

Gas Distribution Company

Industry
Oil & Energy

Location
Greece, Europe

Overview

A Gas Distribution Company that manages the Natural Gas Distribution Network within the central and northern Greece.

Business Challenge

Our client was facing the challenge of automating and optimizing a critical aspect of their business operations, specifically centered around **supplier process management**. The objective of this process is to enhance the efficiency and transparency of the procurement process with a focus on supplier management. The procedure was extremely complex due to multiple approval stages.

Customer Success Story



Business Needs

- **Process Efficiency:** Streamline supplier management for a more efficient and expedited procurement lifecycle
- **Transparency:** Enhance visibility across procurement stages, ensuring stakeholders are well-informed
- **Multi-Approval Automation:** Automate complex multiple approval stages for quicker and more accurate decision-making.
- **Collaboration Enhancement:** Foster better collaboration by creating a transparent and efficient workflow.

Client's Testimonial



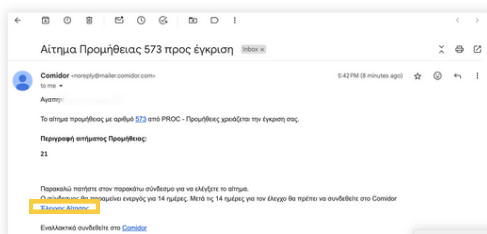
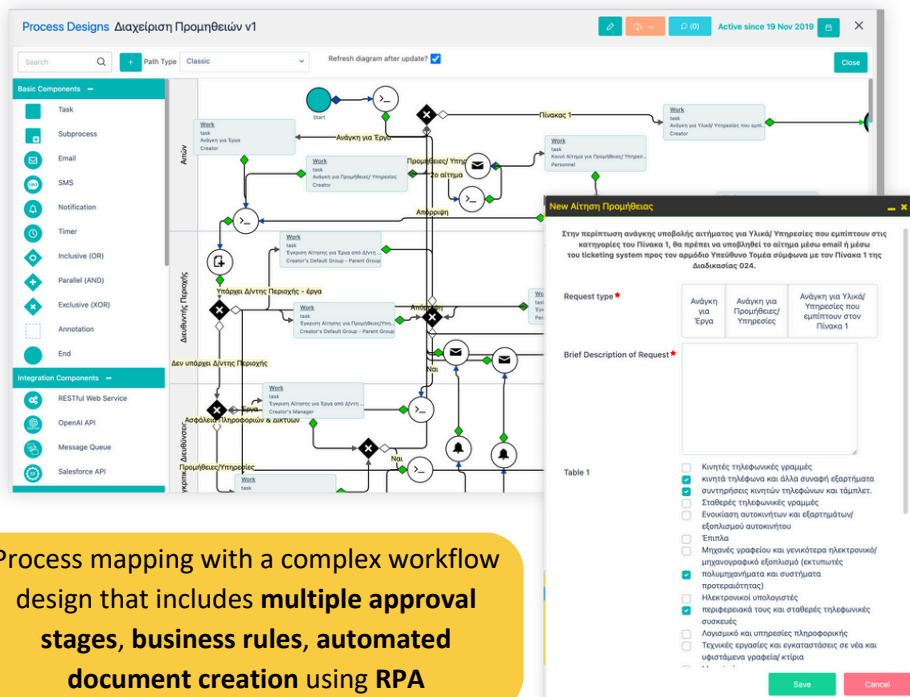
"Thanks to Comidor, we streamline our workflows and complete supply requests faster! We manage, automate and track our supply requests, improve business units collaboration (regardless the geographical areas located), and create automatic assignments to different departments due to the platform's workflow automation capabilities. My team receives notifications and emails in real time, and managers complete tasks via email or via the platform. Using Comidor has allowed us to increase efficiency, productivity, and visibility into all our supply requests."

-Procurement Integration Executive

Comidor Solution

By incorporating Comidor, the organization addresses its business needs, creating a technology-driven solution that optimizes procurement operations and fosters improved collaboration and transparency.

- Comidor **fully automates** the complex procurement management process, streamlining the workflow and reducing manual effort.
- The platform handles **multiple approval stages** seamlessly, ensuring a swift and accurate decision-making process.
- Comidor automatically sends approval requests to relevant individuals. **Approval/rejection responses are facilitated through email interactions**, providing a user-friendly and accessible means for reviewing and approving requests.
- The system includes **automatic notifications**, keeping all stakeholders informed about the progress of approval requests.



Approval requests are automatically sent to responsible users. The **approval or rejection** is executed by clicking a **link within the email body**, initiating a form to open in the browser, all without the necessity to log in to the platform.

Περιγραφή	Προσφορά	Προσφορά (€)	Προσφορά (€)	Προσφορά (€)
Προσφορά	Προσφορά	Προσφορά	Προσφορά	Προσφορά
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1,000.00	1,000.00	1,000.00	1,000.00	1,000.00
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1,000.00	1,000.00	1,000.00	1,000.00	1,000.00
1,000.00	1,000.00	1,000.00	1,000.00	1,000.00

Results/Insights

- Reduced Manual Intervention:** With the automation of approval requests and the ability to process them through email interactions, the reliance on manual interventions has likely decreased, leading to smoother operations.
- Swift Decision-Making:** The automated multiple approval stages facilitated by Comidor contribute to faster decision-making, improving the overall agility of the procurement process.
- Enhanced Transparency:** The automatic notifications and streamlined processes are likely to have increased transparency, providing stakeholders with clear insights into the progress of approval requests.
- Better Collaboration:** The improved workflow and communication channels likely contribute to enhanced collaboration among employees and departments, fostering a more cohesive working environment.

ABOUT COMIDOR

Comidor is an innovative business automation solution provider with a global footprint, operating in 17 countries through a strong network of business partners and solution providers. With a growing user base of over 100,000 daily users and more than 500 clients—including leading enterprises in pharmaceuticals, telecommunications, industrial automation, and professional services—Comidor is trusted for its scalable and future-ready solutions.

Comidor offers an all-in-one Intelligent Transformation Solution, delivered as-a-Service, designed to help fast-growing businesses orchestrate, automate, and autonomize their operations. The platform brings together a digital workplace, customizable business applications, intelligent workflows, and a robust no-code/low-code application development environment. It enables end-to-end process orchestration and automation through BPM, workflow automation, and RPA, while leveraging AI and ML for real-time, data-driven intelligence. Beyond technology, Comidor integrates implementation methodology, and expert services to ensure organizations not only adopt innovation but achieve measurable, value-based outcomes.

Comidor's proprietary cloud-based technology is multi-layered and secure, certified under ISO 9001, ISO 27001, SOC-2, and GDPR. Whether you're looking to improve operational efficiency, boost agility, or scale innovation, Comidor empowers you to do more with less complexity.

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