based on actual accomplishments with Earned Value Analytics and monitor Personnel's workload with Resource Availability Reports
- Obtain valuable information from the predefined Tasks and CRM reports and boost your business productivity
- Base your decisions for improving personnel performance on HRM Reports, such as Absence Report, Resource availability Report and Skills Report
- Track your team's workload with Account, Process, and Project Timecards



Create customized Reports

- Use Widgets for data visualization and get real-time data based on parameters you define
- Combine multiple data views to create rich dashboards with different graph types (Text, Pie, or Column)
- Build your own Report Applications easily with Comidor App Designer and monitor any Comidor entity (Processes, Accounts, Tasks)
- Choose the view that best serves you for clear data visualization and faster decision-making between Tables, Graphs (Pie, Stack, Column), or Reports



ADMIN DASHBOARD

With Comidor Admin Dashboard, you can now seamlessly monitor, filter, and sort processes of any type with ease in one centralized screen!

The screenshot displays the Comidor Admin Dashboard interface. At the top, there's a summary bar with status counts: Running (464), Active (510), Pending (47), Due today (3), Delayed (495), With delayed tasks (521), and All (4193). Below this, the 'Processes - Running' section is active, showing a list of processes sorted by priority. The list includes items like 'Customer complaint', 'Residence disease high risk areas', 'Ticket.158', 'Ticket.160', 'Ticket.162', 'Ticket.167', 'SW delivery to client D', 'Project PO delivery - Johnsons', 'DFL corporation', 'HR.0873', and 'Presence of disease in one country'. Each entry shows its last modified date, assigned users, and category.

On the right, a detailed view of process 'HR.0873' is shown. It features a BPMN diagram at the top and a table of tasks below. The tasks table has columns: Title, Assigned to, Date Started, Date Ended, Scheduled duration, and Duration.

Title	Assigned to	Date Started	Date Ended	Scheduled duration	Duration
Collect required Documents	HR	18-Apr-2023 12:23:00	18-Apr-2023 12:23:07	0.00	0.00
Request again documents	HR	18-Apr-2023 12:23:00	18-Apr-2023 11:48:44	0.00	0.00
Collect required Documents	HR	24-Apr-2023 12:30:00	24-Apr-2023 12:31:07	0.00	0.00
Request again documents	HR	24-Apr-2023 12:31:10		0.00	0.00

Below the table, an 'Info' section shows 'Scheduled start' (29 Mar 2022 10:55), 'Scheduled finish' (29 Mar 2022), and 'Assigned to' (HR).

- Simplified Process Monitoring in a Centralized Screen:** Comidor Admin Dashboard offers a user-friendly interface that allows you to effortlessly manage and monitor your processes. No more wasting time searching for relevant information on your process applications in separate tables. Gain full visibility into your process apps and stay up-to-date on their progress.
- Advanced Filtering and Sorting:** Finding the right process has never been easier! Comidor Admin Dashboard enables you to apply various filters and sorting options to quickly locate the process apps you're interested in. Whether you want to find processes you've created, those you're an administrator, or any other processes, our powerful filtering capabilities ensure you can access the information you need in no time.





DIGITAL WORKPLACE

People, Process,
Data and
Technology, all in
one place



DIGITAL WORKPLACE

Home Dashboard

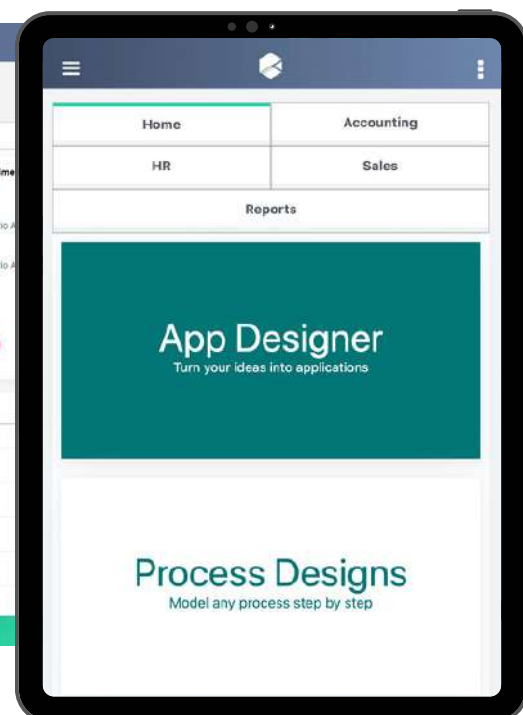
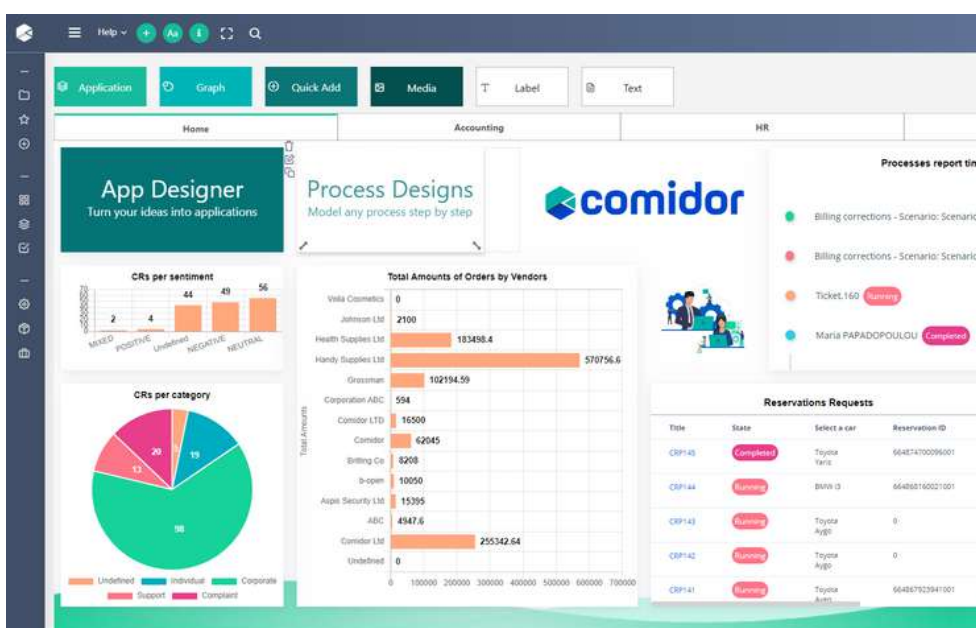
The default screen in Comidor is Home Dashboard. The Home Dashboard saves you time, offering exactly what you need in one single panel. With all your applications and widgets in one place, your work has never been easier.



Create a customized experience that matches your daily tasks and processes

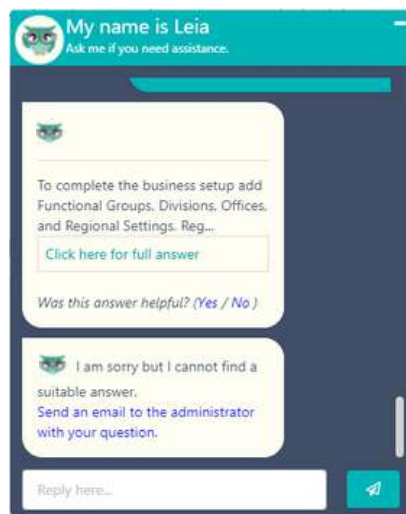
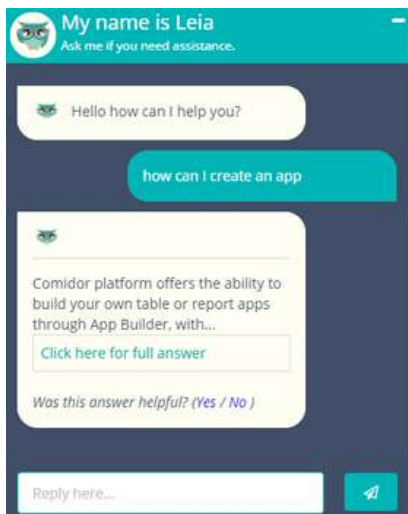
Build and modify your dashboards with a simple-to-use No-Code builder. Add multiple tabs, applications, “quick add” forms, icons, labels, and graphs. Resize and arrange the elements easily with drag-and-drop functionality, and customize them as you wish.

- ✓ Combine different data sources to connect the dots and get deeper insights
- ✓ Add different types of widgets based on your needs
- ✓ Build flexible, responsive layouts



Leia chatbot

Leia is an AI-enabled chatbot that helps employees and teams work smarter, remotely and more efficiently.



This chatbot has quite an influence on how your employees experience their day-to-day duties.

The employee simply asks a question and Leia answers the question with specific data, recommends a useful reading source, or urges the user to send an email to the administrator.

Leia frequently checks and alerts you to the tasks that are scheduled in the next 30 minutes. You receive a pop-up alert with the scheduled tasks in Leia's chat.

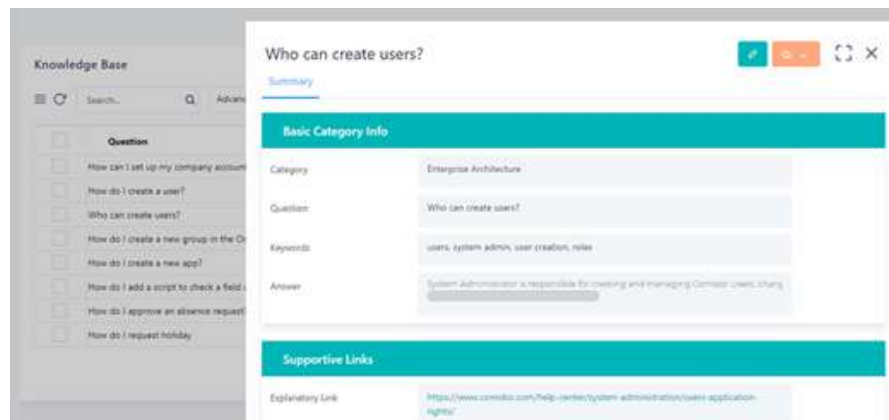
Knowledge base

Leia, the AI chatbot, retrieves data from a knowledge base and delivers information instantly to the end-users.

Comidor allows you to create your own knowledge base, the central repository for all the information your chatbot needs to support your employees and answer questions.

For every question, you can add:

- category
- keywords
- relevant answer
- supportive links



Leia chatbot commands

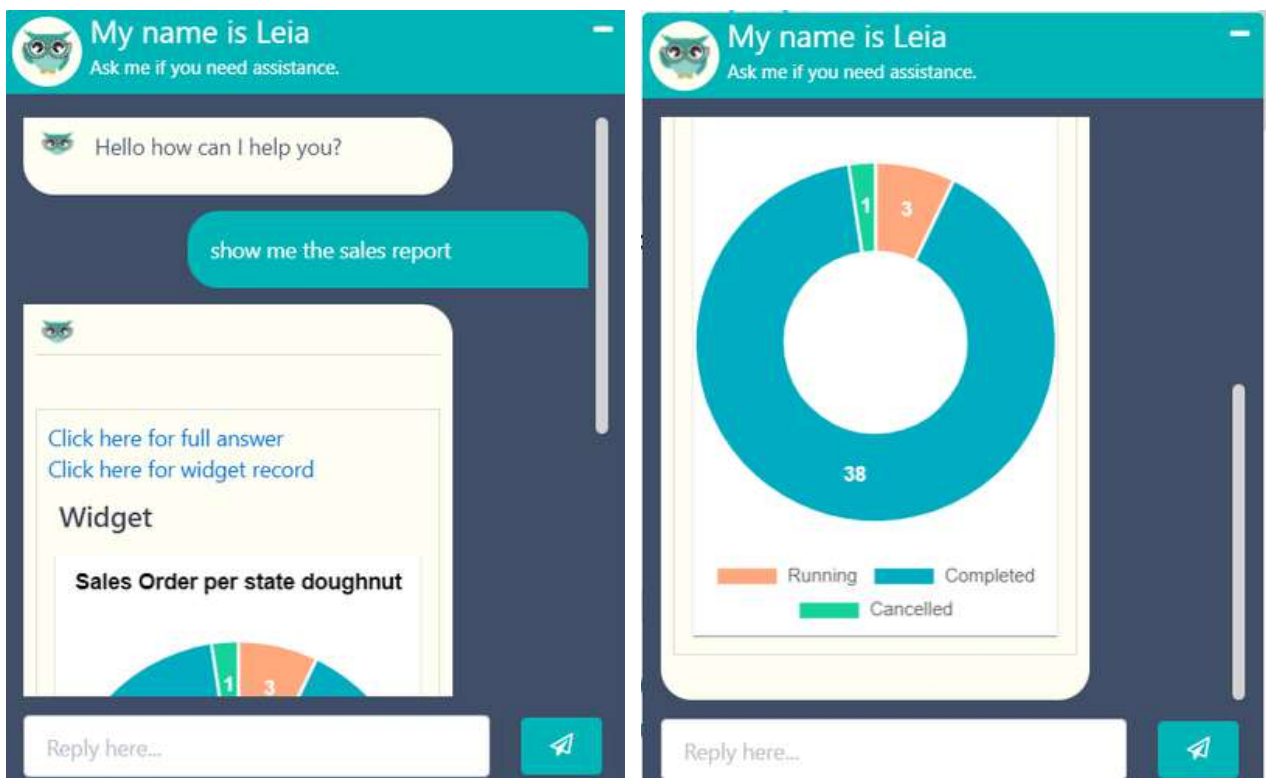
- ✓ Users can interact with Leia via slash commands.

COMMAND	USAGE
/add	<p>Leia can understand the “/add” command and insert records (tasks, processes, and contacts) in Comidor.</p> <p>For example, if you use the “/add” command to create a task, Leia asks proper questions to fill in mandatory fields.</p> <p>After the creation, a link with the new record is displayed. Also, the new process can be created by choosing your desired process template.</p>
/quick	<p>You can initiate an app with the “quick add” form via the chatbot.</p> <p>When you write the “/quick” command, Leia populates a list of all “quick add” forms from the custom apps in your account. Once the desired app is chosen, Leia asks proper questions to fill in all fields from the selected form in order to initiate a process.</p>
/clear	This command deletes the chat history.

- ✓ Widgets in Leia’s answers

Leia interprets data into meaningful, insightful analytics.

Configure a set of queries and set widgets as answers through the Knowledge Base. Then, Leia can give answers to these questions by displaying the proper charts.

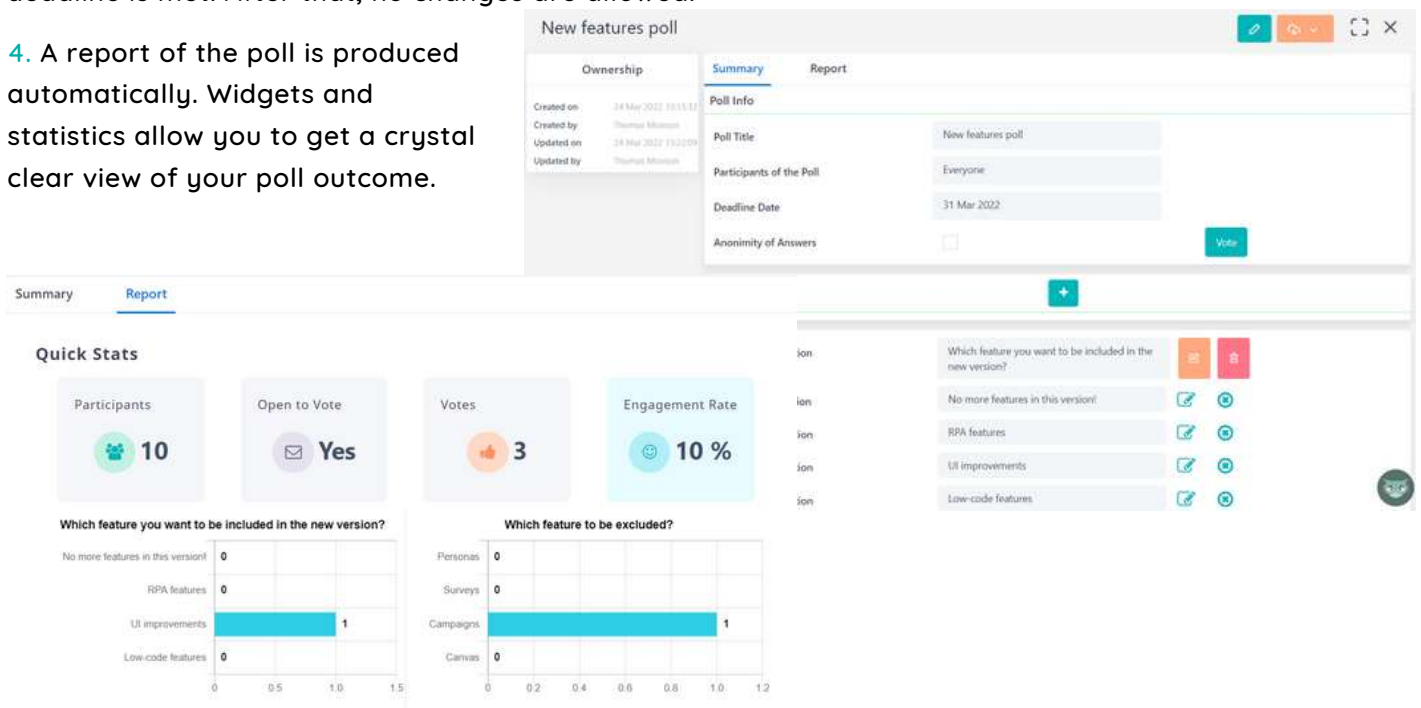


Polls

Polls unit helps you conduct polls and collect live responses.

You can create polls, in order to collect live responses to questions, and display results in real-time.

1. Choose a deadline date to accept votes.
2. Define the participants of the poll, one or multiple questions, and their answer options.
3. The participants receive an automated notification. Each voter can add/change the vote until the deadline is met. After that, no changes are allowed.
4. A report of the poll is produced automatically. Widgets and statistics allow you to get a crystal clear view of your poll outcome.



Application Parameters

Streamline and optimize user experience with app parameters.

With the power to fully customize the end-users menu options, notification bar, default welcome screen, and menu categories to better fit your business needs, you can keep up with the ever-evolving market landscape.

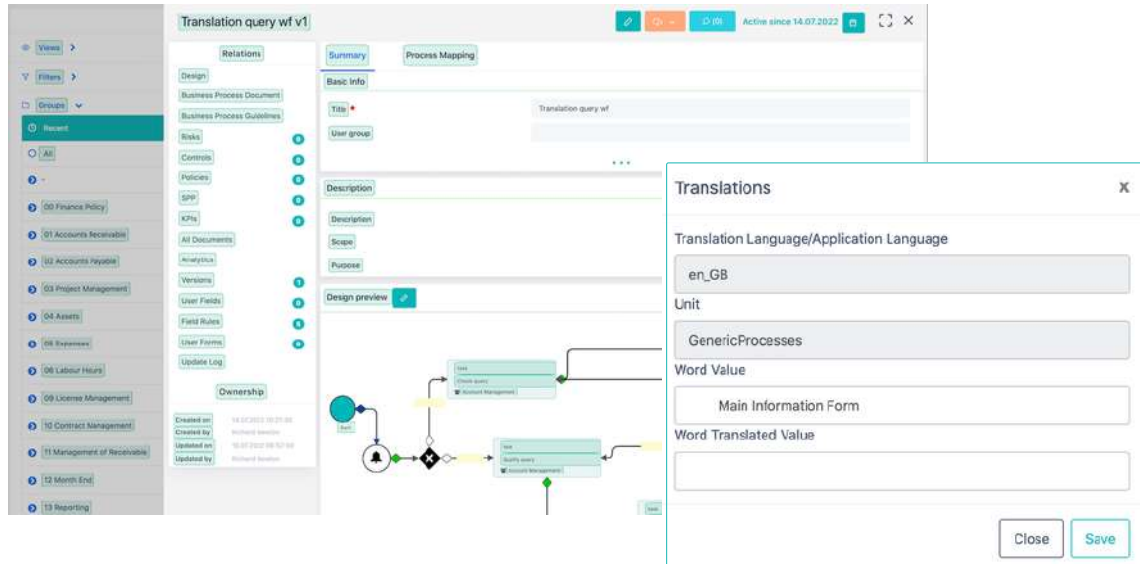
More specifically show or hide specific icons in the notification bar and easily define which app/unit will be the default welcome screen.

With app parameters, you can say goodbye to default menus and ensure users only see the categories that matter most.



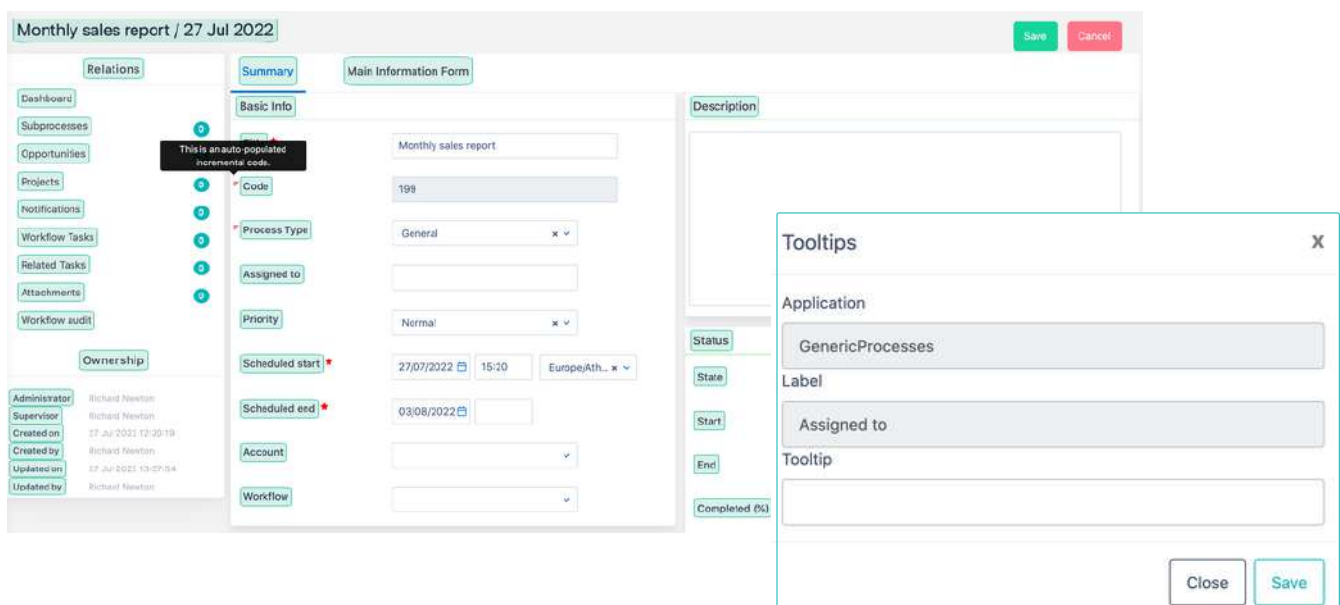
Low-code translation capabilities

As you navigate the platform, you can translate any word you wish (labels, unit titles, etc.) to the application language you want. The translation is saved in the Translations unit, so the next time your team members enter the platform, they see the translated words.



Tooltips

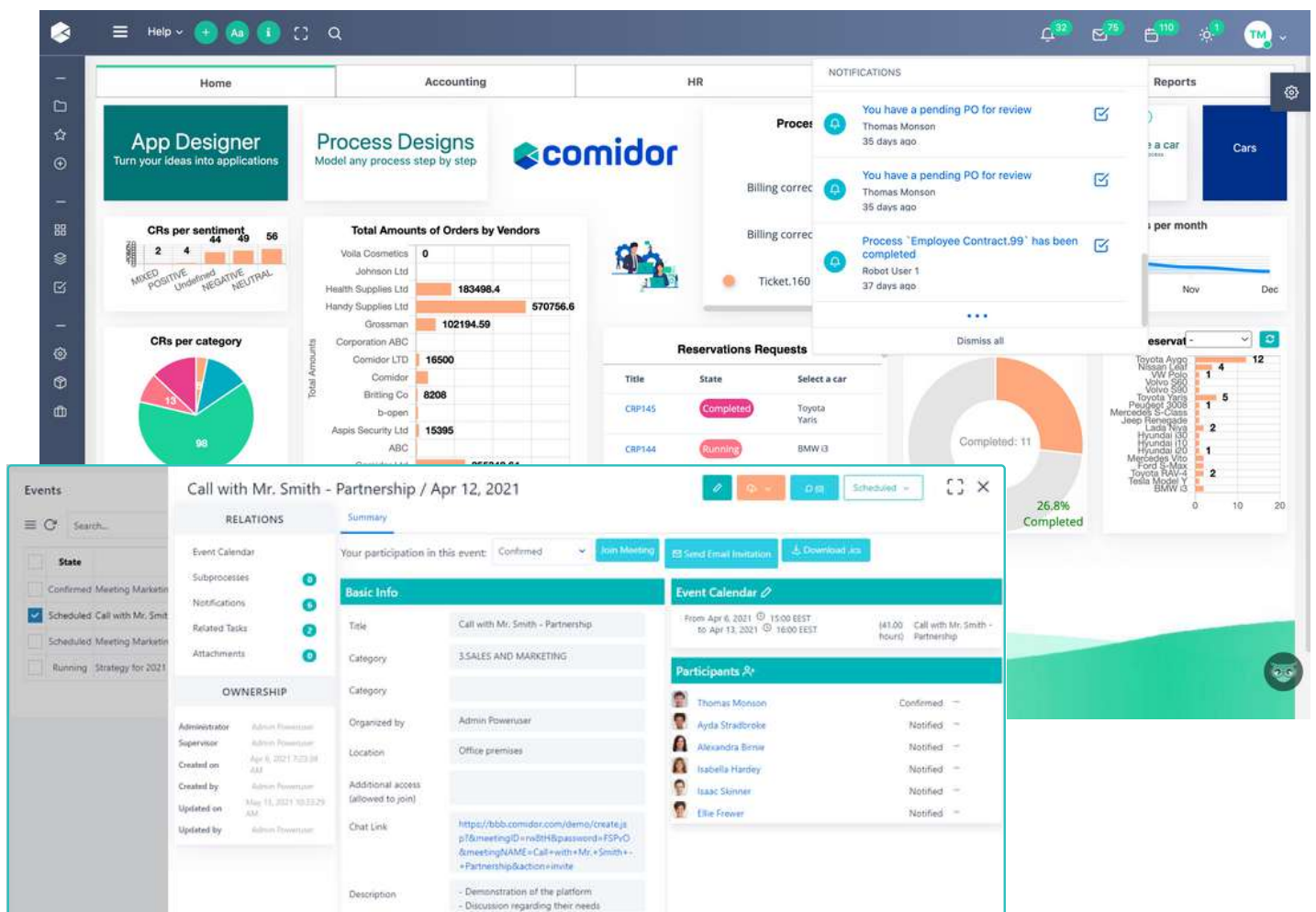
Tooltips provide essential information for users and act as guides while using Comidor platform. You can create tooltips for any form label while completing a form. Simply, click on the responsive icon on the top left of your screen, click on the term you want to add a tooltip for, and, write the tooltip text.



ENTERPRISE COLLABORATION

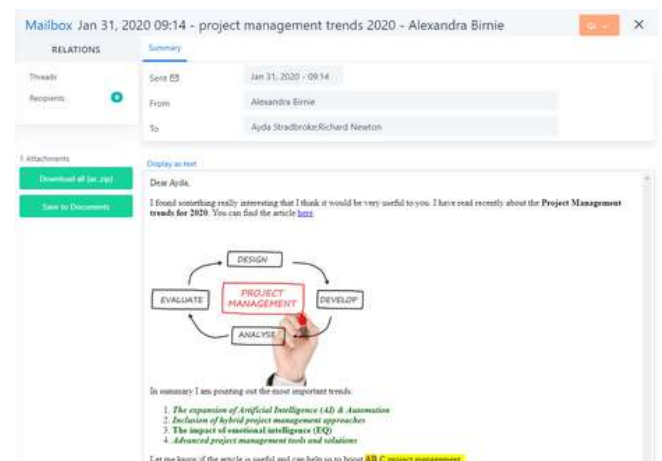
Bring all communication channels together, from internal messages to discussion boards

- To-do lists for productive team collaboration
- Push notifications and reminders for tasks, emails-messages, and upon any change or comment in the notifications bar
- Event Management to organize and monitor your event capacity and planning
- Wikis that help you transfer knowledge inside and around the company
- Topics and discussion boards



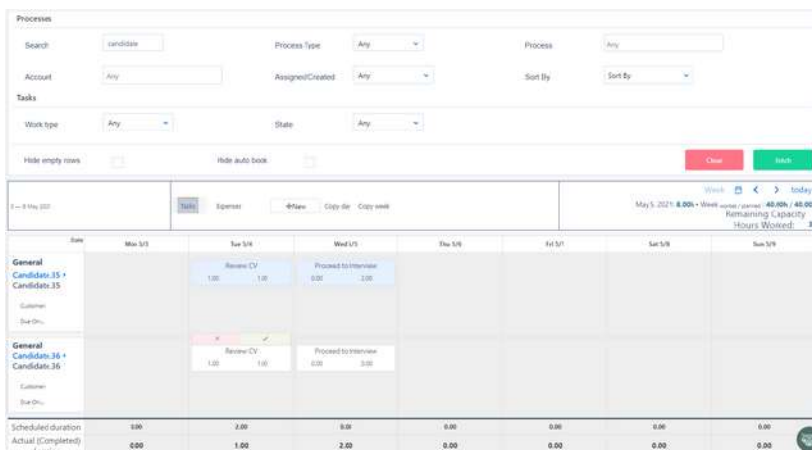
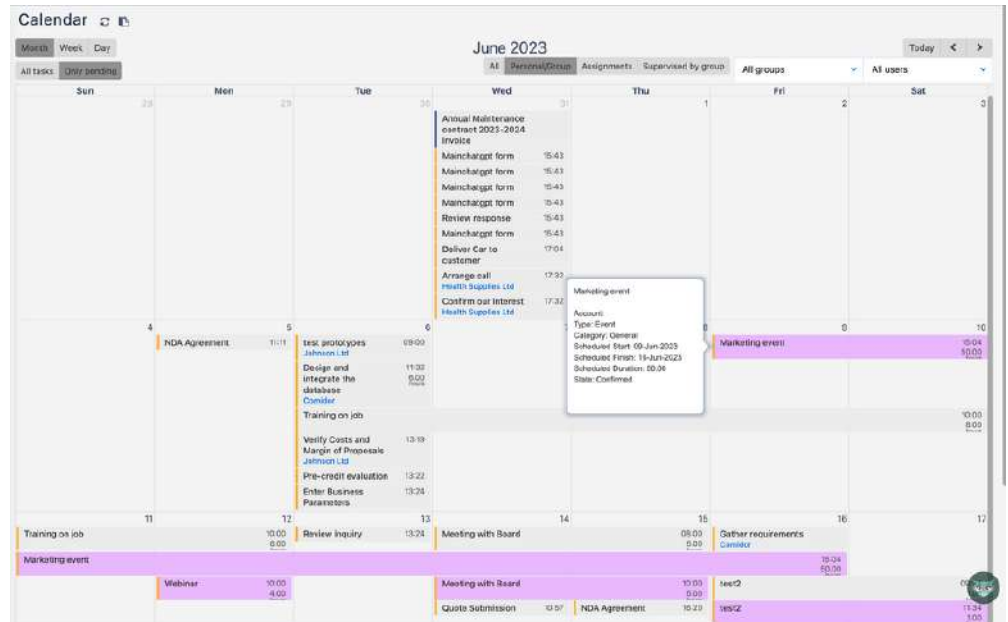
Communicate faster than ever

- Email Client with:
 1. multiple email integrations
 2. templates and scheduling capabilities to save you time
 3. linking options with other Comidor entities
 4. Internal messaging



Schedule work for maximum productivity

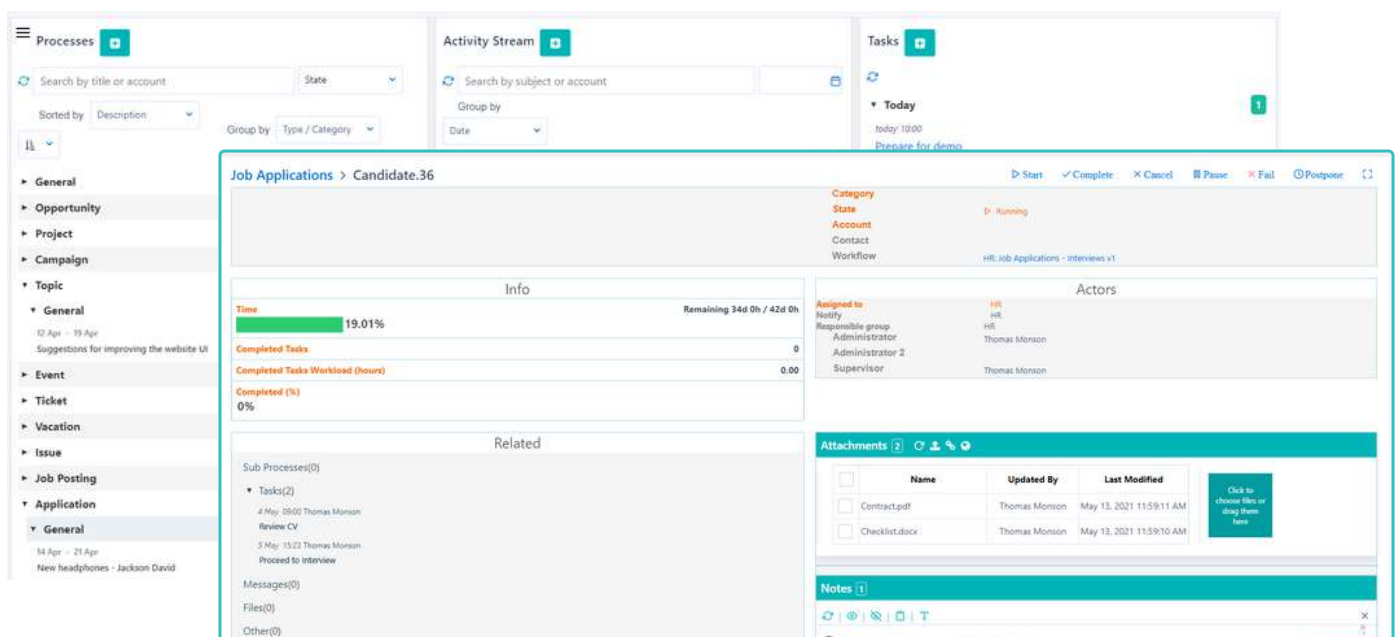
- Repetitive tasks to plan the work smarter
- Interactive Calendar in a daily/weekly/monthly or grid view with filters
- View and manage tasks that are assigned directly to you or to a group you belong to.



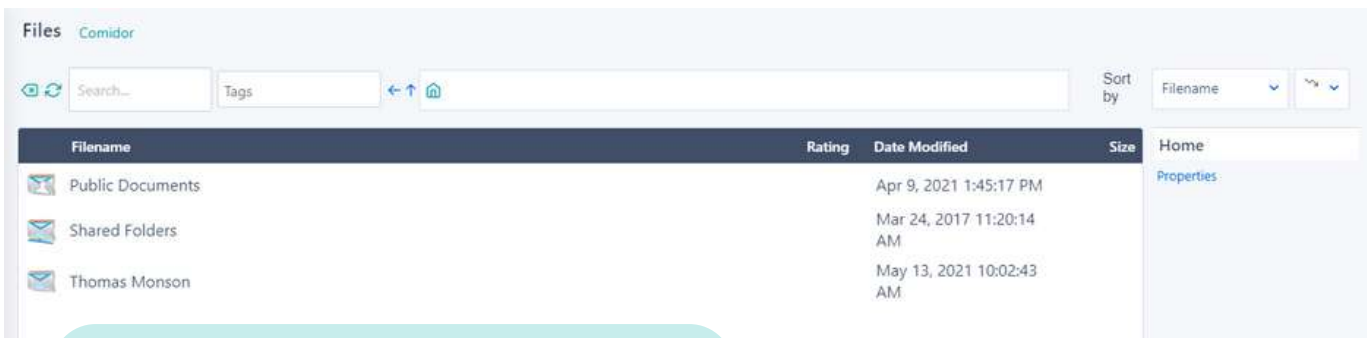
- Reminders via notifications/emails/SMS
- Re-scheduling and postponement of issues and tasks
- User timesheets give the scheduled and actual task duration to check user engagement

Control progress with intelligent dashboards

User-friendly dashboards with drag-n-drop functionality that give you a view of which process, email or task is pending with a preview of its information.



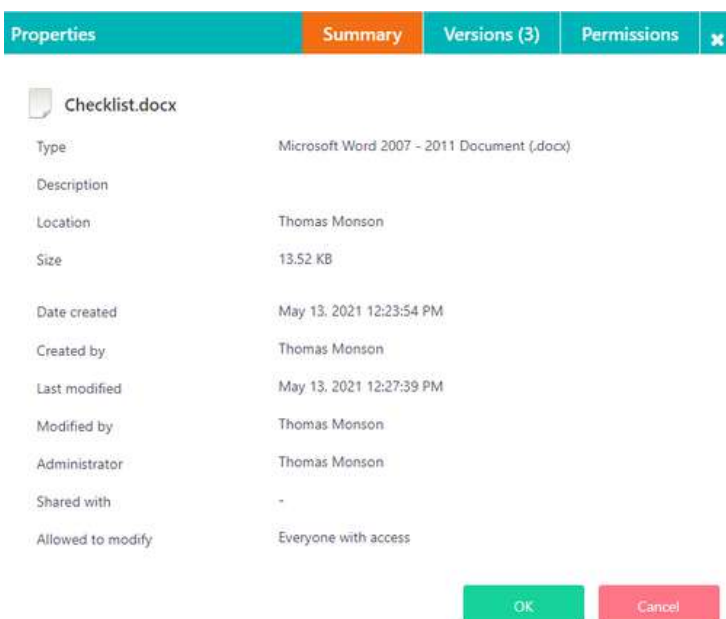
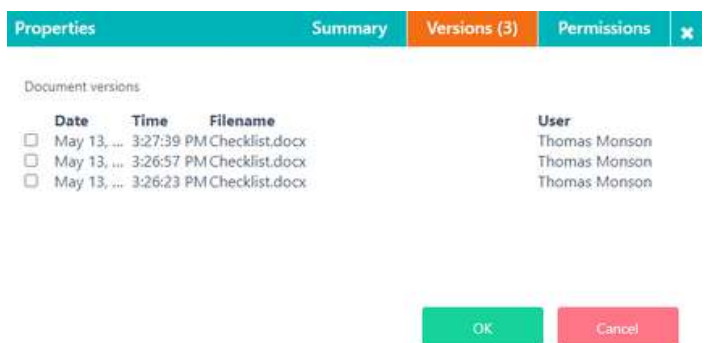
FILES AND CONTENT MANAGEMENT



Enhance your Enterprise Communication with Comidor Document Management System. Scale your team members' productivity by uploading files and sharing content with them.

Manage your documents

- Create, upload and store your files in Comidor DMS
- Preview your files online at any time and on any device
- Trace your files back to an older version
- DMS Integration with Dropbox, Google Drive, Box



Share information more safely

- Assign private or public access
- Choose the teams or other users you wish to share folders and files with
- Lock your files
- View and change access rights control based on user/team/role



Comidor also provides you with:

- Digital notes that replace post-it notes
- Embedded Wikis to share knowledge enterprise-wide





AUTOMATION MARKETPLACE

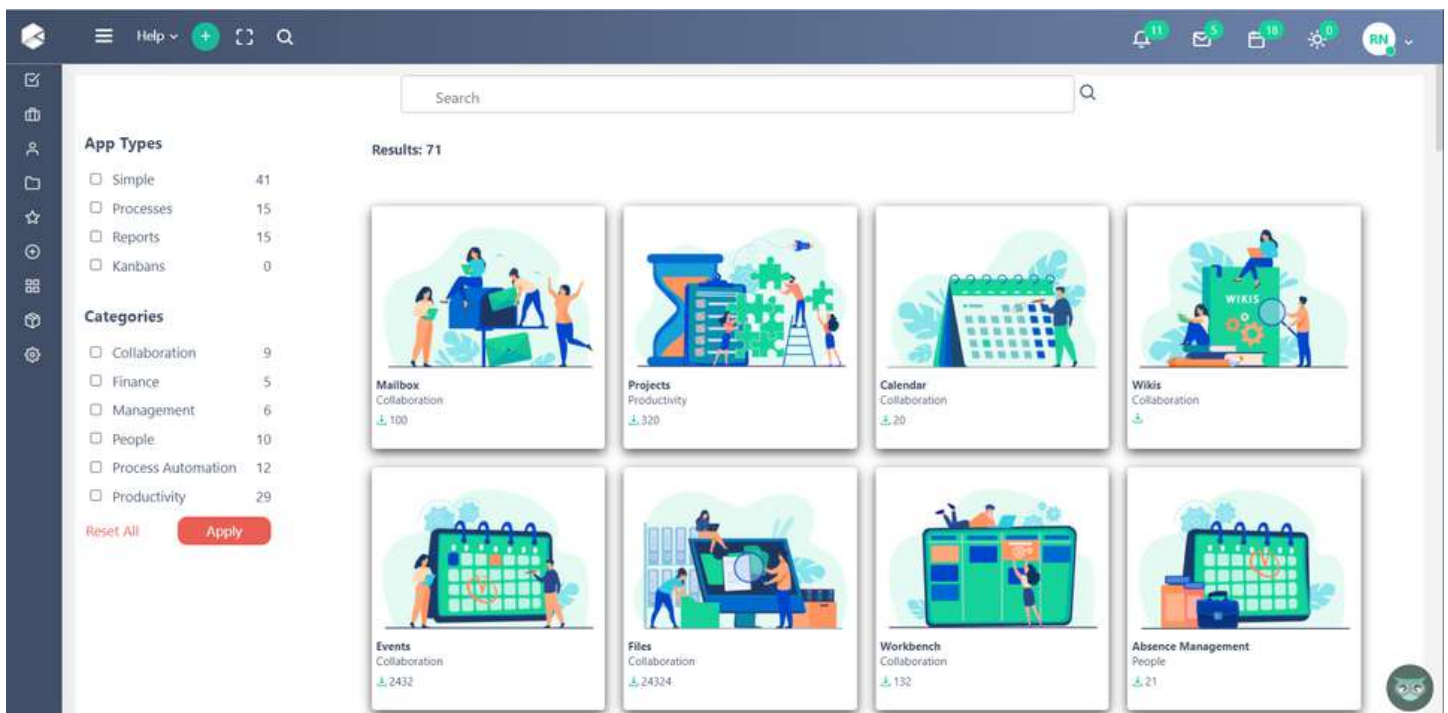
Off-the-self,
customized apps for
all business needs



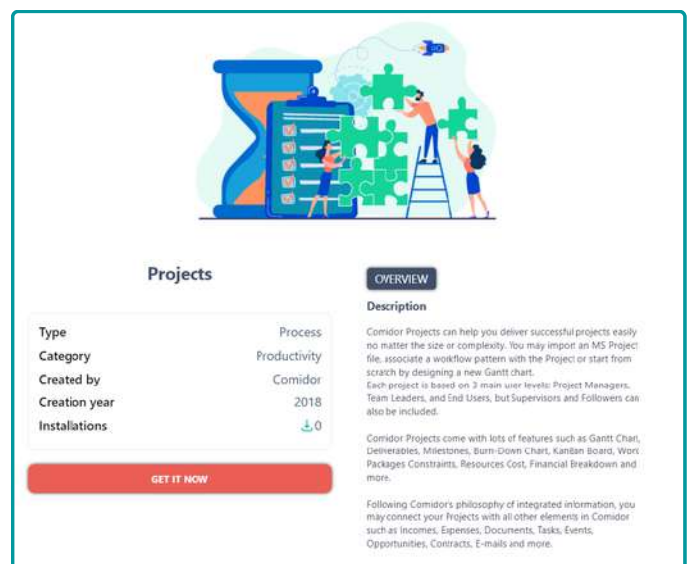
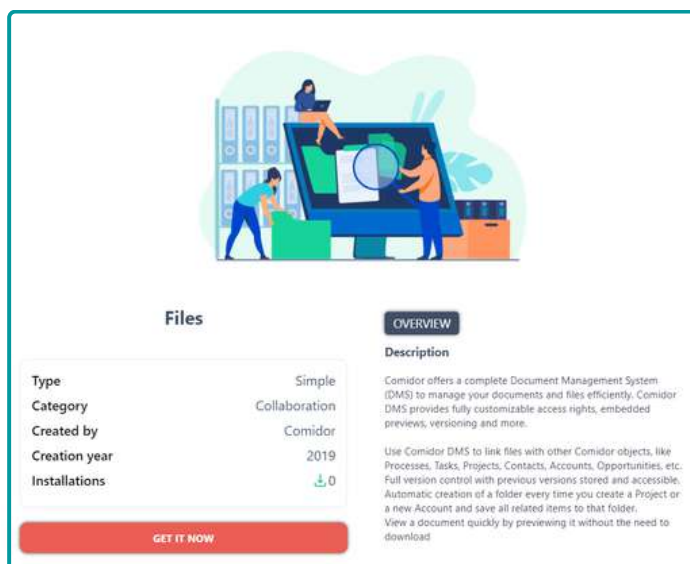
APPLICATION MARKETPLACE

You have the opportunity to explore apps that help you extend and customize the functionality of the platform.

Marketplace incorporates a diverse range of applications suitable for every business challenge.



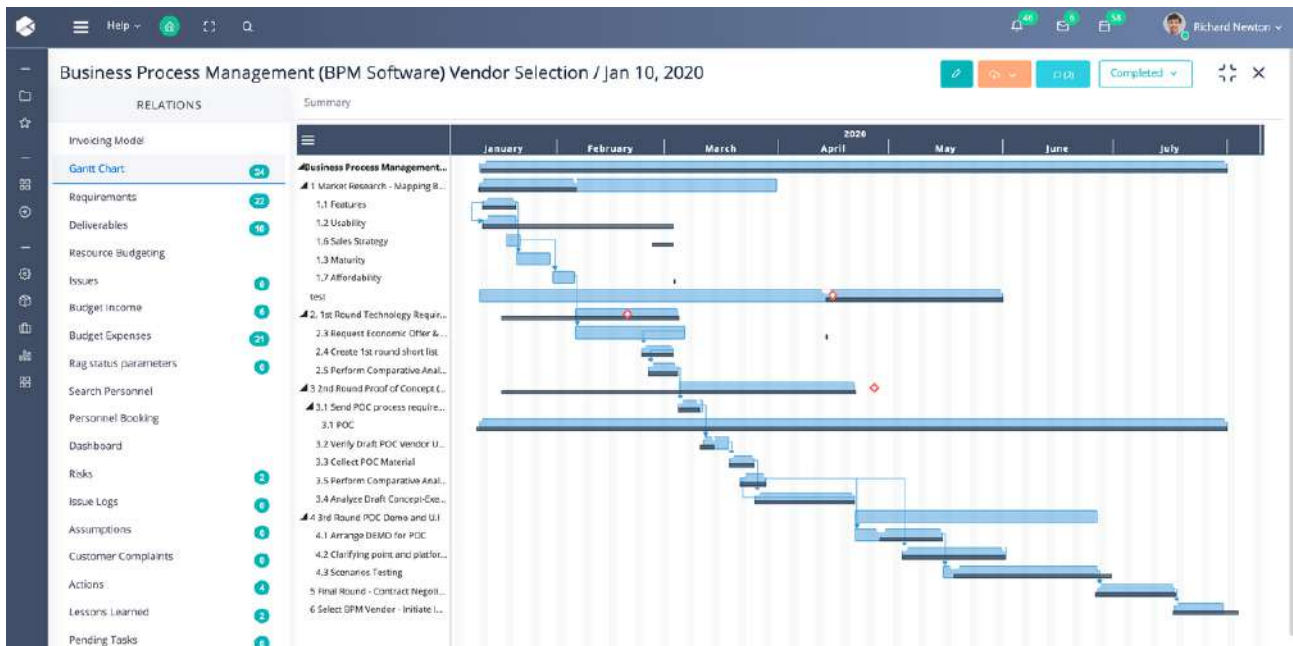
- You can search, filter, and install out-of-the-box business apps in just a few clicks.



BUSINESS APPS

Project Management

- Visualize the time, duration, and sequence of the Project's Work packages with the Gantt chart
- Use the burndown chart to get an instant view of actual vs. remaining schedule work hours
- Get quick updates via the KanBan board tool, monitoring all project work progress and their just-in-time deliverables.



Sales Automation

- Manage Accounts/Clients/ Partners/ Suppliers/ Competitors in one rich user interface, which shows detailed past activity, notes, documents, email threads and BPM processes

People Management

- Organize & maintain personnel records
- Assign personnel to departments/locations
- Define working hours and conditions, set holidays per groups/countries

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Entitlement	Balance
Absence Types															
Vacation	0.00	0.00	2.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.00	0.00	22.00	20.00
Short term leave	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Vacation from overtime	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sickness	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	25.00	25.00
Long Service Leave	1.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.00	0.00	3.00	2.00
Maternity/Paternity leave	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Personal Leave of Absence	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2021	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
January															
February															
March															
April															
May															
June															
July															
August															





COMIDOR PLATFORM

Cloud & Mobility
Security



CLOUD AND MOBILITY



Public and Private Cloud

IaaS (i.e. Amazon EC2, Azure, Oracle, Google, IBM)

- Public: Shared Infrastructure
- Private: Dedicated Infrastructure (A.D SSO)

SaaS- Software as a Service

- ISaaS provision of the Solution with annual license fee

On Premise and Hybrid

- On Premise: Customer Infrastructure (A.D SSO)
- Hybrid: Any combination

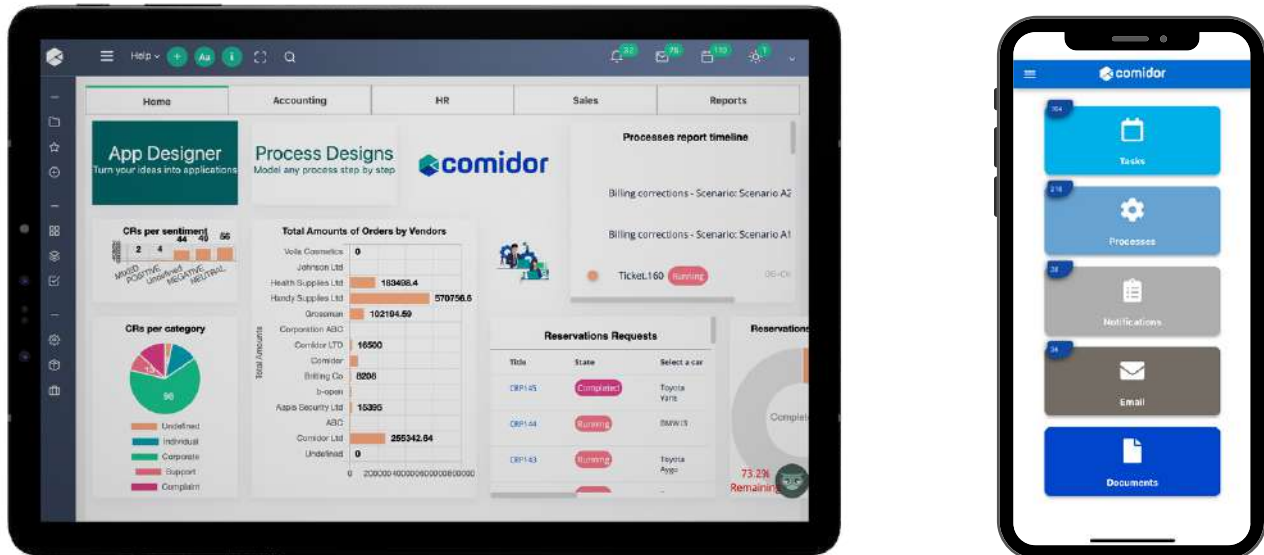
Purchase (CAPEX)

- Ownership of the Solution with one-time fee

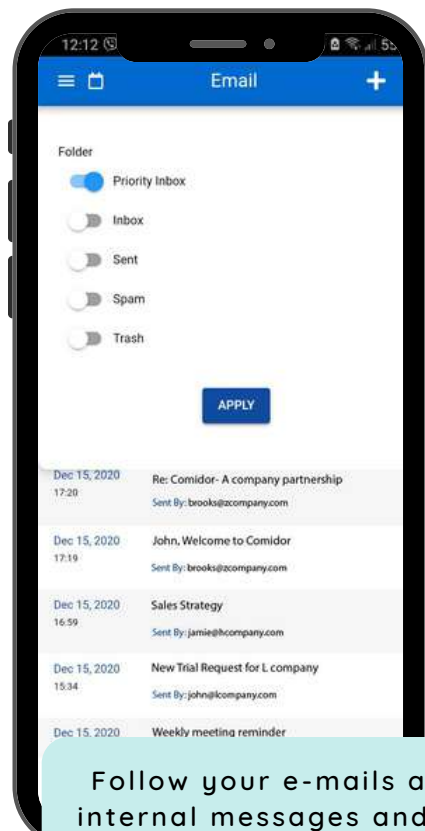


Comidor Mobile

Comidor Mobile® is your personal business assistant when you're on the move. The app includes a variety of important business tools that ensure business continuity, improved productivity and give your company a competitive edge.

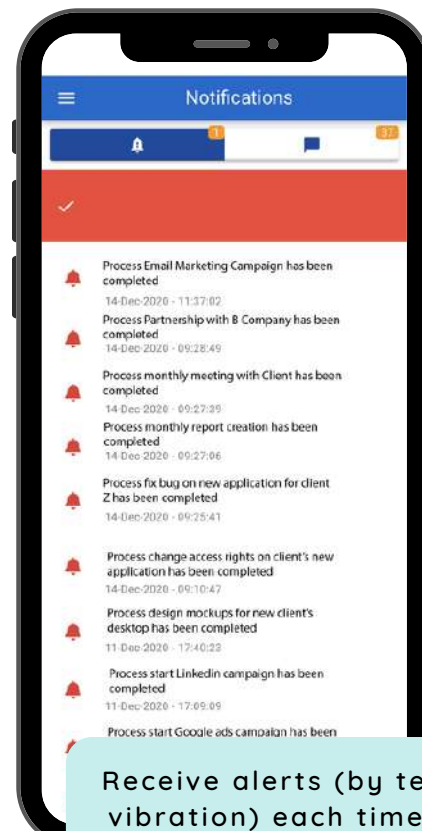


Email



Follow your e-mails and Comidor internal messages and gain all the benefits of mobility

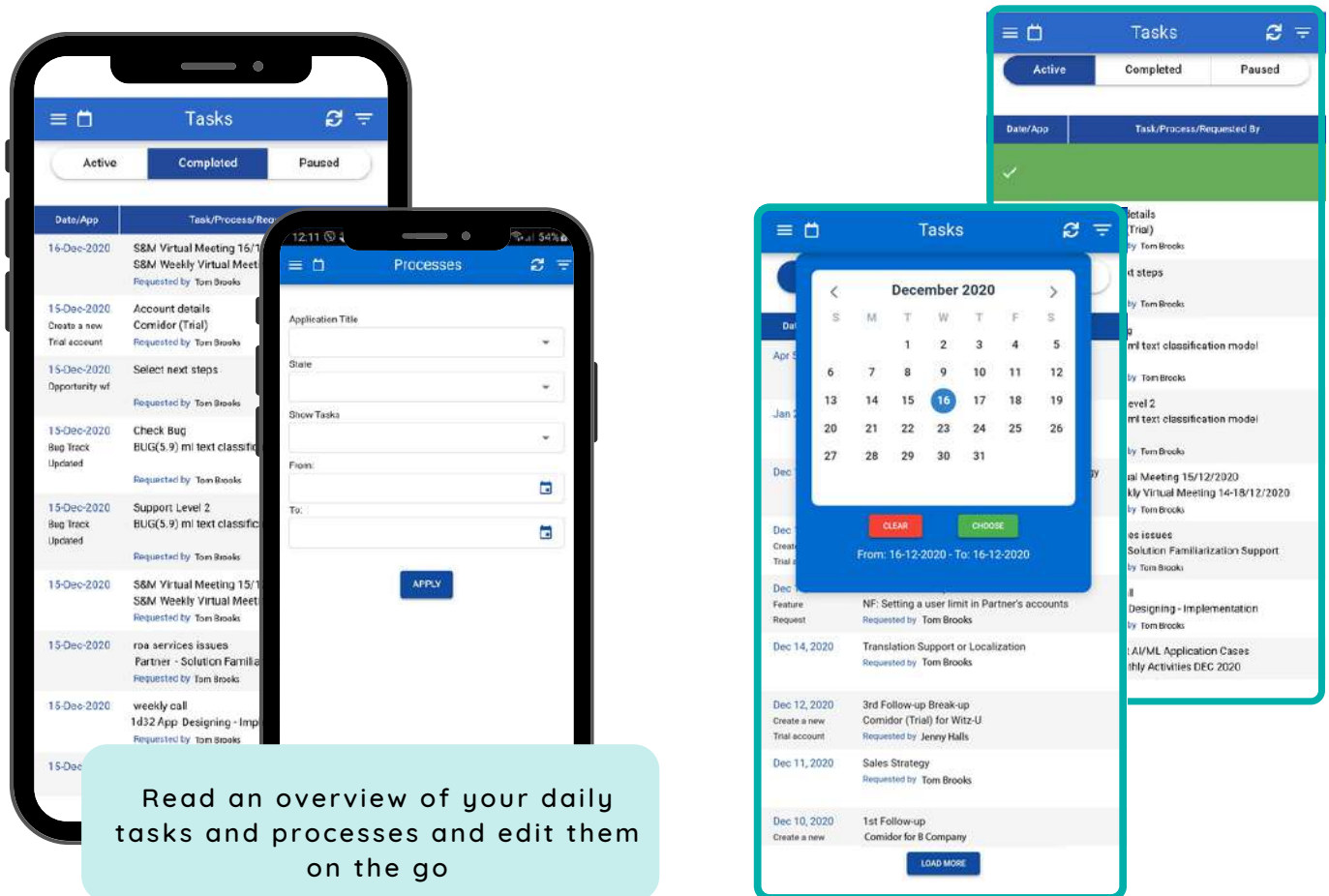
Notifications



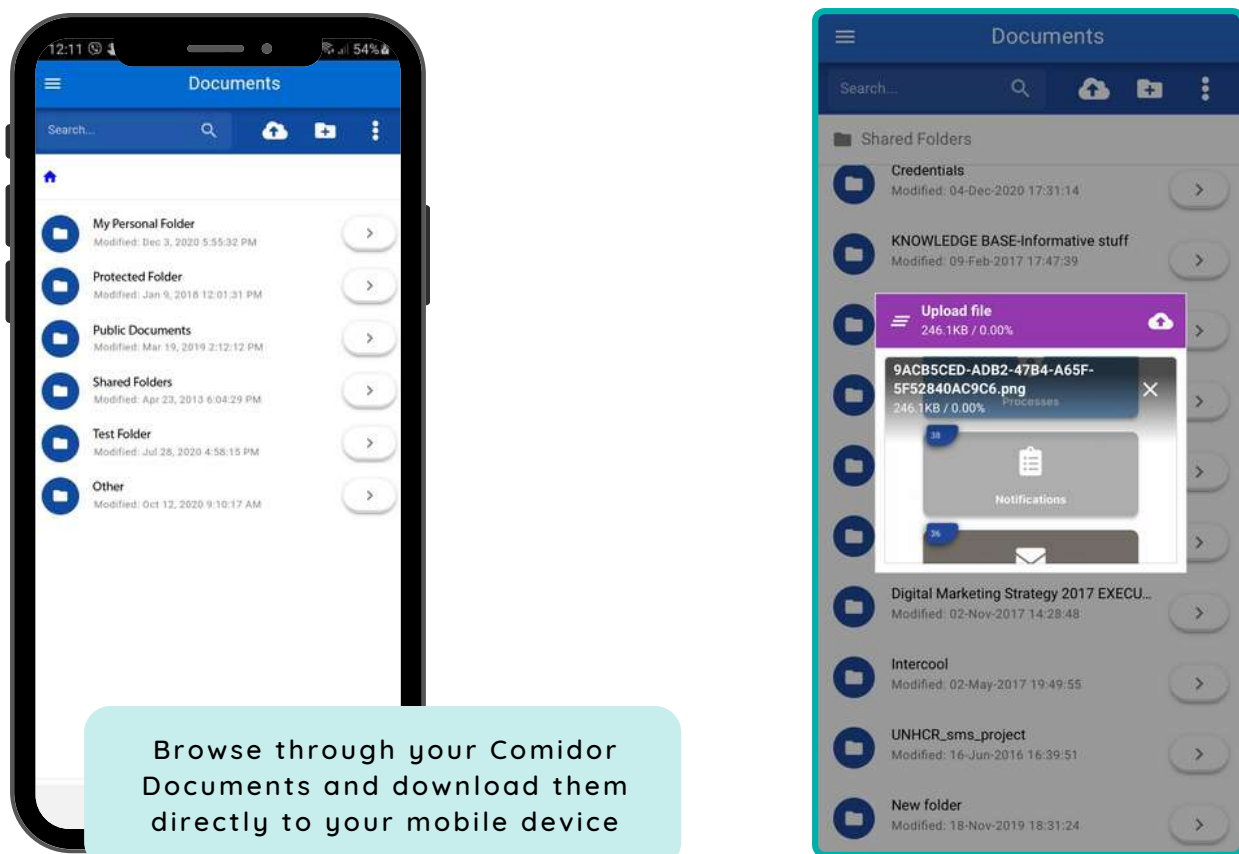
Receive alerts (by text, sound or vibration) each time you have a new e-mail, task etc.



Tasks and Processes



Documents



SECURITY

A+ in Security

Comidor Cloud's web-tier is rated as an A+ by the Qualis SSL LABS.

Comidor Platform offers end to end security for Cloud, Data and Applications integrating a full stack of security policies and services.

- | | | |
|------------------------|-------------------|-----------------------|
| ✓ Physical Security | ✓ Data protection | ✓ EU GDPR |
| ✓ Cloud Security | ✓ Data encryption | ✓ Risk management |
| ✓ Application Security | ✓ Access control | ✓ Business continuity |
| ✓ Compliance | ✓ Audit controls | ✓ Disaster recovery |

Network Protection Management

Comidor is accessed through a firewalled network configured to reject any illegitimated connections except those allowed by the network administrator (default deny).

Database Protection Management

Controlled access to the local Database (DB) is achieved through:

1. Controlling user's access rights
2. Excluding access to local DB remotely
3. Ensuring that access is only possible through predefined administrator IP addresses.

All changes/updates made at the platform level to the platform and application systems are recorded in Apache Subversion Software (SVN).

Backup Management

The Comidor backup process ensures maximum safety and recovery of your precious application data. The backup manager applies the same high security policies to make backups automatically and at regular intervals, to minimize data loss in case of errors and natural disasters. The manager makes a full backup every day and an incremental backup every 4 hours. Shortly after each full backup, the backup manager runs the compression and encryption process (application 7zip encryption AES256) on all backups of the day.

Authentication-Authorization

Access to Comidor, is permitted only over SSL connections. This way, users are assured that all information passed between Comidor and their browser is secure. For authenticating - authorizing users' access, Comidor follows a simple yet strict process in which users provide the given valid credentials (e-mail, password and company code) through SSL data transfer.

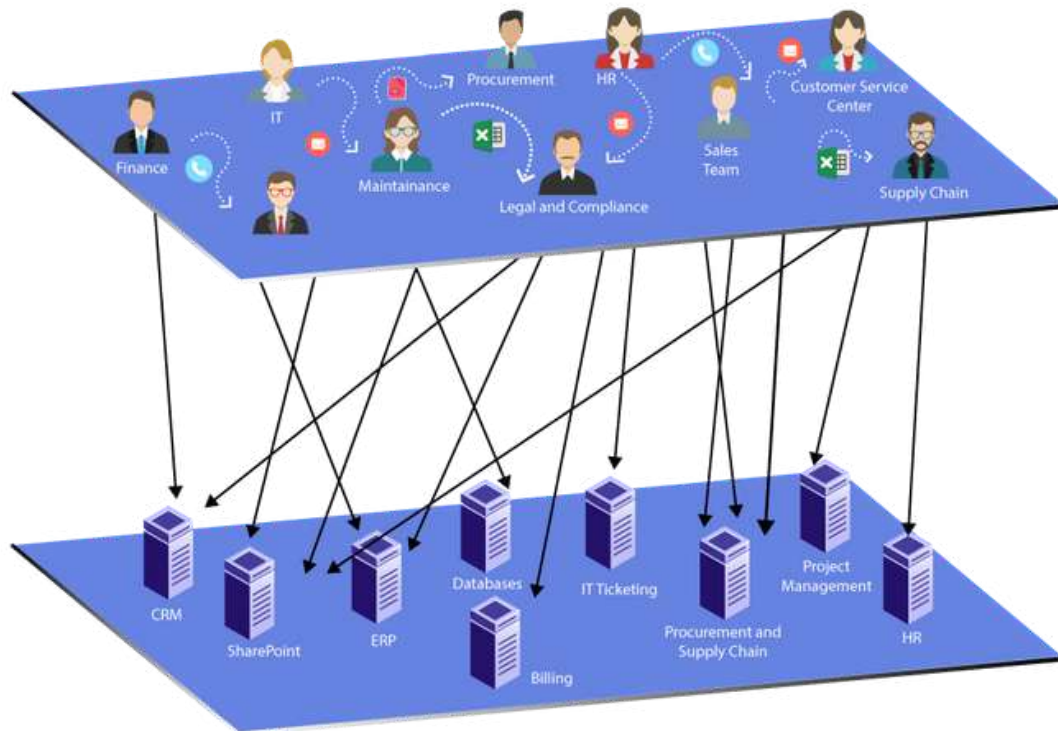
Audit

Our hosting partner is Amazon. Amazon AWS is certified on multiple SAS70 Type II audits under both SSAE 16 and ISAE 3402 professional standards. AWS is also certified under the ISO 27001 standard.

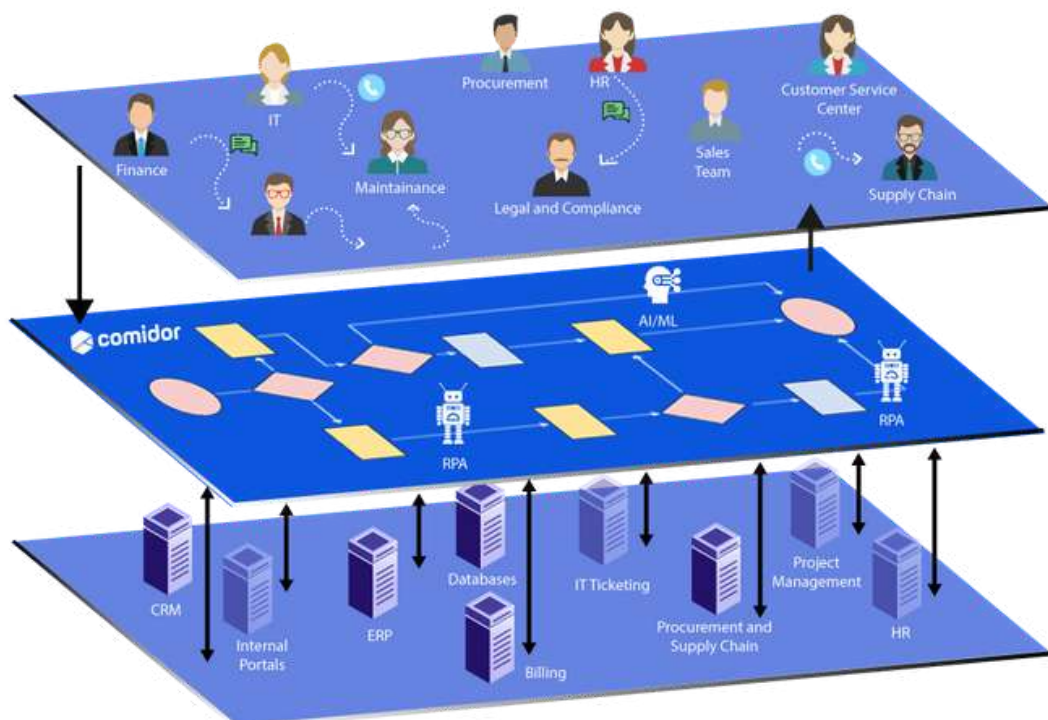


MAKING THE DIFFERENCE WITH COMIDOR

BEFORE COMIDOR



AFTER COMIDOR



FOR MORE INFORMATION PLEASE CONTACT:

Customer Success Team



UK: +44 (0)20 3397 8057

GR: +30 2310 402522



customer.success@comidor.com



www.comidor.com

Connect with us!



/comidor-ltd



/Comidor



@ComidorCloud



Comidor Cloud



/Comidor

